

# ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2019 | VER 10/3/19

Beneficiary	Outreach	Board Approvals 10/2/19	F/U
<p><b>BENE# 19-20/24</b></p> <p><b>Morrison, Helen</b> 88 y/o; 11/30/1930 <b>Income: \$817  sub</b></p> <p><b>ARAW support \$16,302.08:</b> Social work since '14; WCAP program</p>	<p>WCAP Sharon O'Malley  (508) 993-6242</p>	<p><b>Ongoing:</b></p> <ul style="list-style-type: none"> <li>▪ Christine Rider, LICSW for 2-3 times/month (up to \$300)</li> <li>▪ 1 book of SRTA tickets/month (\$25)</li> </ul>	<p><i>Social work has been approved for now, but the board would like to get a Plan of Care from Chris Rider. Given her illness, would insurance cover? Can a friendly visitor pick up some visits for support? Also, should vet costs arise in the future, a request may be submitted to the board for consideration at that time.</i></p>
<p><b>BENE# 19-20/25</b></p> <p><b>O'Connor, Shirley</b> 83 y/o; 8/12/1936 <b>Income: \$1,107  sub</b></p> <p><b>ARAW support \$814.56:</b> 1x payment of past medical bills \$815 '18</p>	<p>WCOA Andrea Lemos  (508) 636-1026 ext. 2413</p>	<p><b>Ongoing:</b></p> <ul style="list-style-type: none"> <li>▪ Spectrum cable/phone bill (\$115.25/month) with normal increases</li> </ul>	<p><i>Given Shirley's cited concern, we hoped you could revisit the reason why Shirley is not eligible for MassHealth with her.</i></p>
<p><b>BENE# 15-16/16</b></p> <p><b>Roderick, Anita</b> 82 y/o; 6/23/1937 <b>Income: \$832  sub</b></p> <p><b>ARAW support \$15,393.05:</b> Comcast since '15, EPERS since '18; 1x car repairs \$198 &amp; \$282 in '18; CC \$828.19 in '18, \$700 in '15, \$867.38 in '14; Stockings \$490 in '14</p>	<p>FCOA Lucille Dauteuil  (508) 979-4081</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Reimbursement</b> of car repairs (\$295)</li> </ul>	<p><i>We had a concern regarding Anita's driving given her recent bouts of dizziness. Please can you let us know your assessment?</i></p>

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<p><b>New BENE# 19-20/26</b></p> <p><b>Gomes, Amelia</b> 79 y/o; 5/20/1940 <b>Income: \$786 sub</b></p> <p><b>ARAW support:</b> New; \$20/mnth HCDF Walmart cards</p>	<p>GNBCHC Pat Foster</p> <p>(508) 992-6553</p>	<p><b>Ongoing:</b></p> <ul style="list-style-type: none"> <li>▪ Comcast cable bill (\$64/month) with normal increases</li> </ul>	<p style="text-align: center;"><i>As previously discussed, please discontinue gift cards. Also, please let us know if Amelia has been evaluated for SNAP.</i></p>
<p><b>BENE# 18-19/01</b></p> <p><b>Livesley, Virginia</b> 74 y/o; 10/30/1944 <b>Income: \$1,067 H</b></p> <p><b>ARAW support</b> <b>\$6,148.60:</b> BCBS &amp; EPERS since 2018; Monthly stipend \$100 since 2018</p>	<p>FCOA Lucille Dauteuil</p> <p>(508) 979-4081</p>	<p><b>Ongoing:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet bill (\$221 per month) with normal increases</li> </ul>	<p style="text-align: center;"><i>As previously discussed, the stipend will be discontinued. Also, please let us know if property tax abatement, circuit breaker credit and SNAP have been explored.</i></p>

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<p><b>BENE# 14-15/06</b></p> <p><b>Charbonneau, Leila</b> 75 y/o; 4/13/1944 <b>Income: \$920 H</b></p> <p><b>ARAW support</b> <b>\$22,162.99:</b> Stpd \$100 since '19, RE Taxes &amp; Cable '14-17; HOI '14-16, Auto Ins '16; glasses \$269 &amp; TV \$379 '18; LICSW \$125 '17; Stove \$661 '16; CC \$401 '15; Eversource \$205 &amp; Car repair \$650 &amp; Dental \$600 '14</p>	<p style="text-align: center;">FCOA Lucille Dauteuil  (508) 979-4081</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Remainder of HOI for current policy</li> <li>▪ Remainder of car insurance for current policy</li> </ul>	<p><i>As previously discussed, the stipend will be discontinued. Please send current bills for both policies and we will process lump sum payments asap.</i></p>
<p><b>BENE# 13-14/06</b></p> <p><b>Freitas, Lillian</b> 83 y/o; 1/10/1936 <b>Income: \$899 sub</b></p> <p><b>ARAW support</b> <b>\$26,934.17:</b> LICSW (1-3 per month) since 2013; Gift Cards (Food &amp; Gas) thru WCAP since 2013; Car Insurance 2013-18; Transit Services '13-16</p>	<p style="text-align: center;">WCAP Sharon O'Malley  (508) 993-0015</p>	<p><b>Ongoing:</b></p> <ul style="list-style-type: none"> <li>▪ Continued visits from Chris Rider, LICSW, for 1-3 times per month (up to \$300)</li> <li>▪ <b>INVOICE</b> Auto insurance (\$622.75)</li> <li>▪ Stop &amp; Shop Cards (\$40 gas and \$40 food)</li> </ul>	<p><i>Social work has been approved for now. As discussed, we are trying to get a firmer understanding and concrete plan for these services especially for our long term beneficiaries). This does <u>not</u> mean that it will <u>not</u> continue. We will be asking for a Plan of Care from Chris Rider/Community Nurse Home Care. Also, the board questioned if a friendly visitor pick up some visits for support? You will see they also agreed with your assessment of the need for gift cards and made that exception.</i></p>

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<p><b>BENE# 16-17/09</b></p> <p><b>Darosa, Priscilla</b> 81 y/o; 6/3/1938 <b>Income: \$1,394 H</b></p> <p><b>ARAW support</b> <b>\$18,403.36:</b> BCBS &amp; EPERS since '16, Glasses \$610 '19, Hearing aid \$3K '18 &amp; \$2,500 '16, CC \$2,459.90 '10</p>	<p>FCOA Lucille Dauteuil  (508) 979-4081</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Partial Chase CC Payment (\$900 for car repair (\$600) and dental bill (\$300))</li> <li>▪ Functional solution items (\$120.65)</li> </ul>	<p><i>We would like more information about Priscilla's car expenses. Is she safe to drive following her stroke? Is her daughter using her car? Also, we understand the fall detector on her EPERS did not work. Please can you check on this?</i></p>
<p><b>BENE# 18-19/04</b></p> <p><b>Brightman, Pauline</b> 77 y/o; 3/16/1942 <b>Income: \$100 R</b></p> <p><b>ARAW support</b> <b>\$1,1759.12:</b> Gift of first &amp; last rent \$1,759.12 '18</p>	<p>NBCOA Pat Foster  (508) 991-6251</p>	<p><b>Ongoing:</b></p> <ul style="list-style-type: none"> <li>▪ Comcast bill (up to \$100 per month) with normal increases</li> </ul>	
<p><b>BENE# 17-18/12</b></p> <p><b>Dykes, Lolita</b> 75 y/o; 7/18/1944 <b>Income: \$1,159 sub</b></p> <p><b>ARAW support</b> <b>\$5,865.30:</b> BCBS since 2017, Past medical bills \$144.35 in 2018 &amp; \$192.35 in 2017, Social work \$100 in 2017</p>	<p>NBCOA Pat Foster  (508) 992-6251</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Wisdom tooth extraction (up to \$500)</li> </ul>	

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<p><b>BENE# 16-17/13</b></p> <p><b>Guay, Pauline</b> 77 y/o; 6/2/1942 <i>Income: \$1,606   R</i></p> <p><b>ARAW support</b> <b>\$12,155.95</b></p>	<p>WCOA Andrea Lemos</p> <p>(508) 636-1026 ext. 2413</p>	<p><b>Ongoing:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS Bronze Hearing/Vision (additional \$3.07)</li> </ul>	<p><i>In the future a situation like this would require a request since it is a change in policy and not a normal increase.</i></p>
<p><b>New BENE# _____</b></p> <p><b>St. Onge, Lucille</b> 90 y/o; 4/30/1929 <i>Income: \$1,170   sub</i></p> <p><b>ARAW support:</b> New</p>	<p>ACOA Pat Midurski</p> <p>(508) 998-0280</p>	<p style="text-align: center;"><b>Request denied at this time – Over asset</b></p> <p><b>Ongoing:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS (\$198/month)</li> <li>▪ Ensure nutrition drinks (1x day)</li> <li>▪ Poise pads (1-2/day)</li> </ul>	<p><i>Please note liquid assets should not exceed \$10,000. The board would welcome another request should her assets fall under our guidelines.</i></p>