

ARAW BENEFICIARY REQUEST REVIEW

JANUARY 2020 | VER 1/3/20

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	QUESTIONS, NOTES & Outcome
<p>BENE# 18-19/23</p> <p>Rapoza, Evelyn 72 y/o; 5/12/1927 Income: \$1,312 sub</p> <p>ARAW support \$4,347.03: Ongoing: Pers care \$30- \$60/month '19 Gifts: Dental \$3,312 '18, Eyeglasses \$473.94 '18</p>	<p>NBCOA Pat Foster (508) 991-6251</p>	<p>“Living alone I have often worried about that if I had a bad fall how would I drag myself to the emergency pull cords...”</p>	<p>Discussed smoking cessation program – She said she would like to quit smoking but “that will never happen.”</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ EPERS \$51.95 per month 	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ EPERS \$51.95 per month
<p>BENE# 18-19/24</p> <p>Sampson, Janet 74 y/o; 9/29/1945 Income: \$879 sub</p> <p>ARAW support \$1,995.45: Ongoing: Cable \$85.50/month '19, Food Card \$50/month '18 Gifts: Auto Ins \$526 '19</p>	<p>WCAP Sharon O'Malley (508) 993-0015</p>	<p>“I worry about how I am going to keep going and pay the bills.”</p>	<p>ARAW took over gift card distribution Jan 2020</p> <p>Son gifted her a car which resulted in a higher insurance premium</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Auto Insurance \$1,081 yearly ▪ Continue \$50 Market Basket card or monthly Eversource electric bill in lieu of card <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice 2019 Auto Insurance premium adjustment \$413 ▪ Invoice AAA \$90 	<p>Gifts:</p> <ul style="list-style-type: none"> ▪ Invoice 2019 Auto Insurance premium adjustment \$413 ▪ Invoice Basic AAA \$55 ▪ Continue \$50 Market Basket card for 3 more months <p style="text-align: right;"><i>Explore Eversource Assistance program</i></p>

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<p>BENE# 19-20/07</p> <p>Mello, Janet 74 y/o; 9/11/1945 Income: \$1,208 R</p> <p>ARAW support \$1,085.73: Ongoing: Pers care \$30.98/month '19 Gifts: Plumber \$688.75 '19, Pest control \$216 '19</p>	<p>ACOA Pat Midurski (508) 998-0280</p>	<p>"I am doing my best to stay within my budget and utilize funds accordingly."</p> <p>"Car is older and needs repairs."</p> <p>"I had BCBS back in the day but I can no longer afford the monthly premium."</p>	<p>Judgment proof?</p> <p>Lives in mobile home – rent is for land</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ BCBS Core \$104.10 per month ▪ ARAW sponsored Money Management Program ▪ Continued participation in Single Gals on the Go <p>Gift:</p> <ul style="list-style-type: none"> ▪ Reimbursement of car repair \$271.69 and oil change \$29.99 Total of \$301.68 ▪ Invoice Eye Health Surgicenter for outstanding bill \$250 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Reimbursement of car repair \$271.69 and oil change \$29.99 Total of \$301.68 ▪ Invoice Eye Health Surgicenter for outstanding bill \$250 ▪ Money Management consultation <p><i>Explore becoming Judgment Proof</i></p>
<p>BENE# 19-20/15</p> <p>Barbosa, Atanzia 88 y/o; 10/9/1931 Income: \$897 sub</p> <p>ARAW support \$150: Ongoing: SRTA Demand Response books \$150/month '19</p>	<p>GNBCHC Pat Foster (508) 992-6553</p>	<p>"My electric bill is always a worry. It is even more expensive in the summer months. Assistance with that would be the greatest help."</p>	<p>Demand response started again in Dec but does not run on Sunday – takes taxi to church</p> <p>TV only gets one channel – not able to get cable</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Electric bill \$63.47 (Nov bill) <p>Gift:</p> <ul style="list-style-type: none"> ▪ 32" television \$99.99 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ 32" television \$99.99 <p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Yellow cab \$40 a week to take taxi to Sunday mass - VOUCHER

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<p>New BENE# Parquette, Mary Jane 67 y/o; 11/10/1952 Income: \$1,332 <i>sub</i> ARAW support: New</p>	<p>NBCOA Pat Foster (508) 991-6251</p>	<p>"I have to go to Small Claims Court next week for a credit card debt. This Capital One account is the only one I have left."</p>	<p>Credit card used for car repair</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Pay off Capital One credit card \$471.16 	<p>1x ONLY Gift:</p> <ul style="list-style-type: none"> ▪ Pay off Capital One credit card \$471.16 <p><i>Please reinforce what being judgment proof means. This will be the one and only support of credit card debt.</i></p>
<p>BENE# 11-12/20 Cabral, Maria 87 y/o; 6/24/1932 Income: \$892 <i>R</i> ARAW support \$30,729.66: Ongoing: Stipend \$200 '12 (Rent), Nutrition \$72.40 '15 Gifts: Oxygen \$839.61 '19, Humidifier \$75 '16, Interpreter \$343.40 '16, Electric \$199.45 '15, Funeral \$5,847 '15, CC pymt \$400 '13</p>	<p>NBCOA Pat Foster (508) 991-6251</p>	<p>"Other than going to MD appointments, I am housebound. Assistance with my Xfinity bill would be the greatest help as it is my window to the outside world. I enjoy watching my mass and programs in Portuguese."</p>	<p>Monthly stipend is paid directly to landlord – no invoice</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Rental assistance \$200 ▪ Cable bill \$97.37 per month 	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Rental assistance \$200 directly to landlord – need invoice

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<p>BENE# 13/2G</p> <p>Swanbeck, Ruth 76 y/o; 8/5/1943 <i>Income: \$1,305 sub</i></p> <p>ARAW support \$3,872.76: Gifts: Dental \$1,324.76 '16 & \$2,548 '13</p>	<p>GNBCHC Pat Foster</p> <p>(508) 992-6553</p>	<p>"...Medicare only covers 80%. I have the Health Safety Net which will cover some hospital expenses, but everything else I am responsible for the 20%...I just don't know how I will cover all the upcoming costs."</p>	<p>Wheelchair</p> <p>Limited mobility so purchases prepared foods</p> <p>Disabled grandson lives upstairs</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ BCBS Bronze monthly \$209 	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ BCBS Bronze monthly \$209
<p>New BENE#</p> <p>Atkinson, Lucy 66 y/o; 6/21/1953 <i>Income: \$1,524 sub</i></p> <p>ARAW support: New</p>	<p>ACOA Pat Midurski</p> <p>(508) 998-0280</p>	<p>"Right now my greatest need is a bed...cousin gave me love seat that opens to a twin bed...I am not getting a good night's rest due to the bar sticking in my back.</p>	<p>Lived in Fairhaven for 25 years growing up</p> <p>Moved around country w/spouse who was in service</p> <p>Lived in Fairhaven '15-'17 to care for ailing father</p> <p>Moved to West Coast to be w/son but moved back to Fairhaven in November '19</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Residency guideline ▪ Income guideline <p>Gift:</p> <ul style="list-style-type: none"> ▪ Queen mattress, box spring & frame \$710.09 (Estimate) 	<p>Exceptions not approved at this time.</p> <p><i>My Brother's Keeper may be an appropriate resource for a bed – please explore and let us know.</i></p> <p><i>We hope as Lucy transitions she will find support locally.</i></p> <p><i>Should her situation change we welcome future requests.</i></p>

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<p>New BENE# Cournoyer, Marilyn 75 y/o; 1/11/1944 Income: \$861.58 <i>sub</i> ARAW support: New</p>	<p>DCOA Ann Raymond (508) 999-4717</p>	<p>Not being able to live in the apartment and becoming homeless. Marilyn lived in an orphanage and was in foster care for 4 years.</p>	<p>On hold from Nov Sale of house funds: 20K to daughter for divorce, \$ to sister, bought car Receives husband's SS No docs of funds from house sale spending</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Harvard Pilgrim \$116.94 per quarter ▪ Cable/internet/phone \$91 per month 	<p><i>More documentation as to the sale of her house and what funds are left is needed</i></p> <p><i>Welcome future requests when documentation and a clear financial picture is in place</i></p> <p><i>In meantime, please assure her she will not be evicted from Sol-e-Mar</i></p>
<p>BENE# 16-17/09 DaRosa, Priscilla 81 y/o; 6/3/1938 Income: \$1,394 <i>H</i> ARAW support \$20,391.55: Ongoing: BCBS \$619.60 '16, PERS \$51.95 '16 Gifts: CC pymt \$2,459.90 '10, Hearing aids \$2,500 '16, Hearing aids \$3,000 '18, Hearing aid adj \$40 '18, Glasses \$610.20 '19, Hearing aid adj \$50 '19, CC payment \$900 '19, Functional solution items \$112.74 '19</p>	<p>FCOA Lucille Dauteuil (508) 979-4081</p>	<p>"I can't change the batteries in my hearing aids because I'm not able to use my left hand since my stroke. So they last only three days because I can't open the battery doors every night which would make them last seven or eight days."</p>	<p>New hearing aids need to be rechargeable</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Hearing aids \$3,800 (Estimate) 	<p><i>More information as to why her current hearing aides are not effective from the physician is needed.</i></p> <p><i>Shouldn't the current battery last at least a week. And if so, can her daughter change the batteries upon her weekly visits? Is it necessary to open each night?</i></p>

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<p>New BENE# Vlcek, Joan 84 y/o; 8/8/1935 Income: \$2,174 <i>sub</i> ARAW support: New</p>	<p>NBCOA Pat Foster (508) 991-6251</p>	<p>"I received this bill from Southcoast which I am unable to pay."</p>	<p>Currently does not have cable Is now Judgment proof</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Over income <p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Cable <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Southcoast Hospital bill \$793.59 	<p>Exception not approved at this time.</p> <p><i>We encourage Joan to reach out to Southcoast and attempt to negotiate this bill.</i></p>
<p>New BENE# Fichtenmayer, Frances 84 y/o; 7/8/1935 Income: \$1,427.48 <i>H</i> ARAW support: New</p>	<p>DCOA Ann Raymond (508) 999-4717</p>	<p>"Losing my house! Where would I go? What would I do?"</p> <p>Misses going out more, going to plays etc with family and friends</p>		<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$163 per month 	<p><i>Financial resources and reserves appear to be more than adequate to cover her monthly expenses.</i></p> <p><i>We hope that Frances will find activities at the COA which will fulfill her need for socialization.</i></p>