

ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

MARCH 2020 | VER 3/13/20

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	BOD Approvals
<p>New BENE# 20/03G</p> <p>Livramento, Betty Ann 71 y/o; 9/10/1948 Income: \$1,440 sub</p> <p>ARAW support: New</p>	<p>GNBCHC Pat Foster</p> <p>(508) 992-6553</p>	<p>“I am homebound due to the weight of my Oxygen concentrator...I never go out.” “I have an old loveseat to watch tv on and I sink to the floor when I sit on it. Getting up is hard on me.”</p>	<p>F/U: Request for more expensive concentrator because comes 2 batteries and give 10 hours of use</p> <p>Same liters/minute as current model so no need for physician approval</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Exception to income guideline (\$40) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Inogen One G4 System, Freedom Package 3 \$3,465 ▪ Power recliner \$479.99 	<p>Exception Granted:</p> <ul style="list-style-type: none"> ▪ Exception to income guideline <p>Gift:</p> <ul style="list-style-type: none"> ▪ Power recliner \$479.99 <p>On Hold:</p> <ul style="list-style-type: none"> ▪ Inogen One G4 System, Freedom Package 3 \$3,465 <p><i>Freedom Package 3 model would afford her 10 hours, but it looks like the Imogen One G4 would give her 7.7 hours while costing approximately \$1,200 less – will this meet her needs? Physician’s input?</i></p>
<p>BENE# 12-13/12</p> <p>Cunha, Dorothy 92 y/o; 8/22/1927 Income: \$1,552 sub</p> <p>ARAW support \$15,794.20: Ongoing: PERS \$29.95 ‘12 Gifts: Dental \$419 ‘18 & \$192 ‘12, Alden Court \$140 ‘15, Hearing aid \$2,800 ‘15 & \$1,595 ‘11, Holiday \$100-150 ‘13-19, Eye \$119 ‘12, Sofa \$728 & Chair \$566 ‘16, Bed \$584 ‘19, Tires \$215 ‘13 Discontinued: Pers Care \$25-50 ‘18-19, Bayada \$39-130 ‘15-19, RX Ins \$15 ‘18-19</p>	<p>WCOA Susan Routhier</p> <p>(508) 636-1026</p>	<p>Very concerned that she won’t have enough money to pay for services she needs to be able to stay in her home alone</p>	<p>Income guideline waived 2/14/19 to continue PERS & board visits</p> <p>92 years old – burden off niece</p> <p>Groceries \$300 and SNAP \$192</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ CNA medical escort charges monthly (Approx \$75 each appt) 	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ CNA escort charges monthly (approx \$75 each appt)

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<p>BENE# 19-20/39</p> <p>Gormley, Marilyn 77 y/o; 1/29/1943 <i>Income: \$931.82 sub</i></p> <p>ARAW support \$1,003.71: Gifts: Trans \$3.71 '17, Dentures \$1,000 '14</p>	<p>WCAP Sharon O'Malley</p> <p>(508) 993-0015</p>	<p>"The kids won't let me drive anymore, and it's too expensive. Help paying a monthly bill would help me feel I have more money for things I want to do."</p>	<p>Previously receiving yellow cab vouchers through WCAP</p> <p>Cable connection to world & entertainment</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Comcast cable/phone bill \$96.93 per month 	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Continue with yellow cab vouchers \$50/month <p><i>Can family assist?</i></p>
<p>BENE# 19-20/40</p> <p>Gomes, Emily 79 y/o; 8/12/1940 <i>Income: \$1,408 sub</i></p> <p>ARAW support: WCAP</p>	<p>WCAP Sharon O'Malley</p> <p>(508) 993-0015</p>	<p>"Anthony is the most important thing. I need to be able to see my Anthony. I even go on Saturday & Sunday."</p>	<p>Transportation to see her son Anthony who has Parkinson's and lives at Sacred Heart</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Exception to income guideline (\$8) <p>Ongoing:</p> <ul style="list-style-type: none"> ▪ SRTA Demand Response books \$50 per month 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Exception to income guideline (\$8) <p>Ongoing:</p> <ul style="list-style-type: none"> ▪ SRTA Demand Response books \$50 per month

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<p>New BENE# 19-20/41</p> <p>Yousif, Theresa 80 y/o; 12/4/1939 Income: \$1,559.51 H</p> <p>ARAW support: New</p>	<p>WCOA Susan Routhier (508) 636-1026</p>	<p>Concerned about not having a land line phone and feels she needs a medical alert system</p>	<p>SNAP \$16, Food total \$166</p> <p>Children can't help</p> <p>Home equity balance: \$15K legal fees, \$35K emergency</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ PERS \$29.95 per month ▪ Verizon phone \$30 per month 	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ PERS \$29.95 per month ▪ Verizon phone \$30 per month
<p>New BENE# 19-20/42</p> <p>Christy, Maria 76 y/o; 11/14/1943 Income: \$1,292 H</p> <p>ARAW support: New</p>	<p>ACOA Pat Midurski (508) 998-0280</p>	<p>"I have never asked for help and I am embarrassed, however, I realize I must if I want to keep my home."</p>	<p>Spouse dementia made significant financial mistakes - little to no savings</p> <p>Children can't help</p> <p>SW consult re: home cost, reality</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ BCBS Medex \$277.26 quarterly ▪ Money management consultation 	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ BCBS Medex \$277.26 quarterly for one year ▪ Referral and funding for social worker to explore all her options <p><i>Open to recommendation for appropriate SW</i></p>
<p>BENE# 18/13G</p> <p>Estrella, Louise 72 y/o; 1/29/1948 Income: \$1,103 sub</p> <p>ARAW support \$2,217.91: Gifts: Glasses \$138 '19, Dental \$484.70 '19, Chapter 13 \$400 '19, Auto repair \$687.68 '19 & \$507.53 '18</p>	<p>ACOA Pat Midurski (508) 998-0280</p>	<p>"I am so worried about my financial situation...I still have so much anxiety causing me not to sleep and now my heart is having problems."</p>	<p>Has been paying a minimum of \$100 per month but she reports dental office has been "hounding" her for more</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Chapter 13 balance \$400 ▪ Assistance with dental bill, current balance \$4,486.37 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Assistance with dental bill, current balance \$2,000 <p><i>Louise's cable/internet/phone bill was extremely high – in fact the highest we have seen. Is there a specific reason for that? They wondered if there was any opportunity for cost savings there?</i></p>

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<p>BENE# 18-19/22</p> <p>DeCosta, Cynthia 72 y/o; 12/31/1947 Income: \$947 sub</p> <p>ARAW support \$4,654.82: Ongoing: Cable \$135.89 '19 Gifts: Car repair \$255 '19 \$ 451 '18, Car key \$58.44 '19, Vacuum clean \$189.99 '19, Auto Ins \$868.25 '19 & \$687.75 '18</p>	<p>FCOA Carolyn D'Antoni</p> <p>(508) 979-4081</p>	<p>Cynthia has been having problems w/her Hyundai for some time. She has a hatchback and was unable to get into the rear of her car. She finally called here, and we sent her to Coggeshall Sunoco for the repair.</p>	<p>Not received when OW said request was sent</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Car repair \$428.38 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Car repair \$428.38 <p><i>Although, the committee didn't feel that this was a necessary repair – i.e. the car was operational – the ARAW will pay this invoice. We do want to share that the reason this gift was approved was because we did not want the beneficiary to be left in a sticky situation if it had been communicated that the ARAW would pay, which was our impression. Therefore, we felt obligated to pay this invoice.</i></p> <p><i>We also want to be clear that all requests should be submitted prior to the work being done – especially in non-emergent situations. If there is an emergency situation, you can always call to discuss pre-approval through the ARAW discretionary fund.</i></p>
<p>BENE# 18-19/16</p> <p>Amaral, Claire 79 y/o; 1/30/1941 Income: \$1,597 H</p> <p>ARAW support \$1,522.75: Gifts: Holiday \$150 '19 Discontinued: United Healthcare \$130.50 '18-19 (Accepted to MassHealth)</p>	<p>ACOA Pat Midurski</p> <p>(508) 998-0280</p>	<p>“I could use a new recliner as mine is broken. I spend a lot of time in my chair due to my asthma and my breathing problems.”</p>	<p>Turbulent family relationships</p> <p>DTR Tracey has accepted full responsibility for care of mother</p> <p>Widow for 2 years & grieves openly</p> <p>Adamant against Senior Housing</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Rocker recliner \$355.99-399.99 ▪ Assist with credit card debt, current balance \$5,500 ▪ MSW referral for psychosocial support & possibly to support in transition to Senior Housing 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Rocker recliner \$355.99-399.99 ▪ MSW referral for psychosocial support & possibly to support in transition to Senior Housing

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<p>New BENE# 19-20/43</p> <p>Jones, Elizabeth (Betty) 75 y/o; 9/21/1944 Income: \$783 sub</p> <p>ARAW support: New</p>	<p>GNBCHC Pat Foster (508) 992-6553</p>	<p>“I used to take the bus but because of my health having gotten worse I can’t chance being around a lot of people on the bus.”</p>	<p>Previously received Rx assistance & GCs thru GNBCHC</p> <p>Neighbor rides would be eliminated if SRTA was approved</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ SRTA Demand Response 1 book \$25 per month 	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ SRTA Demand Response 1 book \$25 per month
<p>New BENE# 19-20/34</p> <p>DosSantos, Cathrina 70 y/o; 12/9/1949 Income: \$1,390 sub</p> <p>ARAW support: New</p>	<p>FCOA Carolyn D’Antoni (508) 979-4081</p>	<p>At this time, Ms. DosSantos is worried about the upcoming dental work that needs to be done.</p>	<p>Per committee request, third estimate received from Dartmouth Dental \$4,171 – does not include tooth extraction</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Dental work \$6,421 (Estimate) 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Dental work up to \$6,421 (based on estimate)
<p>BENE# 15/1G</p> <p>Francis, Eileen 80 y/o; 4/12/1939 Income: \$1,209 sub</p> <p>ARAW support \$1,003.71: Gifts: Dentist \$490 ‘16, Dentures \$2,305 ‘15</p>	<p>WCAP Sharon O’Malley (508) 993-0015</p>	<p>“I know it’s a lot to ask, but any help to get my dental work done would be appreciated.”</p>	<p>Dartmouth Dental estimate?</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Dental treatment, up to a maximum of \$5,285 (Estimate) 	<p>On hold:</p> <ul style="list-style-type: none"> ▪ Pending 2nd estimate from Dartmouth Dental

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<p>BENE# 16-17/15</p> <p>Belanger, Elizabeth 75 y/o; 4/12/1944 Income: \$1,388 sub</p> <p>ARAW support \$2,646.66: Ongoing: Pers Care \$55 '19, SRТА Demand Response books \$25 '19 Gifts: CNHC \$100 '17, Trans \$5.58 '17, Holiday \$150 '17-19 Discontinued: Market Basket GC \$50 '17-19, Cyd's \$106 '16</p>	<p>ACOA Pat Midurski (508) 998-0280</p>	<p>"I am getting Meals on Wheels 3 times per week & I would like to alternate between the two as I don't always care for the selections."</p>	<p>Original approved for Cyd's meals in 2016, switched to Market Basket gift cards as she could prepare her own food</p> <p>Finding it harder to prepare own meals due to arthritis</p> <p>Groceries down \$25-40 w/MOW</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Cyd's Creative Kitchen Meals 3 to 4 meals per week (minimum order \$23 per week) ▪ Continue with WCAP ▪ Continue SRТА \$25/month 	<p><i>With over \$300 a month and possibly more with the addition of Meals on Wheels, she was in a position to purchase additional meals on her own if she craves variety.</i></p> <p>Continue current support:</p> <ul style="list-style-type: none"> ▪ Continue with West Apoth OTC ▪ Continue with WCAP ▪ Continue SRТА \$25/month
<p>BENE# 19/4G</p> <p>Sousa, Isabel 73 y/o; 10/20/1946 Income: \$820 sub</p> <p>ARAW support \$185.94: Gifts: Rug \$185.94 '19</p>	<p>ACOA Pat Midurski (508) 998-0280</p>	<p>"I just bought a microwave so maybe they can pay for that. Otherwise I am all set."</p>	<p>No record of WCAP participation</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Reimbursement for microwave \$49.88 	<p><i>As this purchase has already been made and she seems to be currently making ends meet we did not recognize the need. However, we also recognize that she is making do with very limited means. Should any future needs arise, we hope that she will come to us as we will welcome any future requests.</i></p>

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<p>BENE# 19/7G</p> <p>Rogerson, Christine 70 y/o; 12/6/1949 <i>Income: \$753 R</i></p> <p>ARAW support \$1,828: Gifts: Auto Insurance \$1,828 '19</p>	<p>NBCOA Pat Foster</p> <p>(508) 991-6252</p>	<p>“Money continues to be extremely tight & I am now working only 3 hrs/wk at BK, just to supplement my SSA. The car insurance continues to be the 1 item that takes me over my budget yet my car is absolutely important for me to have.”</p>	<p>New car purchased</p> <p>Sharp increase in insurance</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Car Insurance \$5,974 for one year 	<p><i>Her current situation is well beyond ARAW’s scope and that a one-time gift of this nature would not make a lasting impact.</i></p> <p><i>We encourage Christine to explore insurance options as \$5,974 is an extremely high premium. We also encourage Christine and her family to carefully consider their financial decisions to ensure they are in line with their circumstances.</i></p>