

ARAW BENEFICIARY REQUEST REVIEW

APRIL 2020 | VER 7/1/20

Beneficiary	Outreach	Biggest Concern	Specific Request	Notes	QUESTIONS, NOTES & Outcome
<p>New BENE# Cosme, June 81 y/o; 6/23/1938 Income: \$929 sub ARAW support: New</p>	<p>NBCOA Pat Foster (508) 991-6251</p>	<p>"I really need a new twin mattress. I went to Regal House last fall & picked one out but cancelled the order as I could not afford it..."</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Living alone guideline (Son is live in PCA) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Twin mattress and box spring with delivery and removal \$358 	<p>Her mattress is 17 years old</p> <p>Son's only income is from taking care of her</p>	<p>Not urgent – can wait</p> <p>Please check with Our Brother's Keeper</p>
<p>BENE# 19-20/24 Morrison, Helen "Bridget" 89 y/o; 11/30/1930 Income: \$830 sub ARAW support \$18,002.80: Ongoing: LICSW up to \$300 per month '14, SRTA Demand Response 1 book (\$25) per month '19 (Currently on hold due to falls/not using them) Gifts: Holiday \$150 '17-19 & \$100 '15-16</p>	<p>WCAP Sharon O'Malley (508) 993-0015</p>	<p>Transportation to medical appointments that are unplanned</p> <p>Social visits</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Yellow cab vouchers for unexpected medical appointments up to 6 trips per year (Maximum of \$100) ▪ Social visits 	<p>Uses Demand Response & SWH for most transportation, Yellow Cab would be for unexpected appointments needed for same day or next day</p>	<p>Bridget is currently in the hospital – so this can wait</p> <p>Bridget died on 3/29</p>

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<p>BENE# 19-20/25</p> <p>O'Connor, Shirley 83 y/o; 8/12/1936 Income: \$1,260 sub</p> <p>ARAW support \$1,442.31: Ongoing: Cable \$125.57 '19 Gifts: \$814.56 Medical '18</p>	<p style="text-align: center;">WCOA Andrea Lemos</p> <p style="text-align: center;">(508) 636-1026</p>	<p>"I worry about not being able to pay my bills especially the medical... help with getting a medical alert unit & if I could get some asst with my dental bills..."</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ EPERS \$51.95 per month <p>Gift:</p> <ul style="list-style-type: none"> ▪ Reimbursement for dental \$1,395 	<p>Paid dental bill with credit card</p>	<p style="color: red;">Recommend approving the EPERS for activation ASAP – consideration of the dental bill can wait</p>
<p>WCAP BENE#</p> <p>Croffut, Veronica 78 y/o; 1/24/1942 Income: \$1,321 sub</p> <p>ARAW support: WCAP</p>	<p style="text-align: center;">WCAP Sharon O'Malley</p> <p style="text-align: center;">(508) 993-0015</p>	<p>"I worry if I get sick & there is nobody to help me. I worry about money & trans. I use Yellow Cab, the cab driver is really good to me."</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ Yellow Cab vouchers, three round trips per month, maximum of \$80 	<p>Uses a wheelchair</p>	<p style="color: red;">Yellow cab vouchers easy to execute but as the use would be primarily for social purposes this cold probably wait</p>
<p>WCAP BENE#</p> <p>Cambra, Joan 83 y/o; 8/18/1936 Income: \$881 sub</p> <p>ARAW support: WCAP</p>	<p style="text-align: center;">WCAP Sharon O'Malley</p> <p style="text-align: center;">(508) 993-0015</p>	<p>"Rides are important and vouchers for cab rides & SRTA tickets will help with shopping... They give me security & independence."</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> ▪ SRTA Demand Response, 1 book \$25 per month ▪ Yellow cab vouchers, 1-2 round trips to have on hand 	<p>Yellow cab vouchers would be for unexpected medical & vet appointments</p>	<p style="color: red;">Per Sharon, she probably has enough on hand currently as she will not really be going anywhere except to shop</p>

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<p>New BENE#</p> <p>Foster, Kathleen 68 y/o; 12/18/1951 <i>Income: \$901 sub</i> ARAW support: New</p>	<p>FCOA Carolyn D'Antoni (508) 979-4081</p>	<p>Kathleen has SWH & just about all medical needs are taken care of. The only help she is requesting is needing a new recliner.</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Lift Chair \$859.98 (Verbal estimate) 	<p>Self-referral: called office; CES</p>	<p>I spoke to Kathleen yesterday (3/25) she doesn't want a lift chair until all of this is over. FCOA is working on the phone through her insurance. They were in touch with her yesterday (3/25) as well.</p>