

# ARAW BENEFICIARY REQUEST REVIEW

JUNE 2021 | VER 6/14/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>BENE# 16-17/05</b></p> <p><b>Mello, Eleanor</b> 87 y/o; 6/30/1933 <b>Income: \$943  sub</b></p> <p><b>ARAW support \$1,273.45: Gift:</b> Nutrition \$18.48 '12, Gas cards \$240 '16-17, Car Ins \$684 '16, Cab to DMV \$71.20 '20, Holiday \$100-150 '16-17</p>	<p style="text-align: center;">ALBA Sharon O'Malley  (508) 717-0400</p>	<p>"The Ensure is so expensive, and SWH won't pay for it. I don't get enough protein, I don't always feel hungry. When I eat I eat good food, soft food, or I puree it. Since being on Ensure I do feel some energy returning."</p>	<p>Has completed first appeal to SWH</p> <p>Ensure recommended by doctor</p> <p>Nutrition approved by ARAW 6/9/16 – per SOM EM 10/16/19 needed at time of approval but no longer needed</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Nutrition \$55 from Westport Apothecary</li> <li>▪ SRTA Demand Response, one book, \$25 every other month</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Nutrition \$55 from Westport Apothecary</li> <li>▪ SRTA Demand Response, one book, \$25 every other month</li> </ul> <p><i>Financial assessment if desired</i></p>
<p><b>BENE# 21-22/02</b></p> <p><b>Souza, Ethel</b> 85 y/o; 4/22/1936 <b>Income: \$1,409  sub</b></p> <p><b>ARAW support \$280: Gift:</b> Car repair \$280 '19</p>	<p style="text-align: center;">ACOA Pat Midurski  (508) 998-0280</p>	<p>"I am doing ok financially however I do have to use my credit card during the month for incidentals. Sheets, towels, clothes (I lost 45 lbs &amp; need some new clothes). Plus I use my credit card to buy my family gifts which my family tells me not to but I do as they buy things for me."</p>	<p>Proactive in managing finances</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Exception to income guidelines – over \$9</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ OTC products approximately \$60</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Exception to income guidelines – over \$9</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ OTC products approximately \$60 from Westport Apothecary</li> </ul>

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<p><b>BENE# 19-20/37</b></p> <p><b>Chytrus, Leslie</b> 75 y/o; 5/19/1946 <b>Income: \$863  sub</b></p> <p><b>ARAW support \$1,764.48:</b> <b>Reoccurring:</b> Demand Response \$25 '20 <b>Gift:</b> Lift Chair \$1,389 '18, Stockings \$90.48 '20, Holiday \$150 '20</p>	<p>ALBA Sharon O'Malley  (508) 717-0400</p>	<p>"My air conditioner is 7 or 8 years old &amp; is hardly cooling. It can't be fixed. I would appreciate help buying a new one, they are very expensive."</p>	<p>Supply is limited – may be pre-ordered from Stan &amp; Paul's</p> <p>SNAP? – ID issues</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Air conditioner \$594.95 from Stan &amp; Paul's</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Air conditioner \$594.95 from Stan &amp; Paul's</li> <li>Fingerhut Credit Card balance \$200</li> </ul>
<p><b>BENE# 21-22/03</b></p> <p><b>Mendes, Darlene</b> 71 y/o; 5/16/1950 <b>Income: \$999  sub</b></p> <p><b>ARAW support \$750.58: Gift:</b> Car repair \$750.58 '20</p>	<p>FCOA Carolyn D'Antoni  (508) 979-4081</p>	<p>Her biggest worry concerns her dog, who just turned 14 on May 1<sup>st</sup>. Her dog, Spicey, has meds 4 times a day. She spends \$140 per month on the meds. She is concerned as well about her 2008 Ford Focus that now needs new tires &amp; how she will pay for them. She uses her car to take her dog to the vet, medical appts &amp; other errands.</p>	<p>Referral by ARAW beneficiary</p> <p>Stimulus check used for vet</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Cable/phone/internet bill \$151.50</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Quote</b> Car repair and tires \$395.96 from Sullivan Tire</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Cable/phone/internet bill \$151.50</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Quote</b> Car repair and tires \$395.96 from Sullivan Tire</li> </ul>

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<p><b>New BENE# 21-22/04</b></p> <p><b>Ramos, Anna</b> 69 y/o; 2/26/1952 <b>Income: \$893  sub</b> <b>ARAW support: New</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>“I had a stroke in my 50s, and I have not walked since that time as the stroke affected my right side...I cannot get off my sofa as it is too low and soft.”</p> <p>“If I had a lift chair, I could be out of bed with my legs raised in a comfortable position. It would be heavenly!”</p>	<p>Referral from Senior Whole Health</p> <p>SWH covers motor</p> <p>Granddaughter is only support</p> <p>Incontinence supplies? Laundry?</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Quote</b> Patient portion of lift chair \$801.41 from ENOS</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Age guideline for reoccurring support</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Incontinence supplies from Westport Apothecary</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Quote</b> Patient portion of lift chair \$801.41 from ENOS</li> </ul> <p><i>Revisit need for laundry</i></p>
<p><b>New BENE#21-22/05</b></p> <p><b>Furness, Betty</b> 73 y/o; 3/1/1948 <b>Income: \$1,812  R</b> <b>ARAW support: New</b></p>	<p>DCOA Ellen Hull  (508) 999-4717</p>	<p>She is already 1 month behind in her payment to Xfinity, owing approximately \$230 at this time &amp; she is extremely nervous about hem ending her service because it is her contact to the outside world.</p>	<p>\$483 monthly deficit</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet approximately \$140</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet approximately \$140</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Social worker assessment</li> </ul>

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<p><b>BENE# 19-20/14</b></p> <p><b>Eleuterio, Sofia</b> 84 y/o; 10/15/1936 <b>Income: \$1,776 H</b></p> <p><b>ARAW support \$6,189:</b> <b>Reoccurring:</b> BCBS \$215.45 '19 <b>Gift:</b> Car repair \$775 '19, Dental \$713 '21, Holiday \$150 '19-20</p>	<p style="text-align: center;">WCOA Cindy Kinnane  (508) 636-1026</p>	<p>Sofia is worried about her big dental bills that have come up. She does not have any dental insurance &amp; the amounts are quite high. Sofia did pay some of the dental &amp; surgical bills on her own, but help would relieve some of the financial burden.</p>	<p>Self sufficient</p> <p>Wishes to stay in home as long as possible</p> <p>Dental insurance?</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$215.45</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Statement</b> Dental \$527 to Rodrigues Dental Group</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$215.45</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Statement</b> Dental \$527 to Rodrigues Dental Group</li> </ul>
<p><b>BENE# 16-17/09</b></p> <p><b>DaRosa, Priscilla</b> 83 y/o; 6/3/1938 <b>Income: \$1,428 H</b></p> <p><b>ARAW support \$30,010: Reoccurring:</b> BCBS \$645.51 '16, EPERS \$51.95 '16 <b>Gift:</b> Hearing aid \$2,500 '16, \$3,000 '18 &amp; \$3,800 '20, Glasses \$610 '19, Credit Card \$2,459 '10 &amp; \$900 '19, Medical \$112 '19, Recliner \$954 '20, Holiday \$100-150 '16-20</p>	<p style="text-align: center;">FCOA Lucille Dauteuil  (508) 979-4081</p>	<p>Daughter: "My mom is getting very depressed because she gets so tired after walking for only five minutes. She would like to go to the Dollar Store, Walmart, the grocery store or simply go to the park &amp; get some fresh air but she would need to be sitting down."</p>	<p>Daughter very involved</p> <p>Many recent medical issues</p> <p>Hopeful to drive again</p>	<p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$645.51</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of EPERS \$51.95</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Mobility scooter \$2,195 from TravelScoot.com</li> </ul>	<p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$645.51</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of EPERS \$51.95</li> </ul>

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<p><b>BENE# 19/11G</b></p> <p><b>Lyons, Carol</b> 73 y/o; 1/3/1948 <b>Income: \$819 sub</b></p> <p><b>ARAW support \$4,393:</b> <b>Gift:</b> Nutrition \$188 '19, Dentures \$2,969 '19, Car ins \$545 '20 &amp; \$541 '21, Holiday \$150 '20</p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>“The auto insurance is great, hard to afford on my own &amp; need the independence &amp; my sister, she’s my best friend &amp; I can get out together sometimes.”</p>	<p>Already bought mattress &amp; box spring</p> <p>Adjustable bed for chronic pain</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Quote</b> Adjustable bed frame \$699 from Worley Beds</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Quote</b> Adjustable bed frame \$699 from Worley Beds</li> </ul>
<p><b>New BENE# 22/04G</b></p> <p><b>Carvalho, Patricia</b> 83 y/o; 2/28/1938 <b>Income: \$1,686 R</b></p> <p><b>ARAW support: New</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>“I need to get out of this apartment. I enjoy being at the Center. I worked as an office manager for Castle Home Building Company before I had to retire at the age of 57 to care for my husband who had a stroke. I enjoyed being out even though I do not talk to people much.”</p>	<p>Referral from New Bedford COA</p> <p>Referral made to CESI to cover Social Day</p> <p>EMOT referral made</p> <p>Stop gap request</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Social Day 3 days per week \$564 for one month</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Social Day 3 days per week \$564 for one month</li> <li>▪ \$50 Walmart gift card</li> </ul>

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<p><b>New BENE# 22/05G</b></p> <p><b>Bishop, Sarah</b> 67 y/o; 10/4/1953 <b>Income: \$923  sub</b> <b>ARAW support: New</b></p>	<p>ALBA Sharon O'Malley  (508) 717-0400</p>	<p>"The house I live in sold in 3 days &amp; it was literally thrown at me that I have to move. I need help with moving expenses including packing help &amp; maybe storage. My apartment now is 7 rooms &amp; I am moving to Temple Landing. One of the things I worry about most is my electric bill."</p>	<p>Referral from Gloria deSa</p> <p>Sudden move</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Moving costs \$150 from Fresh Start</li> <li>▪ Organizing &amp; packing costs \$160 from Fresh Start</li> <li>▪ Eversource outstanding balances \$374.43 electric &amp; \$198.56 gas, total \$572.99</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Moving costs \$150 from Fresh Start</li> <li>▪ Organizing &amp; packing costs \$160 from Fresh Start</li> <li>▪ Eversource outstanding balances \$374.43 electric &amp; \$198.56 gas, total \$572.99</li> </ul>
<p><b>New BENE# 22/06G</b></p> <p><b>Grace, Barbara</b> 72 y/o; 10/21/1948 <b>Income: \$957  sub</b> <b>ARAW support: New</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I am so grateful to be getting this place. When I am around other people, forget less. My brain is more engaged &amp; I stay alert. I am so lonely at the Regency. I look forward to socializing &amp; participating in life again. If the group can help me with the finances, I would be so appreciative."</p>	<p>Referral from Whaler's Cove in collaboration with Fellowship Health Resources</p> <p>Monthly available balance will be \$100 once moved</p> <p>Savings account for move</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> First \$506.13 and last \$1,168 month's rent, total \$1,674.13 to Whaler's Cove</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> First \$506.13 and last \$1,168 month's rent, total \$1,674.13 to Whaler's Cove</li> </ul>

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<p><b>BENE# 19-20/45</b></p> <p><b>Antunes, Joana</b> 80 y/o; 12/2/1940 <i>Income: \$750 R</i></p> <p><b>ARAW support \$1,664:</b> <b>Reoccurring:</b> Rent \$200 '20 <b>Gift:</b> Comforter \$36 '18, Holiday \$150 '20</p>	<p style="text-align: center;">ALBA Sharon O'Malley  (508) 717-0400</p>	<p>“Anything you can do, I really just need help. Thank you for the help you give, I need it. I can't babysit much anymore, I am going to have to cancel the cable.”</p>	<p>Portuguese/Creole speaking</p> <p>Previously listed as having roommates – lives alone</p> <p>Home visit needed</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Comcast bill \$57.38</li> <li>▪ <i>Continuation</i> of rent assistance \$200</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Comcast bill \$57.38</li> <li>▪ <i>Continuation</i> of rent assistance \$200</li> </ul>
<p><b>BENE# 21/25G</b></p> <p><b>Hanlon, Mary Lou</b> 73 y/o; 3/3/1947 <i>Income: \$1,026 H</i></p> <p><b>ARAW support \$731:</b> <b>Gift:</b> Dental \$731</p>	<p style="text-align: center;">WCOA Andrea Lemos  (508) 636-1026</p>	<p>“Finances &amp; keeping my legs strong so that I won't need the knee replacement. I want to be able to get back to my dog business. I am concerned about the equity loan &amp; not having enough for repairs. Taking over one of my bills.”</p>	<p><i>Outstanding ?s - f/u email sent 5/27</i></p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Electric bill approximately \$78.53</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Overdue electric bill balance \$603.65</li> </ul>	<p><b>MORE INFO NEEDED REQUEST ON HOLD</b></p> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Social Worker assessment 2 visits</li> </ul>

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<p><b>BENE# 19-20/35</b></p> <p><b>Rose, Bernice</b> 78 y/o; 3/1/1943 <b>Income: \$1,773   H</b></p> <p><b>ARAW support \$981:</b> <b>Reoccurring:</b> EPERS \$51.95 '20 <b>Gift:</b> Holiday \$150 '20</p>	<p>DCOA Ann Raymond  (508) 999-4717</p>	<p>“Getting sick &amp; not being able to do for myself.”</p> <p>She never wants to leave her home. She has a lot of pain from her back that seems to be deteriorating. Bernice is worried about what she’ll do to get food, etc. as it gets harder for her to walk any distance.</p>	<p>f/u email sent 5/26</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of EPERS \$51.95</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Invoice Dog meds \$156.51 (Frequency?)</li> <li>▪ Smart phone – awaiting estimate</li> </ul>	<p><b>MORE INFO NEEDED REQUEST ON HOLD</b></p>
<p><b>New BENE#</b></p> <p><b>Batista, Urgelia</b> 87 y/o; 12/11/1933 <b>Income: \$1,472   R</b></p> <p><b>ARAW support: New</b></p>	<p>ALBA Sharon O’Malley  (508) 717-0400</p>	<p>“I have been paying this Alden Court bill for over 2 years from when my husband was there before he died. It would be good to have it paid off.”</p>	<p>Referral from Immigrants’ Assistance Center</p> <p>Son owns home – does not charge rent</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Balance of Alden Court bill \$563.57 (Payment made this month)</li> </ul>	<p><b>REQUEST NOT APPROVED HAS FINANCIAL RESOURCES TO PAY</b></p>