

# ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2021 | VER 10/18/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>BENE# 19-20/27</b></p> <p><b>Petrin, Joan</b> 86 y/o; 1/6/1935 <b>Income: \$1,631 R</b></p> <p><b>ARAW support \$5,185:</b> <b>Reoccurring:</b> BCBS \$645.51 '19 <b>Gift:</b> Holiday \$150 '20</p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I am missing out on so much conversation &amp; I am beginning to dislike being in my groups as I have to ask everyone to speak up or to repeat themselves. My friends seem to understand but I can tell that some of them get frustrated with me...But this hearing loss is really causing me to feel left out."</p>	<p>Very active and social – hearing loss impacting</p> <p>Specific hearing aids – capability to auto adjust to environment</p>	<p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$645.51</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Hearing aids \$5,600</li> </ul>	<p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$645.51</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Hearing aids \$5,600</li> </ul>
<p><b>New BENE#</b></p> <p><b>Gadomski, Marion</b> 77 y/o; 7/28/1944 <b>Income: \$1,729 H</b></p> <p><b>ARAW support: New</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I am so overwhelmed with life since my husband's death in March. My kids tell me it's been 5 months &amp; I should be getting over it. But I am lost without him. He did everything for me."</p>	<p>Referral from FCOA</p> <p>Widowed March 2021</p> <p>Proactive in learning finances and resources available</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Health insurance \$242</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Social worker assessment</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Health insurance \$242</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Social worker assessment</li> </ul>

## ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2021 | VER 10/18/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>New BENE#</b>  <b>Ribeiro, Renay</b>                      72 y/o; 3/15/1949                      Income: \$1,598 sub                      ARAW support: New</p>	<p>BA                      Pat Midurski                      (508) 717-0400</p>	<p>"I have helped my grandchildren with transportation to work &amp; school but now I have this debt...If I didn't have this debt, I would not worry so much."</p>	<p>Referral from CNHC                      Adult children are not in position to help financially                      Personal loan to consolidate bills                      Total debt \$7,608</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guideline (Over \$198)</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Credit card assistance</li> </ul>	<p><b>Exception approved:</b></p> <ul style="list-style-type: none"> <li>▪ Income guideline</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Credit card assistance \$3,500 to be paid directly to credit card</li> </ul>
<p><b>BENE# 19/12G</b>  <b>Silveira, Marie Lorraine</b>                      80 y/o; 12/23/1940                      Income: \$943 sub                      ARAW support \$1,830:                      Gift: Eversource gas \$962 '19, Eversource electric \$867 '19</p>	<p>ALBA                      Sharon O'Malley                      (508) 717-0400</p>	<p>"It has been a while since I have bought any clothes. I have lost a little weight, but have "shrunk" a couple of inches &amp; really need some petite clothes that fit. Also bras are so expensive, I'm big on top &amp; the cheaper bras just don't do it. It would be nice to get a few new things, maybe from Target or JCP."</p>	<p>Volunteer at HeadStart                      Very social</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Clothes shopping \$200</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Clothes shopping \$200</li> </ul>

# ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2021 | VER 10/18/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>New BENE#</b></p> <p><b>Hernandez-Rolon, Francisca</b> 70 y/o; 1/24/1951 <b>Income: \$942  sub</b> <b>ARAW support: New</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>“I am worried about my bills &amp; how I will pay them now that I only have one paycheck. The housing authority will not decrease my rent until the issue regarding my deceased husband’s pension from Puerto Rico is resolved. I have been told this could take as long as a year...”</p>	<p>Referral from CESI</p> <p>Widowed June 2021</p> <p>Declined referral to SCCLS</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Comcast bill \$125</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Comcast bill \$125</li> </ul>
<p><b>BENE# 18-19/24</b></p> <p><b>Sampson, Janet</b> 76 y/o; 9/29/1945 <b>Income: \$907  sub</b> <b>ARAW support \$7,777: Reoccurring:</b> Cable/internet \$123 '19 <b>Gift:</b> AAA \$55 '20, Car insurance \$939 '19, \$1,297 '20 &amp; \$1,107 '21, Holiday \$150 '19-20</p>	<p>ALBA Sharon O’Malley  (508) 717-0400</p>	<p>“I brought my car to the shop to have the brakes looked at. They told me the brakes were bad &amp; needed repair right away, that it was dangerous to keep driving it, so I let them do it &amp; put it on my credit card.”</p> <p>“I also went for new glasses...insurance won’t pay for the whole amount.”</p>	<p>Car repair was safety issue</p> <p>SWH will not cover full amount for progressive lenses</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>CC Statement</b> Auto repair \$1,464.50 to be paid to Discover card</li> <li><b>Invoice</b> Glasses \$218</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>CC Statement</b> Auto repair \$1,407.01 to be paid to Discover card (no sales tax)</li> <li><b>Invoice</b> Glasses \$218</li> </ul>

## ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2021 | VER 10/18/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>New BENE#</b>  <b>LaFrance, Louise</b>                      73 y/o; 2/28/1948                      Income: \$957 sub                      ARAW support: New</p>	<p>FCOA                      Carolyn D'Antoni                        (508) 979-4081</p>	<p>Because of her emphysema, she finds it very hard to clean her apartment &amp; wishes she could have a home health aide. I referred her to Coastline for that help. She is in need of new hearing aids. SouthCoast repaired the current ones but she was told the repair may not last.</p>	<p>Referral made to CESI – update 9/29 daughter is now helping instead</p> <p>Daughters involved and help with what they can</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Hearing aids \$4,400</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Hearing aids \$4,400</li> </ul>
<p><b>New BENE#</b>  <b>Eisley, Geraldine</b>                      70 y/o; 8/5/1951                      Income: \$814 sub                      ARAW support: New</p>	<p>BA                      Pat Midurski                        (508) 717-0400</p>	<p>“I just returned from Florida where I lived for 3 years. My daughter found a Section 8 apartment for me but the landlord did not provide a refrigerator. She checked with CFC, My Brother’s Keeper, United Way, Salvation Army, the church &amp; no one has refrigerators.”</p>	<p>Referral from CESI</p> <p>Moved to FL for warmer climate due to severe rheumatoid arthritis – helped for a while</p> <p>Borrowing a dorm-sized fridge</p> <p>Very supportive daughter</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Living in area for last 5 years (3 years in Florida)</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Refrigerator \$779 plus \$45 delivery fee</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Living in area approved</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Refrigerator up to \$900 plus \$45 delivery fee</li> </ul> <p><i>Dues to supply issues, OK to order right away</i></p>

# ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2021 | VER 10/18/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>New BENE#</b>  <b>Jensen, Anna</b>                      73 y/o; 4/17/1948                      Income: \$1,603   <i>H</i>                      ARAW support: <b>New</b></p>	<p>FCOA                      Carolyn D'Antoni                      (508) 979-4081</p>	<p>She would like help paying for the eyeglasses she has just charged to her Discover card.</p>	<p>Line of credit on condo                      \$333 car payment                      Paid glasses on CC</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>CC Statement</b> Glasses \$242</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Social worker assessment</li> <li>▪ ACCS referral</li> </ul> <p><i>The committee feels that payment of eyeglasses would not make an impact on the challenges she is facing. We would like to help. And suggest a referral to ACCS and/or a social work assessment. ARAW will cover any associated costs.</i></p>
<p><b>New BENE# 22/05EDDF</b>  <b>DeJesus, Eva</b>                      92 y/o; 9/13/1929                      Income: \$932   <i>sub</i>                      ARAW support: (Have not received bill yet)</p>	<p>BA                      Pat Midurski                      (508) 717-0400</p>	<p>"I want to stay in my home for my last years. Can this group please help me with my bills so I can stay here?"</p> <p>"I watch TV a lot for the entertainment &amp; to pass the time. Maybe the group can help with this Comcast bill?"</p>	<p>Referral from CESI                      Rent is increasing – causing distress                      Budgets money well                      EDDF approved one case Ensure in Sep</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet \$115</li> <li>▪ Ensure from Westport Apothecary \$48</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet \$115</li> <li>▪ Ensure from Westport Apothecary \$48</li> </ul>

# ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2021 | VER 10/18/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>BENE# 20-21/12</b></p> <p><b>Lamontagne, June</b> 73 y/o; 3/29/1948 <b>Income: \$1,793   R</b></p> <p><b>ARAW support \$2,363:</b> <b>Reoccurring:</b> BCBS \$215.45 '20</p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I would love to get a new sofa to replace this daybed that is falling apart but I have not found one that I like that is reasonably priced."</p>	<p><b>Awaiting couch estimate</b></p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of BCBS \$215</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Couch</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of BCBS \$215</li> </ul> <p><i>Couch request put on hold until estimate is obtained</i></p>
<p><b>BENE# 14-15/06</b></p> <p><b>Charbonneau, Leila</b> 77 y/o; 4/13/1944 <b>Income: \$859   H</b></p> <p><b>ARAW support \$24,152.23: Gifts:</b> Glasses \$269 '18, TV \$379.99 '18, CNHC \$125 '17, Appliance \$661.19 '16, Plumber \$954 '15, CC \$401 '15, Dental \$600 '14, Car repair \$344.99 '20, \$270 '19, &amp; 572.50 '18 &amp; \$650 '14, RE Taxes \$600-800 '14-17, HOI \$400-1,060 '14-20, Car Ins \$300-920 '15-21, Holiday \$100-150 '16-20 <b>Discontinued:</b> Cable \$100 '14-17, Stipend \$100 '19</p>	<p>FCOA Lucille Dauteuil  (508) 979-4081</p>	<p>"I'm managing ok as long as the ARAW continues to pay my homeowners' insurance and my auto insurance."</p>	<p>Sent baklava to ARAW office</p> <p>Continued approval (grandmothered)?</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> 2021-2022 Homeowners' insurance \$1,280</li> <li>▪ 2022-2023 Car insurance \$1,033 (based off last year)</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> 2021-2022 Homeowners' insurance \$1,280</li> <li>▪ 2022-2023 Car insurance \$1,033 (based off last year)</li> </ul>

# ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2021 | VER 10/18/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>BENE# 06-07/03</b></p> <p><b>Bissonnette, Alice</b> 79 y/o; 10/09/1941 <b>Income: \$1,412 sub</b></p> <p><b>ARAW support \$44,384.99:</b> <b>Reoccurring:</b> BCBS \$645.51 '06 <b>Gifts:</b> Car repair \$1,254 '21, \$661.13 '20, \$225 '19 &amp; \$725 '18, Hearing aid \$3,000 '17, CC \$725.70 '12, Dentures \$1,505 '16, \$1,600 '11, \$1,760 '10 &amp; \$1,700 '09, Holiday \$100-150 '07-20</p>	<p style="text-align: center;">FCOA Lucille Dauteuil (508) 979-4081</p>	<p>“My hearing is getting worse &amp; my latest exam at SouthCoast ENT shows that I would need new hearing aids which I can’t afford. I hope that the ARAW will help me with this bill.”</p>	<p>Depressed and anxious</p> <p>No family</p> <p>ARAW paid for hearing aids 4 years ago</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guideline (Over \$12)</li> </ul> <p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$645.51</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Hearing aids \$4,200</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guideline (Over \$12)</li> </ul> <p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$645.51</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Hearing aids \$4,200</li> </ul>
<p><b>New BENE#</b></p> <p><b>Matos, Lucia</b> 65 y/o; 4/2/1956 <b>Income: \$500 H</b></p> <p><b>ARAW support: New</b></p>	<p style="text-align: center;">ALBA Sharon O’Malley (508) 717-0400</p>	<p>“I’m afraid to lose the house, the mortgage is the most important thing. I have lived here for 30 years and on my own I have worked hard to maintain my home. I have worked too hard to lose it now and should have income again by November.”</p>	<p>Referral from IAC</p> <p>SSA/SSI benefits should start Nov</p> <p>Applying for assistance programs (PACE, RAFT)</p> <p>Enable her to get through difficult period (over “hump”)</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Statement Mortgage \$1,473.78</li> <li>▪ City of New Bedford water bill \$215.98</li> <li>▪ Comcast, 2 months \$388.58</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Statement Mortgage \$1,473.78</li> <li>▪ City of New Bedford water bill \$215.98</li> <li>▪ Comcast, 2 months \$388.58</li> </ul>

## ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2021 | VER 10/18/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>New BENE#</b></p> <p><b>David Martinez, Nilda</b> 65 y/o; 12/19/1955 <i>Income: \$967 sub</i> <b>ARAW support: New</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I got myself into a mess &amp; I have lied to my daughter. I told her I have one credit card with a balance of \$326. In truth, I have 3 cards with even higher balances. I am ashamed...If I could get help to clean up these credit cards, I will be truthful with my daughter &amp; I will work to handle my spending better."</p>	<p>Referral from CESI  Total debt \$2,146  <i>Awaiting credit card statements</i></p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Credit card assistance</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Credit card assistance \$2,146</li> </ul> <p><i>Will pay directly to credit card company, once credit card statements are received.</i></p>
<p><b>BENE# 19-20/09</b></p> <p><b>Mendonca, Shirley</b> 84 y/o; 12/14/1936 <i>Income: \$100 sub</i> <b>ARAW support \$10,020: Reoccurring:</b> Cable/phone/internet \$151.28 '19 <b>Gifts:</b> Car insurance \$1,362 '19, Tires \$862 '19, Vet \$195 '19, Car repair \$602 '20, Rent \$1,268 '21, Holiday \$150 '19-20</p>	<p>DCOA Ann Raymond  (508) 999-4717</p>	<p>"I love movies &amp; that's all I can do here. They don't have anything to do but play Bingo. I miss drawing too! I just sit here."</p> <p>Shirley was an active photographer &amp; made specialty note cards &amp; sold them at the outdoor markets &amp; craft fairs.</p>	<p>At Whaler's Cove  Lost photos on computer  ARAW uses Home PC Desk Help  Comcast bill summaries included for before move, after move, current request</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> Cable/phone/internet \$159.99 plus fees (new bundle)</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Estimate</i> Computer support \$150</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> Cable/phone/internet \$159.99 plus fees (new bundle)</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Estimate</i> Computer support \$150</li> </ul>



# ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2021 | VER 10/18/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>New BENE#</b>  <b>Collins, Donna</b>                      69 y/o; 1/6/1952                      Income: \$939 sub                      ARAW support: New</p>	<p style="text-align: center;">DCOA                      Ann Raymond                        (508) 999-4717</p>	<p>Donna’s biggest worry is “I’m in desperate need of reliable transportation. I’m worried to be without transportation.”</p>	<p>Has already spent money on previous repairs                        Uses car to bring other residents for errands</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Car repair \$342.47</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Car repair \$342.47</li> </ul>
<p><b>BENE# 14-15/20</b>  <b>Lourenco, Alice</b>                      78 y/o; 4/2/1943                      Income: \$1,458 R                      ARAW support  <b>\$18,205: Reoccurring:</b>                      BCBS \$215.45 '15 <b>Gift:</b>                      Dental \$1,697 '15,                      Glasses \$680 '15,                      Holiday \$100-150 '15-20</p>	<p style="text-align: center;">WCOA                      Andrea Lemos                        (508) 636-1026</p>	<p>From Jan 2021 app:                        “Right now this COVID makes me afraid to go out. Other than that I am okay. I take it one day at a time. When I go back to the eye doctors, for you to still be willing to help me with the glasses.”</p>	<p>Approved reimbursement in Sep 2021 to be paid directly to daughter’s CC – daughter paid off CC before ARAW payment</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Reimbursement</b> Glasses \$1,257.77</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Reimbursement</b> Glasses \$1,257.77 paid to Alice</li> </ul> <p><i>Please note this is a one-time exception. All requests should come in advance of purchase or service. ARAW’s policy is to pay vendors or providers directly and no longer provides reimbursement unless an absolute last resort.</i></p>

# ARAW BENEFICIARY REQUEST REVIEW

OCTOBER 2021 | VER 10/18/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>BENE# 19/02G</b></p> <p><b>Miranda, Maria</b> 76 y/o; 9/4/1945 <b>Income: \$1,271 H</b></p> <p><b>ARAW support \$1,986:</b> <b>Gift:</b> HOI \$902 '19, Car insurance \$934 '20, Holiday \$150 '20</p>	<p>WCOA Susan Routhier</p> <p>(508) 636-1026</p>	<p>Maria worries about keeping her home in good repair. She hopes to be able to remodel her bathroom &amp; kitchen someday. Maria's home repair priority this year is repairing or replacing the cement walkout from the basement. The cement has large areas of broken crumbling cement.</p>	<p>Submitted request in August – committee asked for estimate for cement walk repair</p> <p>Will use her funds intended for car insurance to fix cement walk if approved</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Original ask:</b> Policy 2021-2022 Car insurance \$808</li> <li>▪ <b>Follow up:</b> Estimate walkway repair \$4,800</li> </ul>	<p><i>Denied: The committee felt that Maria currently has the funds, through the amount of money she has in the bank and the balance she has after expenses each month, to address both the car insurance and walkway repair at the moment. Should her financial situation change, and another need arises in the future, we welcome a request on her behalf.</i></p>
<p><b>New BENE#</b></p> <p><b>Raposa, Joyce</b> 78 y/o; 5/29/1943 <b>Income: \$1,953 H</b></p> <p><b>ARAW support: New</b></p>	<p>BA Pat Midurski</p> <p>(508) 717-0400</p>	<p>"I worry that I will fall &amp; no one will know I need help. My sons &amp; their families are very caring &amp; supportive however they work full time &amp; are not here all the time. They do call me in the morning &amp; evening &amp; my friends call as well. But I would feel more secure with an EPERS."</p>	<p>Referral from ARAW beneficiary</p> <p>Sons help financially when they can – doesn't want to ask for more from them</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guideline (Over \$53)</li> <li>▪ Assets guideline (Over \$1K)</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ EPERS \$39.95</li> </ul>	<p><i>Denied: Joyce is over asset and income. Should her financial situation change, and another need arises in the future, we welcome a request on her behalf.</i></p>