

# ARAW BENEFICIARY REQUEST REVIEW

JANUARY 2022 | VER 1/20/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p><b>BENE# 19-20/17</b></p> <p><b>Hultgren, Mary</b> 85 y/o; 3/31/1936 <b>Income: \$1,890 sub</b></p> <p><b>ARAW support \$12,335:</b> <b>Reoccurring:</b> EPERS \$51.95 '20 <b>Gifts:</b> Dental \$3,287 '14, Hearing aid \$2,200 '13 &amp; \$5,400 '19, Holiday \$150 '20</p>	<p>FCOA Lucille Dauteuil  (508) 979-4081</p>	<p>"I'm doing ok financially but I might be needing another type of hearing aid that I can't afford. I had an evaluation appt with Dr. Elio DoBem at Miracle Ear in Dartmouth &amp; and these would cost \$7,915."</p>	<p>ARAW pd \$5,400 for hearing aids in 2019</p> <p>Request put on hold from Dec – additional documentation included</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Purchase Agreement</b> Hearing aids \$7,915</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>\$5,400 towards Hearing aids, paid to vendor or reimbursed if already purchased</li> </ul>
<p><b>BENE# 21-22/28</b></p> <p><b>Curado, Alzira</b> 74 y/o; 9/1/1947 <b>Income: \$802 sub</b></p> <p><b>ARAW support \$2,260:</b> <b>Reoccurring:</b> Cable/phone/internet \$141 '21 <b>Gifts:</b> Car loan \$689.37 '21, Holiday \$150 '20-21</p>	<p>ALBA Sharon O'Malley  (508) 717-0400</p>	<p>"I need help with my car payments. It's hard now to pay all my bills. My car is necessary, I use it often for doctors &amp; groceries &amp; church &amp; anywhere I need to go, I go somewhere every day."</p>	<p>Income reduced since reporting husband pension – straining budget even more</p> <p>Car expenses biggest part of budget – also of highest importance</p> <p><b>*Auto ins sup docs – sent page 1 of 4</b></p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li><i>Continuation of</i> cable/phone/internet \$142</li> <li><b>Statement</b> Auto payment \$230 (or full balance \$4,934.25 approx)</li> </ul> <p><b>or</b></p> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Auto insurance \$1,040 <b>or</b></li> <li><b>Invoice</b> MasterCard bill \$1,330.63</li> <li>Money Management Bill Payer referral</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li><i>Continuation of</i> cable/phone/internet \$142</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Statement</b> Auto payment \$230/monthly for 12 months</li> <li>Auto insurance \$1,040</li> <li>Money Management Bill Payer referral</li> </ul>

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<p><b>BENE# 21-22/23</b></p> <p><b>Gordon, Melba</b> 89 y/o; 3/21/1932 <b>Income: \$1,547 H</b></p> <p><b>ARAW support \$939.37: Gift:</b> Eversource gas &amp; electric \$939.37 '21</p>	<p>FCOA Carolyn D'Antoni  (508) 979-4081</p>	<p>How will she be able to pay to replace her dentures lost about two months ago. Senior Whole Health will not pay for a new set.</p>	<p>Phone/internet approval was on hold until sup docs supplied</p> <p>Lost dentures – SWH will not cover</p> <p>In process of SNAP and PACE apps</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Phone/internet \$150</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Statement</b> Dentures \$1,735</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Phone/internet \$150</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Statement</b> Dentures \$1,735</li> </ul>
<p><b>New BENE#21-22/29</b></p> <p><b>Ponte, Karyn</b> 72 y/o; 11/4/1949 <b>Income: \$944 H</b></p> <p><b>ARAW support: New</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I live from paycheck to paycheck &amp; I still don't have enough to make ends meet."</p> <p>"At this time in my life, I am too young in spirit to move to elder housing."</p>	<p>Referral from City of NB OHCD – working with them for home repairs</p> <p>Would like to work but can only earn \$30 per month without affecting her benefits</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet \$170</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Policy</b> 2022-2023 Car insurance \$838 (Estimate based off 2021-2022)</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet \$170</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Policy</b> 2022-2023 Car insurance \$838 (Estimate based off 2021-2022)</li> <li>▪ Up to 3 SW visits</li> </ul>
<p><b>BENE# 22/29G</b></p> <p><b>Ortiz, Maria</b> 75 y/o; 10/7/1946 <b>Income: \$1,532 sub</b></p> <p><b>ARAW support \$611: Gift:</b> CC \$461 '19, Movers \$150 '19</p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I had very bad teeth &amp; I finally took the steps to get them removed. I had 22 teeth removed."</p> <p>"Dentures were made for me &amp; I have to go back for fittings."</p>	<p>Used \$4,100 from savings – put balance on CC</p> <p>Exception to living alone &amp; income guidelines granted 1/6/21 to remain on FLO</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>CC Statement</b> Dental \$3,174</li> </ul>	<p><b>Exceptions:</b></p> <ul style="list-style-type: none"> <li>▪ Living alone</li> <li>▪ Over income</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>CC Statement</b> Dental \$3,174 (to be paid to credit card)</li> </ul> <p><i>Encouraged to reconsider SNAP &amp; PACE</i></p>

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<p><b>New BENE#22/30G</b></p> <p><b>Roy, Laura</b> 92 y/o; 1/22/1929 <b>Income: \$1,315 R</b> <b>ARAW support: New</b></p>	<p>DCOA Ann Raymond (508) 999-4717</p>	<p>Laura worries about food &amp; how expensive it is</p> <p>“It has been extremely difficult to communicate when I can’t understand. It’s very frustrating.”</p>	<p>Lost hearing aid</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Hearing aid \$1,500</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Hearing aid \$1,500</li> </ul> <p><i>Referral to YWCA Widow Support Program</i></p>
<p><b>New BENE#</b></p> <p><b>Monteiro, Linda</b> 69 y/o; 11/20/1952 <b>Income: \$1,071 sub</b> <b>ARAW support: New</b></p>	<p>DCOA Ann Raymond (508) 999-4717</p>	<p>“TV is my only company or entertainment and it’s been 7 weeks. It’s depressing because I go to bed at 7 pm.”</p>	<p>Referral from CESI</p> <p>TV broken for 7 weeks</p> <p>Brother’s funeral &amp; headstone on CC</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ TV 55” \$547.99 or 50” \$378</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ TV 50” \$378</li> </ul>
<p><b>BENE# 21/19G</b></p> <p><b>McHale, Joyce</b> 74 y/o; 9/17/1947 <b>Income: \$943 sub</b> <b>ARAW support \$608:</b> <b>Gifts:</b> Chofa \$458 ‘20, Holiday \$150 ‘21</p>	<p>DCOA Ann Raymond (508) 999-4717</p>	<p>“I’m afraid I could get evicted because I haven’t paid my electric bill &amp; I’ll be homeless.”</p>	<p>Overdue electric could affect housing status</p> <p>Applied to PACE – may help with electric moving forward</p> <p>MMP?</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Electric \$1,342.75</li> </ul>	<p style="text-align: center;"><b>HOLD</b> <i>consulting with SCCLS</i></p>

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<p><b>New BENE#</b></p> <p><b>Hamer, Erika</b> 72 y/o; 11/12/1949 <b>Income: \$954   H</b> <b>ARAW support: New</b></p>	<p>DCOA Ann Raymond (508) 999-4717</p>	<p>“Bills are getting larger &amp; health insurance is a big chunk out of my monthly income. The biggest help would be to have health insurance covered because I don’t know how long I can keep up the business.”</p>	<p>Craft business online &amp; fairs – unknown income</p> <p>“just moved money out of bank”</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>Over assets (\$1,000)</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>BCBS \$226.29 (2022 rate)</li> </ul>	<p><b>HOLD</b></p> <p><i>Awaiting more information from Buy-in application and clarification of asset status</i></p>
<p><b>BENE# 19-20/35</b></p> <p><b>Rose, Bernice</b> 78 y/o; 3/1/1943 <b>Income: \$1,773   H</b> <b>ARAW support \$1,642:</b> <b>Reoccurring:</b> EPERS \$51.95 '20 <b>Gifts:</b> Dog meds \$147 '21, Holiday \$150 '20-21</p>	<p>DCOA Ann Raymond (508) 999-4717</p>	<p>“Getting sick &amp; not being able to do for myself. I was afraid during the tornado scare because I was in my basement &amp; didn’t have any idea what was going on because my flip phone only had an alarm to take cover.”</p>	<p>Cell phone bill would go from \$16 to \$97</p> <p>Variable rate on home equity loan – low because of Covid</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Cell phone service \$97</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Cell phone \$799.99</li> </ul>	<p><b>HOLD</b></p> <p><i>Awaiting Beneficiary Task Force meeting to discuss guidelines involving technology requests</i></p>