



# ASSOCIATION FOR THE RELIEF OF AGED WOMEN

Board Meeting | April 14, 2022 | 9:30 am  
Wamsutta Club | County Street | New Bedford

## ***Packet contents to be reviewed prior to the meeting:***

*March Minutes; April FLO Newsletter & BA Report; March activity sheet; CPG press release; Annual Meeting invitation; March Financials; April Beneficiary Recommendations; Committee Materials: Finance, Governance, Legacy Annual policy statements; CORI policy, acknowledgment & request*

- 🕒 Moment of Silence
  - ♥ Dorothy Alfonso
- 🕒 Reflective Moment – 10 year history read by Roseanne O’Connell
- 🕒 Call to Order – President Rosemary Saber
  - ✓ **Recommendation to authorize the Office Administrator to take meeting minutes for review, approval and distribution by the President. – VOTE**
- 🕒 Roll Call – Jenny Costa
- 🕒 President’s Report
  - ✓ **Recommendation to approve March 2022 Board meeting minutes, as distributed – VOTE**
    - Annual Meeting format & reports
    - Thank you & look back
- 🕒 Executive Director’s Update – *see packet*
  - FLO Newsletter & BA report
  - Questions: activity sheet
  - Office reconfiguration
  - Thank you to hostesses!
  - Volunteer opportunity
  - Policy statements & CORI
  - CPG updates
  - Thank you to Sharon
  - Welcome Leonora
  - Beneficiary highlight
- 🕒 Finance Review – *see packet*
  - Finance Committee meeting update 3/15/22
  - ✓ **Recommendation to accept March finance report, as distributed – VOTE**
- 🕒 Committee Reports
  - Visiting – *see packet for upcoming birthdays*
    - April Visiting reports – 3 minutes each
      - \* Shannon Bachman
    - Reporting in May: Jane Stankiewicz
    - No one for June!!!

- Beneficiary – *see packet*
  - ✓ **Recommendation to accept decisions of beneficiary committee, as distributed – VOTE**
    - Highlight a new beneficiary
- Governance – *see packet*
  - Governance Committee meeting update 3/22/22
- Grants
  - Nothing to report
- Legacy – *see packet*
  - Legacy Committee meeting update 3/11/22
- Personnel – *see packet*
  - Nothing to report
- Other business to be brought before the Board
- Executive Session, if needed

**ANNOUNCEMENTS/MEETINGS – ALL INVITED TO ATTEND AND AUDIT WHENEVER INTERESTED:**

- Tuesday, April 12<sup>th</sup> | Finance Committee | 11:30 am**
- Thursday, April 14<sup>th</sup> | Board Meeting | via ZOOM | 9:30 am**
- Friday, April 15<sup>th</sup> | Personnel Committee | 9:30 am**
- Tuesday, April 26<sup>th</sup> | Governance Committee | 9:30 am**
- Thursday, April 28<sup>th</sup> | Annual Meeting | 3:00 pm**
- Wednesday, May 4<sup>th</sup> | Beneficiary Committee | 9:30 am**
- Thursday, May 12<sup>th</sup> | Regular Board Meeting | 9:30 am**



**Happy Birthday!!**

- Angela 4/25
- Debbie 5/5
- Shannon 5/10

**Association for the Relief of Aged Women**  
**Minutes of the Regular Monthly Meeting, March 10, 2022**

**Moment of Silence:** All present had a moment of silence for the beneficiary who we lost since our last meeting: Maria Cabral.

**Reflective Moment:** Jo-Ann Beaulieu shared a quote from Sister Joan Chittister:

“A burden of these years is the danger of considering ourselves useless simply because we are no longer fulfilling the roles and positions of youth.

A blessing of these years is the freedom to reach out to others,  
to do everything we can with everything in life that  
we have managed to develop all these years in both soul  
and mind for the sake of the rest of the human race.”

**President Rosemary Saber called the meeting to order at 9:36 AM.**

A motion was made to authorize the Office Administrator to take meeting minutes for review, approval and distribution by the President. **SO VOTED**

**Members in Attendance:** Beaulieu, Brooke, deSa, Doyle, Ellis, LaFlamme, Mayall, McKnight, Natho, O’Connell, Saber.

Executive Director Clare Healy Foley and Office Administrator Jenny Costa also present.

**Members excused:** Bachman, Beaton, Stankiewicz.

The minutes of the February 10, 2022 board meeting were approved as written. **SO VOTED**

The minutes of the February 10, 2022 executive session were approved as written. **SO VOTED**

**Report of President:** President Rosemary Saber reported:

1. Evolution of ARAW – Celebration of all accomplished
  - a. Interview conducted by Zelinda Zouhan of Marie Douglas
    - i. Mrs. Douglas served on ARAW board for 42 years
    - ii. ARAW investments grew from \$500k in 1934 to \$21 million in 2021
    - iii. In 1992 ARAW had 9 benefactors and 11 grantees
    - iv. In 1994 Hope Atkinson became President
      1. Instrumental in changes to the organization
    - v. In 2007 First executive director was hired and office space acquired
  - b. Task for Legacy Committee to gather and bring history up to present
    - i. Look at how ARAW history aligns with historical events
2. Annual Meeting
  - a. Wamsutta Club, Thursday April 28<sup>th</sup> at 3 pm (option to Zoom)
  - b. Committee chairs and community partners will have up to 5 minutes to present
    - i. Chairs need to be sensitive of what they share regarding beneficiary/personnel information (Can work with ED)
    - ii. Community partners may also bring materials to share

- c. Opportunity to mingle afterwards

**Report of Executive Director:** Executive Director Clare Healy Foley reported:

1. FLO Newsletter
  - a. Shared photos of beneficiaries with their NB Art Museum projects
  - b. Wamsutta luncheon – looking for volunteers to host for 3/24 and 3/31
2. BA Report: lovely quotes shared by Patricia Midurski
3. Activity Sheet: no questions
4. In person activities/visits have resumed
5. Donations
  - a. Donation of \$150 made in memory of Connie Mayer
  - b. ARAW chosen by Ocean State Job Lot employees as recipient of a \$100 gift card
6. Community Partner updates
  - a. Coastal Neighbors' Network – ARAW invited to present on March 23<sup>rd</sup>
  - b. AHA!
    - i. Event 3/10 is all about women - ARAW listed as sponsor with Grants Committee approval
    - ii. FY22 Grant extended
  - c. Dartmouth COA
    - i. Response to grant award notification after reminder – crafting response to board, unable to have outreach position without full funding
    - ii. DCOA requested meeting – Clare shared options, no response from DCOA
    - iii. ARAW prepared to absorb beneficiaries
7. Sharon O'Malley
  - a. Had previously extended leave until April 7<sup>th</sup>
  - b. Will not be returning to ARAW – filing for disability
  - c. Email sent expressing gratitude – will share with board
  - d. Will be assisting in transition
  - e. April newsletter will feature retirement (Will be first notification to beneficiaries)
8. PT Beneficiary Advocate
  - a. Lots of interest – 2 viable candidates, interviews scheduled
9. Beneficiary Highlight – Maria Dos Santos: Importance of home visits
  - a. Referral from Dartmouth COA
  - b. Portuguese speaking
  - c. Initial application done with daughter living in Dartmouth
  - d. Beneficiary Committee approved stove based on info shared – family notified; Stan & Paul's not notified
  - e. Pat conducted home visit on Monday 3/7 – clear that family was living there, daughter Joanna admitted to this but refused to fill out new application, still pushed for stove
  - f. Family claiming Maria Dos Santos in hospital
  - g. Beneficiary Committee alerted – approval rescinded
  - h. Discovered on Wednesday Maria Dos Santos had died Saturday 3/5

**Report of Finance Committee:** Chair Mary Ellis reported:

1. Motion to conduct a financial review for FY 23 to meet our financial attestation obligations. SO VOTED
2. Finance committee will be meeting with Investment Advisory Committee and Bank of America to discuss investments for FY 23
3. Motion made to accept January finance report, as distributed. SO VOTED
4. Motion made to accept February finance report, as distributed. SO VOTED
5. Motion made to accept \$1,329,309 FY23 Budget, as distributed. SO VOTED
  - a. Thank you to Clare and committee for work on budget

**Report of Visiting Committee:**

1. Visiting reports
  - a. Debbie Brooke reported on Sofia Eleuterio
    - i. Difficulty walking and pain
    - ii. Less able to maintain property
    - iii. Children helpful but have own lives
    - iv. Independent – struggling to ask for help
    - v. Potential for social worker or Coastal Neighbors' Network?
  - b. Jo-Ann Beaulieu reported on Eleanor Mello
    - i. FLO participant, knows ARAW staff by name
    - ii. Feels supported by ARAW
    - iii. Loves to talk and is always on the go
    - iv. Health conscience
    - v. Grew up in Fairhaven, history of domestic abuse – alienated from family
    - vi. Minor stroke – proved to be blessing, reconnected with daughter and spent Christmas with her family
  - c. Next month – Shannon Bachman

**Report of Beneficiary Committee:** Chair Diane Laflamme reported:

1. A motion was made to accept recommendations from the Beneficiary Committee. SO VOTED
  - a. 15 requests, 5 new
2. New Beneficiary Highlight – Barbara Sikorski
  - a. Husband died not long ago
  - b. Son moved in - took out home equity loan, son has died
  - c. ARAW paying off home equity loan

**Report of Governance Committee:** Chair Debbie Brooke reported:

1. For purposes of By Laws, board members will be listed as directors
2. Will be emailing executive director evaluation – Rosemary will use for annual review

**Report of Legacy Committee:** Chair Roseanne O'Connell reported:

1. Discussed previous year and where committee stands

2. Decided to go back to Whaling Museum to look at restricted box – helpful to determine what is important to save
3. Excited to realign responsibilities and tasks

**Report of Personnel Committee:** Chair Pam McKnight reported:

1. Conducted annual Personnel Policies Handbook review
  - a. Many changes even though new
2. National Employee Appreciation Day
  - a. Staff given gift card to The Baker and lovely handwritten note of thanks
    - i. Staff expressed gratitude

**Other Business:**

1. Reminder admin@ email goes to both Clare and Jenny – use when appropriate

The meeting was adjourned at 11:36 am.

Recorded by Jenny Costa, Office Administrator



*the Board of ARAW invites you to join  
current members, past members and  
community partners for the*

**Association for the Relief  
of Aged Women  
155th ANNUAL MEETING**

*at the Wamsutta Club  
**Thursday, April 28th**  
**3:00 pm - 5:00 pm**  
with light refreshments and  
engagement to follow*

**Please RSVP by 4/22/22**  
**admin@arawofnb.org**  
**508.717 0400**

*Zoom option, upon request*

April 2022



## GOING WITH THE FLO

Friendship Lunches & Outings (FLO)  
Newsletter

*thank you*

... sometimes these words  
simply aren't big enough.



It is with a heart full of gratitude and memories full of smiles that we wish Sharon O'Malley the happiest of retirements. To know Sharon is to know just how much she will be missed and also know just how lucky we have been to have her on *Team ARAW*.

Sharon has been a valued member of our ARAW family long before we had the good fortune of seeing her in the ARAW office every day. During her tenure she has served as a tireless, compassionate, trusted and knowledgeable advocate for so many. Her commitment and dedication knows no bounds. She has also been ARAW's social director through the Women's Community Access Program and then Friendship Lunches & Outings (FLO) Program. During retirement, she will have an open invitation to any upcoming FLO lunch or event!



We know that many of you will want to wish her a happy retirement. Should you like to send Sharon a note or card, we will be sure to get it to her. Please send to:

ARAW, 432 County Street, New Bedford, MA 02740 or [admin@arawofnb.org](mailto:admin@arawofnb.org)

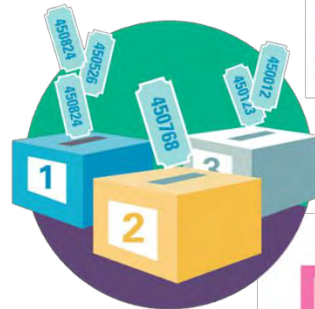
When someone makes an impact on your life because they care, when the dignity and respect which someone shows you has a lasting ripple effect, when someone's actions makes your world a better place – that is someone you wake every day thankful you have as a friend. Sharon, you have made a difference in all of our lives. Thank you for sharing so many of your gifts with us.



Call (508) 717-0400 to

**ENTER**  
for YOUR chance to  
**WIN!**

Drawing on 4/25/22



## Spring Raffle

Hey, it's *Free!*

# PICK YOUR PRIZE!

- It's for the birds: Hummingbird feeder (10)
- Watch it grow: Small pot, seeds, soil (10)
- April Showers: Umbrella (10)
- Sky's the limit: \$100 Ocean State Job Lot gift card (1)



## A message from our friend upon her retirement....

It has been a privilege to spend the last 14 years working with ARAW beneficiaries through grant sponsored programming and as part of the ARAW team. The women I met have led adventurous, sometimes complicated, beautiful lives, and they welcomed me to share this time with them.



Spending time with these women opened my eyes to all they continue to give to the community, family, and friends, and gave me a new respect for the strength, courage, and sense of humor they maintain as they navigate their senior years. It is time for me to step back from being an active member of the ARAW team, and I feel confident I will keep afloat in these uncharted waters as I put into practice what I have learned from all the women I have met through the years. To all of you, I say thank you and wish you peace, joy, friendship, and laughter. - Sharon



Announcing ARAW's  
2022/2023 Community Partners

Stay tuned  
for  
more details!

... on these exciting ARAW grant  
funded programs

**AHA! (Arts, History, Architecture)**  
for extension of *Portraits of a Port*

**Cape Verdean Association in New Bedford**  
for extension of *Outreach & Programming for New Bedford's  
Elderly Cape Verdean Community*

**Coastal Neighbors Network, Inc.**  
for *Enhancing Quality of Life and Promoting Independence  
for Aging Women in Dartmouth & Westport*

**Dartmouth Council on Aging**  
for extension of *Strive to Thrive*

**New Bedford Art Museum (NBAM/ArtWorks)**  
for the *Creative Care Program*

**New Bedford Fishing Heritage Center**  
for *Herstory: collecting stories of Women in the Fishing Community*

**New Bedford Police Department**  
for *NBPD Assisting Elderly Female Residents*

**New Bedford Symphony Orchestra**  
for *Music for Life*

**South Coast LGBTQ+ Network, Inc.**  
for *Aging Well*

**South Coastal Counties Legal Services**  
for the *Rachel Howland Advocate for Older Adults*

**Town of Westport/Westport Council on Aging**  
for *Community Outreach Project*

**YWCA Southeastern Massachusetts**  
for the *Widowed Persons Program*

**Zeiterion Performing Arts Center**  
for the *Intergenerational Performing Arts Mentorship*



Friday, April 22<sup>nd</sup> | 12:30 pm

**Wamsutta Club**

Call (508) 717-0400 to register  
Attendees chosen by lottery  
*Transportation available*

See insert for

**FREE**

tickets to upcoming  
shows at the  
Zeiterion  
LIMITED AVILABILITY  
Call today!



**Fuel prices are increasing...  
are you struggling with the expense?**









**PACE maybe able to help...  
call your PACE representative to talk  
about options**

We have some **FREE** tickets available to performances at the Zeiterion.  
However, they are limited...

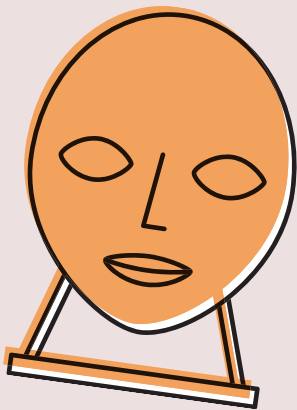
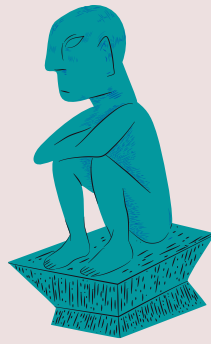
**CALL (508) 717-0400 IF INTERESTED!**

Up to two tickets per person, while supplies last...  
Let us know ASAP, as these will be first come, first served.  
Here is a list of upcoming show:

	Sunday <b>APR 03</b> 8:00 pm	<b>THE BEACH BOYS</b> SIXTY YEARS OF THE SOUNDS OF SUMMER
	Wednesday <b>APR 20</b> 7:00 pm	<b>SMALL ISLAND, BIG SONG</b>
	Saturday <b>MAY 07</b> 8:00 pm	DENA BLIZZARD IS <b>ONE FUNNY MOTHER</b>
	Sunday <b>MAY 22</b> 4:00 pm	RODGERS & HAMMERSTEIN'S <b>SOUTH PACIFIC</b>
	Saturday <b>JUN 04</b> 7:00 pm	<b>MEL BROOKS' SILENT MOVIE</b>
	Sunday <b>JUN 05</b> 2:00 pm	<b>YOUNG@HEART CHORUS</b>

# FREE

## Guided Field Trip to the New Bedford Art Museum/ArtWorks!



NBAM is a contemporary art museum that resides in the Seaport Cultural District of historic downtown New Bedford. They offer engaging exhibitions of artwork from around the corner and across the ocean.

**Date: Friday, April 15, 2022**  
**Time: 10:30AM - 11:30AM**  
**Location: NBAM**  
**Transportation is provided.**

**Registration required.**  
**Contact the ARAW**  
**office at 508-717-0400**  
**for information and to register.**

Creative Care is an art program for seniors presented by the New Bedford Art Museum/ArtWorks!. This fieldtrip is made possible through a grant from the Association for the Relief of Aged Women.





## March 2022: Beneficiary Advocate

*Patricia Midurski*

### **REFERRALS:**

Nine referrals were received in March. Seven of those were received after March 24<sup>th</sup> and documentation/home visits are needed to complete the requests. They will be presented at the May Board meeting.

Referrals were received from: CESI (2), ACOA (2), Manomet Place (1), MMP (1), Nightingale VNA (1), IAC (1), ARAW beneficiary (1)

Requests include: Assistance with bills, moving costs, medical copay assistance, Rep Payee monthly premium, lift chair, oil, FLO only

### **UPDATES & REQUESTS:**

Eleven beneficiary updates were processed and eight were completed. Requests include transportation, assistance w/private therapist, eyeglasses, laundry, personal care/incontinence products, rent, Comcast, MSW, nutritional supplements:

**FLO:** NINE FLO record of eligibility were completed. A total of twenty-three delighted women attended two luncheons at the Wamsutta Club. A grand time was had by all! Several women called to report their winnings on the scratch tickets and the *"fun of the event."*

### **INACTIVE STATUS: 0**

**Referrals made to:** CESI, MMP, SNAP

### **Gratitude:**

On March 23, I made a home visit for completion of an annual update. Mrs. MM was babysitting her nephew's daughter, an adorable & very active 3-year-old. Mrs. MM attempted to be upbeat but her fatigue and discouragement were visible. As we chatted, she inquired about the Wamsutta luncheon that she would be attending the next day. A smile came upon her face as she spoke of how she was looking forward to the socialization with adults. The next day, I had the opportunity to sit across the table from her at the luncheon. This was my first FLO luncheon and I was most joyous to bear witness to Mrs. MM's metamorphosis! She was glowing with happiness. She engaged in conversation with other attendees about the Azores, the Don Ho travel club and senior housing options. Mrs. MM had firmly decided that *"all NB housing were not suitable"* for her until she heard from 3 residents of Taber Mill. She has since submitted an application! I knew intellectually the importance of the FLO program however to witness this process provided confirmation. All the attendees were absolutely beautiful and enjoyed the time spent together. Thank you for this opportunity and for having 2 luncheons so no one was left out. The beneficiaries were VERY pleased to be together after this long period of isolation.

**Addendum:** Unable to connect with a new referral, the referral source was contacted. He alerted the ARAW that the woman had died last week. (MMP/rep payee request)

## ARAW March 2022 Activity Sheet

Date	Beneficiary	Outreach	Type	Notes
3/1/2022	Curado, Alzira	Pat Midurski	In Home Visit	Completed for new request for increased COMCAST
3/1/2022	Lajoie, Elizabeth	Pat Midurski	Phone Call	W/dgt re: MMP: Initial decline d/t "no budgeting assistance available." BA to discuss w/MMP Director
3/1/2022	Bachand, Frances	Pat Midurski	Phone Call	To inquire about ARAW criteria: Will CB w/financial info
3/1/2022	Alves-Freire, Karen	Pat Midurski	Phone Call	PenPal program: Consent recvd to share name & address w/new Pen Pal: Pkt mailed
3/1/2022	Parquette, Mary Jane	Ann Raymond	Phone Call	Pen Pal program: Consent recvd to share name & address w/new Pen Pal: TY for all you do !!:pkt mld
3/1/2022	Hultgren, Mary	Lucille Dauteuil	Phone Call	VM left offering condolences on death of son Anthony
3/1/2022	Cabral, Maria	Sharon O'Malley	Phone Call	W/PCA for Annual update: MJC on Hospice:
3/1/2022	Greenwood, Dorothy	Lucille Dauteuil	Phone Call	Pen pal program: Consent recvd to share name & address w/new Pen Pal
3/1/2022	Silveira, Marie Lorraine	Sharon O'Malley	Phone Call	Pen Pal program: Consent recvd to share name & address w/new Pen Pal
3/1/2022	Eisely, Geraldine	Pat Midurski	Phone Call	PACE info: Phone # provided: GE will CB ARAW to report findings
3/1/2022	Spearin, Gail	Pat Midurski	Email	To CESI CM re: MMP clarification: CM to call GS to explain MMP
3/1/2022	Desautels, Louise	Pat Midurski	Email	From Duncan w/ estimate: TC to sched HV for update: 3/8
3/2/2022	Almas, Irene	Pat Midurski	Email	Case manager TB inquiring about potential ref: Family to call ARAW: ARAW brochure to TB @ CESI
3/2/2022	Vincent, Patricia	Pat Midurski	In Home Visit	For Annual Update: Req cont w/COMCAST and assist w/Eversource overdue bill: CES GSSC Kim
3/2/2022	Costa, Barbara	Pat Midurski	Phone Call	Requesting trans to hairdresser in Dartmouth: Reports she "fell on ice but is OK"
3/3/2022	Bachand, Frances	Pat Midurski	In Home Visit	Sched for 3/10 @ 2:30pm: Numerous medical bills: ?? Supplemental insurance
3/3/2022	Eisely, Geraldine	Pat Midurski	Phone Call	PACE has not returned call: To call Eversource to establish payment plan: HV appt 3/9 1pm
3/3/2022	Devlin, Frances	Pat Midurski	Phone Call	To Deb Lee who reports one egress in home: Ref to dgt who is homeowner & to CESI CM
3/3/2022	Estrella, Louise	Pat Midurski	Phone Call	Board decision re: req for mattress: Informed mtg is 3/10: Info re: SNAP & medical costs
3/3/2022	Ingham, Linda	Pat Midurski	Phone Call	To inform ARAW she "has a caption phone" and is concerned about increase: BIL to cash holiday check
3/3/2022	Liberatore, Gertrude	Andrea Lemos	Phone Call	Z tix give away for The Moth: "I would love to go but my dgts don't want me out at nite. TY"
3/3/2022	Canasta, Linda	Pat Midurski	Phone Call	VM left for dgt Michelle re: free tix for The Moth
3/3/2022	Burke, Shauneen	Pat Midurski	Phone Call	Tix for The Moth: Not vaccinated and w/o recent COVID test: "Thanks anyways"
3/3/2022	Souza, Isaura	Pat Midurski	Phone Call	To family re: The Moth tix: Prior commitment: Family party: Hearing aids recvd: :THANK YOU !!!
3/3/2022	Prata, Adelia	Ann Raymond	Phone Call	VM left re: The Moth tix
3/3/2022	Eisely, Geraldine	Pat Midurski	Phone Call	Tix for The Moth: Dgt working and no other driver: "Thanks for thinking of me"
3/3/2022	Tuite, Janice	Sharon O'Malley	Phone Call	Tix for The Moth: "not feeling well. However, keep me in mind for future shows."
3/3/2022	Laber, Lynne	Carolyn D'Antoni	Phone Call	Tix for The Moth: "Ashley M from the Z called me w/tix already." States she is "part of the Z program
3/3/2022	Lamontagne, June	Pat Midurski	Phone Call	Tix for The Moth "I would love to go but I will be with my Mom all day & I will be exhausted @ nite."
3/3/2022	Metivier, Claire	FLO	Phone Call	VM left re: The Moth tix: "Thanks but I don't go out at night."
3/3/2022	LaFrance, Louise	Carolyn D'Antoni	Phone Call	Tix for The Moth: "I am under the weather. Please keep me in mind for other programs. Thanks"
3/3/2022	Costa, Barbara	Pat Midurski	Email	To BB Taxi w/Vouchers for RT trans to hairdresser: EDDF approved CHF
3/4/2022	Medeiros, Ann	Pat Midurski	In Home Visit	Completed: FLO activities and ?COMCAST request: "I can't believe this program exists. I need friends."
3/4/2022	Riley, Shirley	Pat Midurski	Phone Call	VM re: tix for The Moth
3/4/2022	Belanger, Elizabeth	Pat Midurski	Phone Call	VM re: Board cont w/OTC products: Inquiry re: Tix for The Moth
3/4/2022	Levesque, Beatrice	FLO	Phone Call	Sign up Wamsutta Luncheon: Declined Z tix for The Moth
3/4/2022	Barboza, Margaret	FLO	Phone Call	Sign up for Wamsutta Luncheon: Declined Z tix for The Moth
3/4/2022	Collins, Donna	Ann Raymond	Phone Call	To register for NBAM art kit program: Wamsutta Luncheon: Lottery tix: "This is an amazing program. TY"
3/4/2022	Beaubian, Joan	Pat Midurski	Phone Call	To register for NBAM & lottery ticket raffle, "NBAM program has rejuvenated my creativity. TY!"
3/4/2022	Hultgren, Mary	Lucille Dauteuil	Phone Call	Looking for Pat, will call back next week
3/4/2022	Gadomski, Marion	Pat Midurski	Phone Call	To inform of change in HH: Grandson, wife and 2 children living w/MG & contributing to HH
3/4/2022	Prata, Adelia	Ann Raymond	Phone Call	Returning call, unable to attend The Moth

## ARAW March 2022 Activity Sheet

Date	Beneficiary	Outreach	Type	Notes
3/4/2022	Souza, Ethel	Pat Midurski	Phone Call	To register for Wamsutta luncheon
3/4/2022	Flaherty, Eileen	Andrea Lemos	Phone Call	To register for NBAM
3/7/2022	Ponte, Karyn	Pat Midurski	Phone Call	To reg for NBAM art kits, lottery tix and Wamsutta club: Looking for a job
3/7/2022	Ortiz, Maria	Pat Midurski	Phone Call	To reg for lottery tix
3/7/2022	Anastasi, Wilhelmina	Sharon O'Malley	Phone Call	To reg for lottery tix
3/7/2022	Pratt, Julie	FLO	Phone Call	To reg for Wamsutta Luncheon lottery and Lottery tix
3/7/2022	Francis, Eileen	Sharon O'Malley	Phone Call	To reg for lottery tix
3/7/2022	Cournoyer, Marilyn	Ann Raymond	Phone Call	To reg for lottery tix
3/7/2022	DeMendonca, Theresa	Pat Midurski	Phone Call	To reg for Wamsutta luncheon and lottery tix
3/7/2022	Sharples, Mary	Lucille Dauteuil	Phone Call	To reg for lottery tix
3/7/2022	Belanger, Elizabeth	Pat Midurski	Phone Call	To reg for lottery tix & Wamsutta luncheon
3/7/2022	Cory, Frances	Pat Midurski	Phone Call	To reg for lottery tix
3/7/2022	Prata, Adelia	Ann Raymond	Phone Call	To reg for lottery tix
3/7/2022	Lamontagne, June	Pat Midurski	Phone Call	To reg for lottery tix and Wamsutta luncheon lottery
3/7/2022	Lawrence, Gail	Pat Midurski	Phone Call	To reg for lottery tix: "Doing ok"
3/7/2022	DeSouza, Joanne	Pat Midurski	Phone Call	To inquire about local services for deaf individuals: DEAF Inc info provided
3/7/2022	Dias, Theresa	Cindy Kinnane	Phone Call	To reg for lottery tix: "Thanks to the ARAW for all you do !"
3/7/2022	Blais, Linda	Pat Midurski	Phone Call	To reg for lottery tix: Reoccurrence of CA: Keytruda rx begun: "I am doing ok so far. TY to ARAW"
3/7/2022	Quirini, Sandy	FLO	Phone Call	To reg for Wamsutta luncheon and lottery tix
3/7/2022	Mendonca, Shirley	Ann Raymond	Phone Call	To reg for Wamsutta luncheon and lottery tix raffles: "I am doing well. TY to ARAW."
3/7/2022	Gadomski, Marion	Pat Midurski	Phone Call	VM left re: insurance premiums
3/7/2022	Duarte, Bernice	Pat Midurski	Phone Call	To reg for NBAM art kits and lottery raffle: "TY to ARAW for taxi ride."
3/7/2022	Miranda, Barbara	Pat Midurski	Phone Call	To inquire about SNAP: Info provided re: DTA in NB: She will call to self-advocate: "TY ARAW"
3/7/2022	Dos Santos, Maria	Pat Midurski	In Home Visit	Multiple family members residing in home: Ref to complete Exception application
3/8/2022	Desautels, Louise	Pat Midurski	In Home Visit	For new req: Sign up for lottery tix: Req FV BM calls: JC notified
3/8/2022	Walker, Bonnie	Pat Midurski	Phone Call	To report change in address to Carriage House NB: "I am so happy. This place is so nice. Rent^\$44/m"
3/8/2022	Polek, Regina	Pat Midurski	Phone Call	Belated TY for Valentines, register for lottery raffle
3/8/2022	Parquette, Mary Jane	Ann Raymond	Phone Call	To register for lottery raffle & Wamsutta lunch
3/8/2022	Cabral, Maria	Sharon O'Malley	Phone Call	From Mindy, MC passed away 3/4, will discontinue rent assist pymts, PM to alert WA
3/8/2022	McNamara, Theresa	Sharon O'Malley	Phone Call	To register for lottery raffle and Wamsutta luncheon
3/8/2022	Rose, Patricia	Pat Midurski	Phone Call	Hearing aid estimate: Rcvd from SCENT : For April 14 board meeting
3/8/2022	Hoglund, Deborah	Pat Midurski	Phone Call	To Thank ARAW for sympathy card: Sign up for lottery tix raffle
3/8/2022	Dos Santos, Maria	Pat Midurski	Phone Call	Attempts to contact dgt Joanna re: request: Mail box not set up
3/8/2022	Jennings, Kathleen	Pat Midurski	Phone Call	Attempts to contact KJ via phone: Phone not accepting calls:
3/8/2022	Somers, Linda	Pat Midurski	Phone Call	"To vent:" Multiple concerns re: loss of hmk, phone, H2O: Assurance Cell, PeaPod, Britta, Poland Springs
3/8/2022	Miranda, Maria	Susan Routhier	Phone Call	To register for lottery tix: "Doing well"
3/8/2022	DaRosa, Priscilla	Lucille Dauteuil	Phone Call	To register for lottery tix
3/8/2022	Dos Santos, Maria	Pat Midurski	Phone Call	To dgt Maria re: Board decision: Maria to have dgt Joanna contact ARAW
3/8/2022	Hernandez-Rolon, Francisca	Pat Midurski	Email	To CESI CM re: COMCAST bill: CM to contact family to change billing address
3/9/2022	Costa, Barbara	Pat Midurski	Phone Call	To cancel trans w/BB taxi for 3/11 dut to not feeling well: "cold" Will CB if need trans in future: TY
3/9/2022	Mello, Janet	Pat Midurski	Phone Call	To register for lottery tix and NBAM art kits
3/9/2022	Devlin, Frances	Pat Midurski	Phone Call	To req SRTA Demand Response application: Mailed application 3/9 to FD

## ARAW March 2022 Activity Sheet

Date	Beneficiary	Outreach	Type	Notes
3/9/2022	Alves-Freire, Karen	Pat Midurski	Phone Call	To req BB voucher for RT trans to HMA for medical appt: "THANKS to all of ARAW for everything you do!"
3/9/2022	Gadomski, Marion	Pat Midurski	Phone Call	Req CB from dgt re: insurance invoice: Rcvd Jan22 auto pay invoice
3/9/2022	Sousa, Isabel	Pat Midurski	Phone Call	To register for lottery tix
3/9/2022	Perry, Susan	Pat Midurski	Phone Call	To update re: apt relocation: No date set: Recent fall w/o injury
3/9/2022	Pacheco, Lillian	Lucille Dauteuil	Phone Call	To register for Lottery tix & Wamsutta Luncheon raffles:
3/9/2022	Correia, Julia	Pat Midurski	Phone Call	To register for lottery tix raffle:
3/9/2022	Tavares, Maria	Pat Midurski	Phone Call	To req assist with eyeglasses: To send estimate after visit w/optometrist on 3/11
3/9/2022	Silveira, Marie Lorraine	Sharon O'Malley	Phone Call	To register for lottery raffle, Wamsutta lunch and NBAM
3/9/2022	Dos Santos, Maria	Pat Midurski	Phone Call	From CESI RN: MDS passed 3/5/2022
3/9/2022	Eisely, Geraldine	Pat Midurski	In Home Visit	Overdue gas bill: Payment plan established: No return call PACE or CESI re: PCA
3/9/2022	Lima, Mary	Ann Raymond	Phone Call	From JD, ML talking about implant for dental, not sure if insurance is covering, wanted office to be aware
3/9/2022	Smith, Debra	Ann Raymond	Phone Call	From DS, received shut off notification for phone, adv to call AR to log into acct & send invoice, EM to AR
3/10/2022	Delaney, Kathleen	FLO	Phone Call	VM to register for NBAM art kits:
3/10/2022	Conway, Isidora	Sharon O'Malley	Phone Call	To reg for Wamsutta luncheon, Lottery tix, NBAM Field trip: Taking 25yo grandson to AMC w/tix won: TY
3/10/2022	Cole, Carol	Pat Midurski	Phone Call	To register for Wamsutta luncheon, Lottery tix, NBAM field trip: Will need taxi trans
3/10/2022	Eisely, Geraldine	Pat Midurski	Phone Call	PACE: Info provided re: OnLine application: documents to submit: Dgt resides on McGurk St
3/10/2022	Vincent, Patricia	Pat Midurski	Phone Call	Income: Updated figures recvd: PV grateful for guidance w/Eversource payment plan: TY ARAW
3/10/2022	Ingham, Linda	Pat Midurski	Phone Call	Comcast: States she wants discuss phone service: Phone # provided
3/10/2022	Desautels, Louise	Pat Midurski	Phone Call	To report changes in health: Did not attend DCOA for SNAP app: Will get next week: TY ARAW
3/10/2022	Vieira, Kathy	Ann Raymond	Phone Call	To ask when board meeting was, advised notifications will go out tomorrow
3/11/2022	Estrella, Louise	Pat Midurski	Phone Call	Bed request; notified of award ; Worley to f/u
3/11/2022	Somers, Linda	Pat Midurski	Phone Call	Asking for taxi vouchers for church, SRTA not running on Sundays, PM to f/u
3/11/2022	Ingham, Linda	Pat Midurski	Phone Call	Asking for PM, she will call back next week
3/14/2022	Fisher, Laura	Pat Midurski	Phone Call	To not of Award: States BCBS sent bill for glasses: Pd by ARAW 12/21/21: LF to call BCBS for f/u
3/14/2022	Ponte, Karyn	Pat Midurski	Phone Call	To req withdrawal from NBAM Artkit program: "not what I thought"
3/14/2022	Fisher, Laura	Pat Midurski	Phone Call	BCBS Vision & Hearing eff 1/22: Glasses purchased 12/21: NO reimbursement
3/14/2022	Adesso, Dolores	Pat Midurski	Phone Call	From MSW CR CNHC: DA managing own finances: BA to sched HV for annual update
3/14/2022	Okpara, Priscilia	Sharon O'Malley	Phone Call	From RSC @ Boa Vista to register for Wamsutta Luncheon, Lattery tix and NBAM Art kits: Aware of WL
3/14/2022	Oliveira, Bebe	Sharon O'Malley	Phone Call	From nephew: Move to Sippican Healthcare : COMCAST cancelled: TY to ARAW for all assistance
3/14/2022	Waite, Cynthia	Pat Midurski	Phone Call	Need for lift chair: HV sched for 3/16 @ 2pm
3/14/2022	Curado, Alzira	Pat Midurski	Phone Call	To remind neighbor to bring invoice for car payment to ARAW office
3/14/2022	Perry, Lorraine	Pat Midurski	Phone Call	Award: to call Carmens: EM & VM to Carmens re: billing: "Thanks to ARAW"
3/14/2022	Mello, Janet	Pat Midurski	Phone Call	Award: to contact ins agent for updated invoice for auto insurance: "Thanks to ARAW"
3/14/2022	Walker, Bonnie	Pat Midurski	Phone Call	Award: to change COMCAST billing address: Obtain Copay invoice: "I am thrilled. TY: I am relieved."
3/15/2022	Somers, Linda	Pat Midurski	Phone Call	To discuss req for more taxi vouchers: HV to update app sched for 3/24
3/15/2022	Burke, Shauneen	Pat Midurski	Phone Call	To reg for NBAM art Kits(WL): Lottery tix raffle: Inq for phone # for free rapid COVID test kits: provided
3/15/2022	Reagan, Carole	Ann Raymond	Phone Call	To return call to BM Roseanne: JC to f/u w/BM
3/15/2022	Santos, Julie	Pat Midurski	Phone Call	From CESI MMP JimB: req to assist w/ rep payee monthly charge: VMM left w/JMS
3/15/2022	Walker, Bonnie	Pat Midurski	Phone Call	To inform of WA process&del Wed: VERY Thankful to ARAW:"This will make sucha difference in my life"
3/15/2022	Tavares, Maria	Pat Midurski	Phone Call	VM left re: sched HV for update due to NEW req
3/15/2022	Costa, Barbara	Pat Midurski	Phone Call	To sched BB taxi for hairdresser
3/15/2022	Medeiros, Margaret	Ellen Hull	Phone Call	To sched HV for annual update: 3/24/22 @ 12pm: Regi for lottery tix raffle and Wamsutta:

## ARAW March 2022 Activity Sheet

Date	Beneficiary	Outreach	Type	Notes
3/15/2022	Oliveira, Bebe	Sharon O'Malley	Phone Call	From nephew: Gary will assume resp. for \$ Rep Payee services: MMP NS notified:
3/15/2022	Tavares, Maria	Pat Midurski	Phone Call	To sched HV: 3/22: Sister w/CVA: T concerned but grateful for medical care
3/15/2022	Ingham, Linda	Pat Midurski	Phone Call	To sched HV due to inquiry re: assistance with HH items
3/15/2022	Quirini, Sandy	FLO	Phone Call	Annual ROE completed: "Doing well" No new needs identified
3/15/2022	Morin, Evangeline	Sharon O'Malley	Phone Call	Annual ROE completed: OI: Letter to be submitted to Board for April meeting req exception
3/15/2022	Adesso, Dolores	Pat Midurski	Phone Call	To sched annual update: HV sched for 3/21
3/15/2022	Medeiros, Margaret	Ellen Hull	Phone Call	To sched annual update: HV sched for 3/23
3/15/2022	Barboza, Margaret	FLO	Phone Call	VM left re: Annual ROE
3/15/2022	Cournoyer, Marilyn	Ann Raymond	Phone Call	Annual ROE completed: No new needs identified: Declined Z tix: Not vax
3/15/2022	Vieira, Nancy	Pat Midurski	Phone Call	VM left re: Annual ROE
3/15/2022	Thibault, Cecile	Andrea Lemos	Phone Call	VM left re: Annual ROE
3/15/2022	Carter, Jessie	FLO	Phone Call	VM left re: Annual ROE
3/16/2022	Miranda, Leah	FLO	Phone Call	Multiple attempts to reach LM: Phone number out of service: No NOK listed
3/16/2022	Levesque, Beatrice	FLO	Phone Call	Confirm attendance to Wamsutta Luncheon 3/24: Nds trans taxi TBS
3/16/2022	Barboza, Margaret	FLO	Phone Call	FLO ROE completed: No new needs: Confirm Wamsutta Luncheon 3/24: Taxi TBS
3/16/2022	Gadomski, Marion	Pat Midurski	Phone Call	HP ins premium: Mailed to HP last month: To mail to ARAW asap: Will attend Wamsutta 3/24: SNAP\$20
3/16/2022	Souza, Ethel	Pat Midurski	Phone Call	Confirm attendance to Wamsutta luncheon 3/24
3/16/2022	Delaney, Kathleen	FLO	Phone Call	Attempt to reach re: Wamsutta Luncheon: Phone not accepting calls
3/16/2022	Ponte, Karyn	Pat Midurski	Phone Call	Confirm attendance to Wamsutta luncheon 3/24
3/16/2022	Pratt, Julie	FLO	Phone Call	Confirm attendance to Wamsutta luncheon 3/24
3/16/2022	Quirini, Sandy	FLO	Phone Call	Confirm attendance to Wamsutta luncheon 3/24: Trans TBS
3/16/2022	Simpkin, Carol	Pat Midurski	Phone Call	Confirm attendance to Wamsutta luncheon 3/24
3/16/2022	Furness, Betty	Ann Raymond	Phone Call	Confirm attendance to Wamsutta luncheon 3/31: "TY ARAW. I am so grateful to be included."
3/16/2022	Belanger, Elizabeth	Pat Midurski	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31: Tran TBS: "TY ARAW for approval of OTC WA items."
3/16/2022	DeMendonca, Theresa	Pat Midurski	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31: "TY. I needed this in my life now!"
3/16/2022	Perry, Lorraine	Pat Midurski	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31: Carmen's order placed& del to begin 3/19: "TY ARAW
3/16/2022	Lamontagne, June	Pat Midurski	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31
3/16/2022	Almeida, Mildred	Pat Midurski	Phone Call	VM left re: Wamsutta Luncheon 3/31
3/16/2022	Parquette, Mary Jane	Ann Raymond	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31
3/16/2022	McNamara, Theresa	Sharon O'Malley	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31: Trans TBS
3/16/2022	Pacheco, Lillian	Lucille Dauteuil	Phone Call	Unable to attend Wamsutta Luncheon 3/24 or 3/31
3/16/2022	Silveira, Marie Lorraine	Sharon O'Malley	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31
3/16/2022	Conway, Isidora	Sharon O'Malley	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31
3/16/2022	Cole, Carol	Pat Midurski	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31: Trans TBS
3/16/2022	Okpara, Priscilia	Sharon O'Malley	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31:EMM sent to RSC to reinforce 3/31:Trans TBS: "TY ARAW
3/16/2022	Medeiros, Margaret	Pat Midurski	Phone Call	Confirm attendance to Wamsutta Club 3/31: "TY ARAW"
3/16/2022	Ingham, Linda	Pat Midurski	In Home Visit	No new need identified: Has Parkinson's dz:
3/16/2022	Waite, Cynthia	Pat Midurski	In Home Visit	To complete app for new Req: Lift chair: VMM left for GSSC @ CESI
3/17/2022	Waite, Cynthia	Pat Midurski	Phone Call	To PT @ VNA to thank for referral: ARAW flyer sent EM: EMM to Enos re: DME & SWH :
3/17/2022	Almeida, Mildred	Pat Midurski	Phone Call	Confirm attendance to Wamsutta Luncheon 3/31: Trans TBS for taxi
3/17/2022	DeMedeiros, Sharon	Pat Midurski	Phone Call	To register for lottery raffle and NBAM kits
3/17/2022	Curado, Alzira	Pat Midurski	Phone Call	MMP: Incomplete info provided to MMP rep: MMP intervention complete



## ARAW March 2022 Activity Sheet

Date	Beneficiary	Outreach	Type	Notes
3/17/2022	Liberatore, Gertrude	Andrea Lemos	Phone Call	VM left re: Wamsutta Luncheon, returned call to confirm
3/17/2022	Mendonca, Shirley	Ann Raymond	Phone Call	Confirm attendance to Wamsutta Luncheon 3/24: Trans via taxi TBS
3/17/2022	Cardoso, Isabel	Ann Raymond	Phone Call	Confirm attendance to Wamsutta Luncheon 3/24: Trans via taxi TBS
3/17/2022	Chytrus, Leslie	Sharon O'Malley	Phone Call	Confirm attendance to Wamsutta Luncheon 3/24: She will sched Dem Resp trans
3/17/2022	Smith, Debra	Ann Raymond	Phone Call	To express cont concern over ATT bill; assured payment sent
3/17/2022	Waite, Cynthia	Pat Midurski	Phone Call	From CESI covering GSSC: She sent EMM to SWH manager re: lift chair approval status
3/17/2022	Waite, Cynthia	Pat Midurski	Phone Call	Returning call, adv PM will f/u Monday
3/17/2022	Ponte, Karyn	Pat Midurski	Phone Call	To req ARAW assist w/therapist cost: To forward invoice/estimate from therapist
3/17/2022	Delaney, Kathleen	FLO	Phone Call	Confirm attendance to Wamsutta Luncheon 3/24: Trans voucher to BB taxi
3/17/2022	Antunes, Joana	Sharon O'Malley	Phone Call	From GNBHC: Inq re: increased financial support: Will f/u Mon 3/21
3/17/2022	Lopes, Crispina	Sharon O'Malley	Email	To CES case manager and Tripp Tower RSC re: status of CL: RSC will f/u Fri 3/18
3/18/2022	Walker, Bonnie	Pat Midurski	Phone Call	Asking for PM, will call back Monday
3/18/2022	Maciel, Margaret	FLO	Phone Call	To inquire about NBAM art delivery, screened & added to FLO & waitlist for NBAM
3/21/2022	Antunes, Joana	Sharon O'Malley	Phone Call	VM & EM to CESI CM Stephanie Silva re: living arrangements: Health insurance: Await CB from CESI
3/21/2022	Levesque, Beatrice	FLO	Phone Call	To notify of BB taxi pickup @ 12:10pm Thursday 3/24: BL to notify MM
3/21/2022	Quirini, Sandy	FLO	Phone Call	To notify of BB taxi pickup @ 12:10pm Thursday 3/24
3/21/2022	Mendonca, Shirley	Ann Raymond	Phone Call	To notify of BB taxi pickup @ 12:10pm Thursday 3/24
3/21/2022	Cardoso, Isabel	Ann Raymond	Phone Call	To notify of BB taxi pickup @ 12:00pm Thursday 3/24
3/21/2022	Waite, Cynthia	Pat Midurski	Phone Call	SWH CM Tara to visit today to begin process for chair motor approval
3/21/2022	Todd, Kristine	Pat Midurski	Phone Call	Ref from CESI: Need OIL: HV sched for Wed 3/23 @ 9:30am
3/21/2022	Ponte, Karyn	Pat Midurski	Phone Call	Req phone number for OH&CD: Considering options for bathroom renovations
3/21/2022	Vieira, Nancy	Pat Midurski	Phone Call	For ROE update: "Doing well;" Interested in Board Member FV: Info to JC
3/21/2022	Chaput, Vanessa	Pat Midurski	Phone Call	To inform of 65th birthday and inquiry re: joining FLO: Info added
3/21/2022	Perry, Susan	Pat Midurski	Phone Call	Upcoming move: No date at this time: Tavares Movers to forward estimate to ARAW
3/21/2022	Bachand, Frances	Pat Midurski	Phone Call	VM left re: missing documents for application
3/21/2022	Miranda, Leah	FLO	Phone Call	Multiple attempts to contact re: Updated ROE: Busy signal on phone
3/21/2022	Cory, Frances	Pat Midurski	Phone Call	Received scratch ticket, not a winner but enjoyed scratching it, TY
3/21/2022	Letourneau, Diane	FLO	Phone Call	For Z tickets to Step Afrika: Yes please. TY for thinking of me!
3/21/2022	Guy, Nancy	Sharon O'Malley	Phone Call	For Z tickets to Step Afrika: No TY
3/21/2022	Collins, Donna	Ann Raymond	Phone Call	For Z tickets to Step Afrika: Not feeling well
3/21/2022	Waite, Cynthia	Pat Midurski	Phone Call	From Tara SWH who is contacting PCP for script for lift chair: Will send estimate to ARAW when rcvd
3/21/2022	Mello, Janet	Pat Midurski	Phone Call	Auto insurance: to send current invoice: "I won \$10 on my scratch ticket! TY ARAW!!"
3/21/2022	Curado, Alzira	Pat Midurski	Phone Call	From neighbor Tina: Long wait at COMCAST: Will attempt another day to get bill
3/21/2022	Delaney, Kathleen	FLO	Phone Call	To notify of BB taxi pickup @ 12:10pm Thursday 3/24
3/21/2022	Letourneau, Diane	FLO	Phone Call	Need back row seats (bad back); Z contacted/agreed – just call box office; f/u call to Diane
3/21/2022	Adesso, Dolores	Pat Midurski	In Home Visit	For Annual update & review: "Thanks to ARAW for everything you do!"
3/22/2022	Tavares, Maria	Pat Midurski	In Home Visit	Update & review: Need new eyeglasses
3/22/2022	Lajoie, Elizabeth	Pat Midurski	Phone Call	Changing billing address & name on Verizon bill: Alerted to upcoming HV in May/June
3/22/2022	Carvalho, Patricia	Pat Midurski	Phone Call	To Debra Lee NBCOA who req fin assist w/laundry & clothing: EM & VM to CESI CM Caitlin Venter
3/22/2022	Livesley, Virginia	Lucille Dauteuil	Phone Call	For scratch ticket – no win; loving art kits; no to Step Afrika tix
3/22/2022	Polek, Regina	Pat Midurski	Phone Call	To THANK ARAW on behalf of herself & sister who won \$10!!! THANK YOU !!
3/22/2022	Duarte, Bernice	Pat Midurski	Phone Call	VM left re: need to purchase chair prior to end of FY

## ARAW March 2022 Activity Sheet

Date	Beneficiary	Outreach	Type	Notes
3/22/2022	Ponte, Karyn	Pat Midurski	Phone Call	To remind to forward Auto Ins Premium asap: to mail today to ARAW
3/22/2022	Adesso, Dolores	Pat Midurski	Phone Call	VM left re: choice of Ensure Cear as substitute for Ensure
3/22/2022	Carvalho, Patricia	Pat Midurski	Phone Call	W/CESI CM CV:CES POC for Social Day 3d/wk: CM to visit today: MH App in process
3/22/2022	Carvalho, Patricia	Pat Midurski	Phone Call	From CES CM: PC refusing all services except med management
3/22/2022	Duarte, Bernice	Pat Midurski	Phone Call	From BD: In rehab Royal s/pFx clavicle: Unknown discharge date: Card mailed
3/22/2022	Desautels, Louise	Pat Midurski	Phone Call	To report hospitalized x 9 days w/CHF & pneumonia: "TY for scratch ticket. Not a winner but fun."
3/22/2022	Antunes, Joana	Sharon O'Malley	Phone Call	From CESI CM Stephanie Silva: CM to call JA re: FEW possibility & ask re: family/housing situation
3/22/2022	Bachand, Frances	Pat Midurski	Phone Call	To report documents for app to be picked up by BA to complete request
3/23/2022	DeSouza, Joanne	Pat Midurski	Phone Call	To report surgery sched for 3/25/2022: Perhaps home same day:
3/23/2022	Medeiros, Margaret	Pat Midurski	In Home Visit	Completed for annual update & review: "TY to ARAW for everything! Excited about Wamsutta Lunch."
3/23/2022	Todd, Kristine	Pat Midurski	In Home Visit	For NEW request w/oil: EDDF approval per CHF for 100gallons@ \$4.39/gal= \$439
3/23/2022	Guadalupe, Cecilia	Pat Midurski	In Home Visit	For new request for WCALF rent: App completed w/CG and dgt who is PCA
3/24/2022	Chytrus, Leslie	Sharon O'Malley	Phone Call	To cancel attendance @ Wamsutta Luncheon today d/t rain: Added for 3/31: LC to change transportation
3/24/2022	Ponte, Karyn	Pat Midurski	Phone Call	To cancel attendance @ Wamsutta Luncheon today d/t medical appointment
3/24/2022	Letourneau, Diane	FLO	Phone Call	To cancel Z tickets, had a fall & shoulder hurting
3/24/2022	Booth, Sharon	Andrea Lemos	Phone Call	Where to send car insurance invoice, adv ARAW address
3/24/2022	Mendonca, Shirley	Ann Raymond	Phone Call	Taxi issues for luncheon, added to next week's luncheon
3/24/2022	Jennings, Kathleen	Pat Midurski	Phone Call	From landlord, selling house, wants to ensure KJ is ok, PM to f/u
3/24/2022	Bachand, Frances	Pat Midurski	Phone Call	PM unable to stop by, will reschedule pick up of documents
3/25/2022	Bachand, Frances	Pat Midurski	Phone Call	Re: documents: Has appointments today: Will stop by home next week
3/25/2022	Somers, Linda	Pat Midurski	Phone Call	Re: NBAM: did not receive this week art kit: EMM to CHF: Confirmed HV for 3/25
3/25/2022	Okpara, Priscilia	Sharon O'Malley	Phone Call	To conf attend to Z: Yes, alone: Voucher EM to BB taxi
3/25/2022	Ponte, Karyn	Pat Midurski	Phone Call	From therapist re: invoice estimate: Process explained: Therapist to CB
3/25/2022	Benevides, Maria	Pat Midurski	Phone Call	Ref from IAC: Dgt sched HV 4/4: To see SHINE: ?? Assist w/ copays for medical specialists
3/25/2022	Galipeau, Beverly	Lucille Dauteuil	Phone Call	Vendor no longer has elastic sleeves, new vendor not able to bill ARAW, will discuss w/CHF
3/25/2022	Lopes, Crispina	Sharon O'Malley	Email	Fr: RSC & CES CM: Recent Dental extractions: TO obtain Charlie card @ SRTA "soon"
3/25/2022	Somers, Linda	Pat Midurski	In Home Visit	For NEW request: Taxi vouchers: Glucerna: MSW visits: Brita water container
3/28/2022	Conway, Isidora	Sharon O'Malley	Phone Call	To confirm Wamsutta Luncheon 3/31: "I am looking forward to this event!"
3/28/2022	Furness, Betty	Ann Raymond	Phone Call	To confirm Wamsutta Luncheon: "My pers unit is being changed but they will be gone by 12pm."
3/28/2022	Lamontagne, June	Pat Midurski	Phone Call	VM reminder left re: Wamsutta Luncheon 3/31
3/28/2022	Parquette, Mary Jane	Ann Raymond	Phone Call	To confirm Wamsutta Luncheon 3/31: "It will be so nice to be with everyone!"
3/28/2022	DeMendonca, Theresa	Pat Midurski	Phone Call	To confirm Wamsutta Luncheon and inform BB taxi p/u at 12pm:
3/28/2022	McNamara, Theresa	Sharon O'Malley	Phone Call	To confirm Wamsutta Luncheon: "I am so excited to be getting out. Thank you so much!"
3/28/2022	Okpara, Priscilia	Sharon O'Malley	Phone Call	Re: Z show: forgot Vax card: BB taxi did arrive: Reminder for Wamsutta luncheon & BB taxi
3/28/2022	Belanger, Elizabeth	Pat Midurski	Phone Call	To confirm Wamsutta Luncheon & BB taxi p/u at 12pm: "Thanks for inviting me."
3/28/2022	Cole, Carol	Pat Midurski	Phone Call	To confirm Wamsutta Luncheon & BB taxi p/u at 12pm: "This will be so fun. TY."
3/28/2022	Almeida, Mildred	Pat Midurski	Phone Call	To confirm Wamsutta Luncheon and BB tax p/u @ 12pm: "I look forward to this event."
3/28/2022	Benoit, Ruth	Pat Midurski	Phone Call	NEW referral w/request for assist w/ move w/in building Manomet Place: HV 4/7
3/28/2022	Carvalho, Patricia	Pat Midurski	Phone Call	From Deb Lee NBCOA: PC agree to MH app: Nds laundry service: HV TBS for update
3/29/2022	Comeau, June	Pat Midurski	Phone Call	From neighbor Ref by ACOA: HV sched for 4/6: Assist w/water bill
3/29/2022	Santos, Laura	Pat Midurski	Phone Call	To Thank ARAW for taxi vouchers: Req a hold: Friend providing trans:
3/29/2022	Almas, Irene	Pat Midurski	Phone Call	From niece req assist w/lg overdue H2O bill: ref by CES case manager: HV 4/5/22

## ARAW March 2022 Activity Sheet

Date	Beneficiary	Outreach	Type	Notes
3/29/2022	Chaput, Vanessa	Pat Midurski	Phone Call	Reporting change in Health insurance: Applying for FEW: May need trans to Boston: Info for MoLife sent
3/29/2022	Cournoyer, Marilyn	Ann Raymond	Phone Call	To THANK ARAW for winning lottery scratch ticket: "I won \$5!!! TY ARAW"
3/29/2022	Santos, Julie	Pat Midurski	Phone Call	VM It w/ARAW contact info requesting CB to sched HV
3/30/2022	Costa, Barbara	Pat Midurski	Phone Call	Needs to reschedule hair appt, will cb w/new date, recently lost a lot of weight, drs appts to f/u
3/30/2022	Chytrus, Leslie	Sharon O'Malley	Phone Call	To report hospitalized @ SLH w/"stomach virus": Sched for tests: Cancel Wamsutta Luncheon
3/30/2022	Curado, Alzira	Pat Midurski	Phone Call	From neighbor Tina: she will email COMCAST invoice to ARAW
3/30/2022	Perry, Susan	Pat Midurski	Phone Call	Reminder re: Tavares movers estimate: SP contacted tavares& estimate received @ ARAW
3/30/2022	Carvalho, Patricia	Pat Midurski	Phone Call	To SDC program: Pat Foster trying to gather missing docs for MH app: HV 4/7: Laundry& Inc prod
3/30/2022	Desautels, Louise	Pat Midurski	Phone Call	To check in: MD appt yesterday: Labs show improvement: Feeling better: "Thanks for sending a card."
3/30/2022	Bachand, Frances	Pat Midurski	Phone Call	To sched HV to gather missing documents: HV 3/31
3/30/2022	DeMendonca, Theresa	Pat Midurski	Phone Call	To sched annual update: HV sched for 4/12: Looking forward to Wamsutta Luncheon 3/31
3/30/2022	Lawrence, Gail	Pat Midurski	Phone Call	VM left req CB to sched annual update
3/30/2022	Silva, Mary Theresa	Sharon O'Malley	Phone Call	VM left req CB to sched annual update
3/30/2022	Myers, Mary	Pat Midurski	Phone Call	TC to dgt: Mrs. M has relocated to live w/family: "Appreciative for all ARAW assistance TY"
3/30/2022	Pratt, Julie	FLO	Phone Call	VM left re: ROE update
3/30/2022	Ingham, Linda	Pat Midurski	Phone Call	To req COMCAST phone number: "Thanks for helping me."
3/30/2022	Santos, Julie	Pat Midurski	Phone Call	From ref. source Jim @ MMP: Ms. Santos deceased
3/31/2022	Pratt, Julie	FLO	Phone Call	For ROE: No changes: "Thanks to the ARAW for the socialization."
3/31/2022	Ponte, Karyn	Pat Midurski	Phone Call	To w/draw request for fin assist with therapist cost: will utilize therapist covered by SWH
3/31/2022	Waite, Cynthia	Pat Midurski	Phone Call	To SWH CM Tara: PCP has approved motor: Script en route to Integr& DME coordinator: CW aware
3/31/2022	Curado, Alzira	Pat Midurski	Phone Call	From neighbor inquiring if COMCAST invoice had been received: JC conf receipt of computer info
3/31/2022	Okpara, Priscilia	Sharon O'Malley	Phone Call	Taxi & Luncheon: "Too late. I am staying home." EM to RSC safety check:



**For Immediate Release:**  
April 1, 2022

**For More Information:**

Clare Healy Foley, Executive Director  
Association for the Relief of Aged Women  
432 County Street | New Bedford, MA 02740  
(508) 717-0400 | cfoley@arawofnb.org | www.arawofnb.org

## **Association for the Relief of Aged Women Awards Over \$220,000 and Partners with 13 Greater New Bedford Community Organizations**

*Partnership will help promote independence and enhance quality of life for elderly, low-income women.*

**NEW BEDFORD, Mass.** — The Association for the Relief of Aged Women (ARAW) today announced the recipients of its *Community Partner Grant* for 2022/2023. The ARAW's *Community Partner Grant* offered up to \$300,000 in support of nonprofits and public entities serving Acushnet, Dartmouth, Fairhaven, New Bedford and Westport to establish, maintain or expand programs which align with the ARAW's mission.

"ARAW's *Community Partner Grant* is a wonderful opportunity to form new partnerships which will allow us to increase our direct financial support to low income, elderly women who may feel they have nowhere else to turn and to fund innovative programs which address the challenges they face," said ARAW's Executive Director, Clare Healy Foley.

By addressing one or more of the following four targeted funding priorities, partners allow these women to maintain their independence and quality of life in the community:

- Trusted sources of knowledgeable advocates in our community who will identify and connect women in need to financial support from ARAW
- Promotion of financial stability and life strategies
- Access to social engagement opportunities to combat loneliness and isolation
- Establishment of safety and stability to foster optimal health and well-being

The 13 Community Partners ARAW selected for 2022/2023 represent an incredible group of organizations – some new partners, some veteran partners. Together, they offer a variety of exciting new programs and some extensions of last year's projects. Each program supports ARAW's vision that elderly women in our community will live well and with dignity address. *Community Partners* this year are:

**AHA! (Arts, History, Architecture)**

*extension of Portraits of a Port*

**Cape Verdean Association in New Bedford**

*extension of Outreach & Programming for New Bedford's Elderly Cape Verdean Community*

**Coastal Neighbors Network, Inc.**

*Enhancing Quality of Life and Promoting Independence for Aging Women in Dartmouth & Westport*

**Dartmouth Council on Aging**

*extension of Strive to Thrive*

**New Bedford Art Museum (NBAM/ArtWorks)**

*Creative Care Program*

**New Bedford Fishing Heritage Center**

*Herstory: collecting stories of Women in the Fishing Community*

**New Bedford Police Department**

*NBPD Assisting Elderly Female Residents*

**New Bedford Symphony Orchestra**

*Music for Life*

**South Coast LGBTQ+ Network, Inc.**

*Aging Well*

**South Coastal Counties Legal Services**  
*Rachel Howland Advocate for Older Adults*  
**Town of Westport/Westport Council on Aging**  
*Community Outreach Project*  
**YWCA Southeastern Massachusetts**  
*Widowed Persons Program*  
**Zeiterion Performing Arts Center**  
*Intergenerational Performing Arts Mentorship*

**About the Association for the Relief of Aged Women (ARAW)**

The Association for the Relief of Aged Women (ARAW) was founded in 1866. For 156 years, the ARAW's mission has been to furnish financial assistance, provide friendship and promote the welfare and relief of elderly women. As a private foundation, the ARAW financially supports the individual needs of over 250 women while being guided by the founding principles of "women helping women" and "not alms alone, but a friend". For more information, please visit [www.arawofnb.org](http://www.arawofnb.org).



March 31, 2022

Lucille Dauteuil & Carolyn D'Antoni  
Fairhaven Council on Aging  
229 Huttleston Avenue  
Fairhaven, MA 02719

Dear Lucille & Carolyn,

While we completely understand Fairhaven Council on Aging's decision to not apply for a Community Partner Grant this year, we cannot help but be deeply saddened that the result of this decision is having to say goodbye to you both.

We are very proud of the support that the ARAW has been able to bring to the residents of Fairhaven throughout the long history of partnership with the Fairhaven Council on Aging. Because of this partnership, there are countless women in Fairhaven who received much needed support, guidance and friendship. And we know that is because of the exceptional and essential work of you both that the reach has been as broad, and the support has been as deep, as it has. Throughout these years together, we have celebrated your commitment and efforts at every turn.

Lucille and Carolyn, you are compassionate, caring, knowledgeable and devoted advocates for your neighbors. We know how incredibly fortunate Fairhaven Council on Aging has been to have you as indispensable members of staff. In turn, the ARAW has reaped the rewards of their decision to assign you to work with our Fairhaven beneficiaries to tell their story and realize the support and resources they need.

Your proven abilities and extensive experience are sure to be an asset as you continue to volunteer and follow your passion and dedication to the work you so enjoy and in which you excel. You will always be considered part of the ARAW family. Please stay in touch and should you ever like to attend one of our luncheons or events, you have an open invitation – always!

And so, all that is left to say is, thank you. Thank you on behalf of the ARAW – our past and present staff here, our past and present board and, most of all, our past and present beneficiaries. Please know these two words hold an immeasurable depth of gratitude.

With appreciation,

A handwritten signature in cursive script, appearing to read "Clare".

Clare Healy Foley  
Executive Director

Name	Birth Date	Age	Board Member
Gonsalves, Susan	4/14/1949	73	Office
Miranda, Leah	4/15/1947	75	Office
Miranda, Barbara	4/17/1941	81	Office
Palazzo, Sharon	4/17/1953	69	Office
Reagan, Mrs. Carole	4/18/1942	80	Roseanne O'Connell
Tuite, Mrs. Janice	4/18/1939	83	Diane Laflamme
Simpkin, Carol	4/20/1942	80	Diane Laflamme
Auger, Diane	4/22/1943	79	Office
Auger, Ms. Susanne	4/22/1943	79	Rosemary Saber
Souza, Mrs. Ethel	4/22/1936	86	Diane Laflamme
Moore, Carolyn	4/25/1942	80	Office
Pope, Mrs. Dorothy	4/27/1925	97	Debbie Brooke
Booth, Sharon	4/28/1945	77	Office
Barboza, Margaret	5/2/1935	87	Office
Sousa, Ms. Rae	5/3/1943	79	Office
Souza, Isaura	5/3/1927	95	Office
Robillard, Mrs. Rita	5/6/1927	95	Roseanne O'Connell
Pine, Mrs. Hilda	5/8/1935	87	Debbie Brooke
Alexander, Mrs. Claudette	5/9/1947	75	Rosemary Saber
Rogers, Beverly	5/11/1937	85	Office

Finance Committee Meeting Minutes  
March 15, 2022 9:30 AM

Present: J Doyle, C Mayall, P McKnight, R O'Connell, R Saber, C Foley, MCE.

**FY 23 Finance Committee Membership**

Current members of the FY 22 committee plan to remain with the exception of Pam McKnight. She has been a valuable member with her perspective and leadership role in Personnel but does not want to overcommit her activity. We thank her for her support of the Finance Committee.

**FY 22 Budget Close and FY 23 Budget Preparation**

The FY 22 year-end nears completion with estimated qualified spending and federal taxes due as supplied by Burke and Lamb. Favorable investment performance in the last year has increased our capital gains liability. The committee will recommend to the board that prepayment of taxes exceed the calculated estimate so as to avoid any possible underpayment that could result in a penalty. Credit, if applicable, will be applied to next year's taxes. This was similarly done last year.

No discussion on the budget for FY 23 was necessary after board approval at the March meeting. There was discussion of the need/practice of performing a formal annual accounting audit from time to time instead of relying solely on the annual financial review by our accountants. This audit needs to be voted on prior to the start of each fiscal year. A financial review was recommended and approved for FY 23 but will be revisited for FY 24.

**Annual Report of the Finance Committee**

The draft report was distributed and discussed. Feedback from the members will be incorporated and another draft sent out for approval before presentation to the board at the Annual Meeting. FY 23 goals will be included.

**Meeting the New BofA Investment Strategist, Sarah Clark**

Mary will work to set up a virtual meeting with Sarah Clark, the Finance Committee and the Investment Advisory Committee. Besides making introductions and providing mutual Q&A time, the BofA team would like to present their thoughts for investments in the year ahead. It will be extremely beneficial to have our financial advisers at that virtual meeting. Acceptable dates are being collected.

**Possible Alternative Office Space**

Cathy shared that the office space rental at 899 Pleasant St is no longer an option. After many months, weeks and hours of trying to set up a satisfactory start to the discussion process, there were too many complicating and unanswered issues to keep this location viable. She will continue her steadfast search throughout the city with our appreciation.

The Finance Committee has completed FY 22 and now begins a new year of challenges. We'll miss Pam but thank her for her contributions. Thank you all.

**Next meeting of the committee is April 12 at 9:30 AM. The joint meeting of Finance, IAC and BofA will be communicated once determined.**

Mary Ellis, Treasurer  
January 21, 2022



# ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>BENE# 21-22/28</b></p> <p><b>Curado, Alzira</b> 74 y/o; 9/1/1947 <b>Income: \$845   sub</b></p> <p><b>ARAW support \$3,360:</b> <b>Reoccurring:</b> Cable/phone/internet \$150 '21, Car loan (for 12 months) \$229 '22 <b>Gifts:</b> Car Ins \$1,040 (not yet paid) '22, Car loan \$689.37 '21, Holiday \$150 '20-21</p>	<p>BA Pat Midurski (508) 717-0400</p>	<p>"I am unable to maintain a good connection with my internet so I can participate in my prayers. I like to listen to the evening prayers which are important to me &amp; the connection is not good. Comcast has told us repeatedly the internet speed needs to be increased..."</p>	<p>HV conducted by PM</p> <p>Sending \$ to homeless son in FL</p> <p>Reimbursing son for husband's headstone</p> <p>Internet not fast enough for daily virtual faith based program</p> <p>Bill not rec'ed since Jan/No check from nephew for Feb/Mar</p> <p><b>F/u EM 4/1 – MMP experience, \$ from business</b></p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Increase to cable/phone/internet from \$140 to \$164</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Increase to cable/phone/internet from \$140 to \$164</li> </ul> <p><i>EXCEPTION granted – in the future do not add/change services without prior approval</i></p> <p><i>Revisit MMP</i></p>
<p><b>New BENE#</b></p> <p><b>Medeiros, Ann</b> 74 y/o; 4/27/1947 <b>Income: \$990   sub</b></p> <p><b>ARAW support: New</b></p>	<p>BA Pat Midurski (508) 717-0400</p>	<p>"I have had a bad attitude all my life &amp; it hasn't worked in my favor. I am trying to change &amp; be more accepting &amp; understanding."</p> <p>"The days are long as I no longer drive so I sit in my apartment &amp; watch DVDs or listen to my portable radio. TV is too expensive but I do miss the variety."</p>	<p>Referral from CESI</p> <p>Has struggled with PTSD due to abusive childhood – working on attitude</p> <p>No cable currently – watches DVDs</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Cable up to \$100 (with installation)</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Cable up to \$100 (with add'l installation costs)</li> </ul>

# ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>New BENE#</b></p> <p><b>Rose, Patricia</b> 82 y/o; 4/13/1939 <b>Income: \$1,962 H</b> <b>ARAW support: New</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>“Two things concern me. The 1<sup>st</sup> is the thought of dying alone. I think of that everyday...Secondly, my good friend Dorothy gave me her old hearings aids which are better than the pair I bought in 2008 with some of my reverse mortgage money.”</p>	<p>Referral from ARAW beneficiary</p> <p>Wearing friend’s old hearing aids</p> <p>Hasn’t been as social due to diminished hearing</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Hearing aids \$4,400 from SouthCoast ENT</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Hearing aids \$4,400 from SouthCoast ENT</li> </ul>
<p><b>New BENE#</b></p> <p><b>Kukstis, Ingrid</b> 74 y/o; 2/7/1948 <b>Income: \$1,346 sub</b> <b>ARAW support: New</b></p>	<p>FCOA Lucille Dauteuil  (508) 979-4081</p>	<p>“I cannot afford to pay this eye doctor bill for \$613.96. A friend of mine told me that the ARAW might be willing to help me with this bill.”</p>	<p>Has done SHINE counseling – now on MassHealth which will cover future medical bills</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Medical bill \$613.96 from Advanced Eye Centers</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Medical bill \$613.96 from Advanced Eye Centers</li> </ul>
<p><b>BENE# FLO-20E</b></p> <p><b>Desautels, Louise</b> 89 y/o; 12/24/1932 <b>Income: \$1,176 sub</b> <b>ARAW support: FLO only</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>“My grandson came to visit from Texas &amp; I could not hear him. I am missing so much. I want to hear about my grandkids’ adventures in life. My visiting nurse told me about this group &amp; I thought, ‘Hey, I belong to the ARAW!’ Do you think they will help me with hearing aids?”</p>	<p>Lives in in-law apartment of daughter’s house – family refuses funds</p> <p>Has worked on paying off her CCs</p> <p>Feels like she is missing out not being able to hear</p> <p><b>F/u EM 4/1 – Why Duncan vs SCENT?</b></p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Personal care products \$91.25 from Westport Apothecary</li> <li>▪ STRA Demand Response, 2 books \$50</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Hearing aids \$5,670 from Duncan Hearing Healthcare</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Personal care products \$91.25 from WA</li> <li>▪ STRA Demand Response, 2 books \$50</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Hearing aids \$5,670 from Duncan Hearing Healthcare</li> </ul>

# ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>BENE# 20-21/15</b></p> <p><b>Sinclair, Madeline</b> 84 y/o; 3/14/1938 <b>Income: \$1,416 H</b></p> <p><b>ARAW support \$1,194:</b> <b>Reoccurring:</b> EPERS \$51.95 '21 <b>Gifts:</b> House cleaning \$150 '22, Rx insurance \$166 '21, Holiday \$150 '21</p>	<p style="text-align: center;">WCOA Susan Routhier</p> <p style="text-align: center;">(508) 636-1026</p>	<p>Mrs. Sinclair worries about her monthly budget. She says "I would love to have enough at the end of the month to just go out for lunch with a friend." When asked what would be the biggest help to her, she told me she hopes the ARAW can continue to pay for the EPERS and assist with chiropractic services.</p>	<p>Has become more dependent on others</p> <p>Benefits from chiropractic but can't afford it</p> <p>Recently switched EPERS models</p> <p><b>F/u EM 4/1 – why chiropractic services, can they be covered, sup docs</b></p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of EPERS \$29.95</li> <li>▪ Chiropractic services \$70</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of EPERS \$29.95</li> <li>▪ Chiropractic services \$70</li> </ul>
<p><b>New BENE#</b></p> <p><b>Guadalupe, Cecilia</b> 81 y/o; 6/24/1940 <b>Income: \$1,010 sub</b></p> <p><b>ARAW support: New</b></p>	<p style="text-align: center;">BA Pat Midurski</p> <p style="text-align: center;">(508) 717-0400</p>	<p>"Over the past few years, I have noticed changes but she is stubborn &amp; refused any help. Unfortunately, her dementia is progressing &amp; she needs a bit more help than I can provide alone. Going to Whaler's Cove will allow her to be independent in her own apartment but have 24 hour supervision."</p>	<p>Referral from Whaler's Cove</p> <p>Move in May 1<sup>st</sup></p> <p>Dementia is progressing</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> First and last month rent \$2,430 to Whaler's Cove</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> First and last month rent \$2,430 to Whaler's Cove</li> </ul>

# ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>BENE# FLO-22E-V</b></p> <p><b>Tavares, Maria</b> 73 y/o; 2/13/1949 <b>Income: \$1,515 H</b></p> <p><b>ARAW support \$1,315:</b> <b>Gifts:</b> Dental \$202 '19, Glasses \$268 '19, Hot water heater \$695 '20, Holiday \$150 '20</p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I am so blessed for all the good I have in my life. My three healthy sons &amp; their families. My health, my warm home &amp; beautiful yard, plenty of food &amp; of course my faith. And I am so thankful for this group."</p>	<p>Vision has changed significantly</p> <p>Sons very involved – Maria feels guilty taking money from them</p> <p>Maximizes community resources</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS \$227</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Glasses \$303</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS \$227</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Glasses \$303</li> </ul>
<p><b>BENE# 11-12/11</b></p> <p><b>Morin, Jacqueline</b> 83 y/o; 7/16/1938 <b>Income: \$930 sub</b></p> <p><b>ARAW support \$40,306:</b> <b>Reoccurring:</b> EPERS \$51.95 '16, Cable/phone/internet \$263 '15, Newspaper \$60 '15, Pers care \$63 '20 <b>Gifts:</b> Plumbing \$1,580 '09, Car repair \$579 '11, \$241 '13, \$191 '14, \$120 '15 &amp; \$165 '19, Glasses \$516 '11 &amp; \$268 '19, Hearing aid \$2,400 '20, Holiday \$100-150 '12-21 <b>Discontinued:</b> Stipend \$100 '11-19</p>	<p>FCOA Lucille Dauteuil  (508) 979-4081</p>	<p>"Would the ARAW be willing to reimburse me the \$154 that I charged to my credit card for my first dental visit which was required by my heart surgeon?"</p>	<p>Needs teeth removed before heart surgery – would be covered by insurance</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Dental exam \$154 to be paid to credit card</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Dental exam \$154 to be paid to credit card</li> </ul> <p><i>EXCEPTION granted, in future please call ahead of service/appt</i></p>

# ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>BENE# 21-22/33</b></p> <p><b>Walker, Bonnie</b> 75 y/o; 11/11/1946 <b>Income: \$1,207 sub</b></p> <p><b>ARAW support \$25:</b> <b>Reoccurring:</b> Cable/phone/internet \$175, OTC products \$55, Demand Response \$25 <b>Gift:</b> Medical bill \$295</p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>Television provides “a connection to entertainment &amp; serves as a pleasant distraction.”</p>	<p>Sister added HBO so they could watch the same shows</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Increase to cable/phone/internet to include HBO \$190 (Previously \$175)</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Increase to cable/ph/internet to include HBO \$190 (Previously \$175)</li> </ul> <p><i>Approved because original invoice provided was not most current</i></p>
<p><b>BENE# FLO-22E-V</b></p> <p><b>Thibault, Cecile</b> 77 y/o; 9/18/1944 <b>Income: \$1,254 R</b></p> <p><b>ARAW support \$3,082:</b> <b>Gifts:</b> Dental \$3,082 '18</p>	<p>WCOA Andrea Lemos  (508) 636-1026</p>	<p>“The bills worry me to know what I am paying. If I have to let go of some things I will. I am not one to worry a lot though. I just don’t want to lose my credit &amp; want to be careful that I am doing the right thing. I don’t know ARAW has been so good to me with things that I have needed.”</p>	<p>Recently moved – health concerns at previous location</p> <p>Children will be helping with rent</p> <p><b>F/u EM 4/1 – SHINE?</b></p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Cable/ph/internet \$59</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Cable/ph/internet \$59</li> </ul>
<p><b>BENE# 22/11G</b></p> <p><b>Dann, Donna</b> 64 y/o; 1/15/1958 <b>Income: \$829 sub</b></p> <p><b>ARAW support \$338: Gifts:</b> Social day \$188 '21, Holiday \$150 '21</p>	<p>FCOA Lucille Dauteuil  (508) 979-4081</p>	<p>“I would need another electric recliner. The one I have now cannot be repaired &amp; I cannot afford it on my very low income of only \$829 a month.”</p>	<p>Significant health issues</p> <p><b>F/u EM 4/1 – MH option for lift chair?</b></p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Estimate</b> Power lift chair (plus delivery) \$1,289.98</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Estimate</b> Power lift chair (plus delivery) \$1,289.98</li> </ul>

## ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>BENE# 21-22/18</b></p> <p><b>Somers, Linda</b> 77 y/o; 11/11/1944 <i>Income: \$1,021 sub</i></p> <p><b>ARAW support \$2,214:</b> <b>Reoccurring:</b> Demand Response \$50 '21, Cab \$50 '21 <b>Gift:</b> Lift chair \$1,495 '21, Laptop \$249 '20, Holiday \$150 '21</p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I went to use the SRTA Demand for Church only to learn that it no longer runs on Sundays. Church has provided me with another outlet &amp; I alternate going to two different churches during the month. I don't attend every Sunday &amp; it truly depends on my health."</p>	<p>Utilizes other transportation options when available</p> <p>Numerous medical appointments</p> <p>Request "in-home counselor to help"</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of SRTA DR, 2 books \$50</li> <li>▪ <i>Increase</i> taxi vouchers to two round trips \$100 (Previously \$50)</li> </ul> <p><b>Gifts:</b></p> <ul style="list-style-type: none"> <li>▪ MSW visit \$150</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of SRTA DR, 2 books \$50</li> <li>▪ <i>Increase</i> taxi vouchers to two round trips \$100 (Previously \$50)</li> </ul> <p><b>Gifts:</b></p> <ul style="list-style-type: none"> <li>▪ MSW visit \$150</li> </ul>
<p><b>BENE# 20-21/11</b></p> <p><b>Jennings, Kathleen</b> 70 y/o; 8/11/1951 <i>Income: \$943 R</i></p> <p><b>ARAW support \$10,156:</b> <b>Reoccurring:</b> Rent \$250 20 <b>Gift:</b> Rent \$5,250 '19, Car insurance \$299 '20, Holiday \$150 '20-21</p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I love my apartment &amp; truly do not want to move. I have my plants in the large sunny window &amp; my cats keep me company. They really are my family &amp; my companions. I don't know that I can ever find an apartment this nice that my cats can live with me."</p>	<p>Lung cancer since 2018</p> <p>ARAW contacted by current landlord to inform of upcoming sale of building – willing to approach potential buyer for one year lease</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Increase</i> to rent assistance \$350 (previously \$250)</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Increase</i> to rent assistance \$350 for one year</li> </ul>

# ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>BENE# FLO-22E-V</b></p> <p><b>Perry, Susan</b> 68 y/o; 11/29/1953 <b>Income: \$1,618   sub</b></p> <p><b>ARAW support \$942: Gifts:</b> Recliner \$434 '20, MM \$50 '20, Medical equipment \$105 '19, Holiday \$150 '20-21</p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I never thought I would find myself in this financial situation however the MS has taken my life in a different direction. I am making the best of life &amp; the ARAW is definitely helping me to enjoy life! Now I can get a handicap accessible apartment with a walk-in shower."</p>	<p>Offered handicap accessible apartment at Presidential Terrace</p> <p>Income guideline exception previously approved in 2020</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines (Over \$118)</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Moving costs \$280 from Tavares Movers</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines due to safety-related move</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Moving costs \$280 from Tavares Movers</li> </ul>
<p><b>BENE# 18-19/09</b></p> <p><b>DeAndrade, June</b> 74 y/o; 8/24/1947 <b>Income: \$1,383   H</b></p> <p><b>ARAW support \$9,644: Reoccurring:</b> Cable/phone/internet \$201 '18, Propane \$25-75 '18 <b>Gifts:</b> Electric \$239 '15, Holiday \$150 '18-21</p>	<p>WCOA Andrea Lemos  (508) 636-1026</p>	<p>"I thank God my roof is fixed. My front steps cement is all cracking &amp; falling away. Also, the railing broke off. I worry that my car is going to die. Underneath is all rusted where water comes up into the car. You are helping plenty &amp; that is awesome. I wouldn't be able to be anywhere if it wasn't for the bills that you pay."</p>	<p>Has had multiple falls recently</p> <p>Unit already installed</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ EPERS \$40</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ EPERS \$40</li> </ul> <p><i>Although funding sufficient awarded because she is a significant fall risk</i></p>

## ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>BENE# 20-21/06</b></p> <p><b>Whitehead, Marguerite</b> 79 y/o; 9/24/1942 <i>Income: \$1,325   sub</i></p> <p><b>ARAW support \$2,883:</b> <b>Reoccurring:</b> EPERS \$39.95 <b>'20 Gifts:</b> Husband's funeral \$970 '20, Hearing aids \$854 '20, Holiday \$150 '20-21</p>	<p>DCOA Ann Raymond  (508) 999-4717</p>	<p>"I can't chew at all. I don't digest because I don't chew. I can't wear my bottom ones. I've had these dentures for over 15 years." The biggest help would be to get her dentures to fit.</p>	<p>Difficulty with chewing, couldn't speak clearly</p>	<p><b>Monthly</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of EPERS \$39.95</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Statement</b> Denture repair \$798 to be paid to credit card</li> </ul>	<p><b>Monthly</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of EPERS \$39.95</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Statement</b> Denture repair \$798 to be paid to credit card</li> </ul>
<p><b>New BENE#</b></p> <p><b>Silveira, Anne</b> 84 y/o; 11/16/1937 <i>Income: \$1,748   H</i></p> <p><b>ARAW support: New</b></p>	<p>FCOA Carolyn D'Antoni  (508) 979-4081</p>	<p>Anne recently had a scare when she fell on her stairs &amp; could not get help. She laid there for over 4 hours before her daughter found her. She also fell trying to hang curtains &amp; suffered some bruises.</p>	<p>Recent fall</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ EPERS \$51.95</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ EPERS \$51.95</li> </ul>
<p><b>BENE# 22/01G</b></p> <p><b>Medeiros, Margaret</b> 68 y/o; 11/4/1953 <i>Income: \$2,424   H</i></p> <p><b>ARAW support \$2,106:</b> <b>Gifts:</b> Gas \$356 '21, Electric \$193 '21, CC \$288 &amp; \$295 '21, Car loan \$296.94 '21, Social worker \$525 '21, Holiday \$150 '21</p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I am so grateful to the ARAW for their help. I have struggled financially my entire life."</p> <p>"I wish I could go to more outings with ARAW. I miss being with people. You probably can't tell but I am such a people person."</p>	<p>Submitted app to Sol-E-Mar &amp; Oxford Terrace</p> <p>Plans to submit to Taber Mill</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines (Over \$324) to remain in FLO</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines (Over \$324) to remain in FLO b/c \$900 from baby sitting not guaranteed</li> </ul>



# ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>BENE# FLO-21E</b></p> <p><b>Morin, Evangeline</b> 89 y/o; 8/26/1932 <i>Income: \$1,678 sub</i></p> <p><b>ARAW support \$8,523:</b> <b>Gifts:</b> Dental \$2,900 '14, \$1,460 '12 &amp; \$2,515 '11, Contacts \$364 '08, Loan \$1,162 '07, Holiday \$100 '07</p>	<p>FLO Pat Midurski  (508) 717-0400</p>	<p>Loneliness – best friend passed away last year</p> <p>“I had purpose with Ruth. Unfortunately, she was limited due to her ALS, and I had helped her so much. Now I have little to nothing to do.”</p>	<p>Grief support offered</p> <p>Befriended by Ruth’s family</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>Income guidelines (Over \$178) to remain in FLO</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>Income guidelines (Over \$178) to remain in FLO</li> </ul>
<p><b>BENE# FLO-20E-V</b></p> <p><b>Vieira, Nancy</b> 84 y/o; 2/5/1938 <i>Income: \$1,513 sub</i></p> <p><b>ARAW support: FLO only</b></p>	<p>FLO Pat Midurski  (508) 717-0400</p>	<p>“Doing ok. Getting outdoors.”</p>	<p>Interested in BM friendly visits</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>Income guidelines (Over \$13) to remain in FLO</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>Income guidelines (Over \$13) to remain in FLO</li> </ul>
<p><b>New BENE# 22/11EDDF</b></p> <p><b>Todd, Kristine</b> 70 y/o; 6/30/1951 <i>Income: \$1,007 R</i></p> <p><b>ARAW support: New</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>“I have an eighth of a tank of oil. PACE will not have additional funds until early April &amp; I can’t get my taxes done yet in order to secure my circuit breaker monies. I have a dollar left to my name. I don’t know what I am going to do. I hope this group can help me.”</p>	<p>Referral from CESI</p> <p>Approved thru EDDF</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Estimate</b> 100 gallons of oil \$439</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Estimate</b> 100 gallons of oil \$439</li> </ul>

# ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>New BENE#</b></p> <p><b>Tripp, Teresa</b> 74 y/o; 5/10/1947 <b>Income: \$1,500 sub</b> <b>ARAW support: New</b></p>	<p>DCOA Ann Raymond  (508) 979-4081</p>	<p>“The unknown! If I can’t work how will I support myself? I put things on CC &amp; do my best to pay them off every month but haven’t been able to. Things are getting so bad! I needed to buy a car so I could get to work &amp; continue to be independent. I try to continue to do things for myself.”</p>	<p>Business owner – possibility she will be losing it</p> <p>Health is declining</p> <p>Very independent</p> <p><b>F/u EM 4/1 – business closing date, personal vs business expenses, new rent amount</b></p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Car payment \$208</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Reimburse</b> Car insurance \$1,183.50 paid to credit card</li> </ul>	<p style="text-align: center;"><b>HOLD</b></p> <p><i>Did not have the add’l info/answers requested at the time of the committee meeting</i></p>
<p><b>BENE# 22/27G</b></p> <p><b>George, Claudia</b> 75 y/o; 12/3/1946 <b>Income: \$1,006 H</b> <b>ARAW support \$3,117:</b> <b>Gifts:</b> CC \$417.62 ‘22, Hearing aids \$2,700 ‘21</p>	<p>DCOA Ann Raymond  (508) 979-4081</p>	<p>“My biggest worry is the house insurance.” Biggest fear is losing her home. The RE taxes are her priority &amp; she tries to put money aside for them. She spoke to someone about a reverse mortgage &amp; they said the house was only valued at \$150K.</p>	<p>Has applied for senior tax abatements in both NB &amp; Dartmouth</p> <p><b>F/u EM 4/1 – Did abatements come thru, social worker assessment?</b></p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Invoice</b> NB RE Taxes (3<sup>rd</sup> &amp; 4<sup>th</sup> quarter of 2022) \$379.50</li> <li><b>Invoice</b> Dartmouth RE Taxes (4<sup>th</sup> quarter of 2022, 1<sup>st</sup> - 3<sup>rd</sup> quarter of 2023) \$2,140.92</li> </ul>	<p style="text-align: center;"><b>HOLD</b></p> <p><i>Did not have the add’l info/answers requested at the time of the committee meeting</i></p>

# ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>New BENE#</b></p> <p><b>O’Connell, Joyce</b> 85 y/o; 4/29/1936 <b>Income: \$2,015   H</b></p> <p><b>ARAW support: New</b></p>	<p>DCOA Ann Raymond  (508) 979-4081</p>	<p>“I worry about my Thomas. I know he needs to go to the vet but I’m afraid of the cost. He has a little cough. I worry something major will let go in the house &amp; that will be it. I have no savings.”</p>	<p>Loves to research things – computer broke</p> <p>Cat has cough</p> <p><b>F/u EM 4/1 - \$514 balance, where are the funds going?</b></p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Laptop \$449.99 from Best Buy</li> <li><b>Estimate</b> Vet bill \$215</li> </ul>	<p style="text-align: center;"><b>HOLD</b></p> <p><i>Did not have the add’l info/answers requested at the time of the committee meeting</i></p>
<p><b>New BENE#</b></p> <p><b>Kirklewski, Beatrice</b> 90 y/o; 8/9/1931 <b>Income: \$1,887   H</b></p> <p><b>ARAW support: New</b></p>	<p>FCOA Carolyn D’Antoni  (508) 979-4081</p>	<p>She is having trouble hearing &amp; is asking for help paying for hearing aids. She is also in need of a medical alert.</p>	<p>Recently gotten reverse mortgage – not drawing funds</p> <p><b>Hearing aids request on hold for estimate</b></p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>EPERS \$39.95</li> </ul>	<p style="text-align: center;"><b>HOLD</b></p> <p><i>Did not have the estimate requested at the time of the committee meeting</i></p>
<p><b>New BENE#</b></p> <p><b>O’Brien, Joan</b> 70 y/o; 1/27/1952 <b>Income: \$2,189   R</b></p> <p><b>ARAW support: FLO only</b></p>	<p>FLO Pat Midurski  (508) 717-0400</p>	<p>Would love to participate in FLO program</p>	<p>Referral from ARAW Beneficiary Rose Marie Vieira (FLO)</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>Income guidelines (Over \$89) to join FLO</li> </ul>	<p style="text-align: center;"><b>HOLD</b></p> <p><i>Please include letter as to why for the committee to consider at their May meeting</i></p>

# ARAW BENEFICIARY COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Recommendations
<p><b>BENE# 18-19/01</b></p> <p><b>Livesley, Virginia</b> 77 y/o; 10/30/1944 <b>Income: \$1,153   H</b></p> <p><b>ARAW support \$21,631:</b> <b>Reoccurring:</b> BCBS \$685 '18, EPERS \$51.95 '18, Cable/phone/internet \$237 '19 <b>Gifts:</b> Holiday \$150 '18-21 <b>Discontinued:</b> Stipend \$100 '18-19</p>	<p>FCOA Carolyn D'Antoni  (508) 979-4081</p>	<p>Virginia has been very lonely since her last dog passed away &amp; Sadie is good company for her.</p>	<p>Pet resources sent</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Vet bill \$250</li> </ul>	<p><i>Committee feels she has the ability to pay with resources he has and/or arrange a payment plan. Please come back if there are other non-pet related needs which arise</i></p>
<p><b>BENE# 15/03G</b></p> <p><b>Reagan, Carole</b> 79 y/o; 4/18/1942 <b>Income: \$1,392   sub</b></p> <p><b>ARAW support \$9,813:</b> <b>Gifts:</b> Hearing aids \$4,400 '20 &amp; \$3,000 '15, Car insurance \$743 '21, Dental \$1,195 '21 &amp; \$150 '15, Holiday \$150 '21</p>	<p>DCOA Ann Raymond  (508) 999-4717</p>	<p>"If they could continue to pay for my car insurance it would give me more money to use to pay for any emergency."</p>	<p>Car insurance policy starts in June</p> <p>Car keeps her independent &amp; sane</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>2021 Invoice</b> Car insurance \$743</li> </ul>	<p><i>Committee feels, based on the information provided, she has appropriate funds to cover this expense. Should an emergent need arises, please contact us.</i></p>

# ARAW BENEFICIARY UPDATE COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Current Support	Recommendations
<p><b>BENE# 14-15/20</b></p> <p><b>Lourenco, Alice</b> 78 y/o; 4/2/1943 <b>Income: \$1,544   R</b></p> <p><b>ARAW support \$20,927:</b> <b>Reoccurring:</b> BCBS \$226 '15 <b>Gifts:</b> Glasses \$1,257 '21 &amp; \$680 '15, Dental \$1,697 '15, Holiday \$100-150 '15-21 A/R Due: 1/27/2023</p>	<p>WCOA Andrea Lemos (508) 636-1026</p>	<p>“Right now I am grateful that I am still here. I am very thankful for all the help I have received from ARAW. Between my glasses &amp; my partial which I use all the time is very helpful &amp; not to mention the medical. Right now I am content &amp; God bless them all at ARAW. I am so grateful &amp; it is a big plus having the help with the insurance.”</p>	<p>BC requested Living Alone Exception app but she does live on her own</p> <p>Daughter owns home &amp; lives in In-Law apartment</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS \$226.29</li> </ul> <p>Monthly total: \$226.29</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS \$226.29</li> </ul>
<p><b>BENE# 19-20/25</b></p> <p><b>O'Connor, Shirley</b> 85 y/o; 8/12/1936 <b>Income: \$1,341   sub</b></p> <p><b>ARAW support \$11,093:</b> <b>Reoccurring:</b> Cable/phone \$137 '19, EPERS \$51.95 '20 <b>Gifts:</b> Hearing aids \$5,000 '21, Medical bill \$814 '18, Holiday \$150 '20-21 A/R Due: 2/18/2023</p>	<p>WCOA Andrea Lemos (508) 636-1026</p>	<p>Her memory worries her most. Not being able to remember what she needs to do. Gets very anxious about her memory &amp; does not want to be a burden to her children. The EPERS brings her a sense of security. Cable brings her joy &amp; having them both paid for helps financially.”</p>	<p>Extreme anxiety</p> <p>Mild memory impairment</p> <p>Children very supportive</p> <p>\$436 monthly balance</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone \$137.43</li> <li>▪ EPERS \$51.95</li> </ul> <p>Monthly total: \$189.38</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone \$137.43</li> <li>▪ EPERS \$51.95</li> </ul>

# ARAW BENEFICIARY UPDATE COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Current Support	Recommendations
<p><b>BENE# 09-10/05</b></p> <p><b>Pacheco, Lillian</b> 88 y/o; 5/23/1933 <b>Income: \$1,074 sub</b></p> <p><b>ARAW support \$16,951:</b> <b>Reoccurring:</b> EPERS \$51.95 '17 <b>Gifts:</b> Holiday \$150 '17-21 <b>Discontinued:</b> BCBS \$625 '10-21 (Now on MH FEW) A/R Due: 3/3/2023</p>	<p style="text-align: center;">FCOA Lucille Dauteuil (508) 979-4081</p>	<p>"I'm on MassHealth insurance now so I'm fine. The ARAW was paying my BCBS before this for which I am so very grateful."</p>	<p>Now on MH FEW</p> <p>Loses balance due to restless leg syndrome</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ EPERS \$51.95</li> </ul> <p>Monthly total: \$51.95</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ EPERS \$51.95</li> </ul>
<p><b>BENE# 12-13/09</b></p> <p><b>Vincent, Patricia</b> 83 y/o; 8/29/1938 <b>Income: \$980 sub</b></p> <p><b>ARAW support \$18,683:</b> <b>Reoccurring:</b> Cable/phone/internet \$171 '12 <b>Gifts:</b> Glasses \$599 '19, Lawyer \$200 '17, Furniture \$1,000 '18 &amp; \$189 '15, Holiday \$100-150 '12-21 A/R Due: 3/2/2023</p>	<p style="text-align: center;">BA Pat Midurski (508) 717-0400</p>	<p>"I have so many health problems. I was in the hospital &amp; rehab twice in 2021. I am still not feeling well &amp; today is a horrible day. I can barely walk even with my walker. My neuropathy affects my feet &amp; legs as well as my hands."</p>	<p>TV/internet primary entertainment &amp; stimulation</p> <p>Set up payment plan with Eversource</p> <p>Strained family relationships</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet \$171.95</li> </ul> <p>Monthly total: \$171.95</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet \$171.95</li> </ul>

## ARAW BENEFICIARY UPDATE COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Current Support	Recommendations
<p><b>BENE# 19-20/42</b></p> <p><b>Christy, Maria</b> 77 y/o; 11/14/1943 <b>Income: \$1,783   H</b></p> <p><b>ARAW support \$2,027:</b> <b>Reoccurring:</b> EPERS \$26.95 '21 <b>Gifts:</b> Test strips \$115 '22, Fridge \$507 '21, Glasses \$232 '20, Holiday \$150 '20-21 <b>Discontinued:</b> Health insurance \$272 '20 A/R Due: 3/14/2023</p>	<p>DCOA Ann Raymond (508) 999-4717</p>	<p>"Not having enough to pay the bills. I don't go anywhere. I stay home &amp; do my thing maybe go for a walk. "</p>	<p>Son unexpected died Jan 2022</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ EPERS \$26.95</li> </ul> <p>Monthly total: \$26.95</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ EPERS \$26.95</li> </ul>
<p><b>BENE# 11-12/19</b></p> <p><b>Adesso, Dolores</b> 91 y/o; 9/2/1930 <b>Income: \$1,270   H</b></p> <p><b>ARAW support \$31,887:</b> <b>Reoccurring:</b> Social worker \$100 '14, Nutrition \$173.76 '11 <b>Gifts:</b> CC \$2,616 &amp; \$505 '15 &amp; \$2,849 '18, Car ins \$1,444 '20-21 <b>Discontinued:</b> Stipend \$50 '12-19, EPERS \$53 '12-17, Holiday \$100-150 '12-21 A/R Due: 3/21/2023</p>	<p>BA Pat Midurski (508) 717-0400</p>	<p>"I am number 22 on the list for Sol E Mar. I don't know if I will get in before I die. I told them I don't need a handicap apartment but I need a first floor apartment. I am trying my best to keep a positive frame of mind but my life is horrible. Between the isolation, loneliness, chronic ongoing pain, my limitations, illnesses, I am truly overwhelmed."</p>	<p>Frustrated by declining health</p> <p>Niece visits daily</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Social worker visit \$100</li> <li>▪ Ensure clear \$48.80</li> </ul> <p>Monthly total: \$148.80</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Social worker visit \$100</li> <li>▪ Ensure clear \$48.80</li> </ul>

# ARAW BENEFICIARY UPDATE COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Current Support	Recommendations
<p><b>BENE# 21-22/11</b></p> <p><b>Oliveira, Bebe</b>                      88 y/o; 2/13/1934                      Income: \$1,268   <i>sub</i></p> <p><b>ARAW support \$610:</b>                      Reoccurring: Cable \$32 '21,                      Phone \$28 '21, MMP \$48 '22                      Gifts: Holiday \$150 '21</p>	<p>BA                      Pat Midurski                        (508) 717-0400</p>		<p>Personal choice to move to Sippican Healthcare in Marion</p>	<p>Discontinued Rep Payee, Phone &amp; Cable</p> <p>Out of service area – place inactive</p>	<p>Discontinued Rep Payee, Phone &amp; Cable</p> <p>Out of service area – place inactive</p>
<p><b>BENE# FLO-20E</b></p> <p><b>Miranda, Leah</b>                      74 y/o; 4/15/1947                      Income: \$1,344   <i>sub</i></p> <p><b>ARAW support: FLO only</b></p>	<p>FLO                      Pat Midurski                        (508) 717-0400</p>		<p>Multiple attempts to reach her</p>	<p>No contact – place inactive</p>	<p>No contact – place inactive</p>



## ARAW BENEFICIARY UPDATE COMMITTEE RECOMMENDATIONS

APRIL 2022 | VER 4/11/22

Beneficiary	Outreach	Biggest Concern	Notes	Current Support	Recommendations
<p><b>BENE# 22/02G</b></p> <p><b>Myers, Mary</b> 91 y/o; 1/24/1931 <b>Income: \$1,726   H</b></p> <p><b>ARAW support \$4,550: Gifts:</b> Hearing aids \$4,400 '21, Holiday \$150 '21</p>	<p style="text-align: center;">BA Pat Midurski  (508) 717-0400</p>		<p style="text-align: center;">Living with family</p>	<p style="text-align: center;">Out of service area – place inactive</p>	<p style="text-align: center;">Out of service area – place inactive</p>
<p><b>BENE# 09-10/05</b></p> <p><b>Pacheco, Lillian</b> 88 y/o; 5/23/1933 <b>Income: \$1,074   sub</b></p> <p><b>ARAW support \$16,951:</b> <b>Reoccurring:</b> EPERS \$51.95 '17 <b>Gifts:</b> Holiday \$150 '17-21 <b>Discontinued:</b> BCBS \$625 '10-21 (Now on MH FEW) A/R Due: 3/3/2023</p>	<p style="text-align: center;">FCOA Lucille Dauteuil  (508) 979-4081</p>	<p>“I’m on MassHealth insurance now so I’m fine. The ARAW was paying my BCBS before this for which I am so very grateful.”</p>	<p style="text-align: center;">Now on MH FEW</p> <p>Loses balance due to restless leg syndrome</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ EPERS \$51.95</li> </ul> <p>Monthly total: \$51.95</p>	<p style="text-align: center;">Placed INACTIVE due to move to LTC and no current need</p>

## **Governance Committee Meeting Minutes – March 29, 2022**

Members present: Bachman, Beaulieu, Brooke, Doyle, Ellis, Laflamme

Members excused: Beaton, Saber, Stankiewicz

Also present: Executive Director Clare Healy Foley

Initially we discussed the need for the Member Handbook to receive a new year update. Various documents and reports need to be edited or replaced and distributed to the membership and we agreed to do that after the Annual Meeting as some documents from that meeting will be included.

As part of Member Handbook discussion, we asked Cathy Mayall for some feedback about her experience with the handbook as a new member. She was extremely helpful and had many suggestions and feedback which we will take under advisement as we go forward with enhancing our orientation process. We particularly appreciated the suggestion that new members spend some 1:1 time with a seasoned member specifically to go through the handbook after the initial orientation. We also hope to institute a second orientation meeting after about 6 month of board experience. And we plan to make the mentoring process a bit more formalized so that mentors know what is expected and new members receive similar support.

We briefly discussed the idea of creating a new board member welcome packet which would be a much scaled down version of the handbook for use initially. More discussion to follow.

With some regret we decided not to bring Susan Perry's name forward for board membership. She has great energy and vision and experience; however, her goals for community service and our mission do not dovetail. (In a conversation with Susan at a later date, she agreed that she had come to the same conclusion.)

Mary has a potential candidate that she will tell the Board about at our April meeting.

We approved the updated succession plan for Committee Chairs that Jane and Clare finalized for us. Ahead we need to create a succession plan for the Presidency.

Clare suggested, and we agreed, that after the new fiscal year gets underway it would be helpful to talk to those officers and chairs who moved into new jobs to learn about the plusses and minuses of those transitions in the event there are specific lessons to be learned and preserved for the next transition.

We discussed the level of discussion and debate at Board meetings. We agree that having committee reports in hand before each meeting should allow time and fuel for discussion. We sense that zoom meetings limit the ease of discussion and stifle things a bit. Debbie will address the Board to assure that there is full understanding of the freedom for discussion and questions as each committee chair reports.

We did agree that some of the fun and personal connection and energy is lost with zoom meetings, and we thought that planning some casual non-required post meeting lunches at the Wamsutta Club might be a good solution.

The Executive Director evaluation was completed by all Directors and Rosemary will use it as part of her annual review process.

Respectfully submitted,

Debbie Brooke, Chair



## LEGACY COMMITTEE Meeting Minutes — March 14, 2022

Meeting held at the New Bedford Whaling Museum, Grimshaw-Gudewicz Reading Room, and Archives

Attendance: Roseanne O'Connell, Shannon Bachman, Diane Laflamme, Rosemary Saber

One of the Legacy Committee tasks is to “ensure current materials in the Association’s care are appropriately preserved to accurately represent the current activities of the ARAW.”

The committee had previously decided that examining files at the NBWM library might give us guidance on what existing materials would be “important” to hold on to. Voluminous materials exist in our office or storage area.

We met at the Museum to view the contents of the **restricted files** that have been archived, but to ensure beneficiary privacy, are not available to the public.

- The meeting notes date from 1968 to 1989.

The materials include visiting notes (narratives) which give us an intimate view of the lives of our ladies. At the time, there were about fifteen board members and fifteen ladies.

- We reflected on where the ARAW is today as compared to 50 years ago.

We have many more women as beneficiaries with presently only about fifteen board members. Our endowment has grown, needs may have changed, federal programs are now available to assist some of these women, and we are a more structured organization.

- We discussed the impact of Covid on our interactions with the ladies and with each other.

We expressed a need for more social interaction with each other to share ideas and feelings about our shared mission. Rosemary suggested that we make that happen. Roseanne suggested we do it in “listening lunches” that were part of our organization in the past. We did not come to any decision about what materials we should keep for posterity. However, we had an engaging and motivating discussion about the Association.

- We discovered that in February of 1971, the ARAW board approved the discarding of certain materials. (Mark P. made a copy of the Minutes of the February 1<sup>st</sup> Monthly Meeting for us) It provides detail of approved materials to discard at the time. See document.

Mark also said he send us materials related to archiving documents.

- Next step is to review the more current records stored at the office or in the basement.

Respectfully submitted,

Diane LaFlamme and Roseanne O'Connell

February 1, 1971

The regular monthly meeting of the Association for the Relief of Aged Women of New Bedford was held on February 1, 1971 at the New Bedford Women's Club. Mrs. A.L. Rodgers, president presided. There were 18 members present.

Mrs. Rodgers asked for a moment of silent prayer in memory of Mrs. Abby Putnam and Mrs. Aida Ainsworth.

Mrs. William R. Collins was welcomed as a new member of the Association.

After the roll call, reports of the secretary, treasurer and the visitors were read and accepted.

Mrs. Shaw is now back at Savoy, and her facial pains seem to have disappeared, but she is more confused than ever.

A letter of resignation was read from Mrs. James Radcliffe. It was voted to accept her resignation with deep regret, and to ask her to rejoin when she finds outside demands on her time lessen.

Mrs. Rodgers read a card she had received from Mrs. Armbruster while vacationing in Texas with her sister. It was noted that the trip had been a gift from the sister, the Association did not finance the trip.

Lucy Lewis' services were held on January 6, 1971. A letter of appreciation for all the Association had done for Miss Lewis over the years was read. The letter was written by Miss Lewis' sister-in-law in California.

Abby Putnam's services were held on January 20th. A very close friend of her daughter came down from Belmont and asked that visiting hours be held, and she would take charge which she did. A letter of appreciation for the Association's care of Mrs. Putnam was read from the lady in Belmont, Mrs. Helen Willand, who also enclosed a check for \$18 which she said was the money she had found among Mrs. Putnam's belongings.

Aida Ainsworth died on January 30th and her services will be held on February 2; Mrs. Ainsworth had given her nieces an envelope to be given to Mrs. Rodgers. The envelope contained \$60 in \$5 bills.

Mrs. Rodgers gave interesting statistics to the members at the meeting: At the present time we are caring for 31 ladies; 13 in nursing homes. Mrs. Grace Peckham at age 77 is our youngest beneficiary and Mrs. Annie Cundall at age 97 is the oldest, the average age is 85 1/2 months.

Mrs. Rodgers advised members that she and the secretary had gone through 2 cartons of material the secretary had inherited upon taking office. The Board gave permission to discard the following materials:

- Old visitors reports, membership reports, thank you notes from beneficiaries
- Old Roll Call books and fines and dues records
- Secretaries copies of bills -- duplicates of treasurers
- Old secretary's monthly reports
- Old auditors reports
- Copies of certificate of vote of officers
- Resignations from board

The secretary will keep, investigating books dating back to 1861  
annual reports of present, secretary and treasurer  
old newspaper clippings of annual meetings

COPY

## Confidentiality Policy

The Association for The Relief of Aged Women of New Bedford (A.R.A.W.) staff, volunteers and contractors may have access to Protected Health Information (PHI) for seniors and others served through A.R.A.W. programming.

Protected Health Information (PHI) is defined as, "any information, whether oral or recorded in any form or medium: (I) that relates to the past, present, or future physical or mental condition of an individual; the provision of health care to an individual, and (II) that identifies the individual or with respect to which there is a reasonable basis to believe the information can be used to identify the individual, and shall have the meaning given to such term under HIPPA, including but not limited to, 45 CFR Section 164.501."

.....

I agree and intend to protect the privacy and confidentiality, and provide for the security, of all "Protected Health Information" (PHI) for all A.R.A.W. recipients per the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 (HIPPA), and regulations promulgated thereunder by the U.S. Department of Health and Human Services (collectively, HIPPA) and other applicable laws. In addition, information will not be used for research, for personal gain or for any other such purposes.

Name (Printed): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_





## **Conflict of Interest Policy Statement**

No member of the Board of Directors, or any of its Committees, shall derive any personal profit or gain, directly or indirectly, by reason of her participation with the Association for the Relief of Aged Women. Each individual shall disclose to the organization any personal interest which she may have in any matter pending before the organization and shall refrain from participation in any decision on such matter.

Any member of the Board, any Committee, or Staff who is an officer, board member, a committee member, or staff member of a client organization or vendor of the Association for the Relief of Aged Women shall identify her affiliation with such agency or agencies; further, in connection with any committee or board action specifically directed to that agency, she shall not participate in the decision affecting that agency and the decision must be made and/or ratified by the full board.

Any member of the Board, any Committee, Staff, and certain Consultants shall refrain from obtaining any list of clients for personal or private solicitation purposes at any time during the term of their affiliation.



**Acknowledgment of Conflict of Interest Policy Statement  
and Disclosure Pursuant Thereto**

I acknowledge receipt of the foregoing ARAW Conflict of Interest Policy Statement, agree to comply therewith, and make the following disclosure in accordance therewith.

At this time, I am a board member, committee member, or an employee of the following organizations:

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*(Attach separate sheet if necessary)*

I certify that, except as described below, I am not now nor at any time during the past year have been:

- 1) A participant, directly or indirectly, in any arrangement, agreement, investment, or other activity with any vendor, supplier, or other party doing business with the Association for the Relief of Aged Women which has resulted or could result in personal benefit to me.
- 2) A recipient, directly or indirectly, of any salary payments or loans or gifts of any kind or any free service or discounts or other fees from or on behalf of any person or organization engaged in any transaction with the Association for the Relief of Aged Women.

Any exceptions to 1 or 2 above are stated below with a full description of the transactions and of the interest, whether direct or indirect, which I have (or have had during the past year) in the persons or organizations having transactions with the Association for the Relief of Aged Women:

---

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_





## **ARAW Harassment Policy**

The Association for the Relief of Aged Women strongly supports the rights of all of its employees and board members to work in an environment free from all forms of harassment, including harassment on the basis of race, color, religion, gender, sexual orientation, national origin, age or disability. All employees and board members are required to abide by this policy.

### **HARRASSMENT**

Harassing conduct includes, but is not limited to: epithets, negative stereotyping, slurs, threatening, intimidating or hostile acts that relate to the above characteristics. It also includes written or graphic material that denigrates or shows hostility or aversion toward an individual or group because of the above characteristics, and that is placed on walls, bulletin boards, or elsewhere on the premises, or circulated in the workplace.

Sexual harassment is defined as unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature constitute harassment when (1) submission to or rejection of such conduct is made either explicitly or implicitly a term or condition of an individual's employment; (2) submission to or rejection of such conduct by an individual is used as the basis for decisions about employment, promotion, transfer, selection for training, performance evaluations, benefits, or other terms and conditions of employment; or (3) such conduct has the purpose or effect of creating an intimidating, hostile, or offensive work environment or substantially interferes with an employee's work performance.

### **COMPLAINTS**

If you feel you have been a victim of harassment, report the behavior to the President of the Board of Directors or the Executive Director. If you have witnessed harassment, you also are urged to report the incident so that prompt action may be taken. All complaints of unlawful harassment will be handled as discreetly and confidentially as is possible under the circumstances. Once the matter has been reported it will be promptly, thoroughly, and impartially investigated. Any necessary corrective action will be immediately taken where appropriate, including possible termination of employment or board membership. Employees who file a complaint or participate in an investigation of a complaint will be strictly protected against retaliation. If, however, it is found that false charges have been filed, disciplinary action may be taken against anyone who provides false information.

Victims of harassment have the right to sue both the association and the perpetrator by contacting the Equal Employment Opportunity Commission or a state agency.

Signed this day \_\_\_\_\_

Name (printed) \_\_\_\_\_ Signature \_\_\_\_\_



**Association for the Relief of Aged Women**  
432 County Street | New Bedford, MA 02740  
(508) 717-0400 | admin@arawofnb.org www.arawofnb.org



**Criminal Offender Record Information (CORI)  
EMPLOYMENT AND VOLUNTEER  
Acknowledgment Form**

**The Association for the Relief of Aged Women** is registered under the provisions of M.G.L. c.6, § 172 to receive CORI for the purpose of screening current and otherwise qualified prospective employees, subcontractors, volunteers, license applicants and current licensees.

As a prospective or current employee, subcontractor, volunteer, license applicant or current licensee, I understand that a CORI check will be submitted for my personal information to the DCJIS. I hereby acknowledge and provide permission to **The Association for the Relief of Aged Women** to submit a CORI check for my information to the DCJIS. This authorization is valid for one year from the date of my signature.

I understand that within this one-year period of time **the Association for the Relief of Aged Women** may conduct subsequent CORI checks for my personal information. I may withdraw this authorization at any time by providing **the Association for the Relief of Aged Women** with written notice of my intent to withdraw consent to a CORI check.

By signing this application, I provide my consent to a CORI check and affirm that the information provided to process the CORI check is true and accurate.

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Employee Name Printed

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Employee Signature

---

Date



## The Association for the Relief of Aged Women

432 County Street | New Bedford, MA 02740

(508) 717-0400 | admin@arawofnb.org | www.arawofnb.org



### CHAPTER 6, §172C CORI REQUEST FORM

The Association for the Relief of Aged Women is requesting all the available criminal offender record information on the following individual from the DCJIS pursuant to Chapter 6 § 172C that mandates agencies which employ or accept as a volunteer or refer for employment any individual who will provide care, treatment, education, training, transportation, delivery of meals, instruction, counseling, supervision, recreation or other services in a home or in a community based setting for any elderly person or disabled person or who will have any direct or indirect contact with such elderly or disabled person or access to such person's files shall obtain all available CORI from the DCJIS prior to employing such individual, accepting such individual as a volunteer or referring such individual for employment.

### APPLICANT/EMPLOYEE INFORMATION (PLEASE PRINT)

\_\_\_\_\_  
LAST NAME

\_\_\_\_\_  
FIRST NAME

\_\_\_\_\_  
MIDDLE NAME

\_\_\_\_\_  
MAIDEN NAME OR ALIAS (IF APPLICABLE)

\_\_\_\_\_  
DATE OF BIRTH

XXX-\_\_\_\_\_-\_\_\_\_\_  
LAST 6 OF SOCIAL SECURITY #

\_\_\_\_\_  
FATHER'S FULL NAME

\_\_\_\_\_  
MOTHER'S FULL AND MAIDEN NAME

SEX: \_\_\_\_\_ RACE: \_\_\_\_\_

APPLICANT'S SIGNATURE: \_\_\_\_\_

THE ABOVE INFORMATION WAS VERIFIED WITH THE FOLLOWING FORM OF GOVERNMENT  
ISSUED PHOTOGRAPHIC IDENTIFICATION: \_\_\_\_\_

REQUESTED BY: \_\_\_\_\_

(SIGNATURE OF CORI AUTHORIZED EMPLOYEE)

## **ARAW CORI POLICY**

This policy is applicable to the criminal history screening of prospective and current employees, subcontractors, vendors, volunteers and interns, professional licensing applicants, rental or leased housing applicants, and state, county, and municipal employees and applicants as those terms are defined in M.G.L. c. 268, §1.

Where Criminal Offender Record Information (CORI) and other criminal history checks may be part of a general background check for employment, volunteer work, licensing purposes, or the rental or leasing of housing, the following practices and procedures will be followed.

### **I. CONDUCTING CORI SCREENING**

CORI checks will only be conducted as authorized by the DCJIS and MGL c. 6, §. 172, and only after a CORI Acknowledgement Form has been completed.

A CORI acknowledgement form shall be completed on an annual basis for checks submitted for any other purpose, provided, however, that the requestor has adopted the language from the DCJIS CORI Acknowledgment Form that notifies individuals that their CORI may be requested at any time within the one year that the acknowledgment form is valid. If the requestor has not adopted the DCJIS CORI acknowledgment form language, then it must ensure that an acknowledgement form is completed for each and every subsequent CORI check.

### **II. ACCESS TO CORI**

All CORI obtained from the DCJIS is confidential, and access to the information must be limited to those individuals who have a "need to know". This may include, but not be limited to, hiring managers, staff submitting the CORI requests, and staff charged with processing job applications. The Association for the Relief of Aged Women must maintain and keep a current list of each individual authorized to have access to, or view, CORI. This list must be updated every six (6) months and is subject to inspection upon request by the DCJIS at any time.

### **III. CORI TRAINING**

An informed review of a criminal record requires training. Accordingly, all personnel authorized to review or access CORI at the Association for the Relief of Aged Women will review, and will be thoroughly familiar with, the educational and relevant training materials regarding CORI laws and regulations made available by the DCJIS.

Additionally, the Association for the Relief of Aged Women is an agency required by MGL c. 6, s. 171A, to maintain a CORI Policy, all personnel authorized to conduct criminal history background checks and/or to review CORI information will review, and will be thoroughly familiar with, the CORI Policy.

### **IV. USE OF CORI IN BACKGROUND SCREENING**

CORI used for employment purposes shall only be accessed for applicants who are otherwise qualified for the position for which they have applied.

Unless otherwise provided by law, a criminal record will not automatically disqualify an applicant. Rather, determinations of suitability based on background checks will be made consistent with this policy and any applicable law or regulations.

### **V. VERIFYING A SUBJECT'S IDENTITY**

If a criminal record is received from the DCJIS, the information is to be closely compared with the information on the CORI Acknowledgment Form and any other identifying information provided by the applicant to ensure the record belongs to the applicant.

If the information in the CORI record provided does not exactly match the identification information provided by the

applicant, a determination is to be made by an individual authorized to make such determinations based on a comparison of the CORI record and documents provided by the applicant.

#### **VI. QUESTIONING A SUBJECT ABOUT HIS/HER CRIMINAL HISTORY**

In connection with any decision regarding employment, volunteer opportunities, housing, or professional licensing, the subject shall be provided with a copy of the criminal history record, whether obtained from the DCJIS or from any other source, prior to questioning the subject about it. The source(s) of the criminal history record is also to be disclosed to the subject.

#### **VII. DETERMINING SUITABILITY**

If a determination is made, based on the information as provided in section V of this policy, that the criminal record belongs to the subject, and the subject does not dispute the record's accuracy, then the determination of suitability for the position or license will be made. Unless otherwise provided by law, factors considered in determining suitability may include, but are not limited to, the following:

- (a) Relevance of the record to the position sought;
- (b) The nature of the work to be performed;
- (c) Time since the conviction;
- (d) Age of the candidate at the time of the offense;
- (e) Seriousness and specific circumstances of the offense;
- (f) The number of offenses;
- (g) Whether the applicant has pending charges;
- (h) Any relevant evidence of rehabilitation or lack thereof; and
- (i) Any other relevant information, including information submitted by the candidate or requested by the organization.

The applicant is to be notified of the decision and the basis for it in a timely manner.

#### **VIII. ADVERSE DECISIONS BASED ON CORI**

If an authorized official is inclined to make an adverse decision based on the results of a criminal history background check, the applicant will be notified in accordance with DCJIS regulations 803 CMR 2.18. The subject shall be provided with a copy of the organization's CORI policy and a copy of the criminal history (unless a copy was provided previously). The source(s) of the criminal history will also be revealed. The subject will then be provided with an opportunity to dispute the accuracy of the CORI record. Subjects shall also be provided a copy of DCJIS' ***Information Concerning the Process for Correcting a Criminal Record***.

#### **IX. SECONDARY DISSEMINATION LOGS**

All CORI obtained from the DCJIS is confidential and can only be disseminated as authorized by law and regulation. A central secondary dissemination log shall be used to record any dissemination of CORI outside this organization, including dissemination at the request of the subject.