

# ARAW BENEFICIARY REQUEST: BOARD APPROVALS

MAY 2022 | VER 5/27/22

| Beneficiary  | Outreach  | Biggest Concern  | Notes   | Specific Request   | Approvals  |
|--|---|--|---|--|--|
| <p><b>New BENE# 23/05G</b></p> <p><b>Almas, Irene</b><br/>                     93 y/o; 8/5/1928<br/>                     Income: \$1,214 H<br/>                     ARAW support: New</p>  | <p>BA<br/>                     Pat Midurski<br/>                     (508) 717-0400</p> | <p>"I have never been late with my bills. I am afraid the police will arrest me &amp; take me to jail. They are threatening to shut off my water. Please help me." – via niece as interpreter</p>  | <p>Referral from CESI</p> <p>Son died suddenly June 2021</p> <p>Malfunctioning toilet in basement caused larger water bill</p> <p>Applying for SNAP, tax abatement, circuit breaker</p> | <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Statement</b> Water bill \$2,323.56</li> </ul>   | <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Statement</b> Water bill \$2,323.56</li> </ul>   |
| <p><b>New BENE# 23/06G</b></p> <p><b>Benoit, Ruth</b><br/>                     82 y/o; 8/15/1939<br/>                     Income: \$989 sub<br/>                     ARAW support: New</p> | <p>BA<br/>                     Pat Midurski<br/>                     (508) 717-0400</p> | <p>"I am an older woman &amp; it is getting more difficult to walk from the elevator to my apartment. As you can see, the distance from my current apartment to the elevator is over 400' &amp; I have to stop at each bench &amp; rest. The new apartment is right next to the elevator &amp; my life would be so much easier."</p> | <p>Referral from Manomet place</p> <p>Walking distance to apartment difficult - new apartment closer to elevator</p> <p>Depleted savings for car repairs</p> <p><i>Fender?</i></p>      | <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Moving costs \$280 from Tavares Movers</li> <li>▪ <b>Estimate</b> Car repair \$671.54 from Coles Auto Center</li> </ul> | <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Moving costs \$280 from Tavares Movers</li> <li>▪ <b>Estimate</b> Car repair \$671.54 from Coles Auto Center</li> </ul> |

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| <p><b>BENE# 22-23/06</b></p> <p><b>Lawrence, Gail</b><br/>72 y/o; 9/13/1949<br/><b>Income: \$1,287   sub</b></p> <p><b>ARAW support \$1,952:</b><br/><b>Gifts:</b> Car repair \$1,802 '21, Holiday \$150 '21</p>   | <p>BA<br/>Pat Midurski<br/><br/>(508) 717-0400</p>   | <p>“My biggest concern is losing my BCBS which thankfully has saved me from financial devastation during this cancer journey. I wonder if the ARAW would help me with my BCBS monthly premium. I would be most grateful. Thank you.”</p>   | <p>Very positive attitude</p> <p>Almost done with cancer treatments</p> <p>Difficulty “making ends meet” at the end of the month</p>  | <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS Medex \$228</li> </ul>                              | <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS Medex \$228</li> </ul>                              |
| <p><b>BENE# 12-13/10</b></p> <p><b>Shea, Joan</b><br/>88 y/o; 3/29/1933<br/><b>Income: \$878   H</b></p> <p><b>ARAW support \$42,326:</b><br/><b>Reoccurring:</b> EPERS \$51.95 '16, Laundry \$80 '21 <b>Gifts:</b> Car insurance \$681 '19, Electric \$268 '19, CC \$3,125 '19, Vet \$1,278 '20 &amp; \$1,432 '19, Atty fees \$2,812 '18, Asbestos \$950 '16, HOI \$1,259 '21, \$1,042 '20, \$864 '19, \$676 '18, \$701 '17 &amp; \$906 '16, RE taxes \$2,155 '13-14, Furnace \$3,550 '16, Stove \$389 '13, Plumbing \$90 '21, Holiday \$100-150 '13-21</p> | <p>BA<br/>Leonora Robins<br/><br/>(508) 717-0400</p> | <p>“Concerns with my basement flooding because sump pump is 11 years old &amp; the plumber has been here. Makes me very worried &amp; concerned my crawl space will become flooded. In the past I have crawled under there to check &amp; don't dare because I won't be able to get up again. The house is in a very wet area &amp; flooding of basement occurs frequently.”</p> | <p>Limited support system – neighbor in FL until June 2022</p> <p>Repair in Feb 2022 – needs to be replaced (11 years old)</p> <p>Safety concern due to electrical wiring</p> | <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Sump pump and installation \$595</li> </ul> | <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Sump pump and installation \$595</li> </ul> |

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| <p><b>BENE# 18-19/09</b></p> <p><b>DeAndrade, June</b><br/>74 y/o; 8/24/1947<br/><b>Income: \$1,383   H</b></p> <p><b>ARAW support \$9,854:</b><br/><b>Reoccurring:</b><br/>Cable/phone/internet \$209 '18, Propane \$25-75 '18<br/><b>Gifts:</b> Electric \$239 '15, Holiday \$150 '18-21</p>          | <p style="text-align: center;">WCOA<br/>Andrea Lemos<br/><br/>(508) 636-1026</p> | <p>"I thank God my roof is fixed. My front steps cement is all cracking &amp; falling away. Also, the railing broke off. I worry that my car is going to die. Underneath is all rusted where water comes up into the car. You are helping plenty &amp; that is awesome. I wouldn't be able to be anywhere if it wasn't for the bills that you pay."</p> | <p>ARAW approved EPERS April 2022</p> <p>High fall risk – would like to add fall detection to EPERS</p> <p><i>Confirm food costs – seems low!</i></p>   | <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Increase EPERS \$51.95</li> </ul>  | <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Increase EPERS \$51.95</li> </ul>  |
| <p><b>BENE# 16-17/05</b></p> <p><b>Mello, Eleanor</b><br/>88 y/o; 6/30/1933<br/><b>Income: \$1,062   sub</b></p> <p><b>ARAW support \$2,395:</b><br/><b>Reoccurring:</b> Nutrition \$83.70 '21, Demand response \$25 '21<br/><b>Gifts:</b> Cab \$71 '20, Holiday \$100 '16 &amp; \$150 '17 &amp; 21</p> | <p style="text-align: center;">BA<br/>Leonora Robins<br/><br/>(508) 717-0400</p> | <p>During our visit, Eleanor express concern for ARAW to "continue Ensure" and "my tickets for SRTA."</p>   | <p>Ensure helps with lack of protein in diet</p> <p>Previously demand response awarded every other month - getting out more for socialization &amp; shopping</p> <p><i>Large monthly balance (\$338) low funds in bank – where is \$ going?</i></p> | <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Increase Demand response \$25</li> <li>▪ Continuation Ensure \$83.70 from Westport Apothecary</li> </ul> | <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Increase Demand response \$25</li> <li>▪ Continuation Ensure \$83.70 from Westport Apothecary</li> </ul> |

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| <p><b>New BENE# 23/07G</b></p> <p><b>Graybill, Holly</b><br/>67 y/o; 2/1/1955<br/><b>Income: \$929 R</b></p> <p><b>ARAW support: New</b></p>    | <p>DCOA<br/>Ann Raymond<br/>(508) 999-4717</p> | <p>“I worry about being able to fix my car. It’s not driving right now. I need to bring it to the mechanic to see what is wrong with it. I’m nervous to drive it to my doctors’ appointment. It would help to have it fixed so I can get around easier &amp; have some freedom.”</p>                            | <p>Battled cancer<br/>Artist – low SS<br/>Makes jewelry – not making as much due to declining health<br/>Uses car to get to drs<br/><i>No credit cards listed – stopped paying but still using? Judge proof?</i></p> | <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Car repair \$841.83 from M &amp; M Auto</li> </ul>  | <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Car repair \$841.83 from M &amp; M Auto</li> </ul> <p><i>Connect with SCCLS &amp; ACCS re: credit card debt</i></p>                          |
| <p><b>New BENE# 23/08G</b></p> <p><b>Tripp, Teresa</b><br/>74 y/o; 5/10/1947<br/><b>Income: \$1,500 sub</b></p> <p><b>ARAW support: New</b></p> | <p>DCOA<br/>Ann Raymond<br/>(508) 979-4081</p> | <p>“The unknown! If I can’t work how will I support myself? I put things on CC &amp; do my best to pay them off every month but haven’t been able to. Things are getting so bad! I needed to buy a car so I could get to work &amp; continue to be independent. I try to continue to do things for myself.”</p> | <p>Business owner – possibility she will be losing it<br/>Health is declining<br/>Very independent<br/><i>F/u EM 4/1 – business closing date, personal vs business expenses, new rent amount</i></p>                 | <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Car payment \$208</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Reimburse</b> Car insurance \$1,183.50 paid to credit card</li> </ul> | <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Monthly car payment \$208 for 6 months</li> </ul> <p><i>Contingent upon connecting with SCCLS to explore rights and benefits. F/u review in 6 months</i></p> |

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| <p><b>BENE# 21-22/01</b></p> <p><b>DeMendonca, Theresa</b><br/>72 y/o; 2/13/1950<br/><i>Income: \$1,524   sub</i></p> <p><b>ARAW support \$410: Gifts:</b><br/>Holiday \$150 '21<br/><b>Discontinued:</b> SRTA Demand Response \$25 '21</p> | <p>BA<br/>Pat Midurski<br/><br/>(508) 717-0400</p>  | <p>"I am lonely &amp; I know that I suffer from depression. I can't get out of my own way. Then I have the chronic pain that makes doing anything impossible."</p> <p>"I enjoy the activities from the ARAW &amp; I hope I can continue in the program."</p> | <p>Exception to income guideline awarded May 2021</p> <p>Limited social &amp; family support</p>            | <p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines (over \$24)</li> </ul>             | <p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines (over \$24)</li> </ul>  |
| <p><b>New BENE#</b></p> <p><b>O'Brien, Joan</b><br/>70 y/o; 1/27/1952<br/><i>Income: \$2,189   R</i></p> <p><b>ARAW support: FLO only</b></p>   | <p>FLO<br/>Pat Midurski<br/><br/>(508) 717-0400</p> | <p>Would love to participate in FLO program</p>  | <p>On hold from April – letter for "why?"</p> <p>Referral from ARAW Beneficiary Rose Marie Vieira (FLO)</p> | <p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines (Over \$89) to join FLO</li> </ul> | <p><b>Exception not granted for FLO at this time</b></p> <p><i>Has adequate avenues for socialization. If a need for financial support arises, please contact</i></p> |