



ASSOCIATION FOR THE RELIEF OF AGED WOMEN

Board Meeting | May 12, 2022 | 9:30 am

Wamsutta Club | County Street | New Bedford | Zoom option

Packet contents to be reviewed prior to the meeting:

April Minutes; May FLO Newsletter & BA Report; April activity sheet; April Financials; May Beneficiary Recommendations; Committee Materials: Finance, Governance, Legacy

🕒 Moment of Silence

- ♥ Lorraine Perry
- ♥ Jean Bennett (past board member)

🕒 Reflective Moment – Debbie Brooke

🕒 Call to Order – President Jane Stankiewicz

- ✓ **Recommendation to authorize the Office Administrator to take meeting minutes for review, approval and distribution by the Clerk. – VOTE**

🕒 Roll Call – Gale Beaton

🕒 President's Report

- ✓ **Recommendation to approve April 2022 Board meeting minutes, as distributed with post-President approval amendments – VOTE**

→ Discussion on Annual Meeting format

→ Goals for upcoming tenure

→ Meetings with new chairs

🕒 Executive Director's Update – *see packet*

→ Thank you for Annual Meeting

→ Referral process

→ FLO Newsletter & BA report

→ Community Engagement

→ Questions: activity sheet

→ CPG updates

→ Volunteer opportunity

→ Beneficiary highlight

🕒 Finance Review – *see packet*

- Finance Committee meeting update 4/12/22

- ✓ **Recommendation to accept April finance report, as distributed – VOTE**

🕒 Committee Reports

→ Visiting – *see packet for upcoming birthdays*

- May Visiting reports – 3 minutes each

- * Jane Stankiewicz

- Reporting in June: Roseanne O'Connell

- Beneficiary – *see packet*
 - ✓ **Recommendation to accept decisions of beneficiary committee, as distributed – VOTE**
 - Highlight a new beneficiary
- Governance – *see packet*
 - Governance Committee meeting update 4/26/22
 - Introduction of Board prospect Helen Montague
- Grants
 - Nothing to report
- Legacy
 - Nothing to report
- Personnel – *see packet*
 - Personnel Committee meeting update 4/15/22
- Other business to be brought before the Board
- Executive Session, if needed

ANNOUNCEMENTS/MEETINGS – ALL INVITED TO ATTEND AND AUDIT WHENEVER INTERESTED:

Thursday, May 12th | Board Meeting | Wamsutta/Zoom | 9:30 am

Friday, May 13th | BOA 101 | 9:30 am

Friday, May 20th | Personnel Committee | 9:30 am

Tuesday, May 24th | Governance Committee | 9:30 am

Wednesday, June 1st | Beneficiary Committee | 9:30 am

Thursday, June 9th | Regular Board Meeting | 9:30 am

Women helping Women



Happy Birthday!!

Gale 6/6

Association for the Relief of Aged Women
Minutes of the Regular Monthly Meeting, April 14, 2022

Moment of Silence: All present had a moment of silence for the beneficiary who we lost since our last meeting: Dorothy Alfonso. Also, past board member Elizabeth Brinkerhoff.

Reflective Moment: Roseanne O'Connell read a brief history of ARAW written by Florence Davenport in 2008 which included an address from Rachel Howland on the occasion of the ARAW's 10th anniversary.

President Rosemary Saber called the meeting to order at 9:40 AM.

A motion was made to authorize the Office Administrator to take meeting minutes for review, approval and distribution by the President. **SO VOTED**

Members in Attendance: Bachman, Beaulieu, deSa, Ellis, LaFlamme, Mayall, McKnight, Natho, O'Connell, Saber, Stankiewicz.

Executive Director Clare Healy Foley and Office Administrator Jenny Costa also present.

Members excused: Beaton, Brooke, Doyle.

The minutes of the March 10, 2022 board meeting were approved as written. **SO VOTED**

Report of President: President Rosemary Saber reported:

1. Attended FLO luncheon last month – women have wonderful time, encouraged board members to attend
2. Annual Meeting format and reports
 - a. Less than 5 minutes for each report
 - b. Learning opportunity on both sides: ARAW and Community Partners
3. Thank you and look back
 - a. Covid created loss of interpersonal connection
 - b. Thanks to staff and board members for efficiency in carrying out meetings on Zoom
 - c. Loss of Sharon – 14 year relationship with ARAW
 - d. Has been a full year with much accomplished
 - e. Will do written report of 2 year tenure – share highlights at Annual Meeting
 - f. Noted by Mary – Rosemary has done a remarkable job in Presidency

Report of Executive Director: Executive Director Clare Healy Foley reported:

1. FLO Newsletter
 - a. Many board members expressed Sharon's remarks were beautiful
 - b. New Bedford Art Museum Field Trip
 - i. 3 signed up
 - ii. Walking concerns – limited participation
 - iii. Board members can attend- good opportunity to engage with beneficiaries
 - c. Zeiterion shows
 - i. South Pacific – very popular

- ii. Young at Heart – additional programming in May
- 2. BA Report: asked if helpful - board members learn, full of fun facts, continue!
- 3. Activity Sheet: outstanding, board members impressed by amount of work
- 4. Office reconfiguration
 - a. Making current space work until new space found
 - b. Conference room area for committee meetings now open
- 5. Thank you to Rosemary, Mary and Cathy for hosting March Wamsutta luncheon
- 6. Volunteer opportunities
 - a. Wamsutta luncheon April 22nd – looking for hostesses
 - b. Delivery of raffle items in April
- 7. Policy statements & CORI
 - a. Signed and return policy statements annually
 - b. CORI check every 3 years (Best practice)
 - c. Current bylaws state \$1 dues
- 8. Visiting reports – let office know if you would like to add beneficiaries to or remove from your list
- 9. CPG updates
 - a. Coastal Neighbors Network (CNN)
 - i. Clare gave presentation to 20 members about ARAW and its history
 - ii. CNN has evolved and grown over time – organization for everybody regardless of financial
 - iii. CNN working on press release and flyer for FLO newsletter
 - b. New Bedford Art Museum (NBAM)
 - i. Field trip this Friday
 - ii. Art kit deliveries going strong
 - 1. 30 participants
 - 2. Positive feedback about kits and Devin who is doing deliveries
 - c. New Bedford Fishing Heritage Center
 - i. Clare had meeting with coordinator
 - d. New Bedford Police Department
 - i. Clare has had 3 meetings
 - ii. New to grants
 - iii. Working on checklist to create consistency in visits
 - iv. Training with officers in May – educate what ARAW does
 - v. Do not want to be duplicative with ARAW or other community programs work
 - e. New Bedford Symphony Orchestra
 - i. Clare meeting tomorrow with executive director and program coordinator
 - ii. Will play music at May Wamsutta luncheon – featured in FLO newsletter
 - f. YWCA
 - i. ARAW was featured in Widows' Program newsletter
 - g. Dartmouth Council on Aging
 - i. Ongoing issues

- ii. Partnership ending at end of May
- iii. Any questions/comments in the community – refer to office
- h. Fairhaven Council on Aging
 - i. Parted on good terms
 - ii. Letter sent to Lucille and Carolyn – thank you for dedication over the years
 - iii. Beneficiaries are understanding transition – calls coming to ARAW office
- i. Sangha Yoga Studio
 - i. Located in Olympia Tower
 - ii. Clare met with Nanci and Jeff (owner)
 - iii. Will be pursuing CPG next year
 - iv. Opportunity for Chair Yoga will be featured in FLO newsletter
- j. Thank you to Sharon
 - i. Missing her already
 - ii. Learned so much from her over the past few years
 - iii. Cards sent to office will be given to her
- k. Welcome Leonora
 - i. Jumped right in
 - ii. Working Mon, Tues, Thurs and Fri 9-2

Report of Finance Committee: Chair Mary Ellis reported:

1. Motion made to accept March finance report, with changes to over/under colors. SO VOTED
2. Portfolio did fantastic last year
3. Finance Committee meeting with Bank of America (BOA) & Investment Advisory Comm (IAC) 4/12/22
 - a. Introduction of Sarah Clark (BOA)
 - b. IAC will review IPS and BOA recommendations in May
 - c. Kathleen offered to meet with Finance Committee to explain

Report of Visiting Committee: Chair Shannon Bachman reported:

1. Will be meeting in May to discuss how things are going and plan for moving forward
2. Visiting reports: Shannon Bachman
 - a. Lillian Pacheco
 - i. Healthy and well
 - ii. Loves the Red Sox
 - iii. Talks about grandbaby in Florida
 - b. Susan Perry
 - i. Has MS, ARAW gave lift chair
 - ii. Making move to handicap unit – she’s excited
 - iii. Always in a great mood in spite of her obstacles
 - c. Lucille Fredette
 - i. Visits daughter with special needs every Tuesday with son
 1. Highlight of Lucille’s week

- ii. Son cooks for her
- d. Next month – Jane Stankiewicz
- e. Roseanne volunteered for June

Report of Beneficiary Committee: Chair Diane Laflamme reported:

1. A motion was made to accept recommendations from the Beneficiary Committee. SO VOTED
 - a. 29 requests, 10 new
2. New Beneficiary Highlight – Patricia Rose
 - a. Very active – took up geocaching
 - b. Friends lost zeal for life – looking for more active friends
 - c. Hearing difficulties – was wearing friend’s hearing aids
 - d. ARAW awarded gift of hearing aids
3. Sandy Fogg Award
 - a. Started in honor of board member Sandy Fogg’s 35 years of service
 - b. Given for needs beyond a normal request
 - c. Kathleen Jennings is this year’s recipient
 - i. Cancer diagnosis in 2018
 - ii. Lives in old house in north end of New Bedford – house being sold
 - iii. Neighbors who help but also take advantage
 - iv. No family or support
 - v. Old landlord reached out to new owner to ensure she’s taken care of for 1 year
 - vi. Award is to help with moving costs
 - vii. Previously was not open to help but is now accepting – success story

Report of Governance Committee: Mary Ellis reported for Chair Debbie Brooke:

1. Reminder to read reports and come prepared with questions
2. Potential board member candidate Susan Perry – mutually agreed was not right fit, looking for systemic/policy work rather than individual
3. Potential board member – Leah Macomber
 - a. Involved in community (Husband part of Coast Neighbors’ Network)
 - b. Background in fundraising for Rhode Island hospitals/Foundation
 - c. One week to bring concerns to Debbie or office

Report of Legacy Committee: Chair Roseanne O’Connell reported:

1. Viewed ARAW archives (restricted from public viewing) documents held at NBWM
2. Discovered that discarding of some documents and notebooks occurred in the 1970’s
3. Anticipate viewing ARAW stored documents for retention or discard purposes

Report of Personnel Committee: Chair Pam McKnight reported:

1. Meeting tomorrow – will discuss:
 - a. Covid vaccination policy
 - b. Bereavement policy
 - c. Juneteenth

Other Business:

1. Wamsutta luncheon following board meeting – opportunity for socialization with fellow board members, pay on your own

The meeting was adjourned at 11:24 am.

Recorded by Jenny Costa, Office Administrator

May 2022



GOING WITH THE FLO

Friendship Lunches & Outings (FLO)
Newsletter



On Thursday, April 28th ARAW celebrated another incredible year of *Women helping Women and friendship* at our 155th Annual Meeting.



We are so glad YOU were part of our 333 women strong ARAW family this past year. On behalf of the staff

at ARAW, the ARAW Board members and all of ARAW's Community Partners, *thank you* for being our friend! We are very lucky. We hope you enjoy this issue of our newsletter, it is bursting with of all sorts of exciting opportunities. We look forward to hearing from you!

Join a
Quartet
from



Thursday, May 26th | at the Wamsutta Club

12:15 pm to 1 pm

Enjoy pre-lunch music and interaction with the musicians

1 pm to 2:30 pm

Enjoy lunch with ARAW friends!

Call ARAW to register | (508) 717-0400 | Participants chosen by lottery



You're invited!

A Celebration of Young@Heart Lunch
at The Zeiterion Performing Arts Center

Friday, May 27th | 12pm-2pm

RSVP to amoore@zeiterion.org by 5/20/22

Young@Heart, an ensemble of senior citizens performing classic and contemporary hits, has been celebrated worldwide as a truly inspirational force, especially during these challenging times. Their energy and charisma show fans that it's possible to grow old without growing boring. Unwilling to be shut away in nursing homes, Young@Heart had been touring the world since 1982, performing sold out concerts, and singing unexpected interpretations of popular music from The Clash, Jimi Hendrix, Sonic Youth, and Coldplay. **Join us** to watch behind the scenes footage recorded during the Covid-19 Pandemic and enjoy a lunch and conversation with members of the Zeiterion Staff.

If you want to enjoy more Young@Heart join us Friday May 6th for the Documentary Screening or Sunday June 5th for a live concert featuring The SouthCoast Children's Choir



ACCESSIBLE CHAIR YOGA

Tuesdays & Thursdays | 10:30 am - 11:30 am
at *Sangha New Bedford*

a yoga and healing arts community located at 693 Purchase Street at the corner of Spring Street in historic downtown New Bedford (across from the Zeiterion Theater Box Office.)

These relaxed and fun Yoga classes use a cushioned folding chair as the main prop to make the practice accessible to anyone challenged by age, illness or ability to get up from and down to the floor.

Certified Accessible Yoga teachers, Nanci Winterhalter and Jeff Costa, safely guide this program using breath and postures to improve strength, flexibility, balance and wellbeing. Enjoy the entire class seated; if you prefer there is an optional standing series. Finish with relaxation and calm, surrounded by a welcoming and caring community.

INTERESTED? Call ARAW to register!
(508) 717-0400

Supporting Older Residents of Dartmouth & Westport

HELP THAT COMES TO YOU

(Free for ARAW members)



Transportation
Friendly Visits | Household
Chores | Social Opportunities



A nonprofit, membership-based organization helping seniors stay safe, independent and connected in the communities they love

Want to Join? Volunteer? Call 508-556-4004
www.coastalneighborsnetwork.org

MORE MUSIC



FREE TICKETS

New Bedford Symphony Orchestra performs *Prohibition*

Saturday, May 14th | 7:30 PM | at the Zeiterion

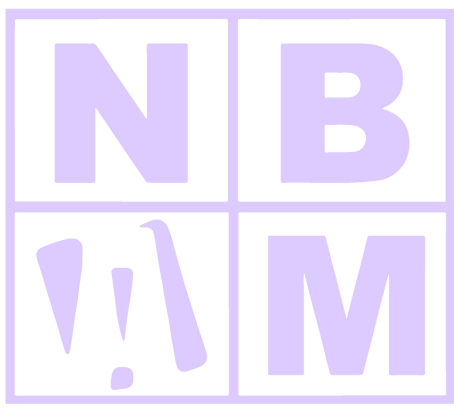
New Bedford Symphony Orchestra performs *Irresistible*

Saturday, June 18th | 7:30 PM | at the Zeiterion

Southeastern Massachusetts Youth Orchestras

Sunday, May 22nd | 3 PM (location TBA)

Call NBSO (508) 999-6276 or ARAW (508) 717-0400
for tickets or more details!



Painting Class



with Devin McLaughlin

Designed for beginners and advanced creatives, follow along with Devin for step-by-step instruction in NBAM's studio space. Topics include: color theory and mixing, brush techniques, creating a successful composition...and more!

Classes are FREE and all materials are included!

Registration required.

Contact the ARAW office at 508-717-0400

10 am to 12 pm
Sundays, June 12 - July 10

New Bedford Art Museum
608 Pleasant Street
New Bedford, MA
02740

Creative Care is an art program for seniors presented by the
New Bedford Art Museum/ArtWorks!.

This class is made possible through a grant from the Association for the Relief of Aged Women.

A Bristol/Plymouth Celebration of Seniors



**9 a.m. to 12 p.m.
Friday, June 17, 2022
at White's of Westport**

Save the Date

Join us for a FREE breakfast, resource fair, and presentations on issues important to seniors.

More information to come.

presented by:





ALL ABOARD!

Join New Bedford
Fishing Heritage Center
as we launch *Herstory*



Herstory is a year-long project that will include FREE performances, films, walking tours, cooking classes, museum visits, and more!

In addition, we are looking for women with ties to the fishing industry to share stories as part of an intergenerational oral history project led by local high school and college aged women. The resulting oral histories will become part of the Fishing Heritage Center's archive and will be shared through a digital exhibit and culminating reception.

- 🐟 Do you come from a fishing family?
- 🐟 Did you ever work in the fishing industry (in a settlement house, seafood processing plant or other business)?

→ **We'd love to hear *your* story!**

- 🐟 Are you interested in learning about the history of New Bedford's fishing community and the local seafood industry?

→ **We would love to share *our* story!**

We are excited to engage the ARAW community in all of these ways!

**If you might be interested in participating,
please contact the Center at 508-993-8894
or by emailing herstory@fishingheritagecenter.org.**



Age my way!

ARAW April 2022 Activity Sheet

| Date | Beneficiary | Type | Notes |
|----------|--------------------------|------------|--|
| 4/1/2022 | Mendonca, Shirley | Email | To AR, help w/phone, Dave request? |
| 4/1/2022 | Sousa, Isabel | Phone Call | To reg for raffle, Wamsutta luncheon |
| 4/1/2022 | Silveira, Marie Lorraine | Phone Call | To reg for raffle, Wamsutta luncheon |
| 4/1/2022 | Chytrus, Leslie | Phone Call | To reg for raffle, Wamsutta luncheon |
| 4/1/2022 | Chaput, Vanessa | Phone Call | To reg for Spring raffle and Wamsutta luncheon |
| 4/1/2022 | Vieira, Rose Marie | Phone Call | To reg for Wamsutta luncheon, South Pacific |
| 4/1/2022 | Monteith, Judith | Phone Call | To reg for raffle: Seeds |
| 4/1/2022 | Flaherty, Eileen | Phone Call | To reg for NBAM field trip(nds trans): Reg for OSJL raffle: "ARAW is a wonderful organization. TY all." |
| 4/1/2022 | Fisher, Laura | Phone Call | To reg for raffles> Birdfeeder & Luncheon: S.Pacific tix: " I love S.Pacific. This is so exciting! TY" |
| 4/1/2022 | Tuite, Janice | Phone Call | To reg for raffles> OSJL & Luncheon: S. Pacific tix: "I can't wait to see my favorite show. Music is great." |
| 4/1/2022 | Ponte, Marion | Phone Call | To reg for raffle: birdfeeder: Unable to go out d/t Inc b&b: "I wish I could attend all the lovely programs" |
| 4/1/2022 | Blais, Linda | Phone Call | To reg for raffle: OSJL |
| 4/1/2022 | Cole, Carol | Phone Call | To reg for raffle, Wamsutta luncheon, S. Pacific, enjoyed Wamsutta luncheon on 31st |
| 4/1/2022 | Simard, Agnes | Phone Call | To register for raffles: "I am doing well. I will be sending a card to Sharon. I will miss her." |
| 4/1/2022 | Fernandes, Sharon | Phone Call | To inq.re: assist w/repair of WC lift &/or ramp: Info for CEDAC: To get written estimate & CB: CESCSCM notif |
| 4/1/2022 | Mello, Eleanor | Phone Call | To reg for raffle: Bird feeder:"Sharon is a wonderful caring person. She will be missed. Wish her the best" |
| 4/1/2022 | Furness, Betty | Phone Call | To reg: OSJL raffle: Luncheon: S.Pacific tix: "I felt like a kid coming out of a toy store after the WamLunch" |
| 4/1/2022 | Wetherell, Mary | Phone Call | To reg for OSJL raffle |
| 4/1/2022 | Lamontagne, June | Phone Call | To reg for raffles: Luncheon & seeds |
| 4/1/2022 | Fernandes, Sharon | Phone Call | Contact given out on leave, left message, not sure of next steps, PM to f/u |
| 4/1/2022 | Yousif, Theresa | Phone Call | To reg for raffle, Wamsutta luncheon |
| 4/1/2022 | Polek, Regina | Phone Call | To register for Z shows & raffle for Regina & Sister; sad to say goodbye to Sharon pass along KUDOS! |
| 4/4/2022 | Perry, Susan | Phone Call | To register for raffle |
| 4/4/2022 | DeMendonca, Theresa | Phone Call | To register for raffle, Wamsutta, Small Island Big Song |
| 4/4/2022 | Castello, Janice | Phone Call | Concerned support would end, assured Comcast bill will continue to be pd & update to be done Dec |
| 4/4/2022 | Dann, Donna | Phone Call | Questions about request for chair; CHF discussed MH – no need for lift; PM to f/u |
| 4/4/2022 | Cory, Frances | Phone Call | Register for Z shows and raffle; feeling better after pneumonia but not up for lunch or field trip |
| 4/4/2022 | Collins, Donna | Phone Call | Register for Z show – South Pacific & raffle |
| 4/4/2022 | Liberatore, Gertrude | Phone Call | To register for raffle & Wamsutta |
| 4/4/2022 | Almeida, Mildred | Phone Call | To register for raffle & Wamsutta |
| 4/4/2022 | Vieira, Nancy | Phone Call | To register for raffle & South Pacific |
| 4/4/2022 | Burke, Shauneen | Phone Call | To register for raffle, Wamsutta & Small Island Big Song |
| 4/4/2022 | Smith, Debra | Phone Call | Receiving calls & EM from Geico & AT&T, adv Geico ck sent, contact AR to EM AT&T invoice |
| 4/4/2022 | Santos, Laura | Phone Call | Looking for PM, adv back in office tomorrow, EM to PM to f/u |
| 4/4/2022 | Devlin, Frances | Phone Call | VM again for help w/gas & electric, recliner from Fresh Start does not recline, PM to f/u |
| 4/4/2022 | Correia, Patricia | Phone Call | To register for Wamsutta, South Pacific |
| 4/4/2022 | Letourneau, Diane | Phone Call | To register for Wamsutta, South Pacific |

ARAW April 2022 Activity Sheet

| Date | Beneficiary | Type | Notes |
|----------|----------------------|---------------|---|
| 4/4/2022 | Sousa, Rae | Phone Call | To register for South Pacific/Young at Heart |
| 4/4/2022 | Horne, Donna | Phone Call | To register for Wamsutta, Z shows, raffle |
| 4/4/2022 | McNamara, Theresa | Phone Call | To register for Wamsutta, Z shows, raffle |
| 4/4/2022 | Pacheco, Lillian | Phone Call | VM from daughter, moving to Whaler's Cove & need to return EPERS, CB w/A1 phone number |
| 4/4/2022 | Delaney, Kathleen | Phone Call | VM to register for raffle; CHF f/u call message left |
| 4/4/2022 | Belanger, Elizabeth | Phone Call | VM to register for raffle; CHF f/u call – still interested in Z program; f/u to Z |
| 4/4/2022 | Quirini, Sandy | Phone Call | Registered for raffle; enjoyed lunch and meeting Clare (it was actually Jenny!) |
| 4/4/2022 | Mendonca, Shirley | Phone Call | Register for raffle; enjoyed lunch on the 31st |
| 4/4/2022 | Spooner, Sandra | Email | From DL, does not answer - remove from FV list |
| 4/5/2022 | Almas, Irene | In Home Visit | Completed with IA & niece: Overdue H2O bill: Neice to send missing info for app |
| 4/5/2022 | Pratt, Julie | Phone Call | To reg for raffle OSJL: Will call Z box office for One Mother tix |
| 4/5/2022 | Francis, Eileen | Phone Call | To reg for raffle OSJL: Will call Z box office for One Mother tix |
| 4/5/2022 | Cournoyer, Marilyn | Phone Call | To reg for raffle OSJL |
| 4/5/2022 | Simard, Agnes | Phone Call | To req copy of BCBS payment for rent review/recert: EM to Bayberry K. Pypec |
| 4/5/2022 | Jennings, Kathleen | Phone Call | Rent & move: Concerns re: lease: PM to CB Wed 4/6 am to discuss further |
| 4/5/2022 | Miranda, Barbara | Phone Call | Penpal status: In good spirits: Has HMK assisting w/cleaning "old papers" in apt |
| 4/5/2022 | Ventura, Natalina | Phone Call | To register for raffle |
| 4/5/2022 | Metivier, Claire | Phone Call | To register for raffle |
| 4/5/2022 | Galipeau, Beverly | Phone Call | Confirmed WC Medical would bill us for sleeves per Patrick; Asked Beverly to call to place order |
| 4/5/2022 | Livesley, Virginia | Phone Call | F/u re: spay request; reviewed other options; will f/u once comm makes decision |
| 4/5/2022 | Benoit, Susan | Phone Call | To reg for Spring raffle: OSJL |
| 4/5/2022 | Ponte, Karyn | Phone Call | To reg for Spring raffle: OSJL |
| 4/5/2022 | Miranda, Leah | Phone Call | To reg for raffle: ROE completed: New phone & contact #: Updated info to JC for record update |
| 4/5/2022 | Chytrus, Leslie | Phone Call | To introduce neighbor to ARAW to screen for services |
| 4/5/2022 | Morris, Lorraine | Phone Call | Over income, lives w/dgt& LM pays rent as dgt "helps her children\$\$", has lived in NB since July 2021 |
| 4/5/2022 | Kirklewski, Beatrice | Phone Call | Received letter, advised of process & BA will reach out next week |
| 4/5/2022 | Ventura, Natalina | Phone Call | To register for raffle |
| 4/5/2022 | Ortiz, Maria | Phone Call | F/u attended beach boys – wonderful! Sign up for Z shows & raffle |
| 4/5/2022 | Simard, Agnes | Phone Call | Need health insurance documentation for housing certification; PGM to contact Bayberry to send |
| 4/6/2022 | Jennings, Kathleen | Phone Call | To confirm agreeance w/req for rent increase: She is in agreeance: Reg for OSJL raffle |
| 4/6/2022 | Bachand, Frances | Phone Call | VM left req CB re: Health insurance info |
| 4/6/2022 | Croffut, Veronica | Phone Call | To CESI GSSC Debra Emond re: status of VC as unable to contact VC |
| 4/6/2022 | Carvalho, Patricia | Phone Call | From CES CM: PC sent to SLH x3 (4/3,4,5) DX: Kidney & yeast infections: NO VNA as "no skill" |
| 4/6/2022 | Devlin, Frances | Phone Call | Referred to MMP |
| 4/6/2022 | Santos, Laura | Phone Call | To confirm delivery of Voltaren: "Thank you ARAW for all you do for me." PCP appt 4/7 |
| 4/6/2022 | Kirklewski, Beatrice | Phone Call | Hearing aid estimate: info provided for 3 local vendors (SCENT, Hear Better Now, Duncan) |
| 4/6/2022 | O'Brien, Joan | Phone Call | To obtain info re: request for FLO participation |

ARAW April 2022 Activity Sheet

| Date | Beneficiary | Type | Notes |
|-----------|--------------------------|---------------|---|
| 4/6/2022 | Alfonso, Dorothy | Email | Notification from CES Casey Miller RSC Stephanie Gibson: DA passed away March 16 |
| 4/6/2022 | Carvalho, Patricia | Note to File | BES Not filed by SLH: CES to provide laundry & PC 1hr 2x wk, SDC 3x wk: HV sched for 4/7 @ 1pm |
| 4/7/2022 | Huezo-Mendoza, Sonia | Note to File | OV to Req assist w/April rent:Refuse BA to call housing: Declined SCCLS: To discuss w/ED |
| 4/7/2022 | Carvalho, Patricia | In Home Visit | Attempted: Not home: SLHER: TC to ER RN Brooks to report neighbor concern Tonya: VMEM to CES CM |
| 4/7/2022 | Silva, Mary Theresa | Phone Call | To sched annual update: Not feeling well: Fibromyalgia: HV sched for 4/21 |
| 4/7/2022 | Greenwood, Dorothy | Phone Call | To sched annual update: HV sched for 4/20: "Thanks to ARAW for all they do for me." |
| 4/7/2022 | Adesso, Dolores | Phone Call | From Chris Rider, DA @ Brandon Woods, fell and hurt hip: Card mailed to BW |
| 4/7/2022 | Horne, Donna | Phone Call | To confirm reg for Wamsutta luncheon: Obtained tix for One Funny MOther |
| 4/7/2022 | Bachand, Frances | Phone Call | Health insurance: Agreeable to SHINE appt: VMM to Peggy SHINE: Verbal consent to share phone # |
| 4/7/2022 | Beaubian, Joan | Phone Call | COMCAST shut off: Bill ppd3/17&Clrd3/24: |
| 4/7/2022 | Godinet, Muriel | Phone Call | To report change in address: Remaining in same complex with new apartment: APT 5D: JC notified |
| 4/7/2022 | Gordon, Melba | Phone Call | Attempt to connect w/dgt re: COMCAST & dentures: VMM full: will cont to attempt to connect |
| 4/8/2022 | Vileia, Linda | Phone Call | INACTIVE status |
| 4/8/2022 | Dann, Donna | Phone Call | To notify of award: "THANK YOU": Began Proj Ind ADH Tues & Thurs: DOB 1/15/1958 |
| 4/8/2022 | Gordon, Melba | Phone Call | VM left on dgt's phone req CB re: COMCAST and dentures; Awaiting return call |
| 4/8/2022 | Miranda, Barbara | Phone Call | Re: Z: Obtained 2 tix for One Funny Mother: Has a new PCA: Found divorce papers and faxed |
| 4/8/2022 | Simard, Agnes | Phone Call | To req "cancelled check/bank statement" for BCBS payment: Housing wants "proof she pays bill" F/u ED |
| 4/8/2022 | Guy, Nancy | Phone Call | To inquire about SRTA on demand tix: Book to be mailed this month: Notified of BM FV RS |
| 4/8/2022 | Bachand, Frances | Phone Call | From SHINE: Will need Permission to share and appt w/counselor |
| 4/8/2022 | Dann, Donna | Phone Call | To Regal re; Payment: Invoice to be EM: VMM left with DD req CB to ARAW re: award |
| 4/8/2022 | Croffut, Veronica | Phone Call | To CES: @ The Royal for rehab: Card mailed and BM RS notified |
| 4/8/2022 | Benoit, Ruth | In Home Visit | To complete NEW request application: She will obtain estimate and have forward to admin |
| 4/8/2022 | Devlin, Frances | Note to File | INACTIVE status |
| 4/11/2022 | Adesso, Dolores | Phone Call | From MSW CR: Due for visit with DA; FX hip: was at SLH now BW Dart: New xray sched 4/13 |
| 4/11/2022 | Grace, Barbara | Phone Call | To sign up for raffle OSJL: Wamsutta Luncheon will need trans w/BB:Vax & consent form mailed |
| 4/11/2022 | Perry, Lorraine | Email | From BM RS: BA In-pt SLH due to fall: Knee Surgery 4/11: Carmens meals on hold:Notified by EM |
| 4/11/2022 | Simard, Agnes | Phone Call | VM re: BCBS health insurance |
| 4/11/2022 | Livesley, Virginia | Phone Call | To inform of Board decision re: spay: Has Spay Waggin: CC will be used: Will call if other needs |
| 4/11/2022 | Lawrence, Gail | Phone Call | To confirm HV for 4/12 @ 11am: Confirmed |
| 4/11/2022 | DeMendonca, Theresa | Phone Call | To confirm HV for 4/12 @ 12:30pm: Confirmed |
| 4/11/2022 | Santos, Laura | Phone Call | To report PCP visit: pleased w/MD findings: Will begin Outpt PT next week |
| 4/11/2022 | Monteith, Judith | Phone Call | Negotiated Comcast bill down; also changed insurance SWH to Fallon (old Dr back); looking for kitten or dog |
| 4/11/2022 | Silveira, Marie Lorraine | Phone Call | To check on raffle prizes she reg for: Change to umbrella |
| 4/11/2022 | Mello, Eleanor | Phone Call | Req SRTA on demand tix monthly: Increased travel: Sched HV for 4/21 Annual update (V. sad re: SOM) |
| 4/11/2022 | Huezo-Mendoza, Sonia | Phone Call | To f/u w/rent: States she "is all set: Friends gave me money." Denies need for future assist w/rent |
| 4/11/2022 | Shea, Joan | Phone Call | Re: H2O in crawl space: TC to Rock Plumb: To eval & send estimate to ARAW |
| 4/11/2022 | Benoit, Ruth | Phone Call | Tavares movers to be utilized: EM sent for estimate to be sent to ARAW |

ARAW April 2022 Activity Sheet

| Date | Beneficiary | Type | Notes |
|-----------|---------------------|---------------|---|
| 4/11/2022 | Bachand, Frances | Phone Call | VM re: health insurance |
| 4/12/2022 | DeMendonca, Theresa | Phone Call | Completed for Annual update & review: Exception req for OI: "I look forward to social events. TY |
| 4/12/2022 | Carvalho, Patricia | Phone Call | From SDC: PC home w/SCVNA: CES CM to beg Hmk/lau: CES RN top eval for PC: EDDF for chux & wipes |
| 4/12/2022 | Gordon, Melba | Phone Call | From Dgt: MG @ Hathaway Manor for rehabs/COVID & comorbidities: Dgt to mail comcast & to get dentures |
| 4/12/2022 | Bonneau, Maria | Phone Call | To reg for raffle: Seeds and on waitlist for South Pacific: "Thank you to ARAW" |
| 4/12/2022 | Yousif, Theresa | Phone Call | Wondering if last week of art kit delivery, given NBAM phone number |
| 4/12/2022 | Chytrus, Leslie | Phone Call | Looking for fax machine; directed to staples |
| 4/12/2022 | Carvalho, Patricia | Phone Call | From Karen @NBSD, EM to PM to CB |
| 4/12/2022 | Gordon, Melba | Phone Call | From dtr Kathy Smith, EM to PM to CB |
| 4/12/2022 | Medeiros, Margaret | Phone Call | To register for Wamsutta luncheon |
| 4/12/2022 | Medeiros, Margaret | Phone Call | To register for Wamsutta luncheon |
| 4/12/2022 | Simard, Agnes | Phone Call | Potential need for assist with Prolia inj: AS to call MD who is seeking prior auth: AS to CB ARAW |
| 4/12/2022 | Bachand, Frances | Phone Call | Verbal approval rcvd to share Medicare info w/SHINE to check insurance coverage |
| 4/12/2022 | Lawrence, Gail | In Home Visit | Completed for Annual update & review: "Feeling well;4>chemorx:"TY to ARAW for helping me w/my car" |
| 4/12/2022 | Bissonnette, Alice | Phone Call | Sending card to SOM; confirming details of FCOA transition |
| 4/13/2022 | Rocha, Margaret | Phone Call | BM f/u – received new cable box, EM to AR to f/u |
| 4/13/2022 | Shea, Joan | Phone Call | From Steve @Rock Plumbing, PM to f/u |
| 4/13/2022 | Miranda, Barbara | Phone Call | Checking on status of pen pal, will CB tomorrow afternoon |
| 4/13/2022 | Ramos, Phyllis | Phone Call | VM left for PR with CB info for ARAW |
| 4/13/2022 | Comeau, June | In Home Visit | For NEW request: numerous financial issues: MMP referral to CES: ref to SCCLS, SNAP |
| 4/13/2022 | Correia, Fatima | Email | To Jennifer Lopes @ IAC re; status of referral: Documents needed for application |
| 4/13/2022 | DaSouza, Maria | Email | To Jennifer Lopes @ IAC re: status of referral: On Hold per IAC eff 12/2021 |
| 4/13/2022 | Letourneau, Diane | Phone Call | Well wishes for SOMs retirement "She deserves it" |
| 4/13/2022 | Somers, Linda | Phone Call | BB taxi unresponsive for p/u last nite: LS Will sched SRTA ride for Fri: Telehealth appt today |
| 4/13/2022 | Simard, Agnes | Phone Call | Prolia: In Prior Auth status d/t dx: osteopenia vs osteoporosis: AS will CB ARAW after MD calls her |
| 4/13/2022 | Chaput, Vanessa | Phone Call | To report FEW medical eval completed by CES RN Anita 4/12: |
| 4/13/2022 | Moore, Carolyn | Phone Call | From Boston: Sched parathyroid surgery: Plans to attend NBAM field trip and spoke with Devon |
| 4/14/2022 | Guadalupe, Cecilia | Phone Call | To dgt to inform of award: "Thanks to the Board." |
| 4/14/2022 | Almeida, Laura | Phone Call | To reg for raffle: Seed/soil/plant pot: "I am homebound but when I am not, I will go to a luncheon." |
| 4/14/2022 | Desautels, Louise | Phone Call | To notify of award: "Oh my goodness. This is unbelievable. I am beyond thrilled. TY ARAW!!" |
| 4/14/2022 | Tavares, Maria | Phone Call | VM left re: award for glasses and BCBS: awaiting CB |
| 4/14/2022 | Perry, Susan | Phone Call | To notify of award: No move in date yet: "I am so grateful to the ARAW for all they have done." |
| 4/14/2022 | Medeiros, Ann | Phone Call | Attempt to notify of award: CES CM reports at Carvalho SNF 3/18: Phone not working: card mailed |
| 4/14/2022 | Miranda, Barbara | Phone Call | To inform of Penpal: "I am so happy. What a great birthday present!" to send card to SOM |
| 4/14/2022 | Ramos, Phyllis | Phone Call | VM left w/CB info for ARAW: EMM to AM @ WC re: challenge of connecting with PR |
| 4/14/2022 | Correia, Julia | Phone Call | Requesting entry into raffle for the Ocean State Job Lot gift card |
| 4/14/2022 | Cole, Carol | Phone Call | VM left re: BB taxi pickup time for NBAM field trip: Confirmation received; "Thank to ARAW." |

ARAW April 2022 Activity Sheet

| Date | Beneficiary | Type | Notes |
|-----------|----------------------|---------------|---|
| 4/14/2022 | DeSouza, Joanne | Phone Call | Looking for Cathy to chat, EM to CM |
| 4/14/2022 | Shea, Joan | In Home Visit | For annual update and NEW request: Sump pump: Awaiting plumbing estimate |
| 4/14/2022 | DeCosta, Cynthia | Email | BM f/u – questions about moving, LR to f/u |
| 4/14/2022 | Gormley, Marilyn | Email | From AC @ WCALF: “Mrs. Gormley is no longer a resident at WCALF.” No additional info provided |
| 4/14/2022 | Jennings, Kathleen | Phone Call | To inform of Sandra Fogg award: “Tell the Board Thank You. This eases my mind.” |
| 4/14/2022 | Shea, Joan | Phone Call | From Rock Plumbing: Sump pump needs replacement: To send estimate to ARAW:HV to be sched for update |
| 4/14/2022 | Monteith, Judith | Phone Call | To sched HV for annual update: 5/3 @ 9am: To be penpal w/ barb m |
| 4/15/2022 | Vieira, Rose Marie | Phone Call | Left V/M with information for Zeiterion |
| 4/15/2022 | Ventor, Rosalie | Phone Call | To call FCOA re: prescription request. Beneficiary stated she had called ARAW “by mistake.” |
| 4/15/2022 | DeCosta, Cynthia | Phone Call | Information for time of move. She was informed to call ARAW with date of move. |
| 4/15/2022 | Greenwood, Dorothy | Phone Call | BM f/u – meeting with someone on Wednesday, PGM to f/u |
| 4/15/2022 | Morin, Jacqueline | Phone Call | Beneficiary re: her dental exam being paid. She was informed to send credit card bill to ARAW. |
| 4/15/2022 | Kukstis, Ingrid | Phone Call | ARAW granting payment of medical bill from Advanced Eye Care. “Thank you so much.” |
| 4/15/2022 | Letourneau, Diane | Phone Call | Requesting tickets to South Pacific at Zeiterion Theatre. Telephone number of ZT given to caller. |
| 4/15/2022 | Fisher, Laura | Phone Call | With information to call ZT for tickets to South Pacific. ZT number given to beneficiary. |
| 4/15/2022 | Tuite, Janice | Phone Call | To inform of call needed to ZT for tickets to South Pacific. ZT number given. |
| 4/15/2022 | Furness, Betty | Phone Call | To inform of call needed to ZT for tickets to South Pacific. Phone number given for ZT. |
| 4/15/2022 | Cole, Carol | Phone Call | To beneficiary re: calling ZT for tickets to South Pacific. Number given to another person. |
| 4/19/2022 | Benevides, Maria | In Home Visit | W/dgt as interpreter: MCB to meet w/SHINE @ IAC 4/21 re: health insurance |
| 4/19/2022 | Simard, Agnes | Phone Call | To confirm her attendance to Wamsutta Club Friday |
| 4/19/2022 | Ponte, Marion | Phone Call | VM re: letter/United Ins info: EM to WCOA SR re:f/u w/ MP |
| 4/19/2022 | Tavares, Maria | Phone Call | Award: will change billing address for BCBS: “May God bless you all @ the ARAW!” |
| 4/19/2022 | Cory, Frances | Phone Call | Z tix p/u @ box office: “THANKS to ARAW for ALL you do for me!” |
| 4/19/2022 | Greenwood, Dorothy | Phone Call | To confirm HV Wed 4/20: “I am excited to have company!” |
| 4/19/2022 | Bachand, Frances | Phone Call | VM left re: medicare dates |
| 4/19/2022 | Sousa, Isabel | Phone Call | To confirm attendance to Wamsutta luncheon and need for ride: Conf p/u @ 12pm BB taxi 4/22 |
| 4/19/2022 | Drayton, Gail | Phone Call | To attend Wamsutta luncheon on 4/22/2022 and also to enter Spring Raffle for the umbrella. |
| 4/19/2022 | Ramos, Phyllis | Phone Call | VM left w/ARAW CB info: EM to AC @ WCALF |
| 4/19/2022 | Horne, Donna | Phone Call | Wamsutta Luncheon 4/22: DH will attend, drive and bring DL |
| 4/19/2022 | Letourneau, Diane | Phone Call | Wamsutta Luncheon 4/22: DL will travel w/DH |
| 4/19/2022 | Mills, Eleanor | Note to File | Referral from Marisol RSC @ Boa Vista: “I will call you when I get over this cold.” |
| 4/20/2022 | Curado, Alzira | Phone Call | To neighbor re: Award: Tina to bring auto Ins invoice: Encouraged MMP |
| 4/20/2022 | Gadomski, Marion | Phone Call | To remind of HP invoice to be mailed to ARAW |
| 4/20/2022 | Chytrus, Leslie | Phone Call | Wamsutta Luncheon and transportation: She Will sched SRTA for drop off 12:20 and p/u 2:30pm |
| 4/20/2022 | Kirklewski, Beatrice | Phone Call | Hearing aid estimate: To speak w/SCENT on Friday 4/22 and sched appt for eval |
| 4/20/2022 | Waite, Cynthia | Phone Call | VM left w/ CW and SWH GSSC Tara re: status of chair |
| 4/20/2022 | Somers, Linda | Phone Call | Award of increased taxi voucher to 2/month and one MSW visit |

ARAW April 2022 Activity Sheet

| Date | Beneficiary | Type | Notes |
|-----------|----------------------|---------------|--|
| 4/20/2022 | Chaput, Vanessa | Phone Call | Wamsutta Luncheon: Will drive: "Thank you. I am so excited!" |
| 4/20/2022 | Correia, Patricia | Phone Call | VM left re: Wamsutta Luncheon |
| 4/20/2022 | Ventura, Natalina | Phone Call | Missed call from BM: EM to BM by JC |
| 4/20/2022 | Silva, Mary Theresa | Phone Call | VM to confirm HV Thurs 4/21 @ 11am |
| 4/20/2022 | Mello, Eleanor | Phone Call | To confirm HV Thurs 4/21 @ 1pm |
| 4/20/2022 | Somers, Linda | Phone Call | VM left re: Award |
| 4/20/2022 | Bachand, Frances | Phone Call | W/info re: Medicare |
| 4/20/2022 | Greenwood, Dorothy | In Home Visit | Update completed: Visual changes left eye: DG to call CESI for PC services |
| 4/20/2022 | Conway, Isidora | Phone Call | VM left re: BB taxi pickup time for NBAM field trip |
| 4/21/2022 | Perry, Lorraine | Phone Call | To CESI sup to learn of LP current location: LP at SLH ER this morning: Unknown which rehab/SNF |
| 4/21/2022 | Ramos, Anna | Phone Call | VM left re: sched annual update & review |
| 4/21/2022 | Souza, Ethel | Phone Call | To sched Annual update & review: Appt sched for 5/4 HV |
| 4/21/2022 | Chytrus, Leslie | Phone Call | To sched Annual update & review: Appt sched for 5/10 @ 1pm HV |
| 4/21/2022 | Silva, Mary Theresa | In Home Visit | For Annual update & review: |
| 4/21/2022 | Mello, Eleanor | In Home Visit | For Annual update & reveiw |
| 4/21/2022 | Comeau, June | Phone Call | From neighbor: JC inpat at SLH as of 4/20: Found unresponsive in home: ? Stroke? |
| 4/21/2022 | Tuite, Janice | Phone Call | To sched annual update & review: HV sched for 5/20 @ 1pm |
| 4/21/2022 | Okpara, Priscilia | Phone Call | Wamsutta Luncheon: would like to attend: BB taxi trans sched w/p/u @ 12:15pm |
| 4/22/2022 | Ponte, Karyn | Phone Call | Auto insurance: to mail updated invoice |
| 4/22/2022 | Tavares, Maria | Phone Call | To report she will pay May invoice BCBS: Son to change billing address this weekend |
| 4/22/2022 | Grace, Barbara | Phone Call | To sched annual update: reports d/c from SLH s/p dbl pneumonia: has VNA: will CB ARAW next week |
| 4/22/2022 | Dillon, Sherry | Phone Call | Req assist w/medical costs: ARAW info provided to SD by Marisol RSC Boa Vista: Will CB w/estimat |
| 4/22/2022 | DeLuise, Susan | Phone Call | Req assist w/move: To call fresh Start and CB to ARAW |
| 4/22/2022 | Dann, Donna | Phone Call | To beneficiary to ask if lift chair was delivered. V/M box was full. PGM aware. |
| 4/22/2022 | Correia, Maria Luisa | Phone Call | To dtr., Rita Vieira for set up of visit. L/M. |
| 4/22/2022 | Miranda, Barbara | Note to File | Penpal packet mailed |
| 4/22/2022 | Desautels, Louise | Phone Call | Award for hearing aids: Will call Duncan to sched appt: Duncan to EM invoice to ARAW |
| 4/22/2022 | Perry, Lorraine | Phone Call | To SLH: LP in patient |
| 4/22/2022 | Monteith, Judith | Phone Call | Penpal program: Packet in mail |
| 4/25/2022 | Larrabee, Regina | Phone Call | From ref source: MSW who is on med.leave: RL to complete addl housing apps & call ARAW in future |
| 4/25/2022 | Gadomski, Marion | Phone Call | VM left re: current HP invoice needed to pay monthly premium |
| 4/25/2022 | Perry, Lorraine | Email | From CESI CM E. Ortiz: LP in pt @ SLH w/pneumonia since Thurs 4/21/22: Admin notified |
| 4/25/2022 | Adesso, Dolores | Email | From CNHC MSW re:4/11 visit w/DA@BWDart:nds >rehab before returning home: MSW to visit in May |
| 4/25/2022 | Kirklewski, Beatrice | Phone Call | To report FCOA OW is assisting w/SCENT appt & trans: BK will call with appt date once scheduled |
| 4/25/2022 | Conway, Isidora | Phone Call | To register for raffle: OSJL card is her choice |
| 4/25/2022 | Benevides, Maria | Phone Call | VM to dgt re: SHINE meeting @ IAC and remind of COMCAST invoice & deadline for May Board meeting |
| 4/25/2022 | Ramos, Anna | Phone Call | VM and EM sent to AR and granddgt re: Annual update and need to sched HV |

ARAW April 2022 Activity Sheet

| Date | Beneficiary | Type | Notes |
|-----------|----------------------|---------------|---|
| 4/25/2022 | Ramos, Phyllis | Phone Call | From dgt: Informed of inability to connect w/PR: "Phone not working:" To get income & savings & CB |
| 4/25/2022 | Jennings, Kathleen | Phone Call | Bldg. sold: former Landlord to call ARAW w/details of new owner: KJ w/new MD & pulm MD |
| 4/25/2022 | Costa, Maria | Phone Call | To Maria this a.m. to confirm COVID vaccination. She has had vaccines. |
| 4/26/2022 | Ponte, Karyn | Phone Call | Inquiring about SHINE reps: KP to call CESI for SHINE: Concerned about ill dgt |
| 4/26/2022 | Gadomski, Marion | Phone Call | To report she hurt left arm: having difficulty finding papers: Enc to ask family to assist |
| 4/26/2022 | Waite, Cynthia | Phone Call | From CW re: status of SWH approval for chair: TC to SWHCM Tarawho will f/u w/SWH DME coordinator |
| 4/26/2022 | Kirklewski, Beatrice | Phone Call | Upcoming visit w/PCP: BK will request hearing eval and f/u w/ARAW |
| 4/26/2022 | Rodriguez, Luz | Phone Call | To son: LZ age 64 w/DOB 2/3/1958:EMM sent to Amanda WCALF |
| 4/26/2022 | Croffut, Veronica | Phone Call | To Royal Fairhaven: VC remains at Royal |
| 4/26/2022 | Duarte, Bernice | Phone Call | To Royal Fairhaven: BD remains at Royal |
| 4/26/2022 | Battcher, Barbara | Phone Call | CNN ARAW collaboration: OI & OA: to call CNN |
| 4/26/2022 | Curado, Alzira | Phone Call | From Tina, M&T received payment, adv ARAW has not received Apr statement |
| 4/26/2022 | Tavares, Maria | Phone Call | To report BCBS billing address has been changed to ARAW County St: She pd May invoice: "TY ARAW" |
| 4/26/2022 | Ramos, Phyllis | In Home Visit | Sched for Wed 4/27: WCALF notified of appt |
| 4/27/2022 | Ramos, Phyllis | In Home Visit | Incomplete financial info: Unable to finish app: EM to Amanda @ WCALF: |
| 4/27/2022 | Adesso, Dolores | Phone Call | W/msg for BM: EMM sent by JC to BM: @BWDart: Walking short distances: No D/C dates yet |
| 4/27/2022 | | Email | Brochure & referral form EM to Anna Tinoco GSSC SWH |
| 4/27/2022 | Ramos, Phyllis | Phone Call | From son Dennis w/financial info: "TY for trying to help my mom." |
| 4/27/2022 | Perry, Lorraine | Phone Call | From Kathy Mailloux: Lorraine passed away @ SLH Tues 4/27:No services per Lorraine's wishes: BMRS not |
| 4/28/2022 | Correia, Maria Luisa | Email | To dtr. Rita Vieira this morning Re: Annual Visit needing to be done to continue services. |
| 4/28/2022 | Bachand, Frances | Email | From SHINE reg Director: TC to FB to relay info: Needs SHINE consult |
| 4/28/2022 | Monteith, Judith | Phone Call | To report receipt of penpal packet: JM mailed card to BM her new penpal |
| 4/29/2022 | Mendes, Darlene | Phone Call | To DM to schedule an annual visit for 05/05/2022. |
| 4/29/2022 | Edwards, Diane | Phone Call | To Ms. Mendes for HV on May 6, 2022 for new referral |
| 4/29/2022 | Cory, Frances | Phone Call | To rep. ill w/bronchitis: Home w/meds: Denies needs: family supportive: NO dental needs at present |
| 4/29/2022 | Almeida, Mildred | Phone Call | VM re: Award of OSJL gift card: To be mailed to MA |
| 4/29/2022 | Mello, Eleanor | Phone Call | To Ms. Mello to verify rent, S.S. and OTC expenses. |



April 2022: Beneficiary Advocate

Patricia Midurski

REFERRALS:

Eight referrals were received in April. Three of the referrals are pending supportive documentation (estimates). One was screened out as over income, over asset and living with daughter. She opted not to share financial information of daughter. One screened out due to age (64). One family has not provided income information. One woman has been diagnosed with COVID and will call back once recovered. One woman has not called back since her initial self-referral. (A referral was called in on 4/29. Leonora completed intake and scheduled a home visit for Friday May 6th. Referral source is FCOA)

Referrals were received from: Whaler's Cove ALF (2): IAC (1): Manomet Place (1): Boa Vista (2): ARAW beneficiary (1): Self-referred (1)

Requests include: Assistance with medical bills, moving costs, rent, repair of chair lift/ramp, FLO

UPDATES & REQUESTS:

Five beneficiary updates were processed and completed. Requests include health insurance, personal care items, laundry services, EPERS

One FLO update

INACTIVE STATUS: Seven: One Death Ms. Lorraine Perry

Referrals made to: CESI, SHINE, Fresh Start, Westport Apothecary

Thoughtful moment:

The retirement of our beloved Sharon left a void in the ARAW, with the beneficiaries and office staff alike. Her in-depth knowledge of beneficiaries was always helpful and beneficial on numerous levels. Knowing I could turn to her to learn history and details of a beneficiary enhanced my knowledge base. Sharon will forever hold a special place in my heart.

The newest addition to our office, Leonora, is a welcome addition who will make her own footprints in ARAW history. Knowing another advocate is available to assist with beneficiary needs is reassuring as referrals continue to flourish as do the needs of our beneficiaries.

As always, I am proud to be a member of the ARAW and to work alongside a remarkable group of dedicated and caring women.

ED Note:

Since 4/11/22, Pat has also been spending a great deal of her time training and mentoring Leonora. We are so fortunate to have someone like Pat who has the ability to teach and share best practices, while still maintaining her own responsibilities. She is an exceptional team member and is willing to jump in and help at every turn. - CHF

| Name | Birth Date | Age | Board Member |
|---------------------|-------------------|------------|---------------------|
| Greenwood, Dorothy | 5/15/1929 | 93 | Jo-Ann Beaulieu |
| Mendes, Darlene | 5/16/1950 | 72 | Cathy Mayall |
| Chytrus, Leslie | 5/19/1946 | 76 | Gale Beaton |
| Vieira, Germaine | 5/20/1937 | 85 | Jo-Ann Beaulieu |
| Alves-Freire, Karen | 5/21/1954 | 68 | Cathy Mayall |
| Harrington, Diane | 5/21/1954 | 68 | Mary Ellis |
| Costa, Maria | 5/23/1941 | 81 | Gloria deSa |
| Pacheco, Lillian | 5/23/1933 | 89 | Shannon Bachman |
| Sharples, Mary | 5/28/1938 | 84 | Roseanne O'Connell |
| Oliveira, Maria | 5/30/1947 | 75 | Office |
| Wetherell, Mary | 5/31/1937 | 85 | Mary Ellis |
| Mello, Jeanne | 6/1/1946 | 76 | Office |
| Galley, Margaret | 6/2/1937 | 85 | Office |
| DaRosa, Priscilla | 6/3/1938 | 84 | Rosemary Saber |
| Silva, Mary Theresa | 6/8/1930 | 92 | Rosemary Saber |
| Silva, Yvonne | 6/8/1941 | 81 | Shannon Bachman |

Finance Committee Meeting Minutes
April 12, 2022 11:30 AM

Present: S Bachman, J Doyle, P McKnight, R O'Connell, R Saber, C Foley, MCE. Absent: C Mayall

This was a joint meeting with the Investment Advisory Committee (K McQuiggan, K O'Connell. Absent: H Ziegler) and Bank of America (S Clark, M Bennett, E Greene)

The purpose of the meeting was to allow introductions with the arrival of Sarah Clark, our new Portfolio Investment Manager at Bank of America. She replaces Jason Hantman who is no longer with BofA. The meeting also served as a chance to review recent portfolio performance and discuss possibilities for future adjustments to respond to current and projected financial trends.

First Quarter (Calendar Year 2022) as Fourth Quarter (Fiscal Year 2023) Review

After previous quarters of strong growth, the market was shaken by continued supply chain issues and the onset of the war in Ukraine. Interest rates have begun their climb with uncertainty of their cap. Likewise, there is attention given to the possibility of a recession, although it is felt that, should one occur, it will not be in this calendar year.

FY 23 Going Forward

BofA has reviewed our investment position under the guidance of our draft Investment Policy Statement and suggests, while staying in our stated ranges, equities will be a better option over fixed income. Further, emphasis should be on short rather than long term fixed and on US equities rather than developing markets.

Performance Effect on ARAW

As inflation continues to rise and returns are expected to be in the single digits, we need to manage our performance expectations and possibly employ some defensive strategies. This could involve swapping some current holdings and realizing one-time taxable gains. It may also mean adjusting our spending to protect our wealth.

What's Next?

After questions and dialogue between IAC members and the BofA team, Sarah was tasked with developing a pro forma for our review. This will give us a straw man of how our portfolio and financial standing would look after incorporating some of the BofA defensive strategies for our longevity in the current financial climate. She hopes to have something for our review and discussion later in May.

In the meantime...

Following the meeting, Kathleen McQuiggan reached out to the Finance Committee to offer her services as 'translator' to the topics of this meeting. This is in the process of being scheduled. It will only be with this tutorial (and additional discussion) that we will find ourselves somewhat capable of making changes and decisions to the management of our portfolio. Obviously, a lot of learning!

Sincere thanks to the Committee and the IAC for their willingness to work through an important issue that is (in scope, complexity and future impact) unlike any we have taken on in the past.

Next regular meeting of the committee is May 17 at 9:30 AM. The meeting of Finance and IAC will be communicated once determined.

Mary Ellis, Treasurer
January 21, 2022

April 2022 | ARAW Financial Report

| | FY23 Budget | YTD Budget | YTD Actual | APR Budgeted | APR Actual | NOTES |
|--------------------------------|--------------------|---------------------|---------------------|---------------------|---------------------|--|
| Direct Support* | \$500,000 | \$39,000.00 | \$30,462.20 | \$39,000.00 | \$30,462.20 | |
| Grants | \$225,000 | \$112,500.00 | \$96,755.00 | \$112,500.00 | \$96,755.00 | All 1st paymet grants except NBPD |
| Administration | \$30,000 | \$2,500.00 | \$3,556.77 | \$2,500.00 | \$3,556.77 | including office set up - computer, desk; no Bill from Wamsutta yet |
| Professional Dev | \$0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | |
| Accounting | \$25,000 | \$2,083.34 | \$0.00 | \$2,083.34 | \$0.00 | No April bill from B&L |
| Staffing Costs | \$388,309 | \$29,869.92 | \$24,434.75 | \$29,869.92 | \$24,434.75 | PT BA as of 4/11/22 |
| Rent | \$16,000 | \$1,333.33 | \$1,210.00 | \$1,333.33 | \$1,210.00 | |
| Utilities | \$6,000 | \$500.00 | \$522.24 | \$500.00 | \$522.24 | Electric \$71.22; Gas \$104.24; Phone/internet \$346.78 |
| BOA Fees | \$90,000 | \$7,500.00 | \$7,161.44 | \$7,500.00 | \$7,161.44 | |
| Federal Taxes | \$30,000 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | |
| Outreach/Comm Engage | \$2,000 | \$166.67 | \$338.45 | \$166.67 | \$338.45 | Annual Meeting TY gifts |
| Legal/Professional Fees | \$5,000 | \$416.66 | \$0.00 | \$416.66 | \$0.00 | |
| FLO Program | \$12,000 | \$708.00 | \$364.54 | \$708.00 | \$364.54 | Admin \$223.97; Giveaway (Raffle) \$140.57; Food & Trans no WC or BB bills yet |
| TOTAL | \$1,329,309 | \$196,577.92 | \$164,805.39 | \$196,577.92 | \$164,805.39 | |

April 2022 | Direct Support Elements

| Reoccurring | Apr \$\$ | April NOTES | YTD \$\$ | YTD Notes |
|----------------------|--------------------|---|------------------|--------------------|
| Health Insurance | \$10,149.67 | | \$10,149.67 | |
| Social Day | \$0.00 | No bill from NB or Westport yet | \$0.00 | |
| Personal Care | \$1,408.39 | | \$1,408.39 | |
| Nutrition | \$1,085.22 | | \$1,085.22 | |
| Cable/Phone/Internet | \$7,844.30 | Charbonneau, Beaubian, Benoit, Prata, Sharples, Smith | \$7,844.30 | |
| EPERS | \$1,563.30 | | \$1,563.30 | |
| Rent | \$700.00 | | \$700.00 | |
| Transportation | \$475.09 | No Bluebird bill yet | \$475.09 | |
| Gift Cards | \$120.00 | | \$120.00 | |
| Other reoccurring | \$497.03 | No Electric, Laundry yet | \$497.03 | |
| Monthly TOTAL | \$23,843.00 | | YTD TOTAL | \$23,843.00 |

| Gifts | Apr \$\$ | April NOTES | YTD \$\$ | YTD Notes |
|----------------------|-------------------|----------------------------------|------------------|-----------------------------|
| Holiday Gifts | \$0.00 | | \$0.00 | |
| Social Day | \$0.00 | | \$0.00 | |
| Social Worker | \$0.00 | No CNHC bill yet | \$0.00 | |
| Dental | \$173.00 | Morin, Cory | \$173.00 | |
| Hearing Aids | \$0.00 | | \$0.00 | |
| Glasses | \$303.00 | Tavares | \$303.00 | |
| Car Bills | \$743.29 | Curado loan/insurance | \$743.29 | |
| Sandra Fogg | \$0.00 | | \$0.00 | |
| Home Payments | \$2,839.00 | Whaler's Cove Guadalupe; Spearin | \$2,839.00 | |
| Health Bills | \$980.92 | Kukstis eye; Galipeau sleeve | \$980.92 | |
| Credit Card | \$0.00 | | \$0.00 | |
| Furniture | \$1,229.99 | Lift chair Dann | \$1,229.99 | |
| Appliances | \$0.00 | | \$0.00 | New category added for FY23 |
| EDDF | \$350.00 | see summary | \$350.00 | |
| Other gifts | \$0.00 | | \$0.00 | |
| Monthly TOTAL | \$6,619.20 | | YTD TOTAL | \$6,619.20 |

Trade Date

Account Summary

Apr. 01, 2022 through Apr. 30, 2022

Account: 80-02-202-2363364 ASSOC RELIEF AGED WOMEN-COMB

Market Value \$19,983,811.95

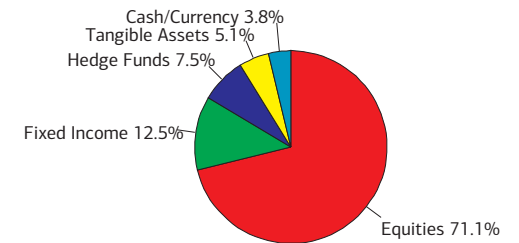
| Account Activity | | |
|--------------------------------------|------------------------|------------------------|
| Description | Current Period | YTD Since 04/01/22 |
| Beginning Market Value | \$21,441,696.62 | \$21,441,696.62 |
| Income | 19,586.22 | 19,586.22 |
| Deposits | 584.04 | 584.04 |
| Disbursements | -70,584.04 | -70,584.04 |
| Bank Fees | -7,161.44 | -7,161.44 |
| Change in Market Value | -1,400,309.45 | -1,400,309.45 |
| Ending Market Value | \$19,983,811.95 | \$19,983,811.95 |
| Change in Account Value | -1,457,884.67 | -1,457,884.67 |
| Accrued Income | 12,255.20 | 12,255.20 |
| Ending Value + Accrued Income | \$19,996,067.15 | \$19,996,067.15 |

| Realized Gain/Loss Summary | | |
|----------------------------|----------------|-----------------|
| Description | Current Period | Fiscal YTD |
| Short-term | \$0.00 | \$867.38 |
| Long-term | 0.00 | -10.16 |
| Net Total | \$0.00 | \$857.22 |

| Income Summary | | |
|---------------------|--------------------|--------------------|
| Description | Current Period | YTD since 04/01/22 |
| Dividends - Taxable | \$19,543.83 | \$19,543.83 |
| Interest - Taxable | 42.39 | 42.39 |
| Total Income | \$19,586.22 | \$19,586.22 |

Portfolio Allocation

| Description | Market Value | Tax Cost | Unrealized Gain/Loss | Accrued Income | Estimated Annual Income | Current Yield |
|---------------------|------------------------|------------------------|-----------------------|--------------------|-------------------------|---------------|
| Cash/Currency | \$754,466.04 | \$754,466.04 | \$0.00 | \$125.28 | \$2,633.09 | 0.34% |
| Equities | 14,203,930.84 | 7,809,959.56 | 6,393,971.28 | 7,600.32 | 216,172.57 | 1.52 |
| Fixed Income | 2,506,939.61 | 2,715,907.37 | -208,967.76 | 4,401.53 | 91,538.02 | 3.65 |
| Hedge Funds | 1,503,149.84 | 1,561,477.40 | -58,327.56 | \$128.07 | 13,809.62 | 0.91 |
| Tangible Assets | 1,015,325.62 | 1,046,913.45 | -31,587.83 | 0.00 | 17,325.35 | 1.70 |
| Total Assets | \$19,983,811.95 | \$13,888,723.82 | \$6,095,088.13 | \$12,255.20 | \$341,478.65 | 1.70% |
| Total | \$19,983,811.95 | \$13,888,723.82 | \$6,095,088.13 | \$12,255.20 | \$341,478.65 | |



The amounts shown throughout this statement should not be used in the preparation of tax documents. Detail specifying taxable nature of income will be provided with year-end tax documentation. Please consult your tax advisor.

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS FOR BOARD

MAY 2022 | VER 5/6/22

| Beneficiary | Outreach | Biggest Concern | Notes | Specific Request | Recommendations |
|---|--|--|---|--|--|
| <p>New BENE#</p> <p>Almas, Irene 93 y/o; 8/5/1928 Income: \$1,214 H</p> <p>ARAW support: New</p> | <p>BA Pat Midurski (508) 717-0400</p> | <p>“I have never been late with my bills. I am afraid the police will arrest me & take me to jail. They are threatening to shut off my water. Please help me.” – via niece as interpreter</p> | <p>Referral from CESI</p> <p>Son died suddenly June 2021</p> <p>Malfunctioning toilet in basement caused larger water bill</p> <p>Applying for SNAP, tax abatement, circuit breaker</p> | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Statement Water bill \$2,323.56 | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Statement Water bill \$2,323.56 |
| <p>New BENE#</p> <p>Benoit, Ruth 82 y/o; 8/15/1939 Income: \$989 sub</p> <p>ARAW support: New</p> | <p>BA Pat Midurski (508) 717-0400</p> | <p>“I am an older woman & it is getting more difficult to walk from the elevator to my apartment. As you can see, the distance from my current apartment to the elevator is over 400’ & I have to stop at each bench & rest. The new apartment is right next to the elevator & my life would be so much easier.”</p> | <p>Referral from Manomet place</p> <p>Walking distance to apartment difficult - new apartment closer to elevator</p> <p>Depleted savings for car repairs</p> <p><i>Fender?</i></p> | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Moving costs \$280 from Tavares Movers ▪ Estimate Car repair \$671.54 from Coles Auto Center | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Moving costs \$280 from Tavares Movers ▪ Estimate Car repair \$671.54 from Coles Auto Center |

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS FOR BOARD

MAY 2022 | VER 5/6/22

| Beneficiary | Outreach | Biggest Concern | Notes | Specific Request | Recommendations |
|--|--|--|---|--|--|
| <p>BENE# 22/03G</p> <p>Lawrence, Gail 72 y/o; 9/13/1949 Income: \$1,287 sub</p> <p>ARAW support \$1,952: Gifts: Car repair \$1,802 '21, Holiday \$150 '21</p> | <p>BA Pat Midurski (508) 717-0400</p> | <p>“My biggest concern is losing my BCBS which thankfully has saved me from financial devastation during this cancer journey. I wonder if the ARAW would help me with my BCBS monthly premium. I would be most grateful. Thank you.”</p> | <p>Very positive attitude</p> <p>Almost done with cancer treatments</p> <p>Difficulty “making ends meet” at the end of the month</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ BCBS Medex \$228 | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ BCBS Medex \$228 |
| <p>BENE# 12-13/10</p> <p>Shea, Joan 88 y/o; 3/29/1933 Income: \$878 H</p> <p>ARAW support \$42,326: Reoccurring: EPERS \$51.95 '16, Laundry \$80 '21 Gifts: Car insurance \$681 '19, Electric \$268 '19, CC \$3,125 '19, Vet \$1,278 '20 & \$1,432 '19, Atty fees \$2,812 '18, Asbestos \$950 '16, HOI \$1,259 '21, \$1,042 '20, \$864 '19, \$676 '18, \$701 '17 & \$906 '16, RE taxes \$2,155 '13-14, Furnace \$3,550 '16, Stove \$389 '13, Plumbing \$90 '21, Holiday \$100-150 '13-21</p> | <p>BA Leonora Robins (508) 717-0400</p> | <p>“Concerns with my basement flooding because sump pump is 11 years old & the plumber has been here. Makes me very worried & concerned my crawl space will become flooded. In the past I have crawled under there to check & don't dare because I won't be able to get up again. The house is in a very wet area & flooding of basement occurs frequently.”</p> | <p>Limited support system – neighbor in FL until June 2022</p> <p>Repair in Feb 2022 – needs to be replaced (11 years old)</p> <p>Safety concern due to electrical wiring</p> | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Sump pump and installation \$595 | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Sump pump and installation \$595 |

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS FOR BOARD

MAY 2022 | VER 5/6/22

| Beneficiary | Outreach | Biggest Concern | Notes | Specific Request | Recommendations |
|---|--|---|---|--|--|
| <p>BENE# 18-19/09</p> <p>DeAndrade, June 74 y/o; 8/24/1947 Income: \$1,383 H</p> <p>ARAW support \$9,854: Reoccurring: Cable/phone/internet \$209 '18, Propane \$25-75 '18 Gifts: Electric \$239 '15, Holiday \$150 '18-21</p> | <p style="text-align: center;">WCOA Andrea Lemos (508) 636-1026</p> | <p>"I thank God my roof is fixed. My front steps cement is all cracking & falling away. Also, the railing broke off. I worry that my car is going to die. Underneath is all rusted where water comes up into the car. You are helping plenty & that is awesome. I wouldn't be able to be anywhere if it wasn't for the bills that you pay."</p> | <p>ARAW approved EPERS April 2022</p> <p>High fall risk – would like to add fall detection to EPERS</p> <p><i>Confirm food costs – seems low!</i></p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Increase EPERS \$51.95 | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Increase EPERS \$51.95 |
| <p>BENE# 16-17/05</p> <p>Mello, Eleanor 88 y/o; 6/30/1933 Income: \$1,062 sub</p> <p>ARAW support \$2,395: Reoccurring: Nutrition \$83.70 '21, Demand response \$25 '21 Gifts: Cab \$71 '20, Holiday \$100 '16 & \$150 '17 & 21</p> | <p style="text-align: center;">BA Leonora Robins (508) 717-0400</p> | <p>During our visit, Eleanor express concern for ARAW to "continue Ensure" and "my tickets for SRTA."</p> | <p>Ensure helps with lack of protein in diet</p> <p>Previously demand response awarded every other month - getting out more for socialization & shopping</p> <p><i>Large monthly balance (\$338) low funds in bank – where is \$ going?</i></p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Increase Demand response \$25 ▪ Continuation Ensure \$83.70 from Westport Apothecary | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Increase Demand response \$25 ▪ Continuation Ensure \$83.70 from Westport Apothecary |

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS FOR BOARD

MAY 2022 | VER 5/6/22

| Beneficiary | Outreach | Biggest Concern | Notes | Specific Request | Recommendations |
|--|---|---|--|--|--|
| <p>New BENE#</p> <p>Graybill, Holly 67 y/o; 2/1/1955 Income: \$929 R</p> <p>ARAW support: New</p> | <p>DCOA Ann Raymond (508) 999-4717</p> | <p>“I worry about being able to fix my car. It’s not driving right now. I need to bring it to the mechanic to see what is wrong with it. I’m nervous to drive it to my doctors’ appointment. It would help to have it fixed so I can get around easier & have some freedom.”</p> | <p>Battled cancer Artist – low SS Makes jewelry – not making as much due to declining health Uses car to get to drs <i>No credit cards listed – stopped paying but still using? Judge proof?</i></p> | <p>Gift:</p> <ul style="list-style-type: none"> Estimate Car repair \$841.83 from M & M Auto | <p>Gift:</p> <ul style="list-style-type: none"> Estimate Car repair \$841.83 from M & M Auto <p><i>Connect with SCCLS & ACCS re: credit card debt</i></p> |
| <p>New BENE#</p> <p>Tripp, Teresa 74 y/o; 5/10/1947 Income: \$1,500 sub</p> <p>ARAW support: New</p> | <p>DCOA Ann Raymond (508) 979-4081</p> | <p>“The unknown! If I can’t work how will I support myself? I put things on CC & do my best to pay them off every month but haven’t been able to. Things are getting so bad! I needed to buy a car so I could get to work & continue to be independent. I try to continue to do things for myself.”</p> | <p>Business owner – possibility she will be losing it Health is declining Very independent <i>F/u EM 4/1 – business closing date, personal vs business expenses, new rent amount</i></p> | <p>Monthly:</p> <ul style="list-style-type: none"> Car payment \$208 <p>Gift:</p> <ul style="list-style-type: none"> Reimburse Car insurance \$1,183.50 paid to credit card | <p>Monthly:</p> <ul style="list-style-type: none"> Car payment \$208 for 6 months <p><i>Contingent upon connecting with SCCLS to explore rights and benefits. F/u review in 6 months</i></p> |

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS FOR BOARD

MAY 2022 | VER 5/6/22

| Beneficiary | Outreach | Biggest Concern | Notes | Specific Request | Recommendations |
|---|---|--|---|--|---|
| <p>BENE# 21-22/01</p> <p>DeMendonca, Theresa 72 y/o; 2/13/1950 <i>Income: \$1,524 sub</i></p> <p>ARAW support \$410: Gifts: Holiday \$150 '21 Discontinued: SRTA Demand Response \$25 '21</p> | <p>BA Pat Midurski (508) 717-0400</p> | <p>"I am lonely & I know that I suffer from depression. I can't get out of my own way. Then I have the chronic pain that makes doing anything impossible."</p> <p>"I enjoy the activities from the ARAW & I hope I can continue in the program."</p> | <p>Exception to income guideline awarded May 2021</p> <p>Limited social & family support</p> | <p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (over \$24) | <p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (over \$24) |
| <p>New BENE#</p> <p>O'Brien, Joan 70 y/o; 1/27/1952 <i>Income: \$2,189 R</i></p> <p>ARAW support: FLO only</p> | <p>FLO Pat Midurski (508) 717-0400</p> | <p>Would love to participate in FLO program</p> | <p>On hold from April – letter for "why?"</p> <p>Referral from ARAW Beneficiary Rose Marie Vieira (FLO)</p> | <p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (Over \$89) to join FLO | <p>Exception not granted for FLO at this time</p> <p><i>Has adequate avenues for socialization. If a need for financial support arises, please contact</i></p> |

ARAW BENEFICIARY UPDATE COMMITTEE RECOMMENDATIONS

MAY 2022 | VER 5/6/22

| Beneficiary | Outreach | Biggest Concern | Notes | Current Support | Recommendation |
|--|--|--|--|--|--|
| <p>BENE# 14-15/18</p> <p>Gassar, Vera 86 y/o; 8/14/1935 Income: \$899 sub</p> <p>ARAW support \$23,140: Reoccurring: Cable/internet \$193 '17, Acupuncture \$160 '15 Gifts: Car repair \$631 '16, Funeral \$3,045 '18, Holiday \$100-150 '15-21 A/R Due: 3/30/2023</p> | <p style="text-align: center;">WCOA Andrea Lemos (508) 636-1026</p> | <p>“My daughter’s well being & her being alone. I constantly think about that. My own health to be able to stay on my feet as long as I can. It is wonderful everything ARAW does & I appreciate it. Continue with cable & acupuncture if you can because both are important to me.”</p> | <p>Recovering from hip replacement</p> <p>Cable source to the world, internet way to check on bills, etc</p> <p>Acupuncture important for arthritis in back</p> <p><i>High monthly balance low funds in bank – how is money being spent?</i></p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/internet \$193.14 ▪ Acupuncture \$160 <p>Monthly total: \$353.14</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/internet \$193.14 ▪ Acupuncture \$160 <p>Monthly total: \$353.14</p> |

ARAW BENEFICIARY UPDATE COMMITTEE RECOMMENDATIONS

MAY 2022 | VER 5/6/22

| Beneficiary | Outreach | Biggest Concern | Notes | Current Support | Recommendation |
|---|---|--|---|--|--|
| <p>BENE# 18-19/20</p> <p>Prata, Adelia 82 y/o; 10/19/1939 Income: \$990 sub</p> <p>ARAW support \$7,136: Reoccurring: Cable/phone/internet \$208.58 '19 Gifts: Holiday \$150 '19-21</p> <p>Annual Review Due: 1/25/23</p> | <p style="text-align: center;">DCOA Ann Raymond (508) 999-4717</p> | <p>Adelia is very concerned about eating healthy. I asked her what worries her most & she said her heart was bad & now she takes lots of herbs & eats only organic & feels she is doing good. She would like to continue to have ARAW help her with the cable bill so she can continue to buy her vitamins that are keeping her alive. They are very expensive & she has to have them to stay healthy.</p> | <p>On hold from March – answers to questions included</p> <p>No request for dental or computer support at this time</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/internet/phone \$208.58 <p>Monthly total: \$208.58</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/internet/phone \$208.58 <p>Monthly total: \$208.58</p> |
| <p>BENE# 16-17/04</p> <p>Greenwood, Dorothy 92 y/o; 5/15/1929 Income: \$1,889 H</p> <p>ARAW support \$19,226: Reoccurring: EPERS \$51.95 '19, BCBS \$678.06 '16, Laundry \$80 '20 Gifts: Recliner \$688 '21, Holiday \$100-150 '16-21</p> <p>Annual Review Due: 4/20/23</p> | <p style="text-align: center;">BA Pat Midurski (508) 717-0400</p> | <p>“I want to stay in my home for as long as I am able. My legs are getting worse & getting out of the shower is getting more challenging. I am going to call CES for personal care services & I hope they don't want to charge me like they did 3 years ago.”</p> | <p>Recent vision problems – seeing specialist</p> <p>Contacting CESI – needs help showering</p> | <p>Quarterly:</p> <ul style="list-style-type: none"> ▪ BCBS \$678.06 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Laundry up to \$80 ▪ EPERS \$51.95 <p>Monthly total: \$357.97</p> | <p>Quarterly:</p> <ul style="list-style-type: none"> ▪ BCBS \$678.06 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Laundry up to \$80 ▪ EPERS \$51.95 <p>Monthly total: \$357.97</p> |

ARAW BENEFICIARY UPDATE COMMITTEE RECOMMENDATIONS

MAY 2022 | VER 5/6/22

| Beneficiary | Outreach | Biggest Concern | Notes | Current Support | Recommendation |
|--|--|---|--|--|--|
| <p>BENE# 18-19/15</p> <p>Silva, Mary Theresa 91 y/o; 6/8/1930 Income: \$1,138 H</p> <p>ARAW support \$4,458: Reoccurring: Personal care \$60.04 '19, Laundry \$50 '20 Gifts: Hearing aid \$2,966 '18, Holiday \$150 '19-21</p> <p>Annual Review Due: 4/21/23</p> | <p style="text-align: center;">BA Pat Midurski (508) 717-0400</p> | <p>“The panty liners and pull up panties as well as the laundry help immensely. I am so grateful for this help. Thank you!”</p> | <p>Disabled daughter lives on second floor - offers support</p> <p>Will let license expire in 2023</p> <p>Eliminated CC debt in 2022</p> | <p>Annually:</p> <ul style="list-style-type: none"> ▪ Personal care \$261.98 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Laundry up to \$50 <p>Monthly total: \$71.83</p> | <p>Annually:</p> <ul style="list-style-type: none"> ▪ Personal care \$261.98 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Laundry up to \$50 <p>Monthly total: \$71.83</p> |
| <p>BENE# 19-20/28</p> <p>Costa, Maria 80 y/o; 5/23/1941 Income: \$1,132 H</p> <p>ARAW support \$5,193: Reoccurring: Cable/phone \$124 '19, EPERS \$51.95 '19 Gifts: Holiday \$150 '20-21</p> <p>Annual Review Due: 4/26/23</p> | <p style="text-align: center;">BA Leonora Robins (508) 717-0400</p> | <p>“Please continue to help with cable & EPERS because it helps me so much. Thank God.”</p> | | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone \$124.48 ▪ EPERS \$51.95 <p>Monthly total: \$176.43</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone \$124.48 ▪ EPERS \$51.95 <p>Monthly total: \$176.43</p> |

ARAW BENEFICIARY UPDATE COMMITTEE RECOMMENDATIONS

MAY 2022 | VER 5/6/22

| Beneficiary | Outreach | Biggest Concern | Notes | Current Support | Recommendation |
|--|---|-----------------|--|--|--|
| <p>BENE# FLO-21-V</p> <p>Spooner, Sandra 80 y/o; 2/12/1942 Income: \$1,261 H</p> <p>ARAW support \$2,107: Gifts: Water heater \$1,450 '20, Plumber \$505 '21, Holiday \$150 '20</p> | <p>FLO Pat Midurski (508) 717-0400</p> | | <p>Daughter living with her with high income – does not want to pursue exception</p> | <p>Not living alone/over income - place inactive</p> | <p>Not living alone/over income - place inactive</p> |
| <p>BENE# 19-20/39</p> <p>Gormley, Marilyn 79 y/o; 1/29/1943 Income: \$1,095 sub</p> <p>ARAW support \$2,131: Reoccurring: Cab \$20-60 '20 Gifts: Dentures \$1,000 '14, Moving costs \$250 '21, Holiday \$150 '20</p> | <p>BA Pat Midurski (508) 717-0400</p> | | <p>No longer resident at Whaler's Cove</p> | <p>No contact – place inactive</p> | <p>No contact – place inactive</p> |

Governance Committee Meeting Minutes

April 26, 2022

Members Present: Bachman, Beaulieu, Brooke, Doyle, Ellis, Laflamme, Stankiewicz

Member Excused: Beaton

Also Present: President Saber and Healy Foley ED

We reviewed the Strategic Plan updates that Clare provided and were happy to see that almost all the goals have been completed in 2 of the 3 years. Clearly ours is a hardworking and dedicated Board. Next steps will be one of the committee's goals for this year.

Leah Macomber's potential candidacy as Board members was not challenged in the time allotted and therefore a meeting with representatives of the committee will be scheduled soon.

We reviewed our goals for 2022-23 and prioritized the Board Self Evaluation, the handbook update, and formalizing ongoing board education. The format for self-evaluation that has been used for the past few years will be reviewed by the committee at our next meeting. Other options to be discussed as well. The office is ready to facilitate handbook updates as soon as new materials are clarified. Debbie will manage this with Clare. The committee agreed that including a question in the self-evaluation about topics the members are interested in learning about, could be an effective way to start thinking about board education. Jane will also think about a possible theme for the year. Time frames for this are still to be determined.

Respectfully submitted,

Debbie Brooke, Chair

Personnel Committee Meeting 4/15/22

Present: Anglea Natho, Cathy Mayall, Jane Stankiewicz, President Rosemary Saber, ED Clare Foley, and committee chair Pamela McKnight

1. Covid vaccination requirement for employees-

As ARAW is in the process of hiring new employees, we felt this is a good time to update our Covid policies. We discussed whether to require Covid vaccines for employees and board members.

Jane did some research and reported that Community Nurse Home Care requires employees and board members to be “fully” vaccinated against Covid (2 doses) as well as requiring the flu vaccine for employees/board. As the organization provides medical care and bills Medicare and Medicaid, they are mandated by law. There are no mandates that would apply to ARAW but we do serve a high risk population.

The committee agreed that it would be ideal if all employees were fully vaccinated by CDC standards (and all are at this time) but recognizes that the standards could change at any time. In that situation we could potentially be forced to require our employees to receive more vaccinations—and possibly lose employees who do not wish to comply. Clare felt that if employees are required to be vaccinated then the beneficiaries and board members must be as well. Pam mentioned that if Covid vaccines are required, then so should be the flu vaccine, given that the flu is especially dangerous to those in the beneficiary population.

The decision was made to table the decision for six months to see how the Covid risk changes. In the meantime, we are reinstating the requirement that employees and beneficiaries must wear masks when interacting in person (except while eating). While all employees and board members are encouraged to be vaccinated against Covid and the flu, presently they are not required to do so.

2. Adding new national and state holiday, Juneteenth, to paid holidays-

The major issue raised is that ARAW already generously gives twelve paid holidays per year. The personnel committee revamped the paid holiday schedule within the last two years to align with the holiday schedules of our partners. Much of the work our employees do involves coordination with our partners. Options discussed included 1. Adding the holiday to increase to 13 paid holidays, 2. Adding Juneteenth and dropping another holiday, 3. Giving employees a choice between two holidays (for example, either Patriot’s Day or Juneteenth), thus potentially keeping the office open both days with reduced staff. Clare suggested that we see which of our partners either work or take off the Juneteenth holiday before making a final decision. We agreed to wait until we have that information before recommending a change.

3. Bereavement policy-

Clare did some research on bereavement policies of non-profits. Our policy allows for fewer days off than the average but is within the range. The committee did not feel that changes need

to be made at this time. It was felt that employees should have the option to take unpaid leave if they need more days off. Clare reported that there is not a mechanism in place to allow it.

4. COBRA insurance-

Clare received little to no support from Paychex (provides payroll and HR services for us) in setting up COBRA insurance for an employee. She spent hours and spoke to multiple agencies. Due to her incredible diligence, she was successful. However, the experience raised several issues. ARAW clearly needs better HR support. Additionally, we need to think about whether we have the support and are large enough to offer our own health insurance plan.

Respectfully submitted,
Pamela McKnight, committee chair