

# ARAW BENEFICIARY REQUEST BOARD DECISIONS

JULY 2022 | VER 7/29/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
<p><b>BENE# 21-22/02</b></p> <p><b>Souza, Ethel</b> 86 y/o; 4/22/1936 <b>Income: \$1,493 sub</b></p> <p><b>ARAW support \$2,195:</b> <b>Reoccurring:</b> OTC \$60 '21 <b>Gifts:</b> Car loan payoff \$1,119.15, Car repair \$280 '19, Holiday \$150 '21</p> <p><b>MEB: \$196</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I need to have dental work completed &amp; I cannot afford the procedure. I have paid about \$250 already for my dentist to diagnose the abscess &amp; now I had to pay for the oral surgeon consultation. I cannot afford the extractions &amp; root cleaning &amp; I do not want to use my credit card if possible."</p>	<p>Dental work cannot be put on payment plan – must pay upfront</p> <p>Working to get out of debt – will use freed up funds from car loan to pay down CC</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Dental work \$435-\$710 from Dental Surgeons of Dartmouth</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Dental work \$435-\$710 from Dental Surgeons of Dartmouth</li> </ul>
<p><b>BENE# 22-23/11</b></p> <p><b>Burke, Shauneen</b> 65 y/o; 10/22/1956 <b>Income: \$1,255 H</b></p> <p><b>ARAW support: Gifts:</b> Pd for dental – ARAW reimbursed by insurance</p> <p><b>MEB: -\$131</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"Now I find myself with these gross yellow stained teeth. I am so embarrassed that I don't even want to smile. I suffer from PTSD &amp; severe anxiety &amp; this is just making it worse. I feel so self-conscious &amp; ugly. I always prided myself in my teeth &amp; now I feel miserable. My parents went without so we could have good teeth &amp; now I don't. I feel horrible &amp; my counselor tells me it's not my fault but I feel it is. This is so stressful for me."</p>	<p>EDDF dental – reimbursed by ins</p> <p>Dental whitening not covered by insurance</p> <p>Goes out at least once a week for appts – uses SRTA</p> <p>Discussed Comcast bill due to negative MEB - declined</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Age guideline for reoccurring support</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ SRTA Demand Response, 2 books \$50</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Dental work \$600 from Aarohi Dental</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Age guideline for reoccurring support</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ SRTA Demand Response, 2 books \$50</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Dental work \$600 from Aarohi Dental</li> </ul> <p><i>One time only – quality/living best life</i></p>

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<p><b>New BENE# 22-23/12</b></p> <p><b>Comeau, June</b> 69 y/o; 6/24/1952 <b>Income: \$1,900 H</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: \$12</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>" I have something wrong with my brain. I don't even remember being in the hospital. I knew I was losing my memory awhile back &amp; I guess I have made some pretty silly mistakes. My doctor said I can no longer drive which I will miss dearly but at least I can ride my bike &amp; I love to walk with my dog."</p>	<p>Referral from ACOA</p> <p>SDC plan on hold until recuperated from brain surgery – needed for routine, structure &amp; socialization</p> <p>SDC will be covered by MassHealth once approved – waiting for services to settle</p>	<p><b>Weekly:</b></p> <ul style="list-style-type: none"> <li>Social Day program w/transportation, 2-3 days \$108-162 (until MassHealth in effect)</li> </ul>	<p><b>Weekly:</b></p> <ul style="list-style-type: none"> <li>Social Day program w/transportation, 2-3 days \$108-162 (until MassHealth in effect)</li> </ul>
<p><b>BENE# 18-19/22</b></p> <p><b>DeCosta, Cynthia</b> 75 y/o; 12/31/1947 <b>Income: \$1,016 sub</b></p> <p><b>ARAW support \$12,016:</b> <b>Reoccurring:</b> Cable/phone/internet \$202 <b>Gifts:</b> Car ins \$700-1,000 '19-21, AAA \$90 '19-21, Car repairs \$428 '20, \$225 '19 &amp; \$451 '18, CC \$610 '18, Holiday \$150 '19-21</p> <p><b>MEB: \$360</b></p>	<p>BA Leonora Robins  (508) 717-0400</p>	<p>"My nose problems are getting me worried. I want to see the doctor so I can fix this. Needing my care on the road so I can go out as needed. Driving helps my anxiety." She can sit on her couch were there is a small area so she can "watch movies, shows and weather. I like watching the weather."</p>	<p>In process of moving</p> <p>Severe anxiety – driving helps</p> <p>Facetimes w/her daughter</p> <p>Cable helps "keeping in touch w/important issues"</p> <p>Cancelled AAA</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Continuation of cable/phone/internet \$201.30</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Invoice</b> 2022-2023 Car insurance \$783 from Geico</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Continuation of cable/phone/internet \$201.30</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Invoice</b> 2022-2023 Car insurance \$783 from Geico</li> </ul>

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<p><b>New BENE# 23/13G</b></p> <p><b>Camara, Laura</b> 69 y/o; 1/16/1953 <b>Income: \$1,050 R</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: \$5</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>" I am most concerned about my diagnosis of Parkinson's disease. I began to read about the trajectory of the illness &amp; I have decided I will take one day at a time. I know that I have health ins that will provide additional care when the time arrives. However, losing my independence will be so challenging to deal with. I am trying to do everything within my power to stay as fit as possible &amp; to remain healthy. That is the main reason I want to participate in the Yoga class."</p>	<p>Referral from Sangha</p> <p>Parkinson's diagnosis – Yoga will help</p> <p>Sister pays for her apartment</p> <p>69 y/o – only one time request being sought at this time</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Yoga for People with Early Onset Parkinson Disease: Three courses, 6 weeks each, \$225 total (\$75 per class)</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Yoga for People with Early Onset Parkinson Disease: Three courses, 6 weeks each, \$225 total (\$75 per class)</li> </ul>
<p><b>BENE# 22-23/13</b></p> <p><b>Grace, Barbara</b> 73 y/o; 10/21/1948 <b>Income: \$1,313 sub</b></p> <p><b>ARAW support \$1,824:</b> <b>Gifts:</b> Rent \$1,674 '21, Holiday \$150 '21</p> <p><b>MEB: \$16</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>" I like living here at Whaler's Cove &amp; I have met some nice folks. But as you know, I have a small stipend of funds each month on which to live...my sister now manages my small amount of finances. But dryer sheets have become a luxury &amp; it's a different style of living for sure."</p>	<p>Low MEB – stipend @Whaler's Cove</p> <p>No landline &amp; unreliable Safelink phone</p> <p>Seeking tech classes</p> <p>Gift card to be used for pair of jeans &amp; cotton sheets</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Cell phone service \$29.99 + fees from Lively</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Jitterbug Smart3 cell phone \$112.49 from Lively</li> <li>Gift card \$100 from Marshalls or TJ Maxx</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Cell phone service \$29.99 + fees from Lively</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Jitterbug Smart3 cell phone \$112.49 from Lively</li> <li>Gift card \$150 from Marshalls or TJ Maxx</li> </ul>

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<p><b>BENE# 23/14G</b></p> <p><b>Chaput, Vanessa</b> 65 y/o; 3/20/1957 <b>Income: \$1,251 sub</b></p> <p><b>ARAW support: FLO Only</b></p> <p><b>MEB: \$112</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>" My doctor feels I will be better in a first floor apartment. We do not have elevators here &amp; I do not want to move out of Acushnet. My friends are here &amp; my one family member also lives in Acushnet. I have put in a request to the Housing for a first floor apartment here at Presidential Terrace. I do not know when an apartment will become available but I should be the next on the list."</p>	<p>Degenerative disc disease</p> <p>Recent medical diagnosis – doctor recommends 1<sup>st</sup> floor apartment</p> <p>Small savings is for potential car repairs</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Moving costs \$280-415 from Tavares Movers</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Moving costs \$280-415 from Tavares Movers</li> </ul>
<p><b>New BENE# 22-23/14</b></p> <p><b>Edwards, Diane</b> 74 y/o; 4/5/1948 <b>Income: \$1,022 sub</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: \$225</b></p>	<p>BA Leonora Robins  (508) 717-0400</p>	<p>"To have a land line because my smart phone is always broken. I feel more comfortable with a phone because of trauma earlier in my life when I couldn't reach a phone."</p>	<p>Referral from FCOA</p> <p>On hold from June</p> <p>EDDF past due Comcast balance – was due 6/26</p> <p>Trauma – unable to reach a phone – brings flashbacks</p> <p><b>TC 7/1 – DE f/u on Comcast package</b></p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet \$212.90</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone/internet \$212.90</li> </ul>

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<p><b>BENE# 18-19/10</b></p> <p><b>Drayton, Gail</b> 76 y/o; 8/19/1946 <b>Income: \$989   sub</b></p> <p><b>ARAW support \$12,550:</b> <b>Reoccurring:</b> Cable/phone/internet \$251 <b>Gifts:</b> Renters insurance \$151 '18-21, Bed \$449 '19, CC \$466 '18, Holiday \$150 '19-21</p> <p><b>MEB: \$152</b></p>	<p>BA Leonora Robins  (508) 717-0400</p>	<p>"It would be so comforting to know that ARAW would continue paying for my renter's insurance &amp; my Xfinity bill. I'm a homebody so I don't go out very often. Being legally blind with no peripheral vision I'm afraid of accidents. One less thing to worry about."</p>	<p>Legally blind – renters insurance gives her peace of mind</p> <p>Anxiety – feels safer home</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Continuation of cable/phone/internet \$251.52</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Renter's insurance \$151 (based off last year)</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Continuation of cable/phone/internet \$251.52</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>Renter's insurance \$151 (based off last year)</li> </ul>
<p><b>BENE# 20-21/02</b></p> <p><b>Cambra, Joan</b> 85 y/o; 8/18/1936 <b>Income: \$945   sub</b></p> <p><b>ARAW support \$1,719:</b> <b>Reoccurring:</b> Cab \$15-25 '20 <b>Gifts:</b> Holiday \$150 '20 <b>Discontinued:</b> Nutrition \$50-125 '12-174</p> <p><b>MEB: \$59</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>" I am not one to complain however I am in pain most of the day &amp; night. I try to follow my doctor's recommendations for pain relief &amp; for the most part during the day I manage. However, the nights are tough &amp; my mattress is not helping. The mattress just is not comfortable &amp; seems to be causing more problems to my back &amp; hips. The last thing I need is more pain."</p>	<p>Chronic pain from degenerative bone disease</p> <p>Declines need for additional financial assistance – "I am proud of my budgeting skills &amp; I have everything I need except a comfortable mattress."</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Estimate</b> Mattress \$749 from Worley Beds</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li><b>Estimate</b> Mattress \$749 from Worley Beds</li> </ul>

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<p><b>BENE# 18-19/24</b></p> <p><b>Sampson, Janet</b> 76 y/o; 9/29/1945 <b>Income: \$957   sub</b></p> <p><b>ARAW support \$10,704:</b> <b>Reoccurring:</b> Cable/phone/internet \$131 '19 <b>Gifts:</b> AAA \$55 '20, Car insurance \$1,107 '21, \$1,297 '20 &amp; \$939 '19, Car repair \$1,407 '21, Glasses \$218 '21, Holiday \$150 '19-21 <b>Discontinued:</b> Food GC \$50 '18-20</p> <p><b>MEB: -\$113</b></p>	<p style="text-align: center;">BA Pat Midurski  (508) 717-0400</p>	<p>"Everything has gotten so expensive. I don't have enough money by mid month &amp; I end up using my CC to buy groceries &amp; incidentals. I am worried what will happen when the SNAP amount returns to normal! I try to cut corners &amp; even the no name brands have raised the prices. My car needs rear brakes now &amp; I know I cannot afford them but they need to be done."</p>	<p>Negative MEB – struggling to make ends meet</p> <p>Cable keeps her connected to current news &amp; events</p> <p>Car provides independence</p> <p>Greater Boston food bank app to be submitted</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of cable/phone/internet \$135</li> <li>▪ Electric bill \$35 (approx.)</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Car repair \$1,265.57 from Tom's Auto Repair</li> <li>▪ 2022-2023 Car insurance \$1,107 (based off last year)</li> <li>▪ AAA \$92</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of cable/phone/internet \$135</li> <li>▪ Electric bill \$35 (approx.)</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Car repair \$1,265.57 from Tom's Auto Repair</li> <li>▪ 2022-2023 Car insurance \$1,107 (based off last year)</li> <li>▪ AAA \$92</li> </ul>

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<p><b>New BENE# 22-23/15</b></p> <p><b>Dillon, Sherry</b> 67 y/o; 3/20/1955 <i>Income: \$939 sub</i></p> <p><b>ARAW support: New</b></p> <p><b>MEB: \$20</b></p>	<p style="text-align: center;">BA Pat Midurski  (508) 717-0400</p>	<p>" I am worried about my face &amp; these bumps. I don't know what they are but I pray they can be removed. I have enough health problems &amp; I don't need any more that's for certain. My insurance doesn't cover this type of procedure unfortunately."</p>	<p>Referral from Boa Vista – Marisol Jorge</p> <p>Self-conscious about appearance</p> <p>Does not drive – relies on SRTA Demand Response, Fallon Van &amp; taxi</p> <p>One and done treatment</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Age guideline for reoccurring support</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ SRTA Demand Response, 2 books \$50</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Skin Medica Purifying Facial \$120 from Dermatology Services</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Age guideline for reoccurring support</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ SRTA Demand Response, 2 books \$50</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Skin Medica Purifying Facial \$120 from Dermatology Services</li> </ul> <p><i>One time only – low cost, emotionally important to her</i></p>

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<p><b>New BENE# 23/15G</b></p> <p><b>Pryor, Joan</b> 80 y/o; 7/2/1942 Income: \$1,700   R</p> <p><b>ARAW support: New</b></p> <p><b>MEB: -\$83</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>" My husband of 43 years died at home last Feb 2021. I am just beginning to feel somewhat back to normal but now I realize how financially compromised I am...I like the idea of meeting w/a SW to discuss my options &amp; strategies to help me navigate my newfound life &amp; living situation. Maybe I should even speak w/legal counsel regarding my current situation."</p>	<p>Referral from CESI</p> <p>Landlady died from Covid – son not taking care of house or collecting rent</p> <p>Subsidized housing apps completed</p> <p>Referral to SCCLS made due to unusual circumstance &amp; potential eviction</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ MSW visits, up to 4, \$600 (\$150 per visit)</li> <li>▪ <b>Invoice</b> Car insurance balance \$478.40 from Safety Insurance</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ MSW visits, up to 4, \$600 (\$150 per visit)</li> <li>▪ <b>Invoice</b> Car insurance balance \$478.40 from Safety Insurance</li> </ul>
<p><b>BENE# 19-20/42</b></p> <p><b>Christy, Maria</b> 77 y/o; 11/14/1943 Income: \$1,783   H</p> <p><b>ARAW support \$2,108:</b> <b>Reoccurring:</b> EPERS \$26.95 '21 <b>Gifts:</b> Test strips \$115 '22, Fridge \$507 '21, Glasses \$232 '20, Holiday \$150 '20-21 <b>Discontinued:</b> Health insurance \$272 '20</p> <p><b>MEB: -\$55</b></p>	<p>WCOA Andrea Lemos  (508) 636-1026</p>	<p>"Not having enough to pay the bills...I don't go anywhere. I stay home &amp; do my thing maybe go for a walk."</p>	<p>Not eligible for payment plan through Eversource</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Electric bill \$189.54 (varies) from Eversource</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Electric bill \$189.54 (varies) from Eversource – beyond what PACE will cover</li> </ul>



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<p><b>New BENE# FLO-23N</b></p> <p><b>Lammers, Edith</b> 77 y/o; 1/13/1945 <b>Income: \$1,479</b>   <i>sub</i> <b>ARAW support: New</b></p> <p><b>MEB: \$8</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"As I said, I am blessed. I have this new apartment &amp; I am settling in. I miss being with folks my age &amp; talking about the similarities. My nieces &amp; nephews are terrific folks but they are much younger &amp; aren't necessarily interested in the same things as me. Being with women of my age and being able to socialize with them will bring me much needed joy &amp; happiness."</p>	<p>Referral from ARAW beneficiary</p> <p>Has no one her age to socialize with</p> <p>SHINE consultation suggested</p> <p>Adamant about not needing financial help at this time – knows to contact if needed</p>	<p>Participation in FLO</p>	<p>Participation in FLO</p>
<p><b>From 2021:</b> Begnoche, Cecile Greenwood, Dorothy Hotte, Eileen Livesley, Virginia Pacheco, Lillian Pine, Hilda Shea, Joan Snow, Lucinda</p> <p><b>Additional for 2022:</b> Bissonnette, Alice Kirklewski, Beatrice</p>			<p>List of frequent transportation users seeking approval on file</p> <p>Medical transportation only</p>	<p>Fairhaven COA Van Transportation, drivers' wage per hour \$16.61 x 3 hours (Approx) = \$49.83 per trip</p>	<p>Fairhaven COA Van Transportation, drivers' wage per hour \$16.61 x 3 hours (Approx) = \$49.83 per trip</p>

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<p><b>New BENE#</b></p> <p><b>Kirklewski, Beatrice</b>                      90 y/o; 8/9/1931                      Income: \$1,887/H</p> <p><b>ARAW support: New</b></p> <p><b>MEB: \$326</b></p>	<p>BA                      Pat Midurski                      (508) 717-0400</p>	<p>"My mom needs an EPERS as she fell recently &amp; was hospitalized. Fortunately, she wasn't hurt however she is frightened &amp; with a EPERS at least she can call for help. She is nervous now about the future &amp; will wear the necklace going forward ...She really wants to be independent &amp; we respect her wishes as long as she is safe. Wearing the EPERS will make a difference in her peace of mind &amp; ours as well."</p>	<p>Referral from FCOA</p> <p>Request from April – put on hold for hearing aid estimate</p> <p>Had fall prior to seeing audiologist</p> <p>Now agreeable to all services to help &amp; wants EPERS</p> <p>EPERS will be covered once MH approved</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>EPERS \$51.95 from A1 Alert (until covered by MassHealth)</li> </ul>	<p><i>Denied – can cover EPERS, other major costs like hearing aids to come</i></p>