

ARAW BENEFICIARY REQUEST BOARD APPROVALS

JUNE 2022 | VER 7/1/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p>New BENE# 23/09G</p> <p>O'Connell, Joyce 86 y/o; 4/29/1936 Income: \$2,015 H</p> <p>ARAW support: New</p>	<p>DCOA Ann Raymond (Leonora Robins)</p> <p>(508) 999-4717</p>	<p>"I worry about my Thomas. I know he needs to go to the vet but I'm afraid of the cost. He has a little cough...I worry something major will let go in the house and that will be it. I have no savings...I do all my research on the computer. I love to learn and research things!"</p>	<p>Worries about cat</p> <p>Computer broke</p> <p>Concerned no savings for home repair</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ HP Laptop \$449.99 from Best Buy ▪ Estimate Vet bill \$215 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ HP Laptop \$449.99 from Best Buy ▪ Documentation needed Comcast bill (over & above monthly bill) if still outstanding <p><i>NO to vet bill, other support should enable payment. Instill feeling of independence and taking care of pet.</i></p>
<p>BENE# 22/24G</p> <p>Collins, Donna 70 y/o; 1/6/1952 Income: \$990 sub</p> <p>ARAW support \$492: Gifts: Car repair \$342 '21, Holiday \$150 '21</p>	<p>DCOA Ann Raymond (Leonora Robins)</p> <p>(508) 999-4717</p>	<p>"I'm in desperate need of reliable transportation. I'm worried to be without transportation."</p>	<p>Repairs extensive – letter from mechanic</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Car repairs \$1,856.38 from M&M Auto 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Car repairs \$1,856.38 from M&M Auto
<p>New BENE# 22-23/07</p> <p>Benevides, Maria 78 y/o; 12/6/1943 Income: \$1,193 R</p> <p>ARAW support: New</p>	<p>BA Pat Midurski (Leonora Robins)</p> <p>(508) 717-0400</p>	<p>"I worry about my bills & having enough money. Any help that they can provide would be helpful."</p>	<p>Referral from IAC</p> <p>Portuguese speaking</p> <p>MassHealth application in process</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone \$135 <p>OR</p> <ul style="list-style-type: none"> ▪ Assist with copays 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone \$135 ▪ Assist with copays for medical office visits up to \$45 for 6 months or until MH is in effect

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<p>New BENE# 22-23/08</p> <p>Deatherage, Nancy 92 y/o; 5/9/1930 Income: \$1,497 sub ARAW support: New</p>	<p>WCOA Andrea Lemos (508) 636-1026</p>	<p>Mrs. Deatherage stated that she worries about being a burden to her son because she never wanted to be one. She worries about her grandson & great grandchildren. Those are her two biggest worries.</p>	<p>Very independent – doesn't want to be burden on son</p> <p>Saving for funeral</p>	<p>Monthly:</p> <ul style="list-style-type: none"> United Healthcare health insurance \$263 	<p>Monthly:</p> <ul style="list-style-type: none"> United Healthcare health insurance \$263 <p>Gift:</p> <ul style="list-style-type: none"> SW assessment visit to explore options including funeral plans & car insurance
<p>BENE# 22/15G</p> <p>Rudnik, Martha 72 y/o; 12/16/1949 Income: \$1,266 sub ARAW support \$1,693: Gifts: Tires \$703 '22, Car insurance \$840 '21, Holiday \$150 '21</p>	<p>WCOA Susan Routhier (508) 636-1026</p>	<p>Mrs. Rudnik worries about keeping her car in good condition because it gives her the ability to help with her grandchildren & assist her stepmother. "I like to get into the car to be able to help people. By ARAW helping with the car insurance, I feel a weight has been lifted off me."</p>	<p>Uses car to spend time with her grandchildren, help stepmother & attend church</p>	<p>Gift:</p> <ul style="list-style-type: none"> Estimate 2022-2023 Car insurance \$1,000 (Last year \$840.20) 	<p>Gift:</p> <ul style="list-style-type: none"> Estimate 2022-2023 Car insurance \$1,000 (based on estimate)
<p>New BENE# 22-23/09</p> <p>Almeida, Marie 80 y/o; 8/26/1941 Income: \$1,347 H ARAW support: New</p>	<p>DCOA Ann Raymond (Leonora Robins) (508) 999-4717</p>	<p>Worries the most about her teeth. She fell down steps on Thanksgiving & broke her front teeth. "I want to be able to pay my bills but it's hard. I need my teeth fixed because I feel like everyone is looking at me so I don't leave the house. I'm embarrassed to be seen."</p>	<p>Self-conscious of teeth</p> <p>Very involved children</p> <p>Working on SNAP, Pace & senior disc</p>	<p>Gift:</p> <ul style="list-style-type: none"> Estimate Dental \$1,000 from Oral Surgery Associates Estimate Dental \$990 from Dr. Desiree Winterhalter 	<p>Gift:</p> <ul style="list-style-type: none"> Estimate Dental \$1,000 from Oral Surgery Associates Estimate Dental \$990 from Dr. Desiree Winterhalter <p>Monthly:</p> <ul style="list-style-type: none"> Documentation needed BCBS \$114 <p><i>Follow up re: impact of SNAP, PACE, SHINE, etc.</i></p>

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<p>BENE# 14-15/05</p> <p>Monteith, Judith 82 y/o; 11/12/1939 Income: \$1,356 sub</p> <p>ARAW support \$19,504.42: Reoccurring: Cable/internet \$194 '19 Gifts: Holiday \$100-150 '14-21 Discontinued: BCBS \$197.74 '14-19, EPERS \$41.95 '18-21 (MH SCO)</p>	<p>BA Pat Midurski (508) 717-0400</p>	<p>"I am forever grateful for all the assistance the ARAW has provided to me. I don't know where I would be without the support. My family turned their backs on me when I needed them most & the ARAW stood by me."</p>	<p>Estranged from family</p>	<p>Monthly:</p> <ul style="list-style-type: none"> Continuation of cable/phone/internet \$194 <p>Gift:</p> <ul style="list-style-type: none"> MSW Visit up to 2, \$150 per visit 	<p>Monthly:</p> <ul style="list-style-type: none"> Continuation of cable/phone/internet \$194 <p>Gift:</p> <ul style="list-style-type: none"> Up to 2 SW assessment visits to explore needs and resources
<p>BENE# 19-20/37</p> <p>Chytrus, Leslie 75 y/o; 5/19/1946 Income: \$914 sub</p> <p>ARAW support \$3,469: Reoccurring: Demand Response \$50 '20 Gifts: Walker \$229 '21, AC \$594 '21, CC \$200 '21, Stockings \$90 '20, Lift chair \$1,389 '18, Holiday \$150 '20-21</p>	<p>BA Pat Midurski (508) 717-0400</p>	<p>"I do appreciate the DR tickets as I enjoy getting out when I can. I enjoy the FLO program & going out to eat with the group when I am able to attend."</p> <p>Contacted ARAW 5/18 to request assistance with the purchase of fax machine which she needs to complete her PCA forms.</p>	<p>Demand Response tickets allow her to be independent</p> <p>Must fax PCA time sheets to OPTIONS in Quincy 1x/week</p>	<p>Monthly:</p> <ul style="list-style-type: none"> Continuation of SRTA Demand Response 2 books \$50 <p>Gift:</p> <ul style="list-style-type: none"> Fax machine \$219.99 from Staples 	<p>Monthly:</p> <ul style="list-style-type: none"> Continuation of SRTA Demand Response 2 books \$50 <p>Gift:</p> <ul style="list-style-type: none"> Fax machine \$219.99 from Staples

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<p>New BENE# 23/10G</p> <p>Bramwell, Nancy 79 y/o; 10/2/1942 Income: \$1,247 R</p> <p>ARAW support: New</p>	<p>BA Pat Midurski (508) 717-0400</p>	<p>"I am most concerned about having enough money. I have \$500 left for the month & I need another \$500 to pay the rent for June. I have borrowed money from my daughter but I cannot keep doing that. I spent all my savings & I am desperate for a job."</p>	<p>Referral from ACOA</p> <p>Working on other resources – on housing list</p>	<p>Gift:</p> <ul style="list-style-type: none"> BCBS \$227 per month for six months 	<p>Gift:</p> <ul style="list-style-type: none"> BCBS \$227 per month for six months Up to 2 SW assessment visits to explore options as living situation is not sustainable (living beyond means)
<p>BENE# 22-23/10</p> <p>Quirini, Sandra 77 y/o; 9/26/1943 Income: \$1,091 sub</p> <p>ARAW support: FLO only</p>	<p>BA Leonora Robins (508) 717-0400</p>	<p>She has requested continued assistance with SRTA Demand Response books. She stated, "It would be wonderful to go out & enjoy the day."</p>	<p>Likes to get out & enjoy the company of others</p> <p>Request for AC in near future</p>	<p>Monthly:</p> <ul style="list-style-type: none"> SRTA Demand Response 1-2 books \$25-50 	<p>Monthly:</p> <ul style="list-style-type: none"> SRTA Demand Response 1-2 books \$25-50 Documentation needed Comcast cable
<p>BENE# 19-20/14</p> <p>Eleuterio, Sofia 85 y/o; 10/15/1936 Income: \$1,879 H</p> <p>ARAW support \$9,511: Reoccurring: BCBS \$226.29 '19 Gifts: Dental \$1,240 '21, Car repair \$775 '19, Holiday \$150 '19-21</p>	<p>WCOA Cindy Kinnane (508) 636-1026</p>	<p>Sofia is worried about her continued dental issues. Along with her continued issues, Sofia has some large unpaid dental bills. Sofia does not have dental insurance. Sofia has contributed to some of the bill herself, but would be relieved if ARAW could take away from some of the financial burden.</p>	<p>Has pd \$200 toward dental bill</p> <p>Money is savings to be used for mattress, porch repair</p> <p>Monthly balance \$445</p>	<p>Monthly:</p> <ul style="list-style-type: none"> Continuation of BCBS \$226.29 <p>Gift:</p> <ul style="list-style-type: none"> Statement Dental bill \$965 Estimate Dental work \$1,500 	<p>Monthly:</p> <ul style="list-style-type: none"> Continuation of BCBS \$226.29 <p>Gift:</p> <ul style="list-style-type: none"> Estimate Dental work \$1,500 <p><i>\$ in bank and high monthly income but feel she is proactively planning ahead as a homeowner; Will provide support for work which has not been completed only</i></p>

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<p>New BENE# 23/11G</p> <p>Menard, Mariette 87 y/o; 6/18/1934 Income: \$1,280 H</p> <p>ARAW support: New</p>	<p>WCOA Cindy Kinnane (508) 636-1026</p>	<p>"I was taking care of my son when he died. I am at peace now. I am just starting to get up on my feet again. My bills worry me because everything is so expensive."</p>	<p>Son who lived w/ her died Feb 2022 – was previously helping by paying rent</p> <p>Uses car for doctor and hair appts</p>	<p>Gift:</p> <ul style="list-style-type: none"> Invoice 2022-2023 Car insurance balance \$118.25 	<p>Gift:</p> <ul style="list-style-type: none"> Invoice 2022-2023 Car insurance balance \$118.25 Estimate 2023-2024 Car insurance based on estimate of \$673
<p>New BENE# 23/12G</p> <p>Waite, Cynthia 79 y/o; 8/21/1942 Income: \$1,775 sub</p> <p>ARAW support: New</p>	<p>BA Pat Midurski (508) 717-0400</p>	<p>"I have difficulty getting around because of my legs. I have bad circulation, neuropathy, bone on bone in my right knee & deformed toes on my left foot which will be operated on in the near future."</p>	<p>Referral Nightingale Home Care</p> <p>Lift chair safety & comfort</p> <p>SWH apprvr motor</p> <p>Monthly balance \$303</p>	<p>Exception:</p> <ul style="list-style-type: none"> Income guidelines (over \$275) <p>Gift:</p> <ul style="list-style-type: none"> Invoice Lift Chair \$868 (patient portion) 	<p>Exception granted:</p> <ul style="list-style-type: none"> Income guidelines due to health concerns <p>Gift:</p> <ul style="list-style-type: none"> Invoice Lift Chair \$868 (patient portion) <p><i>Please look into tires and brake for possible future request</i></p>
<p>BENE# 20-21/06</p> <p>Whitehead, Marguerite 79 y/o; 9/24/1942 Income: \$1,325 sub</p> <p>ARAW support \$2,962: Reoccurring: EPERS \$39.95 '20 Gifts: Husband's funeral \$970 '20, Hearing aids \$854 '20, Holiday \$150 '20-21</p>	<p>DCOA Ann Raymond (Leonora Robins) (508) 999-4717</p>	<p>"I can't chew at all. I don't digest because I don't chew. I can't wear my bottom ones. I've had these dentures for over 15 years." The biggest help would be to get her dentures to fit.</p>	<p>Apprv April 2022 – CC is in daughter's name</p> <p>Difficulty with chewing, couldn't speak clearly</p>	<p>Gift:</p> <ul style="list-style-type: none"> Statement Denture repair \$798 to be paid to daughter's credit card 	<p>Gift:</p> <ul style="list-style-type: none"> Statement Denture repair \$798 to be paid to daughter's credit card <p><i>Per advice of Accountants, pay the credit card directly; retain documentation showing how credit card payments/work directly correlate to credit card charge</i></p>

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<p>New BENE#</p> <p>Edwards, Diane 74 y/o; 4/5/1948 <i>Income: \$1,022 sub</i> ARAW support: New</p>	<p>BA Leonora Robins (508) 717-0400</p>	<p>“To have a land line because my smart phone is always broken. I feel more comfortable with a phone because of trauma earlier in my life when I couldn’t reach a phone.”</p>	<p>Trauma – unable to reach a phone – brings flashbacks</p> <p><i>Sup docs, groceries, pet expense, emergency contact</i></p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet <i>\$???</i> 	<p style="text-align: center;">HOLD</p> <p style="text-align: center;"><i>Additional information not available at time of committee review.</i></p>