

## ARAW BENEFICIARY REQUEST: SUMMARY

AUGUST 2022 | VER 8/26/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
<p><b>New BENE# 22-23/16</b></p> <p><b>Camara, Mary</b> 78 y/o; 10/14/1943 <b>Income: \$1,472   H</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: -\$322</b></p>	<p>WCOA Andrea Lemos  (508) 636-1026</p>	<p>“Paying for my prescriptions especially my insulin. Also, I worry about not being able to pay for my bills.”</p>	<p>Lost husband and son – depressed, usually very social person</p> <p>Sometimes does not want to pick up Rx due to cost</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS \$226.29</li> </ul> <p><b>Weekly</b></p> <ul style="list-style-type: none"> <li>▪ Supportive Day Program with transportation \$120</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS \$226.29</li> </ul> <p><b>Weekly</b></p> <ul style="list-style-type: none"> <li>▪ Supportive Day Program with transportation \$120</li> </ul>
<p><b>BENE# 19-20/23</b></p> <p><b>Hotte, Eileen</b> 79 y/o; 7/6/1943 <b>Income: \$856   sub</b></p> <p><b>ARAW support \$8,743.84:</b> <b>Reoccurring:</b> BCBS \$678.06 '19, FCOA Van <b>Gifts:</b> Car ins \$265 '19, Car repair \$292 '19, AAA \$54 '19, Eye exam \$45 '19, Holiday \$150 '20-21</p> <p><b>MEB: \$259</b></p>	<p>BA Patricia Midurski (Ana Paz)  (508) 717-0400</p>	<p>“My very first wish is that I heard from my children more often. I understand they are busy with work &amp; that both my son &amp; daughter are helping with college tuition for my grandchildren. But I am very lonely. However, I also know that the ARAW cannot change that though I am grateful for my ARAW board member friend who calls me...I used to get my incontinence products from the FCOA however they don't always have my size or the brand I need.”</p>	<p>Struggles with loneliness &amp; depression</p> <p>Unable to get free briefs from FCOA</p>	<p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$678.06</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Depends overnight large, 2 packages \$35.38</li> </ul>	<p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$678.06</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Depends overnight large, 2 packages \$35.38</li> </ul>

## ARAW BENEFICIARY REQUEST: SUMMARY

AUGUST 2022 | VER 8/26/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
<p><b>BENE# 16-17/01</b></p> <p><b>Begnoche, Cecile</b> 88 y/o; 9/29/1933 <b>Income: \$1,429   sub</b></p> <p><b>ARAW support \$5,062:</b> <b>Reoccurring:</b> EPERS \$51.95 '16, FCOA Van <b>Gifts:</b> Eye exam \$185 '18, Holiday \$100-150 '16-21</p> <p><b>MEB: \$64</b></p>	<p style="text-align: center;">BA Patricia Midurski  (508) 717-0400</p>	<p>I do have my health issues &amp; unfortunately they are increasing. But I make the most of every day &amp; I am determined to maintain my independence. I need my EPERS however I will NOT wear a necklace. I am also worried about the goof up with my health insurance &amp; I have notified the police department as I believe this is a scam. I know I will have bills coming in from the hospital &amp; that worries me."</p>	<p>Health insurance scam</p> <p>Very independent</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of EPERS \$29.95</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Southcoast hospitalization balance \$335</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of EPERS \$29.95</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Southcoast hospitalization balance \$335</li> </ul>
<p><b>BENE# 19-20/42</b></p> <p><b>Christy, Maria</b> 77 y/o; 11/14/1943 <b>Income: \$1,783   H</b></p> <p><b>ARAW support \$2,108:</b> <b>Reoccurring:</b> EPERS \$26.95 '21, Electric \$189 (varies) '22, <b>Gifts:</b> Test strips \$115 '22, Fridge \$507 '21, Glasses \$232 '20, Holiday \$150 '20-21 <b>Discontinued:</b> Health insurance \$272 '20</p> <p><b>MEB: -\$206</b></p>	<p style="text-align: center;">WCOA Andrea Lemos  (508) 636-1026</p>	<p>"My bills are a nightmare &amp; I am so grateful people have been helping me. I don't know what I would do, probably lose my home. I worry about my family because they all have something going on. Life today is so frustrating &amp; I wonder what is going to be ahead for my grandchildren. If I could get some assistance with the chair would be awesome."</p>	<p>Bad back due to being personal care attendant – difficulty getting in &amp; out of chairs</p> <p>Current chair broken</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Power lift recliner \$948.98 from Bob's Discount Furniture</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Power lift recliner \$948.98 from Bob's Discount Furniture</li> </ul>

## ARAW BENEFICIARY REQUEST: SUMMARY

AUGUST 2022 | VER 8/26/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
<p><b>BENE# 22/08G</b></p> <p><b>Hennessy, Cheryl</b> 65 y/o; 8/3/1956 <b>Income: \$892   H</b></p> <p><b>ARAW support \$1,925:</b> <b>Gifts:</b> Water heater \$1,775 '22, Holiday \$150 '21</p> <p><b>MEB: \$75</b></p>	<p>BA Patricia Midurski  (508) 717-0400</p>	<p>" I know I need to sell my house &amp; move into subsidized elder housing. However, the entire process is so overwhelming to me. My counselor is working with me to break this down into 'bite-sized pieces' but even that is causing me to be more anxious. With the anxiety comes immobility &amp; I don't get anything accomplished."</p>	<p>In process of finding subsidized housing</p> <p>Car gives her freedom to complete errands &amp; get to medical appts w/out relying on anyone</p> <p>No ongoing ask because 65 y/o</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Statement</b> Auto insurance, 2 payments of \$735, total \$1,470</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Statement</b> Auto insurance, 2 payments of \$735, total \$1,470</li> </ul>
<p><b>BENE# 20-21/08</b></p> <p><b>DeSouza, Joanne</b> 76 y/o; 9/13/1945 <b>Income: \$1,546   R</b></p> <p><b>ARAW support \$8,856:</b> <b>Reoccurring:</b> BCBS \$678 '20, Phone \$72 '21, Demand response \$25 '21, Personal care \$106 '20 <b>Gifts:</b> Upright walker \$189 '20, Holiday \$150 '20-21</p> <p><b>MEB: \$62</b></p>	<p>BA Patricia Midurski  (508) 717-0400</p>	<p>I was diagnosed with cancer earlier this year. I had surgery &amp; radiation treatments. I must see my drs every 3 months. Thank goodness I have BCBS! THANK YOU. Unfortunately due to the radiation I now have more significant urinary incontinence. I could benefit from additional pads as I wear 4-5 a day. I am grateful for the Demand Response tickets but I still have to purchase another book on my own as my appts have increased."</p>	<p>Has always used public transportation</p> <p>Diagnosed w/cancer early 2022</p> <p>Given info for ACCS</p> <p>Increased need for incontinence products due to radiation treatments</p>	<p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$678.06</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of phone w/emergency unit \$71.71</li> <li>▪ <i>Continuation</i> of SRTA Demand Response, 1 book \$25</li> <li>▪ SRTA Charlie Card \$28</li> <li>▪ Increase in incontinence products to 8 packages \$142.32</li> </ul>	<p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> of BCBS \$678.06</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Continuation</i> phone w/emergency unit \$71.71</li> <li>▪ <i>Continuation</i> of SRTA DR, 1 book \$25</li> <li>▪ Charlie Card \$28</li> <li>▪ <i>Continuation</i> of incontinence products to 8 packages \$142.32</li> </ul>

## ARAW BENEFICIARY REQUEST: SUMMARY

AUGUST 2022 | VER 8/26/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
<p><b>New BENE#22-23/17</b></p> <p><b>DePina, Pam</b> 72 y/o; 8/23/1949 <b>Income: \$1,555   H</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: \$45</b></p>	<p>BA Patricia Midurski  (508) 717-0400</p>	<p>“The past 18 mths have been very challenging. I thought I would die during my chemo &amp; radiation treatments... Thankfully, the breast &amp; lymph node cancer seem to be gone. But now I have the upcoming hysterectomy for that cancer. My gyn/oncologist is leaving B&amp;W &amp; moving to Tufts in Boston which now pushes my surgery to Sep at the earliest. I hope it doesn't spread. Thankful that I have great insurance &amp; that I can choose my doctors &amp; do not need to obtain referrals.”</p>	<p>Referral from ARAW beneficiary</p> <p>Health insurance very important – going through cancer treatments</p> <p>Very supportive family &amp; friends</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS Medex Bronze \$228.81</li> <li>▪ Delta Dental \$21.58</li> <li>▪ Incontinence products, 6 packages \$38.34</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ BCBS Medex Bronze \$228.81</li> <li>▪ Delta Dental \$21.58</li> <li>▪ Incontinence products, 6 packages \$38.34 through WA</li> </ul>
<p><b>BENE# 21-22/08</b></p> <p><b>Guy, Nancy</b> 85 y/o; 4/11/1937 <b>Income: \$1,443   sub</b></p> <p><b>ARAW support \$139:</b> <b>Reoccurring:</b> Demand Response \$25 '21</p> <p><b>MEB: -\$73</b></p>	<p>BA Ana Paz  (508) 717-0400</p>	<p>“It would be helpful to have the SRTA coupons on hand when I need them. I use the COA van when I can, but it is not always available &amp; the times of use are more limited. I appreciate the program for socializing. I love going out to eat &amp; socializing with the other ladies.”</p>	<p>Increased medical appts &amp; physical therapy – need for more Demand Response</p> <p>Concerned w/being out more &amp; worsening vision issues – wants EPERS</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Increase to SRTA Demand Response, 1 book \$25</li> <li>▪ EPERS \$51.95</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Increase to SRTA Demand Response, 1 book \$25</li> <li>▪ EPERS \$51.95</li> </ul>

## ARAW BENEFICIARY REQUEST: SUMMARY

AUGUST 2022 | VER 8/26/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
<p><b>BENE# 18-19/01</b></p> <p><b>Livesley, Virginia</b> 77 y/o; 10/30/1944 <b>Income: \$1,153   H</b></p> <p><b>ARAW support \$23,511:</b> <b>Reoccurring:</b> EPERS \$51.95 '18, Cable/phone/internet \$237 '19, BCBS \$685 '18, FCOA Van <b>Gifts:</b> Holiday \$100-150 '18 <b>Discontinued:</b> Stipend \$100 '18-19</p> <p><b>MEB: \$227</b></p>	<p>BA Patricia Midurski  (508) 717-0400</p>	<p>" I don't have enough money to pay my real estate taxes which are due August 1st. Will the ARAW help me, please?"</p>	<p>RE Taxes due Aug 1<sup>st</sup></p> <p>Working w/SCCLS on credit cards – victim of scam</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ 1<sup>st</sup> Quarter real estate taxes \$642.71</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ 1<sup>st</sup> Quarter real estate taxes \$642.71</li> </ul>
<p><b>BENE# 21-22/30</b></p> <p><b>Spearin, Gail</b> 71 y/o; 12/19/1951 <b>Income: \$1,235   R</b></p> <p><b>ARAW support \$3,508:</b> <b>Reoccurring:</b> Cable/phone/internet \$179 '22 <b>Gifts:</b> Rent \$409 (for 6 months) '22</p> <p><b>MEB: \$158</b></p>	<p>BA Patricia Midurski  (508) 717-0400</p>	<p>" I am truly forever indebted to the ARAW for saving me during one of the lowest times in my life...Thanks to your support &amp; my counselor, I have been able to stay afloat emotionally &amp; financially. I have been faithful in decreasing my CC debt and I have not charged unless it's an absolute necessity...I know it is a lot to ask, but might the ARAW consider another 6 months of rent so I can pay off the last CC &amp; get more secure in my finances?"</p>	<p>Friend JoAnne taking over payment for 3 larger credit cards</p> <p>Recent fall fracturing humerous</p> <p>Long-standing relationship with mental health team</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Land rent, 6 months, \$409 per month</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Land rent, 6 months, \$409 per month</li> </ul>

## ARAW BENEFICIARY REQUEST: SUMMARY

AUGUST 2022 | VER 8/26/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
<p><b>BENE# 21/19G</b></p> <p><b>Parker, Delia</b> 87 y/o; 5/16/1935 <b>Income: \$1,234   R</b></p> <p><b>ARAW support:</b> BB Taxi</p> <p><b>MEB: \$274*</b></p>	<p style="text-align: center;">BA Patricia Midurski  (508) 717-0400</p>	<p>" I was hoping to get approved for MassHealth so that I can get hearing aids as my hearing is so poor. Unfortunately, I have been denied MassHealth as John and I have always pooled our monies to run the house thus making my assets too high for MassHealth (~\$1000 over asset)."</p>	<p>Takes care of disabled son</p> <p>*MEB seems high due to combined incomes but not all personal expenses of son's are accounted for</p> <p>SCENT expressed desperate need for hearing aids</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ A one-time gift of bilateral hearing aids: \$4,400</li> <li>▪ Round trip transportation to SCENT ~ \$60 via Blue Bird Taxi x 2 to obtain hearing aids &amp; fitting</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ A one-time gift of bilateral hearing aids: \$4,400</li> <li>▪ Round trip transportation to SCENT ~ \$60 via Blue Bird Taxi x 2 to obtain hearing aids &amp; fitting</li> </ul> <p><i>Approved bc big ticket item poses a strain on limited budget.</i></p>
<p><b>BENE# 06-07/08</b></p> <p><b>DaCosta, Maria</b> 97 y/o; 10/12/1924 <b>Income: \$1,084   H</b></p> <p><b>ARAW support 32,376:</b> <b>Reoccurring:</b> Nutrition \$143 '11 <b>Gifts:</b> HOI \$600-1,500 '07-19, Car ins \$754 '06 &amp; \$658 '08, Holiday \$100-150 '08</p> <p><b>MEB: \$711</b></p>	<p style="text-align: center;">WCOA Susan Routhier  (508) 636-1026</p>	<p>"Maria is worried about paying the homeowners insurance and keeping the assistance with paying for the Ensure she receives from ARAW."</p>	<p>Son lives with her - Edwin transports his mother wherever she needs to go, manages medication, money management, prepares meals and personal care as needed.</p> <p>Unable to get full financials from son</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of nutrition \$143.28</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Policy</b> 2022-2023 Homeowners insurance \$2,146</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of nutrition \$143.28</li> </ul> <p><i>Homeowners insurance not approved due to lack of info from son who is living there w/o paying rent</i></p>