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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
BENE# 20-21/05 Gomes, Virginia 95 y/o; 11/22/1926 Income: \$1,191 sub ARAW support \$7,370: Reoccurring: Nutrition \$86.88 '15, Pers care \$66.14 '20 Gifts: Holiday \$150 '20- 21 MEB: -\$83	BA Ana Paz (508) 717-0400	Increase in dietary and incontinence products. "Your organization really helps my mom by providing essential straight to her door. Really appreciate all you do".	Connect son to SHINE Recent fall and increased signs of dementia Son said she is fine & these are her only needs	Monthly: Increase in liquid dietary supplements to \$108.60 Continuation w/increase to incontinence products \$48	Monthly: Increase in liquid dietary supplements to \$108.60 Continuation w/increase to incontinence products \$48
BENE# 22-23/18 Palazzo, Sharon 69 y/o; 4/17/1953 Income: \$1,927 H ARAW support \$1,749: Gifts: Mattress \$1,599, Holiday \$150 '21 MEB: -\$11	BA Pat Midurski (508) 717-0400	"I am grateful for having a roof over my head, food on my table & good health. I do admit to struggling to make ends meet but my tenant does chip in to help above her rent for which I am grateful. I pray nothing major breaks or needs replacing as I do not have any savings & I do not want to use credit cards. They can be so dangerous! My major concern is being able to pay my monthly bills. I appreciate any help that the ARAW can provide. Thank you"	Tenant helps Rising cost of everything Will look into CHAMP	Exception: Continuation of living alone exception (Has a tenant) Monthly: Preservision & Vitamin D \$55 from Westport Apothecary Gift: Statement Jun-Dec 2022 Car insurance \$767	■ Continuation of living alone exception (Has a tenant) ■ Age guideline for reoccurring support (69) Monthly: ■ Preservision & Vitamin D \$55 from Westport Apothecary Gift: ■ Statement JunDec 2022 Car insurance \$767

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BENE# 22/18G Ribeiro, Renay 73 y/o; 3/15/1949 Income: \$1,644 sub ARAW support \$3,650: Gifts: CC \$3,500 '21, Holiday \$150 '21 MEB: \$3	BA Pat Midurski (508) 717-0400	" My grandchildren have asked to borrow my car or to rent them a car& pay with my CC. But I learned my lesson & I will not fall into that trap again. Now that my major debt has been eradicated, I am working to pay off my personal loan in 2023. I did have to charge car repairs unfortunately & pray the car is Ok for a while. Thanks to the ARAW for helping me last year."	Expense have gone up – no Pace or breakfast at Wellness Center Working to pay off debt – did not let grandchildren use CC	Exception: Continuation of income guideline exception (\$144) Monthly: Phone \$65 Cable \$40	Exception: Continuation of income guideline exception (\$144) Gift: Discover credit card \$600 Personal loan \$1,000 Will need documentation, stress one time only
New BENE# 23/16G Woods, Janice 74 y/o; 9/28/1947 Income: \$1,060 R ARAW support: New MEB: \$135	BA Pat Midurski (508) 717-0400	"My doctor said I need to sleep in a recliner so my arm heals properly. I am trying to sit up on my sofa to sleep but I am not able to sleep. My back & hips hurt too much. The occupational therapist has tried to make provisions on my couch & my bed but it is too uncomfortable."	Referral from NBCOA Difficult to get information — dtr/caregiver exhausted Tufts will not help with chair Resources provided	Gift: Estimate Lift recliner chair from Dartmouth Medical \$1,595	Gift: Estimate Lift recliner chair from Dartmouth Medical \$1,595

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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
BENE# 20/08G Livramento, Betty Ann 73 y/o; 9/10/1948 Income: \$1,544 sub ARAW support \$710: Gifts: Recliner \$560 '20, Holiday \$150 '20 MEB: \$69	BA Pat Midurski (508) 717-0400	" I have had some health issues over the past year but fortunately I am doing better. I remain cautious of the COVID virus as my lungs are compromised. I have spent a bit of my time recuperating in bed & my back has begun hurting more than usual. I realize now that my mattress is more than 10 years old. I wonder if the ARAW could purchase a full sized mattress for me?"	Resumed sleeping in bed – back is hurting more – over 10 year old mattress 60K life insurance?	Exception: Continuation of income guideline exception (\$44) Gift: Invoice Full size mattress with removal \$539 from Worley Beds	Exception: Continuation of income guideline exception (\$44) Gift: Invoice Full size mattress with removal \$539 from Worley Beds
New BENE# 23/17G Ambra, Patricia 75 y/o; 6/24/1947 Income: \$1,327 sub ARAW support: New MEB: \$10	BA Pat Midurski (508) 717-0400	"I worry that I will be a burden on my children. I already told them to put me in a nursing home but my oldest daughter moved back to the area to take care of me when I had my last surgery. I told her not to but she is the oldest plus the nurse in the family. I think she feels obligated to be the caregiver. I want to remain as independent as possible & having my car working makes that possible for the time being."	Referral from cousin (heard about ARAW at restaurant) Independent – does not want to be a burden on children Uses car for doctor's appts, groceries, Rxs, errands	Gift: ■ Estimate Car repair \$797.79 from Complete Car Care	Gift: Estimate Car repair \$797.79 from Complete Car Care

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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
New BENE# 22-23/19 Sampson, Louise 81 y/o; 9/24/1940 Income: \$2,103 H ARAW support: New MEB: \$412	WCOA Susan Routhier (508) 636-1026	Worries most about her eyesight getting worse & feeling alone & isolated since the loss of her husband. She says "Going to the Social Day program at the COA has lifted my spirits. My friend told me she feels like she got the old Louise back."	Legally blind – dtr moved in once husband died Reduced cost for Social Day due to scholarship Improvement to depression & anxiety	Exception: Income guideline (\$3) Living alone (Daughter & grandson live with her) Weekly: Social day with transportation \$100	■ Income guideline (\$3) ■ Living alone (Daughter & grandson live with her) Weekly: ■ Social day with transportation \$100
BENE# 22/09G Benoit, Susan 70 y/o; 11/14/1951 Income: \$2,084 H ARAW support \$840: Gifts: Vacuum \$260 '21, TV \$380 '22, Walmart GC \$50 '22, Holiday \$150 '21 MEB: \$87	BA Pat Midurski (508) 717-0400	"I realize I'm aging & my mind is younger than my body. I have begun to realize eventually I will need to move out of this houseI have gotten rid of furniture I no longer needBy moving my bedroom downstairs, I will close off the upstairs with the goal of saving money for heatingGoing up & down the stairs has gotten more challenging with my arthritis so this move will be beneficial for safety reasons as well as the financial benefit."	Downsizing – first step to moving into senior housing Wants to move furniture from second floor to first floor – would close second floor to save on heating costs	Gift: Estimate Moving costs \$280 from Tavares Movers	Gift: Estimate Moving costs \$280 from Tavares Movers

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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
New BENE# 22-23/20 Hilario, Alzira 78 y/o; 10/25/1943 Income: \$989 sub ARAW support: New MEB: \$18	BA Ana Paz (508) 717-0400	"I would like assistance in upgrading cable to have access to Spanish channel. My only friend here is Spanish speaking & I would use the channel to learn so that I can have more communication."	Self-referral Does not want to burden daughter Only friend is Spanish speaking – would like Spanish channel to assist in learning language	Monthly: Cable \$121 Gift: Cable equipment set up fee \$70	Monthly: Cable \$121 Gift: Cable equipment set up fee \$70
BENE# 21-22/25 Smith, Debra 71 y/o; 8/19/1951 Income: \$861 sub ARAW support \$881: Reoccurring: Phone/tablet \$89.43 '21 Gifts: Car insurance \$277 '22 MEB: \$197	BA Ana Paz (508) 717-0400	"I can't afford to pay my car insurance & I really need my car, I have chemo once a week in Boston."	Car and tablet are her lifeline Uses tablet during chemo treatment	Monthly: Continuation of phone/tablet service \$89.43 Gift: Invoice 2022-2023 Car insurance \$675 from Geico	Monthly: Continuation of phone/tablet service \$89.43 Gift: Invoice 2022-2023 Car insurance \$675 from Geico

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