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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
New BENE# FLO-23N Martinez, Nitza 81 y/o; 2/5/1941 Income: \$1,274 H ARAW support: New MEB: \$481	BA Ana Paz (508) 717-0400	"I have never had a water bill more than \$30. I cannot afford to pay \$226 & they are going to charge me interest if I do not pay it all."	Referred by NB Comm Services Revisited after establishing \$481 MEB; NM can cover this bill; gdghtr told NM to rip up hospital bill Will come back if greater need; benefit from FLO now	Participation in FLO	Participation in FLO
BENE# 06-07/03 Bissonnette, Alice 80 y/o; 10/9/1941 Income: \$1,495 sub ARAW support \$55,223: Reoccurring: BCBS 678.06 '06 Gifts: Car repair \$1,254 '21, \$661 '20, 225 '19 & \$725 '18, CC \$725 '12, Dental \$1,505 '16, \$1,600 '11, \$1,760 '10, \$700 '09 & \$1,000 '08, Hearing aids \$4,200 '21, Holiday \$100-150 '07-21 MEB: \$188	BA Ana Paz (508) 717-0400	Ms. Bissonnette is struggling financially. Her monthly car payments are causing her much stress. This writer recommended she apply for SNAP. This will help her a little. And she is grateful for ARAW past & current support with paying her insurance premium.	ARAW is reason she purchased car??? Uses car to run local errands & attend events Uses FCOA trans to medical appts Increasing medical issues	Quarterly: Continuation of BCBS \$678.06 Monthly: Car loan payment \$151.44	Quarterly: Continuation of BCBS \$678.06 Gift: Remaining Car loan payment approx. \$1,769.63

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BENE# 21-22/10 DeBrosse, Sezaltina 74 y/o; 3/19/1948 Income: \$861 sub ARAW support \$450: Gifts: Moving costs \$300 '20, Holiday \$150 '20 MEB: -\$104	BA Ana Paz (508) 717-0400	Her initial worry was w/her past due electric bill. But since annual visit she has paid half of what she owes & is on a payment plan. Her biggest concern is her cable/phone/internet. "I haven't left my house & I really need my phone, cable & internet. It's my biggest expense now". Since her vertigo episode she is limited to staying home more.	On hold from Sep 22 In process of getting free cell phone Doing odd jobs to make ends meet	Monthly: Continuation of taxi voucher to Stop & Shop, up to \$30 Cable/phone/internet \$188	Monthly: Continuation of taxi voucher to Stop & Shop, up to \$30 Cable/phone/internet \$188
New BENE# 23/18G Martins, Louise 69 y/o; 9/29/1953 Income: \$991 sub ARAW support: New MEB: \$168	BA Pat Midurski (508) 717-0400	"I am sleeping on a twin box spring with a 3" foam topper which is on top of a former trundle bed with the legs cut off. I would really enjoy having a full size bed so I can stretch out better. I don't have much in my bedroom so a full size bed would be a perfect fit. All my other furniture (love seat, recliner, bureau, end table) was given to me. I have always had secondhand stuff & I am grateful for it. But I would truly appreciate a new mattress if possible."	Referral from Boa Vista RSC From rooming house to apt Has filled apt with free furniture Dangerous sleeping situation	Gift: Estimate Full size mattress, box spring and frame \$908 from Worley Beds	Gift: Estimate Full size mattress, box spring and frame \$908 from Worley Beds \$150 Walmart gift card to purchase bedclothes

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BENE# 22/20G Eisely, Geraldine 71 y/o; 8/5/1951 Income: \$862 sub ARAW support \$914: Gifts: Fridge \$764 '21, Holiday \$150 '21 MEB: \$16	BA Pat Midurski (508) 717-0400	"I am blessed to have my daughter with me. She is a true Angel just like her name! I feel so much safer with her in the apartment even though that front room is full of her boxes. We have storage space in the basement but I cannot go up & down those stairs. She is carrying down a few boxes at a time and it will get cleaned up."	Daughter moved in with GE to provide necessary care Looking at alt housing as feel unsafe – NBPD? Applying for PACE & ACP Together MEB \$16	Exception: Continuation of living in area for last 5 years guideline Living alone guideline (Daughter living with her) Participation in FLO	Exception: Continuation of living in area for last 5 years guideline Living alone guideline (Daughter living with her) Participation in FLO
BENE# 22-23/20 Rose, Patricia 83 y/o; 4/13/1939 Income: \$1,990 H ARAW support \$4,400: Gifts: Hearing aids \$4,400 '22 MEB: -\$333	BA Pat Midurski (508) 717-0400	"Currently, I am very worried about my finances. Brodeur Home heating has been my oil company for years. I have been on a budget plan & they called me last month. My monthly amount went from \$110 per month to \$314 per month. I cannot believe that amount though I do know that fuel has skyrocketed! Now I am panicking. How will I ever make ends meet."	Negative MEB big concern; increasing prices – cutting items from budget Considering eliminating OTC items Utilizes CC to make ends meet Carpenter ant infestation	Monthly: Cable/phone/internet \$165 OTC products \$65 from Westport Apothecary Altus dental insurance \$62 Gift: CC Statement Terminix services \$199 to be paid to Chase credit card	Monthly: Cable/phone/internet with sports reinstated OTC products \$65 from Westport Apothecary Altus dental insurance \$62 Gift: CC Statement Terminix services \$199 to be paid to Chase credit card

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New BENE# 23/19G Ingham, Nancy 76 y/o; 2/7/1946 Income: \$989 sub ARAW support: New MEB: \$5	BA Pat Midurski (508) 717-0400	"I need teeth to stay in my mouth. I have been without teeth since August of 2021. I had my first set of dentures made at Cortland Dental. They were too big & never fit properly. She adjusted them multiple times & still they would not stay in. Finally she told me I had to see a prosthodontist. So I had to go to Tufts in Boston as there aren't any prosthodontists in this area that accept MassHealth."	Referred from DCOA Intro'ed to ACP & CES V. frugal and children do help High spend on cigarettes but tried everything to quit MH denied cost of implants (necessary for dentures they will cover)	Gift: Treatment plan Dental implants \$3,903 from Tufts Dental School	Gift: Treatment plan Dental implants \$3,903 from Tufts Dental School
New BENE# 22-23/21 Marshall, Edith 92 y/o; 3/16/1930 Income: \$1,694 R ARAW support: New MEB: -\$4	BA Ana Paz (508) 717-0400	"The increase in the rent & the fact that my daughters have gone through a lot recently. Pat's husband retired & they have less money & Diane's husband died last year. I'm 92, we all know I will not last much more. And if I can get help to relieve the financial stress, I would be so grateful but I do not want to take money from others who need it more."	Referred by DCOA Resistant to help; has always been the helper Very supportive, proactive, involved daughters – maxed out Rent increase – too disruptive to move at her age; rent insurance req Homebound	Monthly: ■ Cable/phone/internet \$232 ■ Rent \$188	Monthly: Cable/phone/internet \$232 Rent contribution \$188

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New BENE# 22-23/22 Gamboa, Carmen 68 y/o; 2/26/1954 Income: \$353 sub ARAW support: New MEB: -\$285	BA Ana Paz (508) 717-0400	"Not know when I will get my full SSI back & having to burden my family to help me survive financially."	Referred by ARAW beneficiary SSI deduction of \$400 since 2019 due to overpayment – due to end Nov 22 Filed bankruptcy – 1 more year of pymts Applied for RAFT & denied 4 times Referral made to SHINE for SSI & life insurance	Exception: Reoccurring support age guideline (68) Monthly: Cable/phone/internet \$135 Gift: Two month's rent \$582 (\$291 per month)	Exception: Reoccurring support age guideline (68) Monthly: Cable/phone/inte rnet \$135 Gift: Two month's rent \$582 (\$291 per month)
New BENE# 22-23/23 Charpentier, Lea 71 y/o; 2/10/1951 Income: \$1,104 H ARAW support: New MEB: \$6	BA Ana Paz (508) 717-0400	"If I can get my monthly water bill paid, I can actually afford to buy new clothes. I lost weight since my cancer treatments." "I can also use a medical alert that I can leave the house with. The one I have is useless. It doesn't work outside the house & cannot even go outside & enjoy my backyard."	Referred by NBPD Friend temporarily living w/her until Commission for the Blind services set up	Monthly: ■ Water bill \$79.11 ■ EPERS \$51.95	Monthly: ■ Water bill \$79.11 ■ EPERS \$51.95

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Simard, Agnes 82 y/o; 2/16/1941 Income: \$1,385 sub ARAW support \$28,814: Reoccurring: BCBS \$678.06 '15, EPERS \$51.95 '15, Newspaper \$113 '21 Gifts: CC \$500 '14, Car repair \$1,368 '18-20, Hearing aid adjs \$600 '18-19, Hearing aids \$3,000 '15, Dental \$3,154 '14, Holiday \$100- 150 '15-21 MEB: \$234	BA Ana Paz (508) 717-0400	"What I worry the most is getting a shredder. I have a crate full of my private documents & I don't just want to throw them out. I would like to shred them. I don't like having them at home either." She is also in need to replace her hearing aids. The ones she has need repair & they are not able to be repaired requiring new ones.	#2 on Oxford Terrace list – next year Car lease amount revised Hearing aids from 2015 Nervous about privacy issue at Bayberry – still not happy there	Gift: Estimate Hearing aids \$4,400 Shredder \$30 from Amazon	Gift: ■ Estimate Hearing aids \$4,400
BENE# 22/23G David Martinez, Nilda 66 y/o; 12/19/1955 Income: \$970 sub ARAW support \$2,466: Gifts: CC \$2,316 '21, Holiday \$150 '21 MEB: \$59	BA Pat Midurski (508) 717-0400	"I want to attend an art class but my English is not too good. I really want to take English classes. I am an American citizen & I should speak the language. Can you help me find a class?"	Referred to IAC for English classes PM noted heat in apartment, AC broken all summer – EDDF AC	Gift: ■ AC with install/removal \$649.95 from Stan & Paul's	Gift: ■ AC with install/removal \$649.95 from Stan & Paul's

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BENE# 21/20G Godinet, Muriel 72 y/o; 8/21/1950 Income: \$1,034 sub ARAW support \$1,100: Gifts: Movers \$350 '22, AC \$300 '21, TV \$300 '21, Holiday \$150 '21 MEB: \$84	WCOA Susan Routhier (508) 636-1026	Mrs. Godinet states her biggest worry is "getting sick". She has a blocked artery on the left side of her heart causing her shortness of breath "When I do groceries I do one step at a time & get extremely out of breath." Mrs. Godinet was recently hospitalized for depression & developed pneumonia. She had a medication change & is feeling better. "But it is a constant struggle with the depression".	Prescription changes for glasses Insurance covers most of cost	Gift: ■ Patient portion of eye glasses \$231	Gift: ■ Patient portion of eye glasses \$231
BENE# FLO-20E Bourgeois, Lucille 83 y/o; 1/29/1939 Income: \$1,112 sub ARAW support: FLO only MEB: \$19	BA Pat Midurski (508) 717-0400	"I made a decision to move to Assisted Living & already I feel such relief. My 3 meals per day will be prepared & served in a dining hall. Housekeeping happens weekly & laundry is every other week. I am looking forward to this new beginning. I called the Junk Man to take away all this stuff & I will just take the basics as it is small apt."	Moving to Whaler's Cove 9/27 Lucille contributing to moving costs – EDDF gift made 9/22 for moving \$450 Request to PACE for 1st & last denied; Appealing; EDDF (with Bene chair blessing)	Monthly: Phone \$48 Gift: Estimate Swivel Rocker Chair \$649.99 from Regal House	ON HOLD until move complete and situation can be assessed