

# ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS

NOVEMBER 2022 | VER 11/15/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decisions
<p><b>New BENE# 22-23/24</b></p> <p><b>Baptista, Doris</b> 82 y/o; 10/23/1939 <b>Income: \$786 sub</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: \$55</b></p>	<p>BA Ana Paz</p> <p>(508) 717-0400</p>	<p>“Not having enough money at the end of the month. I had to take \$400 out of my savings to put in my checking to pay bills &amp; it makes me so worried I won’t have enough money to pay all my bills. If ARAW could pay my cable/phone it would make me less stressed at the end of the month.”</p>	<p>Bene referral Declining health Supportive daughters Drawing down on savings V. anxious Oppty to connect to services - SHINE?</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone \$118</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone \$118</li> </ul>
<p><b>New BENE# 22-23/25</b></p> <p><b>Best, Jacqueline</b> 84 y/o; 3/22/1938 <b>Income: \$1,149 H</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: -\$385</b></p>	<p>BA Ana Paz</p> <p>(508) 717-0400</p>	<p>"My internet, cable &amp; phone is my everything, especially phone &amp; internet. I am all alone &amp; it is my only outlet. I play games on my tablet &amp; the phone is my communication to the outside world. I have a cell phone but I don't know how to use it. I had to recently reduce to phone &amp; internet because I can't afford to pay what I was paying."</p>	<p>Son was living w/her – moved out 5 mnths ago</p> <p>Home in trust to deceased partner’s son – life tenancy</p> <p>Refused SCCLS referral</p> <p>Reduced Comcast to phone/internet only – request is for cable/phone/internet</p> <p>Adamant Comcast is only \$ help needed</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/ph/internet \$218</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/ph/internet \$218</li> </ul>

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<p><b>BENE# 22-23/20</b></p> <p><b>Rose, Patricia</b> 83 y/o; 4/13/1939 <b>Income: \$1,990 H</b></p> <p><b>ARAW support \$4,400:</b> <b>Gifts:</b> Hearing aids \$4,400 '22</p> <p><b>MEB: -\$86</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"Currently, I am very worried about my finances. Brodeur Home heating has been my oil company for years. I've been on a budget plan &amp; they called me last month. My monthly amount went from \$110 to \$314. I can't believe that amount though I do know that fuel has skyrocketed! Now I am panicking. How will I ever make ends meet."</p>	<p>Approved last month for monthly dental insurance – not able to change billing</p> <p>Ask for grocery gift card in lieu of dental insurance</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Stop &amp; Shop gift card \$60</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Stop &amp; Shop gift card \$60 as replacement for previous award which was not possible to fulfill</li> </ul>
<p><b>BENE# 14-15/06</b></p> <p><b>Charbonneau, Leila</b> 78 y/o; 4/13/1944 <b>Income: \$1,000 H</b></p> <p><b>ARAW support \$29,212:</b> <b>Reoccurring:</b> Cable/internet \$19.99 '22 <b>Gifts:</b> Glasses \$269 '18, TV \$379.99 '18, CNHC \$125 '17, Appliance \$661.19 '16, Plumber \$954 '15, CC \$401 '15, Dental \$600 '14, Car repair \$344.99 '20, \$270 '19, \$572.50 '18 &amp; \$650 '14, RE Taxes \$600-800 '14-17, HOI \$400-1,060 '14-21, Car Ins \$300-920 '15-21, Holiday \$100-150 '16-21 <b>Discontinued:</b> Stipend \$100 '19</p> <p><b>MEB: \$59</b></p>	<p>BA Ana Paz  (508) 717-0400</p>	<p>"I manage ok. Really appreciative of all ARAW does for me. If they keep supporting by paying my cable, internet, home &amp; car insurance, I will manage. At the end of the month there isn't really any money left now that food is so expensive. I want to also say that I really enjoyed the painting. It was relaxing &amp; I got to interact with others."</p>	<p>Receives ACP discount</p> <p>Enjoyed NBAM classes</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of cable/internet \$19.99</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Invoice Homeowners' insurance \$1,544</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of cable/internet \$19.99</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Invoice Homeowners' insurance \$1,544</li> </ul>

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<p><b>BENE# 19/12G</b></p> <p><b>Silveira, Marie Lorraine</b> 81 y/o; 12/23/1940 <b>Income: \$1,053  sub</b></p> <p><b>ARAW support \$2,180:</b> <b>Gifts:</b> Gas \$962 '19, Electric \$867 '19, Clothes \$200 '21, Holiday \$150 '21</p> <p><b>MEB: \$98</b></p>	<p>BA Ana Paz  (508) 717-0400</p>	<p>"I really don't want to ask for assistance with the recliner. I sleep in it because it is where I am most comfortable &amp; it is falling apart &amp; hurting me."</p>	<p>Current recliner is safety concern</p> <p>Son suddenly passed away Aug 2022</p> <p>Overdue electric &amp; gas – given information to file hardship</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Recliner \$649.99 from Regal House</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Recliner \$649.99 from Regal House</li> </ul>
<p><b>New BENE# 22-23/26</b></p> <p><b>Pare, Rita</b> 93 y/o; 3/23/1929 <b>Income: \$2,270  R</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: -\$178</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I want to stay in my own apartment. After my husband of 72 years passed away in July this year, my children wanted me to move in with one of them. But I want &amp; need my space...I like my nights to be by myself to watch my Hallmark channel or to call one of my other children. When my Ernest was alive, we could afford this apartment. However, that is no longer the case &amp; I do not want my children spending their money on me."</p>	<p>Referral from FCOA</p> <p>Husband passed away July 2022</p> <p>Working on SHINE &amp; PACE w/FCOA</p> <p>Info given re: CHAMPS</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines (over \$170)</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Cable/phone \$120</li> <li>▪ Incontinence products \$50 from Westport Apothecary</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines (over \$170)</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Incontinence products \$50 from Westport Apothecary</li> </ul> <p><i>Cable decision on HOLD due to pending resources and new situation. Possible family assistance. Please circle back once settled.</i></p>

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<p><b>BENE# 14-15/05</b></p> <p><b>Monteith, Judith</b> 82 y/o; 11/12/1939 <b>Income: \$1,356   sub</b></p> <p><b>ARAW support \$20,715:</b> <b>Reoccurring:</b> Cable/phone/internet \$183 '19 <b>Gifts:</b> Car ins \$519 '22, SW \$300 '22, Holiday \$100-150 '14-21 <b>Discontinued:</b> BCBS \$197.74 '14-19, EPERS \$41.95 '18-21 (MH SCO)</p> <p><b>MEB: \$26</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>" I am forever grateful for all the assistance the ARAW has provided to me. I don't know where I would be without the support. My family turned their backs on me when I needed them most &amp; the ARAW stood by me. I consider you all my friends &amp; I am most appreciative of your friendship &amp; financial support. If the financial support could continue with my car insurance, that would be most helpful. Thank you from the bottom of my soul."</p>	<p>Very independent – relies on car</p> <p>Estranged from family</p> <p>MSW connect w/telehealth counselor &amp; resources</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Policy</b> 2022-2023 Car insurance \$606</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Policy</b> 2022-2023 Car insurance \$606</li> </ul>
<p><b>BENE# 18-19/01</b></p> <p><b>Livesley, Virginia</b> 77 y/o; 10/30/1944 <b>Income: \$1,153   H</b></p> <p><b>ARAW support \$25,419:</b> <b>Reoccurring:</b> EPERS \$51.95 '18, Cable/phone/internet \$237 '19, BCBS \$685 '18, FCOA Van <b>Gifts:</b> RE Taxes \$642 '22, Holiday \$100-150 '18 <b>Discontinued:</b> Stipend \$100 '18-19</p> <p><b>MEB: \$47</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I'm ashamed of my yard. It was so beautiful at one time but now it looks horrible. I need to maintain the house &amp; yard as part of my agreement with the reverse mortgage company. I manage to pay for the small front yard to be mowed because everyone can see it but I cannot afford to have the back lot mowed."</p>	<p>SCCLS working on CC issues</p> <p>FCOA to discuss FEW &amp; CES referral</p> <p>Used CC for incontinence products in past</p> <p>Reverse mortgage requires property to be maintain</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ OTC products \$38 from Westport Apothecary</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> 1 time yard cleanup \$600 from RMS Landscaping</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Yard cleanup \$600 from RMS Landscaping</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ OTC products \$38 from Westport Apothecary</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> 1 time yard cleanup \$600 from RMS Landscaping</li> </ul> <p><i>Approved as a 1x gift, please work with COA, w/in budget and/or family to insure ongoing needs met</i></p>

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<p><b>New BENE# 23/20G</b></p> <p><b>Medeiros, Gloria</b> 76 y/o; 7/4/1946 <b>Income: \$1,386 H</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: -\$294</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I wish you could straighten everything out so I didn't have to worry. But that is not going to happen. Together Bob &amp; I make a whole person. Without one another, we could not survive at home. Bob has the brains &amp; I have the mobility. We are trying the best we can to remain independent at home with services coming in to help. Money has always been tight &amp; with prices increasing I am unsure how we will manage."</p>	<p>Referral from CES</p> <p>Lives w/disabled husband</p> <p>Has multiple breathing issues</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Living alone guideline (Disable husband lives with her)</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Balance of portable oxygen container \$1,605 from Inogen</li> <li style="text-align: center;"><i>Or</i></li> <li>▪ Balance of car loan \$1,240</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Living alone guideline <i>Approved in line with established exception guidance - due to dependence for health needs</i></li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ Balance of portable oxygen container \$1,465 from Inogen</li> </ul> <p><i>This gift was perceived to most benefit the beneficiary</i></p>
<p><b>New BENE# 23/21G</b></p> <p><b>Post, Jacqueline</b> 83 y/o; 12/24/1938 <b>Income: \$1,687 sub</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: \$172</b></p>	<p>BA Ana Paz  (508) 717-0400</p>	<p>"All I want is a PureWick device. I used it in the hospital &amp; it was wonderful. I could actually get rest. My insurance denied payment for it &amp; I cannot afford it. I have fallen 3 times &amp; required hospital &amp; rehab, all because I am constantly having the urge to go &amp; cannot hold it."</p>	<p>Referral from Project Independence</p> <p>Three recent falls due to rushing to bathroom</p> <p>Insurance denied payment of system</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines (over \$187)</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ PureWick System \$594</li> <li>▪ Box of PureWick System external catheters \$195</li> </ul>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>▪ Income guidelines (over \$187)</li> </ul> <p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ PureWick System \$594</li> <li>▪ 1 Box of PureWick System external catheters \$195</li> </ul>

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<p><b>BENE# 19-20/30</b></p> <p><b>Roderiques, Bernadette</b> 74 y/o; 7/6/1948 <b>Income: \$977 R</b></p> <p><b>ARAW support \$7,688:</b> <b>Reoccurring:</b> Cable/phone/internet \$223.21 '19 <b>Gifts:</b> Holiday \$150 '20-21</p> <p><b>MEB: -\$38</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I am stuck home. My only time out of the house is for drs appts &amp; church. I desperately need my TV &amp; internet to remain sane...With my TV, I'm entertained &amp; keep from going crazy. I use my internet to pay my bills, check my banking statements &amp; most importantly FaceTime with my son &amp; family. If the weather is bad or I am not feeling great, I can stream my church services as well."</p>	<p>Recently in car accident w/dtr</p> <p>Negative MEB</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of cable/phone/internet \$225</li> <li>▪ Stop &amp; Shop gift card \$50</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Continuation of cable/phone/internet \$225</li> <li>▪ Stop &amp; Shop gift card \$50</li> </ul>
<p><b>BENE# 21-22/20</b></p> <p><b>Rosa, Zulmira</b> 86 y/o; 6/17/1936 <b>Income: \$1,160 H</b></p> <p><b>ARAW support \$3,329:</b> <b>Reoccurring:</b> Cable/phone \$100 '21 <b>Gifts:</b> CC \$1,226 '19, Dental \$918 '21</p> <p><b>MEB: \$267</b></p>	<p>BA Ana Paz  (508) 717-0400</p>	<p>"I really appreciate the help I receive for my cable &amp; phone. At the end of the month I have hardly anything left."</p>	<p>Requesting addition of Portuguese channel – "w/death of my sister having Portuguese channel would make me feel connected to my culture."</p> <p>Sister died April 2022</p> <p>Connected with IAC</p> <p>Embarrassed to ask for help</p>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Increase cable/phone \$146.02 to include Portuguese channel</li> </ul>	<p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>▪ Increase cable/phone \$146.02 to include Portuguese channel</li> </ul>

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<p><b>BENE# 20-21/12</b></p> <p><b>Lamontagne, June</b> 74 y/o; 3/29/1948 <b>Income: \$1,869 R</b></p> <p><b>ARAW support \$6,016:</b> <b>Reoccurring:</b> BCBS \$226.29 '20 <b>Gifts:</b> Couch \$808 '21, Holiday \$150 '21</p> <p><b>MEB: \$33</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"Everything is so expensive. My mother cannot drive anymore. I do all her errands, groceries and doctors' appointments. I have her car as a designated driver...I am the caregiver for her. I need the car to be at her home at least every other day."</p>	<p>Dependent on car "only thing I have"</p> <p>Urgent need</p> <p>Sent to committee for consideration – approved via virtual vote</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Car repair \$700 from Midas</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Estimate</b> Car repair \$700 from Midas</li> </ul>
<p><b>BENE# 22/11EDDF</b></p> <p><b>Todd, Kristine</b> 71 y/o; 6/30/1951 <b>Income: \$1,007 R</b></p> <p><b>ARAW support \$439: Gifts:</b> Oil \$439 '22</p> <p><b>MEB: \$32</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"My landlord is selling the house &amp; I have to move out by September 1<sup>st</sup>. That isn't possible. Where am I supposed to go? What am I to do with all my stuff? Not only do I have all my belongings, I never cleaned out my friend's stuff after she died 2 years ago."</p>	<p>Approved thru EDDF</p> <p>Tenement sold – needs to move out</p> <p>Connected w/SCCLS</p> <p>Put in CHAMPS app</p>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Packing and organizing \$400 from Fresh Start</li> </ul>	<p><b>Gift:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Invoice</b> Packing and organizing \$400 from Fresh Start</li> </ul>

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<p><b>BENE# 18-19/08</b></p> <p><b>Bizarro, Lucille</b> 82 y/o; 10/31/1939 <i>Income: \$1,621   H</i></p> <p><b>ARAW support \$22,113:</b> <b>Reoccurring:</b> BCBS \$685 '18, Cable \$33 '19, EPERS \$51.95 '18, Rx Ins \$25.20 '19, Phone/Int \$81.34 '19, OTC \$21.69 '19 <b>Gifts:</b> Stove \$610 '20, Dental \$668 '20 &amp; \$198 '19, Car repair \$260 '21, \$259 '20 &amp; \$475 '19, Holiday \$150 '18-20</p> <p><b>MEB: \$181</b></p>	<p>BA Ana Paz  (508) 717-0400</p>	<p>"I am very blessed to be part of ARAW. They have done so much for me. I don't know what I would do without the support."</p>	<p>Paying down HEL</p> <p>Researching dental plan</p> <p>No longer needs Prilosec from WA</p> <p>ARAW currently pays cable &amp; phone/int – requesting to bundle w/addition of Hallmark channel</p>	<p><b>Quarterly:</b></p> <ul style="list-style-type: none"> <li>BCBS \$685.62</li> </ul> <p><b>Monthly:</b></p> <ul style="list-style-type: none"> <li>Continuation of SilverScript Rx insurance \$25.20</li> <li>Continuation of EPERS \$51.95</li> <li>Cable/phone/internet to include Hallmark \$160 (New bundle)</li> </ul> <p>MiraLAX \$28.29 from Westport Apothecary</p>	<p><b>ON HOLD to confirm financial data</b></p>
<p><b>BENE# FLO-21N</b></p> <p><b>Boucher, Cynthia</b> 79 y/o; 12/29/1942 <i>Income: \$2,145   R</i></p> <p><b>ARAW support: FLO only</b></p> <p><b>MEB: Unknown</b></p>	<p>FLO Pat Midurski  (508) 717-0400</p>		<p>Connected w/Cindy Kinnane @WCOA</p> <p>No financial needs at this time</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>Income guidelines (over \$45)</li> </ul> <p>Participation in FLO</p>	<p><b>ON HOLD to determine WHY</b></p>



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<p><b>BENE# 18-19/14</b></p> <p><b>Robillard, Rita</b> 95 y/o; 5/6/1927 <b>Income: \$1,631 H</b></p> <p><b>ARAW support \$9,363:</b> <b>Reoccurring:</b> Nutrition \$75 '19, Pers care \$95 <b>Gifts:</b> Social day \$450 &amp; \$120 '19, Holiday \$150 '19-21 A/R Due: 10/4/2023</p> <p><b>MEB: \$548</b></p>	<p>BA Ana Paz  (508) 717-0400</p>	<p>"Mom has significantly spent down her savings. Would ARAW continue Ensure support until the end of this year? I am not sure when MassHealth will be approved."</p>	<p>Comm gave her 2 month grace in Aug</p> <p>High MEB – can cover nutrition</p> <p>Daughter wants to appeal decisions and add two more months coverage</p> <p>MH pending</p>	<p><b>Gift:</b> Two months nutrition (Nov &amp; Dec) from Westport Apothecary</p>	<p><i>Committee did not change their mind. Original (August) decision holds. Last month of coverage October</i></p>
<p><b>New BENE#</b></p> <p><b>Chaney, Willie Mae</b> 72 y/o; 3/4/1950 <b>Income: \$1,180 sub</b></p> <p><b>ARAW support: New</b></p> <p><b>MEB: \$43</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"my daughter in paid off Bob's: BUT, I have to pay her back or I will not hear the end of it! If they can't pay her then maybe my rent? Or my cable? I need to loosen up some money to buy winter coat &amp; boots. My daughter bought me some pants &amp; tops when I moved here in the summer. I came here with the clothes on my back &amp; few items."</p>	<p>Bene referral</p> <p>Recent move to NB</p> <p>Referral made to Walt's closet for coat, boots and winter clothes</p> <p>Paying off "loan" from daughter - <b>\$900 total paying \$300/month – 3 more mnths?</b></p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>Living in area guideline</li> </ul> <p><b>Gift:</b> JCPenney gift card \$150</p>	<p><i>All but one member of the Committee felt that with only 5 months residency in the GNB community, she was not eligible for ARAW support. They remain hopeful that WMC will be able to help with her needs and that the loan is almost paid off she will soon have add'l funds available.</i></p>

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NOVEMBER 2022 | VER 11/15/22

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decisions
<p><b>BENE# 21-22/13</b></p> <p><b>Gadomski, Marion</b> 78 y/o; 7/28/1944 <b>Income: \$1,861   H</b></p> <p><b>ARAW support \$1,602: Gifts:</b> Health ins (6 months) \$1,452 '22, Holiday \$150 '21</p> <p><b>MEB: \$73 (Just Marion), \$1,295 (Household)</b></p>	<p>BA Pat Midurski  (508) 717-0400</p>	<p>"I enjoy going to the Wamsutta Club for the lunches. I have met wonderful ladies. One of the ladies I met went to vocational school with me. It is fun to be with others rather than sitting home."</p>	<p>Grandson, wife &amp; 2 children live with her – supposed to be temp</p> <p>Depression follow spouse's death Mar 21</p> <p>Does participate in FLO</p>	<p><b>Exception:</b></p> <ul style="list-style-type: none"> <li>Living alone guideline (grandson, wife &amp; 2 children live with her)</li> </ul> <p>Participation in FLO</p>	<p><i>Exception not granted due to MEB with grandson's family living with her and robust social life. Should situation change and need arises, happy to revisit</i></p>