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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
New BENE# 23/26G Banville, Mildred 86 y/o; 8/23/1936 Income: \$1,320 H ARAW support: New MEB: \$231	WCOA Andrea Lemos (508) 636-1026	"I worry about the up keep of my property because right now I need a new roof & siding. My mother had that house. Financially I could use help with my house."	MMP, SNAP, MH buy- in & USDA loan(roof) being explored Will go without food due to increased costs No savings (used for husband's funeral) Behind on RE Taxes — v. concerned	Gift: Invoice 3 rd & 4 th quarter Real Estate taxes totaling \$1,241.68	Gift: Invoice 3 rd & 4 th quarter Real Estate taxes totaling \$1,241.68
New BENE# 23/27G Perry, Kathleen 81 y/o; 11/25/1941 Income: \$1,780 H ARAW support: New MEB: \$271	WCOA Andrea Lemos (508) 636-1026	"I worry about not being able to get around in my car. I worry about everything. But my biggest worry is stressing my son & daughter-in-law out. I would like to go back to the Social Day one day a week where the van picks me up."	Car to be taken off road (+\$130/mth) – just over 4 more months of car payments (\$240/mth) Son very supportive – was paying for Supportive day but struggles	Weekly: ■ Supportive Day Program, 1 day with transportation \$60	Weekly: Supportive Day Program, 1 day with transportation \$60 for 4-6 months or until car is sold to determine impact of financial situation

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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
BENE# 21-22/32 Canasta, Linda 76 y/o; 12/17/1946 Income: \$1,643 H ARAW support \$4,137: Reoccurring: Cable/phone/internet \$270 '22 Gifts: Water heater \$1,300 '22, Holiday \$150 '22 MEB: \$21	BA Pat Midurski (508) 717-0400	"Thank you for the help & support you have provided this past year. It is so challenging to live alone with one income. I have been a widow since 2016 & I am struggling more financially now than ever. I have a small savings account that is dwindling. I am so very grateful the ARAW helps me with the Comcast bill. My life is made easier by knowing that one bill is taken care of. Thank you & Bless you All!"	Non-verbal due to ALS Independent with all ADLs Car necessary Internet needed for pad/communication — ACP submitted Would love social engagement but limited due to disease	Monthly: Continuation of cable/phone/internet \$270 Gift: Receipt Auto loan balance \$2,589.28	 Continuation of cable/phone/internet \$270 Receipt Auto loan payments for 8-9 months to be paid in lump sum Due to car being a necessity for independence
BENE# 22-23/32 Lyons, Carol 75 y/o; 1/3/1948 Income: \$943 sub ARAW support \$6,286: Gifts: Car ins \$486 '22, \$541 '21 & \$545 '20, Bed \$700 '21, AC \$236 '21, Dentures \$2,969 '19, Holiday \$150 '20-22 MEB: -\$114	BA Pat Midurski (508) 717-0400	"I am considering selling my truck but I don't know how I will get to my dr appts. Plus I enjoy getting together with my sister & niece. I am spending more & more time in my apartment because some of my neighbors have problems & I don't want to get involved with their issues. I wish I could get farm fresh foods. I don't know what chemicals these industries are putting in our foods. I use my SWH OTC card for groceries & they send me grey tuna! Even my cat wouldn't eat it."	Wants/needs to sell truck – looking at alt transportation Stays away from drama by watching TV Negative MEB balance – might be alleviated w/o car	Monthly: ■ Cable/phone/internet \$230	Monthly: ■ Cable/phone/internet \$230

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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
New BENE# 23/28G Zych, Joanne 73 y/o; 3/21/1950 Income: \$1,364 sub ARAW support: New MEB: \$177	BA Pat Midurski (508) 717-0400	"I am most worried about my car repairs & the insurance. I need my car for remaining independent. I am high functioning & do all my own shopping, laundry, cooking & housekeeping. I have minimal friends who can help me so I need to be able to get around. My sister has her own health issues & we have never been close. She ended up like my mom with severe mental health issues so I don't bother her too much."	History of mental health issues Forced to spend down IRA Loan for auto purchase Recent move V engaged in community Saving for dental work – needs car repair (effects mental health)	Gift: Estimate Car repair \$1,067.15 from Toyota	Gift: Estimate Car repair \$1,067.15 from Toyota Hopeful this gift will set her in the near term, alleviate anxiety and help as she proactively plans for the future
New BENE# 23/29G Duarte, Patricia 67 y/o; 2/9/1955 Income: \$1,546 sub ARAW support: New MEB: -\$38	BA Pat Midurski (508) 717-0400	"Please don't laugh or judge me. But I am afraid of being alone, having a medical problem & no one knowing for days I am truly blessed to have my health, a decent apartment & landlord, my cat & enough money to get food & pay my bills. But I am worrying about finances now that the reality of living on Social Security is real. I retired late last year so I am still adjusting. I was accustomed to having a bit more income and I already see that I have to budget differently. I appreciate any assistance I can receive."	Recently retired (9/22) Adjusting to fixed income – "reformed gambler" Actively seeking budgeting and finance classes	Gift: Statement Capital One credit card \$909.14 Statement Credit One credit card \$512.79	Gift: Statement Capital One credit card \$909.14

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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
Castello, Janice 81 y/o; 9/26/1941 Income: \$1,386 sub ARAW support \$20,861: Reoccurring: Cable/phone/internet \$240 '21 Gifts: Glasses \$126 '19 & \$305 '08, Hearing aid \$3,000 '18 & \$2,800 '14, CC \$1,340 '19, \$1,990 '15 & \$1,571 '14, Dentures \$3,697 '17, Holiday \$150 '21-22 MEB: \$553	BA Ana Paz (508) 717-0400	"I really hope ARAW approves continued support with my Comcast bill. I am getting more & more tired to the point when I make my bed I am winded & unable to do much else. I use internet to pay my bills as I am not comfortable going out much anymore."	Son not contributing to expenses – Janice not supporting son roof over head only Uncertain how long he will be there Resistant to CES	Exception: Living alone guideline (son lives with her) Monthly: Continuation of cable/phone/internet \$240	Unable to consider request without full disclosure of living situation. Happy to reconsider when all information is received and/or living situation changes.
BENE# 14-15/20 Lourenco, Alice 79 y/o; 4/2/1943 Income: \$1,678 R ARAW support \$23,920.12: Reoccurring: BCBS \$229.51 '15 Gifts: Dental \$350 '22 & \$1,697 '15, Glasses \$1,257 '21 & \$680 '15, Holiday \$100-150 '15-22 A/R Due: 1/10/2024 MEB: -\$133	WCOA Andrea Lemos (508) 636-1026	"I worry about when the time comes that my daughter might not be able to help me out. I will just have to struggle more. Thank God for all that you have done for me. I am grateful. Thank God that there are still people with a heart of gold who still think of others & want to help them out. Thank you so much. If you can continue with BCBS for that is a great help every month."	Negative MEB – add'l ask for comcast Let go of collision on car insurance to save \$concerned by rising prices and decrease in SNAP Bothered when forced to ask dghtr for help	Monthly: Continuation of BCBS \$229.51 Cable/internet \$128.14	Monthly: Continuation of BCBS \$229.51 Cable/internet \$128.14

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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
New BENE# 23/30G Thibodeau, Diane 71 y/o; 4/14/1951 Income: \$1,063 R ARAW support: New MEB: -\$274	BA Pat Midurski (508) 717-0400	"I have numerous financial demands all at one time. My heating system, my car & my teeth. The owner of the mobile home park is forcing everyone to change to propane heat. He gave me a furnace however I have to pay for everything else. I had been saving for a computer & my father was holding the money for me. So I took the \$900 & used that for the down payment. Now I have a balance of almost \$750. My car needed shocks & because I need my car I put the repair on my credit card (\$550). I also have a balance from dental work done in 2022 that was not covered by my dental ins."	Referred by friend/SHINE counselor Mobile home mandating change in heating system – pd down payment from savings Suggested 4 month f/u Neg MEB	Gift: Statement Heating system replacement balance \$737.19 Statement Dental work \$197.10 from Buttonwood Dental	Gift: Statement Heating system replacement balance \$737.19 Statement Dental work \$197.10 from Buttonwood Dental Exception made for support of completed service as she is new to ARAW, please review policy
BENE# 22/31G Monteiro, Linda 70 y/o; 11/20/1952 Income: \$939 sub ARAW support \$20,861: Reoccurring: Gifts: TV \$418 '22, Holiday \$150 '22 MEB: \$33	BA Ana Paz (508) 717-0400	"I have had so much loss lately, I don't even know what worries me. I found my aunt deceased in her home this October. I am still very shaken up about that and then my cousin's husband just passed away this November. It's too much. I worry about how she is going to make it without him. My health is declining. I now have kidney issues that I am dealing with on top of all my other health issues. Plus, I am always in pain from the neuropathy."	Considerable credit card debt – paying min/month Referred to ACCS & SCCLS Rent will increase, SNAP will decrease New dining set due to safety concerns	Gift: ■ Estimate Dining room table and chair set \$809.99 from Regal House	Gift: Estimate Dining room table and chair set \$809.99 from Regal House Due to safety concern with current setup

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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
BENE# FLO 21E-V Francis, Eileen 83 y/o; 4/12/1939 Income: \$1,678 sub ARAW support \$20,861: Reoccurring: Gifts: TV \$418 '22, Holiday \$150 '22 MEB:	FLO Pat Midurski (508) 717-0400	"I am travelling as much as I can while I can. Leaving for Florida in 3 weeks to be with my son for 7 weeks. I am so blessed. Thanks to the ARAW for everything they have done for me. I do enjoy the luncheons & other adventures. Thanks so much!"	Veteran's benefits may decrease due to increase in SS	Exception: Income guidelines (over \$28) Continue with FLO	Exception: Income guidelines (over \$28) Continue with FLO
Fragata, Maria 87 y/o; 10/30/1934 Income: \$1,576 H ARAW support \$26,610: Reoccurring: BCBS \$226.29 '15, EPERS \$51.95 '19 Gifts: Glasses \$690.77 '21 & \$470.40 '18, Water bill \$559 '18- 19, Dental \$4,984 '17-22, Holiday \$100-150 '15-22 MEB: \$203	BA Ana Paz (508) 717-0400	Current dental services cost. After dental cleaning visit, it was discovered she had a cavity that needed to be addressed.		Gift: ■ Estimate Dental work \$175	EDDF Gift: ■ Estimate Dental work \$175

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Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Decision
New BENE# 23/02EDDF Payan, Freda 68 y/o; 11/17/1954 Income: \$969 R ARAW support: New MEB: \$94	BA Pat Midurski (508) 717-0400	"As you can see, I do not ask for anything. I have lived here for 8 years & I make do. However, my cancer has returned & now I need my rest to heal. My bed was given to me when I arrived in New Bedford from Texas 8 years ago. My back hurts everyday but hurts more in the morning after sleeping on that mattress. I have begun to sleep in this chair but it too is old & falling apart."	Approved EDDF	Gift: ■ Mattress and box spring \$749	Gift: Mattress and box spring \$749
BENE# 23/03EDDF Polek, Andrea 67 y/o; 6/10/1955 Income: \$1,186 H ARAW support: FLO only MEB: -\$229	BA Pat Midurski (508) 717-0400	"I am experiencing more difficulty walking. The pain has become more difficult to control even w/ intervention of pain management. I am trying to keep active as sitting or lying down all day are not conducive to a healthy lifestyle. My cardiac doctor wants me to walk daily & that has become near impossible. She suggested a rollator so I can rest however my insurance will only pay a small portion. If the ARAW can help me, I would be most appreciative. Thank you."	Approved EDDF	Gift: ■ Rollator	Gift: Patient portion of rollator \$249.95

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