

ARAW BENEFICIARY REQUEST: DECISIONS

MARCH 2023 | VER 3/31/23

Beneficiary	Biggest Concern	Notes	Specific Request	Decisions
<p>BENE# 22-23/16</p> <p>Camara, Mary 79 y/o; 10/14/1943 Income: \$1,610 H</p> <p>ARAW support \$4,166: Reoccurring: Social Day \$420-540 '22, BCBS \$229.51 '22 Gift: Holiday \$150 '22</p> <p>MEB: -\$262</p> <p>WCOA: Andrea</p>	<p>"I worry about paying for my insulin and paying my bills."</p>	<p>Social day has proven to relieve depression & reassures supportive daughters</p> <p>Attending 2 days (ARAW) wants to add add'l day</p> <p>SNAP? Heat?</p>	<p>Weekly:</p> <ul style="list-style-type: none"> ▪ Increase to 3 days of Social day with transportation \$180 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of BCBS \$229.51 	<p>Weekly:</p> <ul style="list-style-type: none"> ▪ Increase to 3 days of Social day with transportation \$180 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of BCBS \$229.51
<p>BENE# 22-23/31</p> <p>Openshaw, Pauline 76 y/o; 6/10/1946 Income: \$1,335 sub</p> <p>ARAW support \$1,673: Gift: Cable/phone \$173 '23, Rent \$1,349 '20, Holiday \$150 '20</p> <p>MEB: -\$136</p> <p>ARAW: Pat</p>	<p>"My former husband & his wife take care of my bills. They used to pay for my TV & phone but now they say cannot afford to as they have increased medical bills. My TV is important to me & other than talking with my sister on the phone, it's the one entertainment I have. I love my sports. I hope the ARAW can help me with my TV & my phone."</p>	<p>EDDF outstanding Comcast balance \$173.66</p> <p>Long process to get information from payee rep</p> <p>Service has been d/c'ed several times</p> <p>CES & WCALF involved</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone \$155.93 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone \$155.93 <p><i>ARAW will take over monthly payments when the outstanding balance and fees are paid</i></p>

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<p>BENE# 20-21/02</p> <p>Cambra, Joan 86 y/o; 8/18/1936 <i>Income: \$1,105 sub</i></p> <p>ARAW support \$2,801: Reoccurring: Trans \$25-35 '20-22 Gift: Mattress \$789 '22, Holiday \$150 '20 & 22</p> <p>MEB: \$157</p> <p>ARAW: Ana</p>	<p>"I am in constant pain. And I do not sleep much at night because of my over active bladder. The bed I got with the help of ARAW was too soft & I went through 2 beds until I found this one I have now. It was \$200 more but it helps me rest & I am able to get in & out of bed." Joan is very thankful for the bed & thanks ARAW for helping her. She is now in need of a new recliner.</p>	<p>Recliner 4 years old; lift isn't working; arms all worn down & hurt her arms when gets up</p> <p>Vouchers used for shopping</p> <p>Vet bill debt to sister</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of taxi vouchers, 2 round trips, \$25-35 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Recliner \$611.99 from Regal House 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of taxi vouchers, 2 round trips, \$25-35 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Recliner \$611.99 from Regal House
<p>BENE# 22-23/32</p> <p>Levesque, Beatrice 78 y/o; 1/9/1945 <i>Income: \$1,677 sub</i></p> <p>ARAW support: FLO only</p> <p>MEB: \$60</p> <p>ARAW: Pat</p>	<p>"Now that Covid is not as prevalent, I am eager to resume going out. I do not drive & I have to rely on friends, neighbors & family to take me places. I tried to get Demand Response however I am too healthy & do not meet the criteria. My health insurance does not cover transportation like some do. In the past, the NBCOA provided van rides to the grocery stores. I utilized that service faithfully. Unfortunately, for whatever reason, the NBCOA has discontinued the service. I believe they have a shortage of drivers & are focusing on medical appointments & the day program transportation."</p>	<p>SHINE consult strongly recommended – currently resistant</p> <p>Transportation to be utilized for grocery and social outings (v. important to her)</p> <p>Anxious</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (over \$27) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Taxi vouchers, 1 round trip, \$48 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (over \$27) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Taxi vouchers, 1 round trip, \$48

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<p>BENE# 21-22/17</p> <p>Lopes, Carole 83 y/o; 12/19/1939 Income: \$1,798 H</p> <p>ARAW support \$6,150: Reoccurring: Social Day \$420-540 '21 Gift: Holiday \$150 '22</p> <p>MEB: \$272</p> <p>WCOA: Andrea</p>	<p>"I worry about getting out & socializing because I don't do that enough especially in the wintertime. That is why I like going to the Council on Aging. Just every day living but luckily I have my health. Doing what you are doing is most helpful."</p>	<p>Will start paying for electric this month and pays for yard care in summer</p> <p>Enjoying her 2 days of social day</p>	<p>Weekly:</p> <ul style="list-style-type: none"> ▪ <i>Increase</i> to 3 days of Social day with transportation \$180 	<p>Weekly:</p> <ul style="list-style-type: none"> ▪ <i>Increase</i> to 3 days of Social day with transportation \$180
<p>BENE# 22/01G</p> <p>Medeiros, Margaret 69 y/o; 11/4/1953 Income: \$2,114 H</p> <p>ARAW support \$2,106: Gifts: Car loan \$296.94 '21, SW \$525 '21, Electric \$193.41 '21, Gas \$356.96 '21, CC \$584.59 '21, Holiday \$150 '21</p> <p>MEB: -\$11</p> <p>ARAW: Pat</p>	<p>"The World has gotten out of hand & prices are just plain ridiculous! I am doing my best with the income I have but it is challenging. My daughters are my Angels & help me so much thank God. I don't know how I would manage otherwise. I have submitted applications to low-income housing in Fairhaven, Dartmouth & I just submitted an application to housing in Westport. I met a wonderful new friend at the Wamsutta luncheon, (Gert L) & she got me an application. But they are all saying the same thing: It will be years before I get an apartment."</p>	<p>Mortgage of \$79K; babysits for \$ & car repairs; seeking new housing</p> <p>Has made friend through FLO</p> <p>Car enables her to be independent</p> <p>Will complete CB form for 2023</p> <p>By mid-April her income will increase by \$400 and she will no longer have a - MEB</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice 2023-2024 Car insurance \$1,026 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice 2023-2024 Car insurance \$1,026

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<p>BENE# 16-17/22</p> <p>Tuite, Janice 83 y/o; 4/18/1939 Income: \$1,391 H</p> <p>ARAW support \$23,233: Reoccurring: BCBS \$687.21 '17, Pers care \$40.17 '20, Demand Response \$25 '19 Gift: SW \$400 '16-17, Funeral \$3,440 '14, Holiday \$150 '17-22 Discontinued: Nutrition \$80-160 '15-17</p> <p>MEB: \$147</p> <p>ARAW: Ana</p>	<p>"The death of my daughter & the loss of my son and husband weighs heavy on me. My grandson is all I have left but he is too busy traveling. I have no one but I have God & ARAW. My daughter's suicide is really hard for me. Jesus gave us life. We aren't supposed to take it away.</p>	<p>V. lonely; recent loss (suicide) of daughter – grandson "unreliable"</p> <p>Taking advantage of FLO activities</p> <p>Relies on ARAW from transportation, coverage for health issues</p> <p>Fall during walks – rollator - EPERS suggested & accepted</p>	<p>Quarterly:</p> <ul style="list-style-type: none"> ▪ Continuation of BCBS \$687.21 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of incontinence briefs \$40.17 from WA ▪ Continuation of Demand Response \$25 ▪ Continuation of taxi vouchers, one round trip, up to \$50 ▪ EPERS \$51.95 	<p>Quarterly:</p> <ul style="list-style-type: none"> ▪ Continuation of BCBS \$687.21 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of incontinence briefs \$40.17 from WA ▪ Continuation of Demand Response \$25 ▪ Continuation of taxi vouchers, one round trip, up to \$50 ▪ EPERS \$51.95 (immediate)
<p>BENE# 22-23/33</p> <p>Lewis, Barbara 79 y/o; 11/29/1943 Income: \$1,689 sub</p> <p>ARAW support: FLO only</p> <p>MEB: \$109</p> <p>ARAW: Ana</p>	<p>"My left leg pain is so bad that I want to cut my leg off most days." Losing her Psychiatrist is also a worry of Barbara's. She is recently estranged from her adopted son Eric. When she fell this past November, both Bruce & Eric spoke. Eric called Barbara "mom", which Bruce was not at all happy about. Per Barbara, Bruce refuses to let Barbara speak with Eric.</p>	<p>Bayberry</p> <p>FLO only originally referred by Referred by Westport Apoth</p> <p>OON Psych serves as PCP – significant OOP expense</p> <p>Patches SWH denied but needed for pain relief</p> <p>Fall risk – d/t dog falls occur during walks outside – GPS not covered by SWH</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (over \$39) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Lidocaine patches (box of 30) \$100 from WA ▪ EPERS \$51.95 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines <p>Monthly:</p> <ul style="list-style-type: none"> ▪ EPERS \$51.95 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Up to \$100 for telehealth visits for 6 months (to be paid to provider) <p><i>It is our understanding that you will be decreasing your telehealth visits over. While you are transitioning (6 months), we will pay for 1 visit/month.</i></p>

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<p>BENE# 22-23/34</p> <p>Letourneau, Diane 80 y/o; 7/12/1943 Income: \$1,144 sub</p> <p>ARAW support: FLO only</p> <p>MEB: \$13</p> <p>ARAW: Pat</p>	<p>"I am using my credit card more than I care to. I needed a mattress last year so I bought a new one & now I have a monthly payment. My back feels so much better but my wallet is hurting now!! I decreased my Comcast services but it is still expensive. I am spending more time home so my magazines & TV provide my entertainment. The telephone & my internet are my connection to my friends. I would be appreciative if the ARAW could help me."</p>	<p>Olympia Tower</p> <p>Longtime FLO & WCAP part – FFLO update ID'ed financial need</p> <p>Mental health issues – positive thinkers club</p> <p>Looking at housing options – more care needed SNF Hathaway Manor</p> <p>Decrease Comcast bill but struggling – increased cc use</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$175 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$175 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Pay off Synchrony card approx. \$960 <p><i>We hope that by paying off one of your credit cards it will help to alleviate some stress associated with your upcoming move.</i></p>
<p>BENE# 23/10G</p> <p>Bramwell, Nancy 80 y/o; 10/2/1942 Income: \$1,744 R</p> <p>ARAW support \$1,809: Reoccurring: BCBS \$1,359 (6 mos) '22, SW \$300 '22, Holiday \$150 '22</p> <p>MEB: -\$830</p> <p>ARAW: Pat</p>	<p>"I am trying to get a job but no one will hire me because I am too old. Plus I have these tremors. I am using my credit cards all the time to pay bills & to get items I need. I don't want to move as I love my apartment but she went up on the rent. She said she never would but I applied for PACE & I received the check last year instead of my landlord. Heat is included in the rent so I guess the rent increase is justified but still...It's just not fair...I need help w/ my bills."</p>	<p>Request made b/c bene asked it to be made</p> <p>SW suggestions not followed through on</p> <p>Unsustainable living situation</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ BCBS Medex Bronze \$229.51 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ BCBS Medex Bronze \$229.51 6 months only <p><i>The committee continues to be concerned for the sustainability of your living situation. They were disappointed that you did not take action on any of the strategies offered by the social worker. However, they recognize the importance of health insurance and will extend funding for 6 more months only. Should your situation change, we will happily consider a new request.</i></p>

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<p>BENE# 14-15/06</p> <p>Charbonneau, Leila 78 y/o; 4/13/1944 Income: \$1,063 H</p> <p>ARAW support \$31,161: Reoccurring: Cable/int \$19.99 '22 Gifts: Glasses \$269 '18, TV \$379.99 '18, CNHC \$125 '17, Appliance \$661.19 '16, Plumber \$175 '22 & \$954 '15, CC \$401 '15, Dental \$600 '14, Car repair \$345 '20, \$270 '19, \$572 '18 & \$650 '14, RE Tax \$600-800 '14-17, HOI \$400-1,060 '14-21, Car Ins \$300-920 '15-22, Holiday \$100-150 '16-22 Disc: Stipend \$100 '19</p> <p>MEB: \$165</p> <p>ARAW: Ana</p>	<p>"I manage with all the support of ARAW. I don't know what I would do without you. When my toilet was clogged recently, I called ARAW & they got someone here so fast. I have much appreciation for everything. I really hope ARAW can help me again with my car insurance."</p>	<p>Applying for emergency repair program (home) thru CNB</p> <p>Car needed to visit and provide transportation for ailing and isolated friend in PVD</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Policy Car insurance \$1,178 from Travelers 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Policy Car insurance \$1,178 from Travelers
<p>BENE# 19-20/07</p> <p>Mello, Janet 77 y/o; 9/11/1945 Income: \$2,428 H</p> <p>ARAW support \$3,170: Gifts: Car insurance \$494 '22 & \$589 '21, Glasses \$250 '20, Car repair \$301 '20, Pest control \$216 '19, Plumber \$688 '19, Holiday \$150 '19-22</p> <p>MEB: \$158</p> <p>ARAW: Pat</p>	<p>"The owner of the property is looking to sell the park. I don't know where I will go if someone buys the land & wants the mobile homes off the property. I cannot move this trailer. It would fall into pieces! At this time, I refuse to worry. I am giving it over to God & letting everything fall into place as it is supposed to. Some things we cannot control. I know I make more than the limit for ARAW but I am trying to eliminate My credit card debt. If they could help me with my car insurance, I would be appreciative. Thank you."</p>	<p>Increase income due to addition of husband's SS – benefits therefore decrease</p> <p>Upcoming dental expenses</p> <p>High credit card usage – plan to pay off in 2 years</p> <p>V independent and car is a big part of that</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (over \$128) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Policy Car insurance \$438.50 from Arbella 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (over \$128) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Policy Car insurance \$438.50 from Arbella

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<p>New BENE# 23/31G</p> <p>Larrabee, Regina 71 y/o; 12/14/1951 Income: \$972 sub</p> <p>ARAW support: New</p> <p>MEB: \$55</p> <p>ARAW: Pat</p>	<p>"I have lived in this apartment for the past 37 years. Now my landlord wants the first floor for his parents. I have been a great tenant paying my rent on time, no loud company, clean apartment. Yes, I have Section 8 but he knew that for years. I need help & I don't know where to turn. Can you help me?"</p>	<p>Recent widow (2020)</p> <p>Referral from St Anne's cancer & GSSC</p> <p>Must move but limited to 1st floor – diff with shortage</p> <p>SCCLS referral – following SCCLS instructions</p> <p>Proactively downsizing in anticipation</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Moving costs \$530 from Tavares Movers 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Moving costs \$530 from Tavares Movers
<p>New BENE# 22-23/35</p> <p>Christensen, Carol 71 y/o; 11/7/1951 Income: \$991 sub</p> <p>ARAW support: New</p> <p>MEB: \$79</p> <p>ARAW: Pat</p>	<p>"I am trying to make my monthly income stretch as much as I can. But it is getting more difficult with the rising prices... I will apply for the ACP. I just spoke with Comcast to decrease my package to save money. They didn't even tell me about the ACP! Imagine that! I missed a month payment as my 20 year old cat needed to go to the vet. Any assistance that the ARAW can provide will be appreciated. Thank you."</p>	<p>McGann Terrace/ Refer: CES/GSSC</p> <p>Unexpected payment – missed Comcast</p> <p>TV, internet (emails) for entertainment and communication</p> <p>ACP submitted</p> <p>Supports 92 y/o mother</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$150.48 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$150.48

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<p>BENE# 21-22/24</p> <p>Fisher, Laura 75 y/o; 7/30/1947 Income: \$2,147 R</p> <p>ARAW support \$7,294: Reoccurring: BCBS \$232 '22, OTC \$83 '21 Gifts: Medicare Part B \$725.60 '22, Glasses \$463 '21, Bed \$1,578 '20, Holiday \$150 '21-22</p> <p>MEB: -\$114</p> <p>ARAW: Ana</p>	<p>"Monthly bills really cause me a lot of stress. My electric is so high and I don't know why. I do have a CPAP machine that I use quite often. I pay what I can and know they cannot shut off my electric or gas."</p>	<p>#1 on list for subsidized housing (electric will be barrier)</p> <p>All of SSI is taken – left owing for Part B</p> <p>Children pay cc bills OOP</p> <p>Pd off car but purchased (\$292/mnth) but purchased car service plan (\$194/mnth) <i>looking into this...</i></p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ BCBS \$232.17 ▪ OTC Products \$74 from Westport Apothecary <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Medicare Part B Premium \$548.40 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ BCBS \$232.17 ▪ OTC Products \$74 from Westport Apothecary <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Medicare Part B Premium \$548.40
<p>BENE#23/02 EDDF</p> <p>Payan, Freda 68 y/o; 11/17/1954 Income: \$1,099 sub</p> <p>ARAW support: Bed \$749 '23</p> <p>MEB: \$141</p> <p>ARAW: Pat</p>	<p>"I've resumed my cancer treatments & I wish I could say I was mentally prepared having experienced this once before. However, the meds seem to be stronger & therefore I have more of the side effects. I will be having a portacath inserted in my chest as my veins are destroyed from all the poking & prodding. I see my orthopedic dr this week to learn the next steps in my recovery from the leg fracture. I can't put weight on my leg still & I must wear this brace which does not allow me to bend my knee. My recliner finally gave out & now I put my leg on a stool when I sit down in the living room. Thankfully, I can sit on my bed to elevate & extend my leg. But I do like to spend time in my living room."</p>	<p><i>Tripp Towers</i> Referral from RSC at Tripp</p> <p>Spanish 1st language (Cuban)</p> <p>Cancer & fractured femur from fall</p> <p>ARAW purchased bed</p> <p>Recliner safety issue – broken, using chair to elevate leg</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Recliner \$608.99 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Recliner \$608.99

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<p>BENE# 18/13G</p> <p>Estrella, Louise 75 y/o; 1/29/1948 Income: \$1,343 sub</p> <p>ARAW support \$5,546: Gifts: Bed \$879 '22, Dental \$2,000 '20 & \$484 '19, Glasses \$138 '20, Bankruptcy \$400 '19, Car repair \$687 '19 & \$507 '18, Holiday \$150 '20-22</p> <p>MEB: \$49</p> <p>ARAW: Pat</p>	<p>"I asked my son to come with me to Swansea to see a new pain specialist. I cannot drive that far any more especially on the highway. He basically told me that I was on my own as he has to work...I mean I don't want to get angry at him but come on. So I cannot rely on him for transportation. Thank goodness I have my car for my appointments. Now I have PT twice weekly! My car is older & it needs a few repairs."</p>	<p><i>Presidential Terrace</i> <i>Pending documentation</i></p> <p>Now in 1st floor apt – chronic back pain</p> <p>Supportive group of friend in complex; Daughter disabled; son "too busy"</p> <p>Car allows her to get to appts, recreation & social</p> <p>Upcoming dental</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Car repair 	<p><i>Unable to obtain estimate – on hold until April</i></p>
<p>New BENE#</p> <p>Rosiak, Nancy Jean 70 y/o; 1/15/1953 Income: \$1,300 H</p> <p>ARAW support: New</p> <p>MEB: -\$897</p> <p>WCOA: Andrea</p>	<p>"Bills. I can answer that fast. Honest to God I look to see when each one has to be paid. Then when I no sooner seem to be okay something comes up, such as dental & tires for the car. Tires for my car would be the most helpful or the crown on my tooth."</p>	<p>MMP suggested; circuit breaker</p> <p>Oil in arrears therefore high payment</p> <p>Family home reluctant to leave for sentimental reason – never lived anywhere else</p> <p>Looking for a job</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Policy Homeowners insurance \$4,848 from Travelers 	<p>Not approved. <i>The Committee feels that you have other options and resources available including equity in your home, circuit breaker, etc. There is also a concern for the sustainability of your living situation.</i></p>

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<p>BENE# 22/27G</p> <p>George, Claudia 76 y/o; 12/3/1946 Income: \$1,093 H</p> <p>ARAW support \$3,118: Gifts: Hearing aids \$2,700 '21, CC \$418 '22, Holiday \$150 '22</p> <p>MEB: -\$260</p> <p>WCOA: Susan</p>	<p>Claudia's biggest concern is her health and being able to stay in her house. What would be most helpful would be "to have the cable bill paid monthly so I can budget to put aside the money for my real estate taxes." Claudia spends most of her time at home and cherishes her surroundings.</p>	<p>See email to Susan</p> <p>Previously with Ann (DCOA) RE Taxes requested '22 and w/d to pursue abatement; SW also offered and declined</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Gift of \$400 to attorney for drafting of will (no doc) 	<p>Not approved. <i>The writing of wills is something that has come up in the past and, to date, has not been something the ARAW has chosen to fund. In addition, the committee feels there are other options for a service such as this including DCOA, Justice Bridge, UMASS Law, online, payment plan</i></p>