Association for the Relief of Aged Women Minutes of the Regular Monthly Meeting, March 9, 2023

Vice President Diane Laflamme called the meeting to order at 9:31 AM.

<u>Members in Attendance:</u> Beaton, Brooke, deSa, Ellis, Laflamme, Macomber, Mayall, McKnight, Natho, O'Connell, Saber.

Executive Director Clare Healy Foley and Office Administrator Jenny Costa also present.

Members excused: Beaulieu, Stankiewicz.

<u>Moment of Silence:</u> All present had a moment of silence for the women who we lost since our last meeting:

- 1. Lucinda Snow (97) Fairhaven
 - a. Part of ARAW family since 2005
 - b. Lovely, upbeat woman
 - c. Series of medical incidents: stroke, diabetes, etc.
 - d. Visited by many board members
 - e. Sent many cards to ARAW over the years
 - f. Son called to inform of passing can't thank ARAW enough, will be sending in donation

<u>Reflective Moment</u>: Diane Laflamme shared a quote from Joan Chittister's *The Gift of Years: Growing Older Gracefully:*

"A burden of these years is to allow all the stereotypes of old age to hold me back, to hold me down, to stop the flow of life in me.

A blessing of these years is that they give me the chance to break the bounds of a past life, and to create for myself a life more suited to what I now want to be."

Report of President: In Jane's absence, Vice President Diane Laflamme reported:

- 1. The minutes of the February 9, 2023 board meeting were approved as distributed. <u>SO VOTED</u>
- 2. The minutes of the February 9, 2023 executive session were approved as distributed. SO VOTED
- 3. Strategic Plan update
 - a. Distributed agenda for March 30^{th} Mini-Retreat
 - b. DRAFT goals for retreat will be emailed in advance
 - c. Strategic Planning committee will meet after retreat to incorporate any revisions and make timetable
 - d. Final Strategic Plan to be approved at Annual Meeting

Report of Executive Director: Executive Director Clare Healy Foley reported:

1. FLO Newsletter

- a. Thank you to February luncheon hostesses: Diane, Leah and Pam
 - i. Salsa cancelled due to illness, NBSO musicians showed up unexpectedly
 - ii. A beneficiary complained about Coastal Neighbors Network not being open to all
 - 1. Cannot dictate programs, ARAW only funders

2. BA Reports

- a. Shared board's positive feedback from last month with BAs
- b. Streamlined and standardized numbers for reports
- c. Beneficiaries experienced many struggles with acquiring ACP discount
- 3. Activity Sheet: no questions
- 4. Community Engagement
 - a. International Women's Day celebration March 8th
 - i. Clare and Jenny attended and (wo)manned ARAW table
 - ii. Well attended diverse group of attendees from community
 - iii. Spoke with current and existing partners, potential new referral sources, past and present board members and a couple ARAW beneficiaries
 - iv. Presentation following well done and inspiring, showed collaboration between many organizations
 - v. Resource guide was created and distributed at event (available in office)
 - b. Herstory presentation at NB Fishing Heritage Center tonight staff attending
 - c. Walt's Mobile Closet event at YWCA 4/29/23 ARAW will have table

5. FY23 CPG update

- a. Email sent out to CP: final reports due 4/15/23, plans for unspent funds, survey
- b. Extension requests received from Fishing Heritage Center and Zeiterion so far
- 6. Affordable Connectivity Program (ACP) Update
 - a. Wonderful program but not user friendly
 - b. Available for ARAW or personal bill
 - c. BAs handed out paper applications beneficiaries received no follow up
 - d. Most successful when done online
 - e. Need to renew every year
 - f. Only 2 beneficiaries currently receiving (was 3 but one kicked off recently)
- 7. Institute for Trustees Conference
 - a. ARAW signed up
 - b. Will have some sessions set up at office for group viewing
 - c. Code to sign up individually to be emailed following meeting

- 8. Beneficiary Highlight: Rae Sousa
 - a. ARAW received refund for Verizon in form of debit card (in her name)
 - b. Reached out to brother Carl who shared:
 - i. Caregivers were using Rae's debit card in last months of life up to \$1,500 per month
 - ii. Rae reportedly "had tons" of money received support from multiple sources not shared with ARAW
 - c. Example of increased need to trust but verify empowered BAs to request to look at documentation

Report of Finance Committee: Chair Mary Ellis reported:

- 1. Motion made to approve February 2023 financials, as distributed. SO VOTED
- 2. Portfolio down \$546K in February, \$2.3 million YTD
- 3. Thank you to Cathy for work on qualified distribution

Report of Visiting Committee:

- 1. Visiting reports: Roseanne O'Connell
 - a. Lucille Bizarro (83)
 - i. Owns home in New Bedford
 - ii. Resourceful wants to stay in home, loves her yard & speaks of garden often
 - iii. Married for 26 years with 3 kids
 - iv. Stitcher since a young age
 - v. Isolated kids have own family
 - vi. Took French class at the council on aging
 - vii. Participated in NB Art Museum classes
 - viii. Met a friend through grief counseling
 - ix. Went to Aruba last year with her son
 - b. Evangeline Morin (90)
 - i. Moved back to New Bedford after husband's death no children
 - ii. One of 6 sisters
 - iii. Involved with Sharon through WCAP & FLO
 - iv. Enjoys apartment at Melville Towers
 - v. Stayed home from school to work in a factory and give money to her mother
 - vi. Good attitude and distinctive chuckle
 - vii. Says "There's a lot of crabby people around, but I'm not one of them"
- 2. Next month Debbie Brooke

Report of Beneficiary Committee: Chair Pam McKnight reported:

1. A motion was made to accept recommendations from the Beneficiary

Committee as distributed. SO VOTED

- a. 19 requests (3 new), 15 updates
- 2. New Beneficiary Highlight
 - a. Nancy Jean Rosiak (70 y/o) not active
 - i. Request for homeowners' insurance \$4,848 not approved
 - ii. Lives in and owns family home worth \$1.4 million
 - 1. Where she cared for her mother until her death
 - 2. Feels she can't leave home
 - 3. Unsustainable living situation
 - 4. No children, estranged from brother
 - iii. Committee felt she had other resources available to her
 - b. Carol Christensen (71 y/o) active
 - i. Very low income, Month End Balance (MEB) \$37
 - ii. Husband died, raised son on her own
 - iii. Does not drive, lives simply
 - iv. Request for Comcast approved

Report of Governance Committee: Chair Debbie Brooke reported:

- 1. Committee meeting update 3/7/23
 - a. Finalizing contingency plan for President and leave of absence policy to be brought to April meeting
 - b. Finalization of process for onboarding new members after Strategic Plan approval
- 2. Distributed Proposed FY24 Slate of Officers
 - a. President, Vice President and Treasurer in second year of term
 - b. Gloria deSa to be Clerk
 - c. Thank you to Gale Beaton for years as Clerk

Report of Grants Committee: Chair Rosemary Saber reported:

- 1. Motion made to accept decisions of grants committee, as distributed. **SO VOTED**
 - a. Rosemary highlighted:
 - i. Zeiterion: during closure mobile classroom, other venues for performances bring culture/arts to people
 - ii. YWCA: denied but don't be discouraged, didn't see it as partnership, taking year off and will reapply next year
 - iii. DEAF Inc. (new CP): looking to expand in New Bedford, cold call with f/u Letter of Interest which was presented to committee

Report of Legacy Committee: Chair Diane Laflamme reported:

- 1. Still going through boxes
- 2. Goals of committee have changed what is role now?
- 3. Office has taken over operational tasks website, branding, marketing

Report of Personnel Committee: Chair Angela Natho reported:

- 1. Did not meet in February
- 2. Thank you to Clare and committee for presenting at February board meeting
- 3. Employee Appreciation Day
 - a. Handwritten notecards given to employees along with The Baker gift cards
 - b. Clare shared staff feels truly appreciated thank you notes received and shared

Other Business:

- 1. Materials distributed: Bylaws, Grants Committee description, Board Member description
- 2. ARAW notepads distributed
- 3. Governance meeting: Tuesday, March 28th

The meeting was adjourned at 11:00 am.

Executive session to follow.

Recorded by, Jenny Costa, Office Administrator Approved by, Gale Beaton, Clerk