

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS

APRIL 2023 | VER 5/8/23

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>New BENE# 23-24/01</p> <p>Pina, Teresa 68 y/o; 1/22/1955 Income: \$955 sub</p> <p>ARAW support: New</p> <p>MEB: \$110</p> <p>ARAW: Ana</p>	<p>“Clothes is the one thing that I really need. I am not looking for new clothes. Anyone you know that can donate, I would really appreciate. If ARAW could pay my cable bill that would be a big help, but I understand if I am not selected.”</p>	<p>Boa Vista – CVANB referral</p> <p>V humble - does not want to “take advantage of system”</p> <p>Referral made to Walt’s for clothing & MBK for furniture – language poses barrier</p> <p>Shops for bare essentials only – tries to help family in CV</p> <p>Basic cable is one treat that she spoils herself with – most time spent at home</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable \$51 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable \$51 <p><i>If Walt’s Mobile Closet does not work out for her needs, the committee would happily consider a request for a gift card for clothes.</i></p>
<p>BENE# 21-22/04</p> <p>Ramos, Anna 71 y/o; 2/26/1952 Income: \$1,033 sub</p> <p>ARAW support \$3,950:</p> <p>Gift: Lift chair \$865 ’21, Holiday \$150 ’21-22</p> <p>Discontinued: Personal care \$174 ’21-23</p> <p>MEB: \$31</p> <p>ARAW: Pat</p>	<p>“I am so grateful for those diapers the ARAW provided but I truly do not need them at this time. However, I could use some skin protectant, wipes & a new reacher. SWH gives me an OTC card however I use a lot of product on this 220 pound body! I don't want to get skin breakdown ever again! Kendra asked for a foam donut for my wheelchair last Fall & I’m still waiting. I ended up buying my own as SWH still has not responded to Kendra's request. That is the reason I am asking for help to buy a reacher (grabber). I need this to pick up items I drop when I am alone.”</p>	<p>Melville Towers</p> <p>Diabetes, CHF & stroke history – VNA playing important role</p> <p>Grateful ARAW part of team – adds to quality of life</p> <p>Vastly improved but bed/chair bound 90% of day</p> <p>Ointment, wipes, gloves and grabber recommended to PCA (g daughter) by VNA but cost prohibitive (not covered by insurance or eligible for purchase thru OTC card)</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ OTC products \$73.48 from Westport Apothecary <p>Gift:</p> <ul style="list-style-type: none"> ▪ Reacher/grabber \$20.39 from Westport Apothecary 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ OTC products \$73.48 from Westport Apothecary <p>Gift:</p> <ul style="list-style-type: none"> ▪ Reacher/grabber \$20.39 from Westport Apothecary

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<p>BENE# 23-24/02</p> <p>Bourgeois, Lucille 83 y/o; 1/29/1939 Income: \$1,315 sub</p> <p>ARAW support \$2,973: Gift: 1st & last \$2,351 '22, Moving costs \$450 '22, Holiday \$150 '22</p> <p>MEB: \$2</p> <p>ARAW: Pat</p>	<p>"I miss watching my golf & sports on the weekends but I make do with my tablet by playing games. Pam got me a smart TV with ROKU which I dislike immensely. I get the same shows over & over, limited local news & it shuts off if I do not interact with it. But I do not want to hurt Pam's feelings as she tries to help me. I would so enjoy watching my local channels with news at 5 am & drinking my coffee."</p>	<p>Whaler's Cove ALF (relocated last summer with ARAW's help)</p> <p>Long involvement with WCAP and Sharon</p> <p>Seeking basic cable for entertainment and to stay connected to world (News) – only has Roku</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable \$59.80 + fees <p>Gift:</p> <ul style="list-style-type: none"> ▪ Cable installation \$39.99 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable \$59.80 + fees <p>Gift:</p> <ul style="list-style-type: none"> ▪ Cable installation \$39.99
<p>New BENE# 23-24/03</p> <p>Martinez-Colon, Nilda 89 y/o; 5/20/1933 Income: \$930 sub</p> <p>ARAW support: New</p> <p>MEB: \$164</p> <p>ARAW: Ana</p>	<p>"I worry that I cannot pay my telephone bill some months & I need it for my medical alert device. I have heart failure & I need to call for help if something happens."</p>	<p>Melville Towers – referral from CES</p> <p>Spanish speaking – Ana did her best! With help from family</p> <p>Landline necessary for EPERS (heart failure) – but anxiety re: phone bill (ACP introduced by process hindered by language barrier)</p> <p>Clothing high bc of bowel incontinence – declined assistance</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Phone/internet \$97 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Phone/internet \$97 <p><i>The committee would consider a request for incontinence products if and when she would be comfortable asking for it.</i></p>

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<p>New BENE#24/01G</p> <p>Alves, Louise 86 y/o; 4/2/1936 Income: \$1,200 sub</p> <p>ARAW support: New</p> <p>MEB: \$172</p> <p>ARAW: Ana</p>	<p>“I don’t have any worries. I am very blessed to have wonderful, children, grandchildren, great grandchildren, etc...I am hoping ARAW can help me get a twin mattress & box spring.”</p>	<p>Referred by CES</p> <p>Recently moved to new apt (section 8) – lives with daughter who is PCA and enables them to make ends meet – most items donated - kids do best for mum</p> <p>Bed v old and declining health (safety)</p> <p>Used to work in fishing plants (pitched NBFHC project)</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Living alone guideline (Daughter lives w/her) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Mattress & box spring \$912.99 from Bob’s Discount Furniture 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Living alone guideline (Daughter lives w/her) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Mattress & box spring \$912.99 from Bob’s Discount Furniture <p><i>Exception granted due to advanced age and need for daughter who is PCA.</i></p>
<p>BENE# 20-21/16</p> <p>Ponte, Marion 77 y/o; 2/20/1946 Income: \$1,535 H</p> <p>ARAW support \$6,523:</p> <p>Reoccurring: Health insurance \$263 ‘21 Gifts: Holiday \$150 ‘21-22</p> <p>MEB: -\$236</p> <p>WCOA: Susan</p>	<p>Marion’s biggest concern is “not being able to meet my bills.” Marion said “what they are doing for me now would be the biggest help.”</p>	<p>Dependent on daughter</p> <p>Would “kill” her to have to move – “I am not strong enough yet”</p> <p>\$14,619 in bank</p> <p>Health insurance would allow her to have tree cut down</p> <p>Bene asked OW to submit request</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Asset guideline (\$4,619 over vs \$2,600 last year) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of Health insurance \$263 thru United Health Care 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Asset guideline (\$4,619 over vs \$2,600 last year) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of Health insurance \$263 thru United Health Care <p><i>Exception granted due to proactively using equity in the home to make ends meet.</i></p>

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<p>BENE# 23-24/04</p> <p>Waite, Cynthia 80 y/o; 8/21/1942 <i>Income: \$1,895 sub</i></p> <p>ARAW support \$1,018: Gift: Lift chair \$868 '22, Holiday \$150 '22</p> <p>MEB: \$82</p> <p>ARAW: Pat</p>	<p>"I am trying to quit smoking & am down to 1 PPD. My grandson wants me to quit totally but I have to go slowly. I am down from 2.5 to 3 PPD. My legs still have pains from neuropathy & my doctor tells me that I will most likely always have the pain. I have found some creams that help but they are expensive. My OTC card covers some but not all & I need to keep some money saved to keep my car running. You see, I need my car. I once had no choice but to live in my car after I left my abusive husband. I live in fear that I might lose my apt. At least if I have my car, I have a place to go."</p>	<p>New Bedford Hotel Originally referred by Nightingale</p> <p>History of homelessness lived with son until his death in 2017</p> <p>Smoker – has cut back</p> <p>Supportive grandson – improving family relationship</p> <p>Leg pain d/t edema to be relieved with biofreeze but \$\$\$</p> <p>Saves money for frequent car repairs</p>	<p>Exception:</p> <ul style="list-style-type: none"> Income guidelines (over \$245) <p>Monthly:</p> <ul style="list-style-type: none"> OTC products \$23.28 from Westport Apothecary 	<p>Exception:</p> <ul style="list-style-type: none"> Income guidelines (over \$245) <p>Monthly:</p> <ul style="list-style-type: none"> OTC products \$23.28 from Westport Apothecary <p><i>Exception granted. The committee appreciated her honesty about all of her expenses.</i></p>
<p>New BENE# 24/02G</p> <p>Enoksen, Charlotte 73 y/o; 10/23/1949 <i>Income: \$1,420 sub</i></p> <p>ARAW support: New</p> <p>MEB: \$127</p> <p>ARAW: Ana</p>	<p>Her main worry is not being approved the laptop through ARAW, however, she is really praying hard. Charlotte is eager to begin her writing & poetry again. Since she moved to Dartmouth she is more alone in her apartment. And while she does have friends visit, she feels it isn't the same as when she lived in New Bedford where she could walk almost anywhere.</p>	<p>Crossroads Referral from NBFHC</p> <p>Laptop to continue her writing</p> <p>Significant health and mental health issues</p> <p>Retired journalist, RSC (NBHA), grant writer</p> <p>Estranged from family d/t depression; working on cc debt – not using</p>	<p>Exception:</p> <ul style="list-style-type: none"> Living in area guideline (3 years) <p>Gift:</p> <ul style="list-style-type: none"> Laptop \$480 from Best Buy 	<p>Exception:</p> <ul style="list-style-type: none"> Living in area guideline (3 years) <p>Gift:</p> <ul style="list-style-type: none"> Laptop \$480 from Best Buy <p><i>Exception granted due to cumulative residency meeting guideline and mental health state.</i></p>

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<p>BENE# 23-24/05</p> <p>Collins, Donna 71 y/o; 1/6/1952 Income: \$1,063 sub</p> <p>ARAW support \$2,520.13: Gifts: Car repair \$1,877.66 '22 & \$342.47 '21, Holiday \$150 '21-22</p> <p>MEB: \$38</p> <p>ARAW: Ana</p>	<p>"I am just so stressed. I know ARAW informed me that I should have followed the request process to get my car payment reviewed & potentially approved, but the mechanic was stalling. My car sat there for one month & as soon as I told him I would pay, it was fixed next day." "I had to cancel my cable & phone because my upstairs neighbor was stealing by splitting the wire, it has been a nightmare for me these past 2 years."</p>	<p>Solemar</p> <p>Neighbor "stealing" phone and internet from her; does not trust landline; will only use cellphone; SCCLS & management was not able to help</p> <p>No psych history</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cell phone service \$60 from T-Mobile 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cell phone service \$60 from T-Mobile
<p>New BENE# FLO-24N</p> <p>Connors, Brenda 66 y/o; 8/10/1956 Income: \$1,043 H</p> <p>ARAW support: New</p> <p>MEB: -\$652</p> <p>ARAW: Ana</p>	<p>"To lose my home & my dog. I am having to borrow money from family to make it each month & I don't know how long I can keep doing this."</p>	<p>Referred by DCOA</p> <p>Recent approval for support through comm resources (SNAP, PACE, MH) and waiting on tax abatement & circuit breaker – connected to RAFT</p> <p>Old sick dog; Reluctant to leave home</p> <p>Revisit in 3 months once resources/supports settle to determine true situation</p> <p>V. lonely & depressed - FLO</p>	<p>Participation in FLO</p>	<p>Participation in FLO</p> <p><i>The committee encourages consideration of a Coastal Neighbors Network membership to aid with loneliness and depression.</i></p>

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<p>New BENE# 23/04EDDF</p> <p>Alves, Judith 70 y/o; 10/15/1952 Income: \$1,500 sub</p> <p>ARAW support: New</p> <p>MEB: \$120</p> <p>ARAW: Ana</p>	<p>“My biggest concern is a good night sleep. I used to sleep on the recliner because of my COPD & breathing issues. Since it’s broke, I sleep in bed & it is hard to breathe & I build up a lot of flem lying down.”</p>	<p>EDDF approved – safety concern CES contributed</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Sales Order Portion of recliner \$199.99 from Regal House Outlet 	<p style="text-align: center;"><i>Approved EDDF</i></p>
<p>BENE# 21-22/29</p> <p>Ponte, Karyn 73 y/o; 11/4/1949 Income: \$1,063 H</p> <p>ARAW support \$4,825: Reoccurring: Cable/phone/internet \$196 '22 Gift: Car repair \$899.33 '23, Car ins \$761 '22, SW \$450 '22, Holiday \$150 '22</p> <p>MEB: -\$506</p> <p>ARAW: Pat</p>	<p>After many unsuccessful attempts to call the ACP customer support center to learn the status of her ACP application, she registered for ACP online. This was an attempt to save the ARAW money on her Comcast bill which is paid monthly by ARAW. Unfortunately, Karyn clearly did NOT sign up for ACP but inadvertently signed up for a TruConnect phone. Karyn was very upset about her actions and later admitted to “not being tech savvy.”</p>	<p>EDDF approved – due to mix-up during ACP attempt</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Receipt Postage \$14.45 for return of phone 	<p style="text-align: center;"><i>Approved EDDF</i></p>

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<p>BENE# 21-22/28</p> <p>Curado, Alzira 75 y/o; 9/1/1947 Income: \$931 sub</p> <p>ARAW support \$8,716: Reoccurring: Cable/phone/internet \$185 '21 Gift: Car insurance \$1,040 '22-23, Car loan \$229.79 per month in '22 & \$689.37 (3 mos) '21, Holiday \$150 '20-22</p> <p>MEB: \$87</p> <p>ARAW: Pat</p>	<p>"I need help with my car. I will need to borrow \$1,000 from Tina (neighbor) to fix my car. I hit a truck & I need to get the car repaired. Will you pay off the balance of my car? How about continuing with my car insurance payments & my Comcast bill? I need to help my son in Florida & I want to pay back my son in New Bedford for the headstone."</p>	<p>Unsure of income – alterations & crochet sales – is she is she not?</p> <p>Why still paying towards headstone when should be paid off – conflicting accounts</p> <p>Question around cellphone bills son & self</p> <p>Need for car? Paid PCA? CES/SCO plan of care? MMP? Everything reported?</p> <p>Pat working on: many questions and need for clarification; conflicting information being rec'ed from various sources, more investigation needed to feel confident in submitting a request</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$185 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Car loan payments for 6 months, \$229.79 completed in Sept ▪ 2023-2024 Car insurance \$1,040 (estimate but will increase due to accident) Insurance to pay? 	<p><i>On hold</i></p>

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<p>BENE# 23/15G</p> <p>Pryor, Joan 80 y/o; 7/2/1942 Income: \$2,085 R</p> <p>ARAW support \$1,234: Gift: SW \$600 '22, Car ins \$484 '22, Holiday \$150 '22</p> <p>MEB: \$338</p> <p>ARAW: Pat</p>	<p>"I need to move to warmer weather. My body hurts all the time. Even my doctor tells me I should be in the warm weather. My daughter lives in Texas & I want to move there. But I do not have the money to rent a moving van plus transport my car. I asked my church again for money. This time \$1600 & the pastor is discussing it with the deacons. I am the senior member of that church & I don't understand why they won't help me... I know it is just a matter of time before I am told I need to vacate this apartment."</p>	<p>Has not paid rent for over a year – connected with SCCLS and SW (minimal follow thru)</p> <p>Extremely precarious living situation but resistant to making a move</p> <p>Resistant to strategies and resources offered by BA – frustrated with church</p> <p>Regularly uses credit cards for clothing; MEB appears high but no savings – big shopper</p> <p>Bene requesting car insurance – use car regularly</p>	<p style="text-align: center;">Request withdrawn – moving to Texas (mort co financing 100%)</p> <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Balance of car insurance \$985 from Safety Insurance 	<p style="text-align: center;"><i>Withdrawn</i></p>