

ARAW BENEFICIARY REQUEST: DECISIONS

MAY 2023 | VER 5/11/23

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>New BENE# 23-24/06</p> <p>Jesus, Elizabeth 84 y/o; 10/29/1938 Income: \$1,011 sub</p> <p>ARAW support: New</p> <p>MEB: -\$12</p> <p>ARAW: Pat</p>	<p>"I need to get to my medical appts. I had to cancel my eye appt last week & I have two appts next week. One is for my heart & the other is my primary care doctor for my diabetes. I thought I had free trans but the FCOA wants me to pay the volunteers \$10 per ride...I also miss being with people. I worked for 10 yrs as a greeter/security at Walmart. I loved that job as I was with people. I'd still be working if it weren't for my eyes. I know I would sleep better if I was busy during the day especially if I can be with people. I am a people person."</p>	<p>Dana Court Referred from FCOA</p> <p>Reliant of FCOA transportation – limited vision and hearing – cost forcing canceled appts</p> <p>EDDF transportation from FCOA until board review or Fallon picks up</p> <p>Fallon: social day, transportation, hearing aids</p>	<p>FCOA transportation for medical appointments</p> <p>FLO participation</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ FCOA transportation for medical appointments ▪ FLO participation
<p>New BENE# 24/03G</p> <p>DeGrace, Carmen 67 y/o; 7/18/1955 Income: \$1,250 sub</p> <p>ARAW support: New</p> <p>MEB: \$23</p> <p>ARAW: Pat</p>	<p>"I have made mistakes with my finances over the years & I just cannot seem to get out of the loop. I took a loan to consolidate my CC & now I find the CC beginning to add up again. I live frugally & most of my belongings are from the 80s. My bedroom set is more than 30 year old including my mattress. With my fibromyalgia & sleep apnea, I get very little sleep due to my pain. Now I need an MRI of my right shoulder due to increasing pain. I don't know if it is bursitis or a torn rotator cuff. My doctor said either is possible. I don't mean to complain as so many are worse off than me but I could use some help.</p>	<p>Residence at Buttonwood (section 8) – refer from GSSC</p> <p>Hesitant to ask for support</p> <p>High usage and balance on credit cards</p> <p>Plans to attend financial literacy workshop</p> <p>Fibromyalgia causes sleep problems – old mattress</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Queen size mattress & box spring with frame \$1,369.50 from Worley Beds 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Queen size mattress & box spring with frame \$1,369.50 from Worley Beds

ARAW BENEFICIARY REQUEST: DECISIONS

MAY 2023 | VER 5/11/23

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>BENE# 19-20/28</p> <p>Costa, Maria 81 y/o; 5/23/1941 Income: \$1,294 H</p> <p>ARAW support \$7,529: Reoccurring: Cable/phone \$143 '19, EPERS \$51.95 '19 Gifts: Holiday \$150 '20-22</p> <p>MEB: \$136</p> <p>ARAW: Ana</p>	<p>"I don't worry. I have ARAW who helps me tremendously. I really appreciate this support & hope it will continue. The biggest help would be to continue helping me & if I can ask for Poise pads size 4."</p>	<p>Spend most of her time watching Portuguese channel</p> <p>ARAW funded EPERS allows safety while walking outside (MH units only inside)</p> <p>MH provided personal care products sub-par</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of cable/phone \$143 ▪ Continuation of EPERS \$51.95 ▪ Poise pads, 2 packages \$33 from Westport Apothecary 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of cable/phone \$143 ▪ Continuation of EPERS \$51.95 ▪ Poise pads, 2 packages \$33 from Westport Apothecary
<p>BENE# 21-22/36</p> <p>Sikorski, Barbara 83 y/o; 4/10/1940 Income: \$1,741 H</p> <p>ARAW support \$4,584: Reoccurring: EPERS \$51.95 '22 Gifts: Home equity loan \$3,759 '22, Holiday \$150 '22</p> <p>MEB: \$88</p> <p>ARAW: Ana</p>	<p>Barbara was recently diagnosed with ovarian cancer and had surgery. She is healing and very unsteady on her feet. She worries that if she falls, while she has medical alert necklace, family won't know. She is hoping to get cameras installed in the home, but needs internet and she cannot afford it.</p>	<p>Paying off cc debt incurred by late son down from \$2,500 last year</p> <p>Recent diagnosis of ovarian cancer complete hysterectomy – refusing chemo</p> <p>Weakened state – staying at home cable important – add internet for safety</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$134.95 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$134.95

ARAW BENEFICIARY REQUEST: DECISIONS

MAY 2023 | VER 5/11/23

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>BENE# 13-14/02</p> <p>Sharples, Mary 84 y/o; 5/28/1938 Income: \$1,511 H</p> <p>ARAW support \$39,251: Reoccurring: BCBS \$687.21 '13, Cable \$51.29 '20, Phone/internet \$84.53 '17 Gifts: Hearing aid \$3,600 '19, Hot water heater \$1,150 '19, Car ins \$822 '18, Holiday \$100-150 '13-22</p> <p>MEB: \$94</p> <p>ARAW: Pat</p>	<p>"The ARAW has done so much for me & I am most grateful. THANK YOU!! I have been experiencing increased difficulty hearing & I went to SCENT for an evaluation. I was informed that my hearing aid needs repairs & unfortunately it is not under warranty any longer. The audiologist suggested I explore if ARAW would help with the cost but I hate to ask. That is why Heather called from SCENT on my behalf. I already get so much help from you. I truly appreciate all you do for me."</p>	<p>Hearing aid repair needed (ARAW purchased in 2019)</p> <p>No longer under warranty</p> <p>\$2,200 in bank – homeowner</p> <p>Very lonely</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Hearing aid repair \$225 from SCENT 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Hearing aid repair \$225 from SCENT
<p>BENE# 21-22/06</p> <p>Chor, Patricia 86 y/o; 10/22/1936 Income: \$2,241 R</p> <p>ARAW support \$3,544: Reoccurring: Cab \$50 '21 Gifts: Veteran's \$289 '20, Rent \$850 '21 & \$600 '20, Glasses \$538 '20, SS Gift card \$50 '22, Holiday \$150 '20-22</p> <p>MEB: \$79</p> <p>ARAW: Pat</p>	<p>"My mattress is so old like me. I was hoping I might be able to save money & buy one but my rent increased in January & now this is not possible for me to buy. I appreciate all you do for me. Thank you!"</p>	<p>Continued grievances with landlord plus rent increase but has chosen to remain in apt</p> <p>Taxi vouchers used to shop at MB – specialized food</p> <p>Mattress set old – reports body aches (was saving \$ for new but then rent increase)</p> <p>Daughter contributes to expenses</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of living alone guideline <p>Monthly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of cab vouchers, 2 round trips to Market Basket, up to \$50 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Mattress and box spring \$1,019 from Worley Beds 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of living alone guideline <p>Monthly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of cab vouchers, 2 round trips to Market Basket, up to \$50 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Mattress and box spring \$1,019 from Worley Beds

ARAW BENEFICIARY REQUEST: DECISIONS

MAY 2023 | VER 5/11/23

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>BENE# 21-22/15</p> <p>DeJesus, Eva 93 y/o; 9/13/1929 Income: \$989 R</p> <p>ARAW support \$3,784: Reoccurring: Ensure \$48 '21, Cable/phone/internet \$135 '21 Gifts: AC \$270 '22, Holiday \$150 '21-22</p> <p>MEB: \$1</p> <p>ARAW: Pat</p>	<p>"My landlord increased my rent last September. I have tried to adjust my budget but I am getting behind in my electric. Rising prices of everything especially groceries make paying all my bills a challenge with the higher rent. Even with the ARAW helping with the TV & Ensure drinks, I am experiencing difficulty. Do you think I could get a little bit of help with my rent? I am too old to move at this time in my life & I understand there isn't much available out there."</p>	<p>General increase of items is prohibitive for her</p> <p>Denied support of ensure</p> <p>Rent increase – not able to support too old to move</p> <p>Will explore CB</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of cable/phone/internet \$135 ▪ Continuation of Ensure \$48 from Westport Apothecary <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Rent assistance \$150 per month for 6 months 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of cable/phone/internet \$135 ▪ Continuation of Ensure \$48 from Westport Apothecary <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Rent assistance \$150 per month for 6 months <p><i>Report back on situation in 6 months</i></p>
<p>BENE# 21-22/28</p> <p>Curado, Alzira 75 y/o; 9/1/1947 Income: \$931 sub</p> <p>ARAW support \$8,895: Reoccurring: Cable/phone/internet \$185 '21 Gift: Car insurance \$1,040 '22-23, Car loan \$229.79 per month in '22 & \$689.37 (3 mos) '21, Holiday \$150 '20-22</p> <p>MEB: \$87</p> <p>ARAW: Pat</p>	<p>"I need help with my car. I will need to borrow \$1,000 from Tina (neighbor) to fix my car. I hit a truck & I need to get the car repaired. Will you pay off the balance of my car? How about continuing with my car insurance payments & my Comcast bill? I need to help my son in Florida & I want to pay back my son in New Bedford for the headstone."</p>	<p>Provides cell phone and sneds son money</p> <p>Husband's headstone – paid other son back in full</p> <p>Declines MMP</p> <p>Uncertain if information provided is complete or accurate (past history)</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$185 for five months (May-Sep) 	<p style="text-align: center;">Ongoing support not approved – due to uncertainty of situation and lack of follow through on offered "solutions" and resources</p> <p>Gift:</p> <ul style="list-style-type: none"> ▪ Will pay off debt up to \$1,200 and then place inactive

ARAW BENEFICIARY REQUEST: DECISIONS

MAY 2023 | VER 5/11/23

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>BENE# 23-24/03</p> <p>Martinez-Colon, Nilda 89 y/o; 5/20/1933 Income: \$930 sub</p> <p>ARAW support: Approved for phone/internet 4/2023</p> <p>MEB: \$164</p> <p>ARAW: Ana</p>	<p>Nilda & family are concerned with her health in the summer months. She moved into Melville Towers 2 months ago & has no AC. The family used to live there & know how hot the apartments get & she has extreme CHF & the heat can cause her to faint & be hospitalized.</p>	<p>New to Melville Towers with high temperatures coming – heat complicates CHF – safety concern</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Price Quote AC \$649.95 from Stan & Paul’s 	<p style="text-align: center;"><i>Approved EDDF Due to safety concern</i></p>
<p>New BENE#24/02EDDF</p> <p>Hamel, Charlotte “Sherry” 76 y/o; 4/3/1947 Income: \$1,951 H</p> <p>ARAW support: New</p> <p>MEB: \$62</p> <p>ARAW: Ana</p>	<p>“What worries me the most is not being able to sustainably live in my home for much longer. Currently I have no hot water & I don’t even know what I am going to do to replace it.”</p>	<p>Applying to city NB for financial Program and emergency repair (roof)</p> <p>No other support available</p> <p>Plans to sell home after repairs done – recognizes unsustainable living situation</p> <p>Had been very resistant to ask for help until BA intervention</p> <p>Virtual vote sent to Bene Comm</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Hot water tank & installation \$1,500 from Fred’s Plumbing and Heating 	<p style="text-align: center;"><i>Approved EDDF with committee consent</i></p>

ARAW BENEFICIARY REQUEST: DECISIONS

MAY 2023 | VER 5/11/23

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>New BENE# 24/01EDDF</p> <p>Harrison, Patricia 79 y/o; 6/7/1943 Income: \$914 H</p> <p>ARAW support: New</p> <p>MEB: \$10</p> <p>ARAW: Pat</p>	<p>"My son tried to help me by cleaning my bedroom. Evidently when he moved my bed, he broke the frame. It is very old so I am not blaming him. But my nurse & therapist say I cannot sleep on my bed because it is dangerous. So I have been sleeping in my chair in the living room. This has been a few months now & I would like to sleep in my bed one day."</p>	<p>Broken bedframe – unsafe and deemed dangerous by Nurse and therapist</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Full size bed frame and headboard \$219.99 from Bob's Furniture 	<p style="text-align: center;"><i>Approved EDDF Due to safety concern</i></p>
<p>New BENE# 24/03EDDF</p> <p>Medeiros, Kathleen 80 y/o; 6/1/1942 Income: \$1,063 sub</p> <p>ARAW support: New</p> <p>MEB: \$233</p> <p>ARAW: Ana</p>	<p>Kathleen has been suffering for a while with chronic, severe back pain that came out of nowhere 20 years ago. She believes it is due to the aging process & being a waitress close to 50 yrs. She has been sleeping on the floor because her 26 y/o mattress is too soft & the floor provides more relief. She cannot afford a firm mattress & box spring. "Kim told me about ARAW. I was going to settle w/ sleeping on the floor the rest of my life because I cannot afford to buy a mattress."</p>	<p>Hidden Brook Apts (section 8) CES referral</p> <p>Very ill – only leaves apt for medical appointments</p> <p>Former waitress – back pain; old mattress 32 minutes to get out of bed</p> <p>Sleeping on bedroom floor!!!</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Queen size mattress and box spring \$849 from Worley Beds 	<p style="text-align: center;"><i>Approved EDDF Due to safety concern</i></p>

ARAW BENEFICIARY REQUEST: DECISIONS

MAY 2023 | VER 5/11/23

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>BENE# 06-07/03</p> <p>Bissonnette, Alice 81 y/o; 10/9/1941 <i>Income: \$1,625 sub</i></p> <p>ARAW support \$4,584: Reoccurring: BCBS 687.21 '06 Gifts: Car loan \$1,625 '22, Car repair \$1,254 '21, \$661 '20, 225 '19 & \$725 '18, CC \$725 '12, Dental \$1,505 '16, \$1,600 '11, \$1,760 '10, \$700 '09 & \$1,000 '08, Hearing aids \$4,200 '21, Holiday \$100-150 '07-22</p> <p>MEB: \$475</p> <p>ARAW: Ana</p>	<p style="color: red;">Missing on application</p>	<p>McGann Terrace</p> <p>Recent break-in (personal info stolen) and auto tampered with</p> <p>Tires need repair – will not drive until back tires replaced</p> <p>High month end balance - saving for funeral as she has no one</p>	<p>Quarterly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of BCBS \$687.21 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Two tires \$254 from Arias Auto Repair 	<p><i>Withdrawn – annual update due in August</i></p>