

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS

MARCH 2024 | VER 4/11/24

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>New BENE# 24/15G</p> <p>Perry, Sue Ann 71 y/o; 9/7/1952 <i>Income: \$1,286 sub</i></p> <p>ARAW support: New</p> <p>MEB: \$104</p> <p>ARAW: Ana</p>	<p>"Being lonely is probably what worries me the most. Do you know of a timid man, 6'3" with blue eyes?" Both children are in So Carolina. They call from time to time." Since her stroke & COVID a few years ago, her health has decreased & she is homebound. She could really use companionship & the ability to go out with a portable oxygen tank.</p>	<p>Ref: CES Lives: Melville</p> <p>Significant health and mental issues; v. lonely; passionate artist; limited support; acquisition of portable O2 thwarted by insurance and physician (2 yrs); would give her a reason "to put in her teeth"</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Portable oxygen tank \$3,761 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Portable oxygen tank \$3,761 <p><i>Very reluctantly agreed; disappointed that the need exists because there is no follow through from those who can make it happen; wished SCCLS would have been involved d/t denial of benefit</i></p>
<p>New BENE# 23-24/18</p> <p>Galhardo, Claudette 74 y/o; 9/4/1949 <i>Income: \$1,668 sub</i></p> <p>ARAW support: New</p> <p>MEB: \$372</p> <p>WCOA: Andrea</p>	<p>"I try not to worry. I get up in the morning and take the day as is. I do have trouble sleeping due to the precautions I have from the surgery. I would have to say that if I was to receive any kind of assistance it would be my medical insurance. It is so important to me because the one I have I never receive a bill for anything."</p>	<p>WCOA transportation d/t hip replacement; v special relationship with children; credit card used by daughter (she pays her share); BCBS v. important to her so she does not incur medical bills; proposed stipulation: pay down loan and credit card</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guideline (over \$18) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ BCBS \$242.20 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guideline (over \$18) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ BCBS \$242.20

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS

MARCH 2024 | VER 4/11/24

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>New BENE# 24/16G</p> <p>Gomes, Mariana 88 y/o; 1/14/1936 <i>Income: \$1,762 sub</i></p> <p>ARAW support: New</p> <p>MEB: \$388</p> <p><i>ARAW: Ana</i></p>	<p>"Asking for help, but I really need a lift chair & cannot afford to buy one." Mariana has a recliner that is down to the wood. She has fallen from it several times & one of the times she was on the floor 3 hours until someone found her. She also gets stuck in the chair because it is not functioning correctly. Her children cannot afford to assist financially & it took her health insurance 7 months to review & deny her a chair."</p>	<p>Referred by daughter's friend; extensive health issues; sleeping issues – sleeps in recliner; insurance denied help with power lift after extensive attempts; family not able to assist financially, but very supportive; insurance for funeral costs</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guideline (over \$112) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Power recliner \$2,156.22 from Cardi's 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guideline (over \$112) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Power recliner \$1,799.98 from Cardi's
<p>New BENE# 24/17G</p> <p>Ali, Nazareen 66 y/o; 4/20/1957 <i>Income: \$1,100 sub</i></p> <p>ARAW support: New</p> <p>MEB: \$179</p> <p><i>ARAW: Ana</i></p>	<p>"Not being able to get around being stuck alone & fearful of dying alone."</p>	<p>Bayberry; referred by an ARAW Bene; estranged from family; supportive sons; loves to volunteer; fairly healthy but developed OCVID related heart and joint issues; asthma, allergies spin lymphoma; relies on car for independence and mental health; shopped around extensively to find best price</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Car repair (brakes, tires, struts) \$1,699.48 from M&M Auto 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Car repair (brakes, tires, struts) \$1,699.48 from M&M Auto

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS

MARCH 2024 | VER 4/11/24

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>BENE# 21-22/17</p> <p>Lopes, Carole 84 y/o; 12/19/1939 Income: \$1,852 H</p> <p>ARAW support \$12,295: Reoccurring: Social day \$120-660 '21 Gifts: Holiday \$150 '22-23 FLO: Soup, Plant, Luncheon</p> <p>MEB: \$86</p> <p>WCOA: Andrea</p>	<p>"My health is what I worry about even though its good I still worry. I love going to the Center and would love to be able to continue. It is about the only thing I can do. Especially in the winter. They hooked me up with Coastal Neighbors which has been good."</p>	<p>Loves spending time with her family; supportive Day is her "main thing"; doctor instructed to drink 2 Boost/day; difficulty in affording them; Some donations to COA; BCBS does not cover; credit cards paid off as soon as</p>	<p>Weekly:</p> <ul style="list-style-type: none"> ▪ Continuation of Social Day, 3 days per week \$180 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Boost \$149.40 from Westport Apothecary 	<p>Weekly:</p> <ul style="list-style-type: none"> ▪ Continuation of Social Day, 3 days per week \$180 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Boost \$149.40 from Westport Apothecary
<p>BENE# 24/18G</p> <p>Dean, Amelia 82 y/o; 2/17/1942 Income: \$1,900 H</p> <p>ARAW support: FLO: Holiday</p> <p>MEB: -\$863</p> <p>ARAW: Ana</p>	<p>"Transportation to medical appointments is what worries me. My appointments are far away & my daughter & son in law have to go with me & take so much time out of work."</p>	<p>Just started receiving MOW; add'l CES services pending; significant health decline – wheelchair bound; significant debt; recent remodel of home and online shopping; set in her ways; dependent on daughter to take her to appts; difficult for daughter to lift d/t weight; CNN could help get AD into car; MMP declined</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ CNN membership \$660 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$213 including past due balance of \$308 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ CNN membership \$660

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS

MARCH 2024 | VER 4/11/24

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>BENE# 21-22/06</p> <p>Chor, Patrica 87 y/o; 10/22/1936 Income: \$1,948 R</p> <p>ARAW support \$5,396: Reoccurring: Cab \$50 '21 Gifts: Mattress \$1,019 '23, S&S GC \$50 '22 & 23, Rent \$850 '21 & \$600 '20, Glasses \$538 '20, Veterans \$289 '20, Holiday \$150 '20-23 FLO: Soup</p> <p>MEB: \$58</p> <p>ARAW: Ana</p>	<p>Patricia is worried about taxi vouchers for medical appointments.</p>	<p>Lives with disabled daughter – support and help each other; challenging visit; discrepancy in reported income last year; relies on ARAW for transportation needs; heavy smoker; taxis to eye appointment approved thru EDDF</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Continuation of living alone guideline <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of two round trip taxi vouchers to Market Basket \$50 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Taxi voucher to Eye Vision Associates on 2/19 \$25 ▪ Taxi voucher to Eye Vision Associates on 3/5 \$25 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Continuation of living alone guideline <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of two round trip taxi vouchers to Market Basket \$50 <p>EDDF approved:</p> <ul style="list-style-type: none"> ▪ Taxi voucher to Eye Vision Associates on 2/19 \$25 ▪ Taxi voucher to Eye Vision Associates on 3/5 \$25

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS

MARCH 2024 | VER 4/11/24

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>BENE# 18-19/01</p> <p>Livesley, Virginia 79 y/o; 10/30/1944 Income: \$1,305 H</p> <p>ARAW support \$35,703: Reoccurring: BCBS \$723 '18, Cab/pho/int \$265 '19, EPERS \$52 '18 Gifts: Yardwork \$600 '22, RE Taxes \$642 '22, Holiday \$150 '18-23 FLO: GC Discontinued: Stipend \$100 '18-19, Pers care \$40 '22-23</p> <p>MEB: -\$9</p> <p>ARAW: <i>Heidy</i></p>	<p>"It is a big help. It means a lot to me. If I lost ARAW support, I would have to cancel everything. I am so glad Carolyn kept pushing me to call ARAW. I am so glad I did, especially when I was out of money & had to use my credit cards and got myself into big problems."</p>	<p>Medically compromised – gallbladder infection; still dealing with fraud issues; works v closely with FCOA; \$100 in personal care; better organized with finances</p>	<p>Quarterly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of BCBS \$723.15 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of Cable/phone/internet \$264 ▪ <i>Continuation</i> of EPERS \$51.95 ▪ Depends pullups \$160 	<p>Quarterly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of BCBS \$723.15 <p>Monthly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of Cable/phone/internet \$264 ▪ <i>Continuation</i> of EPERS \$51.95 ▪ Depends pullups \$160
<p>BENE# 21-22/20</p> <p>Rosa, Zulmira 87 y/o; 6/17/1936 Income: \$1,346 H</p> <p>ARAW support \$6,022: Reoccurring: Cable/phone \$152 '21 Gifts: Dental \$918 '21, CC \$1,226 '19, Holiday \$150 '22-23 FLO: Gift card</p> <p>MEB: \$94</p> <p>ARAW: <i>Ana</i></p>	<p>"I woke up with a cold house & the furnace wasn't working. My friend Elvis contacted PACE but they could not help. A plumber came & had the piece in the truck & fixed the gas leak. I am now worried I will struggle to pay this cost."</p>	<p>Gas leak was an emergency situation – had to put on credit card</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Plumbing & heating costs for gas leak \$162.94 to be paid to credit card 	<p>EDDF:</p> <ul style="list-style-type: none"> ▪ Plumbing & heating costs for gas leak \$162.94 to be paid to credit card d/t emergency situation

ARAW BENEFICIARY REQUEST: COMMITTEE RECOMMENDATIONS

MARCH 2024 | VER 4/11/24

Beneficiary	Biggest Concern	Notes	Specific Request	Recommendations
<p>BENE# 18-19/21</p> <p>Beaubian, Joan 81 y/o; 3/18/19422 Income: \$1,679 R</p> <p>ARAW support \$13,684: Reoccurring: Cable/phone/internet \$224 '19 Gifts: AC \$350 '20, Food GC \$600 '19, Rent \$1,400 '18-19, Holiday \$100-150 '19-23 FLO: Plant, Soup, GC, Lottery</p> <p>MEB: -\$155</p> <p><i>ARAW: Heidi (Ana)</i></p>	<p>"My get up & go has come back & I need to get out & do things. I stay in depression. Family is out of town & they are so far away. Daughter is pro Trump & I am very upset about that."</p>	<p>Unhealthy; severe incontinence, history of falls, respiratory, cardiac issues; uses walker; can't access the 2nd floor of apt; large "inventory"; relies on PCA/friend who lives with her for care; has not followed thru on hospital bed request; declined WCALF; unsustainable living/financial situation; "unaware" of financial situation; spends 24 hours in her recliner; current recliner unsafe; CES CM aware of living situation – does not feel the need to act; PCA/friend spends \$378 more than his income</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of living alone guideline <p>Monthly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of Cable/phone/internet \$244 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Oversized power recliner \$1,540 from Ashley Furniture 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of living alone guideline <p>Monthly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of Cable/phone/internet \$244 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Oversized power recliner \$1,540 from Ashley Furniture
<p>BENE# 21-22/05</p> <p>Furness, Betty 75 y/o; 3/1/1948 Income: \$2,033 R</p> <p>ARAW support \$7,726: Reoccurring: EPERS \$39.95 '22, Cable/phone/internet \$170 '21, Personal care \$80 '21 Gifts: Glasses \$298 '22, Holiday \$150 '21-23 FLO: Soup, Plant, Lottery, Luncheons</p> <p>MEB: \$48</p> <p><i>ARAW: Ana</i></p>	<p>"I have been so blessed for all that ARAW has done for me. I don't know what I would do. I wouldn't be here if it wasn't for ARAW."</p>	<p>Contending with decline in health; multiple hospitalizations; recent loss of cat; also needs to find a new place to move – has started process; not driving currently until regains strength; proactive financially – Eversource, SNAP, debt consolidation; EPERS important d/t fall risk; cable internet connect to world and EPERS uses internet; personal care products enable her to be social; CNN a "godsend"</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of EPERS \$39.95 ▪ <i>Continuation</i> of cable/phone/internet \$170 ▪ <i>Continuation</i> of incontinence products \$80 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Coastal Neighbors Network membership \$660 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ <i>Continuation</i> of EPERS \$39.95 ▪ <i>Continuation</i> of cable/phone/internet \$170 ▪ <i>Continuation</i> of incontinence products \$80 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Coastal Neighbors Network membership \$660